Item #	Questions	Answers
1	We would like to know if this is a brand new contract OR if there is (was) an incumbent performing these services. If not brand new, could you please provide the current / previous contract number?	This acquisition is a follow-on for services that are currently supported by Koniag Management Solutions, LLC through two (2) different contracts: 70Z03821DS0000002 and 70Z03821DS0000003.
2	Given the LPTA nature of the acquisition, will the allow companies with limited or no past performance to be rated neutral/acceptable in the evaluation of this solicitation?	Vendors who do not have any recent and relevant information available will be assigned a rating of "Neutral" for past performance. The rating of "Neutral" is neither a positive nor negative rating.
3	Incumbency: can the Government provide the current staffing profile (number of positions and type of positions) for the current incumbent workforce?	Vendors are to provide proposals based off the table provided in SOW Section 1.2.1 and the Schedule of Services. No incumbent staffing profile will be provided.
4	How would I acquire proficiency in using the ALMIS if I do not currently have experience with this system?	ALMIS is a system unique to the USCG. The only way personnel can obtain proficiency with ALMIS is to work for the USCG in some capacity (civilian, Active Duty, contractor).
5	The solicitation requires a 20-page Technical Proposal but does not specify a separate past performance volume or questionnaire format. Should past performance references be included within the 20-page Technical Proposal, or submitted as a separate document outside the page limit?	See revised Terms and Conditions.
6	The Terms and Conditions specify a 20-page limit for the Technical Proposal PDF but do not prescribe a font type or minimum font size. To ensure compliance, can the Government confirm whether there is a minimum font size requirement (e.g., 10-point, 11-point, or 12-point) and an acceptable font type (e.g., Times New Roman, Arial, Calibri)?	The Technical Proposal shall be submitted in 12-point, Times New Roman font. The only exception is 10-point sized font for tables, images, charts, or figures. Any deviation from this may results in a proposal not being evaluated and removed from award consideration.
7	For offerors that have performed exclusively as subcontractors and therefore have no CPARS ratings as a prime contractor, will the Government apply a "neutral" past performance rating consistent with FAR 15.305(a)(2)(iv), and will subcontractor performance references and letters from prime contractors be accepted as relevant past performance evidence?	Vendors who do not have any recent and relevant information available will be assigned a rating of "Neutral" for past performance. The rating of "Neutral" is neither a positive nor negative rating.
8	The SOW designates the Protocol Specialist as Key Personnel and requires Government approval prior to any replacement. However, the solicitation does not explicitly require offerors to submit resumes for Key Personnel at the time of proposal submission. Can the Government confirm whether resume for the proposed Protocol Specialist is required to be included in the Technical Proposal, and if so, whether such resumes count toward the 20-page page limit?	Resumes for the proposed Protocol Specialist should not be included in the proposal submission. However, resumes will be required for Government review and approval at the time of award.
9	The Schedule of Services includes overtime CLINs for SCA-covered positions with a quantity of "TBD." May offerors price these CLINs at $0 unit price, or does the Government require a minimum estimated quantity and unit price for evaluation purposes? Can the Government provide historical overtime data to help offerors estimate overtime pricing?	Overtime rates should be included in the submitted Schedule of Services in accordance with the applicable Wage Determination. The quantity in the Schedule of Services states "TBD" as the requirement for overtime is not known until it is required. The USCG will not provide any historical overtime data.
10	SOW Section 3.14 requires a dedicated Program Manager who must be physically on-site within one hour of notification. Is the Program Manager required to be a full-time, dedicated on-site employee, or may the PM role be performed by a part-time or off-site manager provided they can meet the one-hour on-site response requirement?	The Government does not require the Program Manager to be a full-time or dedicated on-site employee. The Contractor must ensure that the Program Manager meets all requirements outlined in SOW Section 3.14, including the ability to be physically present onsite within one (1) hour of notification.
11	SOW Section 5.4 imposes daily rate deductions beginning on the 15th calendar day a position is vacant. For the three positions currently listed as vacant in the Schedule of Services, does the 15-day vacancy clock begin at contract award, or only after the Government funds and activates those positions through a contract modification?	See revised SOW.
