



REQUEST FOR INFORMATION

RFI Number: 25-78012-000

Conditional Release Program (CONREP) Sexually Violent Predator (SVP) Enhanced Supervision (Monitoring) Services

Release Date: 5/1/2026 3:00 PM

Response Due: 6/30/2026 3:00 PM

You are invited to review and respond to this Department of State Hospitals (DSH) Request for Information (RFI).

- DSH is seeking to better understand the marketplace and potential bidder pool for one or more contractors to provide Enhanced Supervision services to the Sexually Violent Predator (SVP) Conditional Release Program (CONREP), either by county, region(s) or statewide.
- DSH is seeking the input of qualified vendors to better understand the types of services they provide and how they structure their costs.
- DSH is seeking to establish a bidder pool for a future solicitation.
- These services must be performed at a variety of locations throughout the state, including, but not limited to, CONREP SVP clients' residences (fixed or non-fixed), treatment providers' offices, and county courts.

For more information, please review the Description of Services and RFI Requirements included below.

Please note that this RFI is not a solicitation for services.

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DISCLAIMER – PLEASE READ BEFORE RESPONDING TO THIS RFI

1. DSH will not reimburse Respondents for any costs associated with their responses to this RFI.
2. DSH has no obligation to buy or issue a solicitation to any Respondent as a result of this RFI.
3. Information provided in response to this RFI will not be considered when evaluating bidders responding to any future procurement.
4. Participants are advised that the responses to this RFI are subject to the Public Records Act.
5. Information provided in response to this RFI related to any costing should be **estimated** costs, only to be used by DSH for informational and planning purposes and understood not to be represented as a bid from the Respondent.
6. DSH, at its sole discretion, may invite Respondents to this RFI to make a presentation or engage in a confidential conversation concerning their response.
7. DSH may, at its sole discretion, choose to consider, not consider, or evaluate any response, or any portion of a response, received as a result of this RFI.

A. PURPOSE

1. The purpose of this Request for Information (RFI) is to engage with interested parties to provide the Department of State Hospitals (DSH) with input from vendors to perform contracted Enhanced Supervision services (herein also referred to as “monitoring” services and similar to security services) to the Sexually Violent Predator (SVP) Conditional Release Program (CONREP). The DSH is seeking a better understanding of the types of services and the associated costs to provide these specific services.
2. A scope of work describes the services being sought. The information received from this RFI may be utilized in a scope of work for use in a future solicitation.
3. This request is issued solely to obtain information to consider for a solicitation and does not constitute a competitive solicitation.

B. BACKGROUND

1. CONREP was implemented on January 1, 1986, and is codified in Welfare and Institutions Code (WIC) section 4360 (a) and (b). Penal Code (PC) section 1615 also mandates the Department of State Hospitals (DSH) to be responsible for the community treatment and supervision of judicially committed patients. Effective January 1, 1996, Sexually Violent Predators (SVP), were added to the CONREP population (WIC section 6604). Program funding provides for outpatient services to patients entering CONREP. DSH contracts with counties and private organizations to provide these legislatively mandated CONREP services, although CONREP SVP clients remain DSH's responsibility per statute when they enter CONREP for community treatment and supervision.
2. The CONREP SVP program provides CONREP SVP clients an array of forensically focused mental health services. Additionally, required services for SVPs in CONREP include but are not limited to regularly scheduled sex offender risk assessments, Global Position System (GPS) monitoring and surveillance.
3. CONREP SVP clients are not on parole or probation but have been civilly committed to receive sex offender specific treatment and supervision.
4. DSH is considering a competitive solicitation to provide enhanced supervision (monitoring) of SVP CONREP clients and seeks information from contractors who may be interested in providing those services.

C. DESCRIPTION OF SERVICES

For a complete description of services refer to Attachment 2, Scope of Work included in this RFI.

