STATEMENT OF WORK (SOW)
TELECOMMUNICATION SERVICES IN DIEGO GARCIA

1.0 Scope

The Contractor shall provide all management, supervision, labor, equipment, and material in support of cellular phone and international telephone services on Diego Garcia.

2.0 Type and Duration of Contract

Firm-Fixed-Price contract; a 1-year period (1 July 2026 to 30 June 2027).

3.0 International Telephone Account Service

The Contractor shall provide and maintain an acceptable standard of international telephone calling service as outlined below:

3.1 Equipment: The Contractor shall provide all materials and equipment necessary for their operation in order to be able to furnish international telephone service after calls exit the U.S. Government telephone exchange as per U.S. Navy agreement.

3.2 Access Code: The Contractor shall provide separate access codes to all Navy Support Facility (NSF) departments with the approval of an authorized representative of the NSF. The access codes will allow each of the departments to make international calls through the Contractor's telephone system and will enable the NSF's authorized representatives and Technical POCs to monitor and validate all calls made using the access codes. Authorized representatives and Technical POCs of the NSF shall be the NSF XO and personnel from the NSF N6 Office, namely:

3.2.1 LCDR MICHAEL A. MARTINEZ, NSF XO
DSN: 315-370-4002
E-mail Address: michael.a.martinez284.mil@us.navy.mil

3.2.2 VICTOR A. HERMOSO III
DSN: 315-370-4124
E-mail Address: Victor.A.Hermoso2.ln@us.navy.mil

3.3 Connectivity: 24 hours per day. The Contractor shall provide a total of 7,000 call minutes for the contract duration of 1 July 2026 to 30 June 2027 which will be shared between all NSF telephone account users who have been provided access codes.

4.0 Cell Phone Services

The Contractor shall provide and maintain an acceptable standard of cell phone service as outlined below:

4.1 Equipment: The Contractor shall provide all materials and equipment necessary to furnish cell phone services. NSF will provide the cell phone units to all the designated users.

This contract shall include the purchase of a total of ten (10) units of Android cell phones and thirty (30) cell phone charging blocks. All new cell phones to be purchased shall be prepared by the Contractor for 4G operation and delivered by the 14th of July, 2026. Cost per unit of the cell phones shall not exceed US$250.00. If available, cheaper models meeting the minimum required specifications shall be provided to NSF.

Minimum required specifications of the cell phone units shall be as follows:

- 4G Capability
- Text messaging

- Local and international call services
- Front and back camera
- Mobile data service
- Wi-Fi and Bluetooth features

If an issued cell phone breaks down at no fault to the user at any time during the performance period, the contractor should fix or replace the phone with an equal or better unit at no charge to the NSF.

4.2 Connectivity: 24 hours per day within coverage area with capability for international calls. Services shall be made available by the Contractor for both local and long distance SMS and voice call services.

A single cell phone account shall be established by the Contractor to which all the cell phone SIM cards of all the key personnel listed on this Statement of Work will be linked to. The account shall be topped up every 1st and 15th day of the month with an amount of US$300.00 each top-up for a total of US$600.00 for each month or as requested by an authorized NSF Representative in case the load is used up before the end of the month.

In case the load is used up for any single month, the account shall be topped up with half of the amount allotted for the following month. Cell phone users shall be advised of the situation and usage will be limited to ensure that cost does not exceed the amount allotted for that month's cell phone service.

Unused load in any single month shall be carried over to the next month.

If inactive for 100 consecutive days, the account will be deactivated and the SIM cards will expire. However, usage of any one single cell phone unit linked to the account renders the account active.

4.3 SIM Card: This contract shall include the purchase of a total of ten (10) 4G SIM cards which shall be used as replacements in case of damaged or lost SIM cards or for additional cell phone request to be issued to NSF key personnel. Only the authorized NSF representatives shall be permitted to interface with the Contractor for the purpose of acquiring additional or replacement SIM cards.

CELL PHONE USERS LIST

	DEPARTMENT	CELL PHONE USER	LAST 4 CP #
1	HQ / CMD DUTY PERSONNEL	Commanding Officer	4580
2		Executive Officer	4582
3		Command Master Chief	4583
4		Admin Officer	4608
5		JAG	4117
6		Chief Information Officer	4584
7		Asst Chief Information Officer	4292
8		N6 Admin / IT Specialist	7674
9		Safety Manager	4604
10		Explosives Safety	8811
11		OOD	4626
12		Command Duty Officer	4581
13		Public Affairs Officer	4639

14		Training Chief	4943
15	AIR OPS	Air Boss	4148
16		Air Ops DLCPO	6780
17		AIR OPS GEMO	6584
18		Duty ATC	4609
19		ATCFO	4611
20		Air Ops Duty ABH	4093
21	PORT OPS	BOSN	4301
22		Port OPS DLCPO	6788
23		Port Ops Duty TPOC	6786
24		Port Ops Admin	6790
25	RMD / FFSO	Chaplain	4603
26		Fleet & Family Support Officer	6782
27		SAPR Advocate	4605
28		SARC	4023
29		Duty SARC	4680
30	SECURITY	Security Officer	4606
31		Security Operations	4614
32		Security LCPO	6784
33		Watch Commander	4109
34		Harbor Security Chief	6574
35		Duty Amory	4104
36		K-9 Unit	4901
37		Kennel Master	6785
38	IFO / SUPPLY	Installation Financial Officer	4631
39		Fuels Officer	7141
40		Food Service Officer	7009
41		Ship Store Officer	4629
42		EOC Manager	4632
43		PWO	3905
44	LOANERS	VISITING COMMANDS	4632
45			5683
46			5684
47			5685
48			5686
49			5687
50			6783
51			6787

52			**6791**
53			**7140**
54			**7142**
55			**7144**
56			**7147**
57			**7148**
58			**7149**
59			**8813**
60			**8814**
61			**8815**