D. MINIMUM QUALIFICATIONS

1. The following minimum qualifications provide an idea of the contractors DSH is seeking information from and the nature of the services for which information is sought. These minimum qualifications will be similar to or identical with those that will be in the final solicitation. The contractor is not required to meet these minimum qualifications at the time of the RFI proposal submission.
 - A. Contractor will be required to have a legal right to do business in the State of California. Contractor must meet all terms and conditions for operating a business in the city/county in which the business is headquartered.
 - B. Contractor will be required to have a license to do business in the State of California. Contractor, at its own expense, will be required to maintain and possess such license, and any and all necessary license(s), permit(s), and certificate(s) required by law.
 - C. Contractor will be required to have at least five (5) years of experience providing in-person, unarmed, increased monitoring services of persons and property, similar to that of a Private Patrol Operator. Contractor will be required to have at least five (5) years of experience and training working with individuals and situations that are highly controversial and likely to attract attention or protests. Experience working with individuals with a criminal history and potential mental health conditions is preferred.
 - D. Contractor will be required to ensure that any and all staff providing enhanced supervision services are licensed, registered with the California Bureau of Security and Investigative Services (BSIS), and meet the minimum requirements of an unarmed security guard in the State of California, such as but not limited to being over the age of 18, completed the required training, and completed a background check with the U.S. Department of Justice (DOJ) and the Federal Bureau of Investigations (FBI).
 - E. Contractor will be required to provide services 24 hours, 7 days a week when requested by DSH.
 - F. Contractor must be able to provide adequate staffing, with flexibility, and should specify if services can be provided statewide or in specific counties or geographical regions. The staffing needs could entail various scenarios such as specific hours each day for a specified period, 24-hour shifts, 7 days a week service, one day assignments, or assignments lasting several months. In some cases, more than one monitor during a shift may be required. Additionally, there could be none or multiple CONREP SVP clients requiring services statewide during a given time.
 - G. Contractor will be required to possess (1) Workers' Compensation insurance including employer's liability insurance covering all its employees engaged in providing services under this contract, (2) comprehensive general liability insurance for bodily injury, personal injury (included but not limited to, false detention or imprisonment, malicious

prosecution, libel, slander, defamation of character, or violation of privacy), and property damage, and (3) comprehensive automobile liability insurance for bodily injury or property damage resulting solely from operation of vehicles owned and/or leased by the respondent or its employees and used in providing the services to be rendered.

E. CONTENT OF SUBMISSION

1. Respondents interested in participating in this RFI must complete and submit the RFI Cover Sheet (Attachment 1) with the following:
 - A. Written response (no more than 3 pages) addressing the Minimum Qualifications and articulating their experience in accordance with the following:
 - i. Primary business focus, area of expertise, certifications and/or credentials relevant to the content of this RFI including whether they hold a current and active Private Patrol Operator (PPO) license, or the like, with the California Bureau of Security and Investigative Services (BSIS).
 - ii. Whether all staff providing enhanced supervision services are licensed, registered with BSIS, and meet the minimum requirements of an unarmed security guard, or the like, in the State of California, such as but not limited to being over the age of 18, whether they have undergone the required training, and completed a background check with the U.S. Department of Justice (DOJ) and the Federal Bureau of Investigations (FBI).
 - iii. Describe five (5) years of experience providing in-person, unarmed, increased monitoring services of persons and property, similar to a security guard.
 - iv. Describe their experience and training, including working with public high-profile individuals and situations where there is strong community resistance.
 - v. Describe their experience in working with individuals with a criminal history and potential mental health conditions, if any.
 - vi. Describe experience working in collaboration with other entities and complying with terms and conditions established for a client.
 - vii. Describe the level of experience of staff supervising clients conditionally released in the community. This experience may include experience as a peace officer, in the military, or work with correctional individuals.
 - viii. Years of experience with similar services.
 - ix. Experience doing business with the State of California.
 - x. Recommendations based on the information requested in the Minimum Qualifications.
 - B. Cost estimates for services offered.
2. Submit one (1) electronic copy of the response to the contact person named in section I, below by email. Include the following information in the subject line of the email: RFI # CONREP SVP.
3. Submit RFI by the deadline identified in the Key Action Dates in section H, below.

F. RESPONDENT QUESTIONS

1. Submit questions regarding this RFI via e-mail by the specified date identified in the Key Action Dates to the contact person listed in the Departmental Contact, in section H, below.
2. Include the following in the email inquiry:
 - a. Subject line: RFI #25-78012-000 CONREP SVP
 - b. Respondent name, contract person, telephone number, and email address
 - c. A description of the subject or issue in question, or discrepancy found in the RFI
 - d. The RFI section, page number, and/or other information useful in identifying the specific problem or issue in question
 - e. The Respondent's question(s)
3. DSH may contact Respondents to seek clarification of any inquiry received. The DSH may respond to questions directly to the Respondent or release an addendum or updated RFI.

G. KEY ACTION DATES

Event	Date	Time
RFI Posted / Sent to Potential Respondents	5/1/26	9:00 AM
RFI Questions Due to DSH	5/18/2026	3:00 PM
RFI Answers to Questions Returned to Potential Vendors	6/11/2026	3:00 PM
RFI Responses Due	06/30/2026	3:00 PM
RFI Follow-Up Conducted, If Applicable	TBD	

H. DEPARTMENTAL CONTACT

All correspondence related to this RFI shall be directed to:

Department of State Hospitals
Attention: Kenneth Frank
Email: Kenneth.Frank@dsh.ca.gov

ATTACHMENT 1
RFI Cover Sheet

Respondent Name <i>(Name and Title):</i>
Address:
Telephone Number:
Email:
Respondent's Primary RFI Contact <i>(Name, Title, Phone Number and E-mail):</i>
Respondent's Signature:

ATTACHMENT 2
Sample Scope of Work

1. SUMMARY OF WORK TO BE PERFORMED:

- A. Contractor shall provide Enhanced Supervision Monitoring services for DSH CONREP clients that have been deemed by the courts to be eligible for the conditional release into the community, including but not limited to individuals deemed as Sexually Violent Predators (SVP), who are in need of Enhanced Supervision services.

2. CONTRACTOR RESPONSIBILITIES:

- A. Contractor is required to have a license to do business in the State of California. Contractor, at its own expense, will be required to maintain and possess such license, and any and all necessary license(s), permit(s), and certificate(s) required by law.
- B. Contractor shall procure and keep in full force and effect during the term of this Agreement all permits, registrations, and licenses necessary to accomplish the work specified in this Agreement and shall give all notices necessary and incident to the lawful prosecution of the work. Contractor shall provide proof of any such license(s) permits(s), and certificate(s) upon request by the DSH. Contractor agrees that failure to provide evidence of licensing, permits, or certifications shall constitute a material breach for which the DSH may terminate this Agreement with cause.
- C. Contractor is required to ensure that any and all employees providing Enhanced Supervision services are licensed, registered with California Bureau of Security and Investigative Services (BSIS), and meet the minimum requirements of an unarmed security guard in the State of California.
- D. Contractor is required to possess (1) Workers' Compensation insurance including employer's liability insurance covering all its employees engaged in providing services under this contract, (2) comprehensive general liability insurance for bodily injury, personal injury (included but not limited to, false detention or imprisonment, malicious prosecution, libel, slander, defamation of character, or violation of privacy), and property damage, and (3) comprehensive automobile liability insurance for bodily injury or property damage resulting solely from operation of vehicles owned and/or leased by the respondent or its employees and used in providing the services to be rendered.
- E. Contractor shall provide services as outlined in this Agreement. Contractor shall be responsible to fulfill the requirements of the Agreement and shall incur expenses at its own risk and invest sufficient amount of time and capital to fulfill the obligations as contained herein.
- F. Pursuant to Public Contract Code section 10367, the Contractor is hereby made

aware that their performance pursuant to this Agreement shall be evaluated by DSH in writing.

- G. Contractor shall provide Enhanced Supervision Monitoring services to each DSH CONREP client assigned to the Contractor by DSH or their designee for the requested and approved timeframe up to twenty-four (24) hours per day, seven (7) days per week and shall ensure that one (1) Monitoring staff is assigned for each shift in the day.
- H. Once DSH or its designee identify a need for Enhanced Supervision Monitoring services to be provided under this Agreement and Contractor agrees to the assignment, the Contractor's Director or Supervisor will meet with DSH or its designee to develop an Enhanced Supervision and environmental plan for each new assignment on or before the first day of the client's placement in the community, and ongoing as determined by DSH or their designee.
- I. Upon Contractor's agreement to accept an assignment for Enhanced Supervision Monitoring of a CONREP client, DSH or its designee may inform the Contractor at least 72 hours, or as soon as DSH or its designee are notified if it is less than 72 hours, prior to the client's pending placement date in order to prepare for providing services. Contractor shall keep the placement date confidential and arrange with DSH or its designee any site visits that need to be made prior to the placement.
- J. Any Contractor assignment of a CONREP client placement in a Non-Los Angeles County will have a minimum assignment of three (3) days.
- K. Contractor shall disseminate any available informational resources about CONREP and its clients, provided by DSH or their designee, to Contractor's employees.
- L. Contractor shall report any CONREP client or incident concerns related to the client assignment with respect to community or client safety, client risk factors, or other notable concerns to DSH and their designee immediately, and within two (2) hours of the concern arising. Client-specific concerns may include but are not limited to, potential violation of Terms and Conditions, risky or offensive behavior, or suspicious or escalating behavior toward a specific gender and/or age group. Examples of non-client-specific incident concerns could include public vigilantism, community member suspicious behavior, or acts of vandalism/property damage. Contractor shall report such concerns via phone call and sending an email detailing the reportable incident to DSH or its designee, and documenting the incident, including the time of observation and first report, on the Daily Activity Report (DAR).
- M. Contractor shall be advised that if a significant incident (i.e., any occurrence or event that presents an objectively reasonable risk of harm, injury to property or person, or legal liability to DSH or its designee, Contractor, DSH clients, and/or the general public [e.g., brandishing a weapon, threatening harm, trespassing, false imprisonment]) occurs, Contractor may be required to report the incident to law enforcement at the direction of DSH or its designee, or in the event of a life threatening

emergency, immediately call 911. Contractor shall also advise its employees that DSH or its designee may release any incident report to law enforcement and/or client's Community Safety Team (CST).

- N. In the event of a lifesaving emergency of the client, Contractor shall immediately call 911 and take any steps the Contractor is trained to safely perform or is directed to perform by emergency dispatch, such as CPR. Contractor shall contact DSH and its designee as soon as it is safe to do so, and within two (2) hours.
- O. In the event that more than one (1) Monitoring staff is needed per shift, the Contractor shall obtain pre-approval from the DSH representative identified by the DSH, or their designee, to appoint each and every additional Monitoring staff that Contractor deems reasonably necessary to perform its obligations for the particular shift. DSH may require Contractor, at DSH's expense, to provide more than one (1) Monitoring staff per shift.
- P. Contractor shall inform all employees working with CONREP clients of the Terms and Conditions of this Agreement as they pertain to providing Enhanced Supervision services for CONREP clients.
- Q. The Contractor shall report any instances of a client violating their Terms and Conditions to DSH or its designee as soon as possible or within at least two (2) hours.
- R. The Contractor is responsible to disseminate to its Monitoring staff assigned to the client the client specific, confidential information provided by DSH or its designee deemed necessary to work the client's assignment. Contractor may obtain the minimum necessary amount of clients' confidential information for the sole purpose of ensuring client and community safety and to facilitate Contractor's performance of this Agreement.
- S. Contractor shall ensure each Monitoring staff providing Enhanced Supervision services for a CONREP client completes a copy of and complies with the Post Orders for each client assignment. Exhibit A-1 provides a sample of the Post Orders.
- T. Contractor shall keep informed of, observe, and comply with all prevailing Federal, State, and local laws, and rules and regulations made pursuant to said Federal, State, and local laws, which in any way affect the conduct of the work of this Agreement.
- U. Contractor shall comply with the client's court ordered Terms and Conditions of conditional release for each client assigned to Contractor for private Enhanced Supervision services.
- V. Contractor shall carry their credentials (ID and Guard Card) and have a charged cellphone on their person at all times while on assignment. A valid driver's license and insurance information must also be on their person when transporting the client.

- W. Contractor shall inform local law enforcement that Contractor is providing private Enhanced Supervision services for a CONREP client in their jurisdiction. Notification shall be provided with each new client assignment and on or before the Contractor's Supervisor/Director conducts the initial visit to the client's placement location. Additionally, in an emergency or non-emergency event where law enforcement dispatch is contacted for an issue related to the client, the Contractor shall inform dispatch they are providing Enhanced Supervision service to a CONREP client.
- X. For each client receiving Enhanced Supervision services, a DAR shall be completed at the end of each shift. Any concerns should be reported to DSH and their designee. The DARs shall be provided to DSH and their designee within 24 hours of the conclusion of each shift, via the recipients' determined method of transmission.
- Y. Contractor shall not consume alcohol or any other controlled substances while on duty or prior to their shift.
- Z. Contractor shall not sleep while on duty.
- AA. Contractor shall not possess any type of offensive weapons, such as bladed weapons, blunt force weapons, firearms of any type, ammunition, explosives, or incendiary weapons while on assignment. Contractor may carry self-defense tools, such as capsicum sprays, in accordance with Federal, State, and local laws and regulations. Contractor warrants they will abide by all legal restrictions applicable to any self-defense tool; shall securely maintain any self-defense tool; and shall prevent clients' access to any self-defense tool.
- BB. Contractor shall be stationed outside of the client's residence and positioned at optimal vantage points on the property to view activity of the client, and/or unauthorized visitors or events. For each assigned shift, Contractor shall patrol the property perimeter every hour and note all observations.
- CC. Only as requested and approved by DSH or their designee, Contractor may transport the CONREP clients to treatment appointments and other outings. Contractor may not attend the client's treatment appointments but must remain on the premises during the appointment. Contractor shall remain with the client on other approved and scheduled outings such as the grocery store or other locations. Contractor may invoice DSH for the associated mileage when required to transport the client.
- DD. Contractor shall keep secure and inaccessible to CONREP clients the keys to the vehicles of the Contractor.
- EE. If the Contractor is present during an emergency event or an illegal act involving or related to a CONREP client, the Contractor shall contact law enforcement immediately. Contractor shall also contact DSH and their designee as soon as possible during or shortly after the emergency situation or observed illegal act. If the DSH contact is not available, the Contractor shall contact an alternate representative as identified by DSH.

- FF. Contractor may not make any changes to CONREP client schedules. Any required change must be approved in advance by DSH or their designee.
- GG. Contractor may not detain CONREP clients if they attempt to flee. Instead, if a CONREP client attempts to flee, the Contractor shall immediately contact local law enforcement by calling 911, and then DSH and their designee.
- HH. Contractor shall not leave the client's location (e.g. residence, appointment, approved outing) during their assigned shift, leaving the client alone, unless the client is with another person authorized by DSH or their designee.
- II. Contractor shall not communicate with protesters or media personnel and shall attempt to stay out of view of them as much as possible. If media personnel contact Contractor in relation to service provided hereunder, then Contractor shall immediately report the details of the contact to DSH and its designee and document the attempt in the DAR.
- JJ. Contractor shall prevent CONREP clients from engaging in anything more than a brief, casual conversation (e.g. "hello", "have a nice day") with anyone other than the Contractor, DSH or their designee, or preapproved visitors. DSH or its designee must authorize each and every CONREP client's visitor prior to contact between the visitor and the client. Contractor shall report any incidents of unauthorized contact between a client and any unauthorized person to DSH or its designee immediately, and within two (2) hours of discovery, and document the incident, including the person(s)'s information and description of the contact that occurred, on the DAR.
- KK. Contractor shall prevent anyone from entering the property without authorization and report any concerns to DSH and their designee immediately, and within two (2) hours of the occurrence.
- LL. Contractor shall intercept any and all items provided to the client from a visitor and keep intercepted items away from the client until DSH or its designees provide further instructions to the Contractor. Contractor shall report any incidents involving items being provided to the client to DSH or its designee immediately, and within two (2) hours of discovery and document the incident, including the item description and visitors' information, on the DAR.
- MM. Contractor shall immediately contact DSH and their designee, in any of the following events:
 - i. Contractor observes a CONREP client having incidental or direct contact with potential victims or any person the client is not authorized to interact with;
 - ii. Contractor observes threatening behavior by others targeted at a CONREP client or Contractor; or
 - iii. Contractor discovers media coverage regarding a CONREP client or

DSH in general.

- NN. Contractor shall not permit or maintain a personal relationship, i.e., a close, significant, romantic, intimate, or platonic connection with CONREP client or client's immediate family members.
- OO. Contractor shall not release the Personal Information of any CONREP client. Contractor, shall keep all client information confidential and shall not disclose publicly or privately, in any form, any such client's individually identifiable health information without the informed written consent of the client or his/her legal guardian and not prior to discussing with DSH and/or their designee, unless an emergency situation warrants otherwise or in compliance with governing Federal and State laws. Any breach of client confidentiality by Contractor shall be grounds for immediate termination.
- PP. Contractor shall neither release their Personal Information to CONREP clients, nor allow any CONREP client to access their Personal Information.
- QQ. Contractor shall not exchange any money, items or gifts with CONREP clients. This includes, but is not limited to, buying or ordering anything such as food, over the counter medications, reading, video or audio material, or other items. Additionally, these items should be kept away from the client.
- RR. Contractor shall prevent CONREP clients from listening to the personal or business phone calls of Contractor.
- SS. Contractor may not allow CONREP clients to use Contractor's personal telephones or electronic devices, except in an emergency and when no other option is available. Contractor shall not use clients' personal phones or electronic devices for any reason except in an emergency.
- TT. Contractor shall not use client's Wi-Fi, internet connection, or plug into the electricity at the residence, except in an emergency or if Contractor's personal access is impacted and usage of the client's is necessary in order to perform the essential duties of the assignment. Contractor shall notify DSH and its designee of any usage on the DAR.
- UU. Contractor shall not discuss any Enhanced Supervision services or CONREP information, including information about other clients with the client.
- VV. Contractor shall not disclose confidential information about any program, facility, or center, its operations, employees or contractors, without DSH's prior, written permission. Contractor may state that he/she is a contractor for DSH's conditional release program.
- WW. The DSH may terminate the Agreement pursuant to section 7 of Exhibit C if the

Contractor fails to comply with a Federal, State or local law, and the noncompliance, based on the facts and circumstances, would constitute a material breach of this Agreement under California law.

- XX. Contractor agrees to participate in trainings provided by DSH or its designee.
- YY. Contractor shall deliver all of its client logs, time sheets and any internal reports within five (5) business days of the termination of this Agreement.