12	SOW Section 13.1 requires the contractor to submit a phase-in plan within 10 business days of contract award. Can the Government confirm the anticipated length of the phase-in period, and whether the contractor will be entitled to invoice during the phase-in period for employees already on-boarded and performing work?	Phase-In procedures will be performed in accordance with SOW Section 13.1. Invoices will only be submitted once the contract period of performance begins and after services are rendered. Phase-in procedures are not a separately billable item.
13	The SOW states the contract will be 'scalable in nature' - can the Government provide more specific parameters on the anticipated range of scaling (minimum/maximum FTEs) that may be required during contract performance?	See revised SOW.
14	Several positions are noted as 'may or may not be funded at any time' - what is the Government's process and timeline for notifying the contractor when a position will be funded or unfunded?	Positions will be funded through separately issued Task Orders. The Government will notify Contractor of any unfunded position as soon as possible.
15	For Surge Work pricing, what specific documentation will be required to support the contractor's quotation, and what is the typical turnaround time expected for surge work quotes?	The specific documentation to support Surge Work will be identified when the USCG requests any Surge Work. Turnaround time is subject to the requested services and will be identified at the request of any Surge Work.
16	For GovTA timekeeper duties, what specific training will be provided by the Government, and what is the expected duration of this training?	The Government will provide three online training courses for GovTA Timekeepers. #502427: Time and Attendance Training for Civilian Employees, #502477: Time and Attendance for Supervisors (annual) (for Supervisors), and #502442: Time and Attendance for Timekeepers (annual) (for Timekeepers). Each training session is designed to be completed within 1.5-2 Hours. These trainings will be included with daily duties.
17	For the Administrative Assistant CG-AIR-E position in Washington DC, will the Government provide workspace, or is this a remote position?	The Administrative Assistant CG-AIR-E position is located in Washington, DC. Government-provided workspace will be furnished, and the position is telework eligible.
18	The OPS Administrative Assistant requires familiarity with seven specific instructions - will training on these instructions be provided by the Government, or must contractors arrive already familiar with these documents?	Familiarity of these instructions is a required qualification. Any personnel who fill this position must already have the required qualification prior to their start date.
19	Logistician III requires 10 years of supply/logistics experience - would the Government consider equivalent military experience or certifications in lieu of full 10 years civilian experience?	Per the Statement of Work, Section 3.8.2, candidates for the Logistician III position must hold a high school diploma or equivalent and have at least ten (10) years of experience in supply/logistics. The identified years of experience may be in civilian or military experience.

20	The SOW requires 50% of Procurement Technicians to have a bachelor's degree or 24 semester hours - how will compliance be verified, and can relevant certifications (e.g., NCMA) substitute for educational requirements?	The USCG reserves the right to request the education of any Procurement Technician at any time throughout the life of the contract to verify that the Contractor is meeting the 50% requirement. Relevant certification may not be substituted for educational requirements.
21	Protocol Specialist must obtain Military/DoW Protocol Specialist certification within 12 months - who bears the cost of this certification, and what happens if certification is not achieved within the timeframe?	The company is responsible for covering the cost of the Military/DoW Protocol Specialist certification. If the employee does not obtain the required certification within the 12-month timeframe, they must be removed from the position unless otherwise directed by the Contracting Officer.
22	The Program Manager must be 'physically present onsite within one hour of notification' - does this requirement apply 24/7, or only during normal business hours?	The requirement for the Program Manager to be physically present onsite within one (1) hour of notification applies any time Contractor personnel are performing services in support of the resultant contract award.
23	Contractor-required training is limited to one hour per month and 40 hours per year - does this include mandatory safety and security training required by the Government?	The one hour per month and 40 hours per year limit on Contractor-required training does not include mandatory safety and security training required by the Government. This requirement is for training mandated by the Contractor that their personnel are required to take/attend.
24	What is the typical processing time for Tier 1 Background Investigations, and can employees begin work in a limited capacity while awaiting full clearance?	The typical processing time for Tier 1 Background Investigations is approximately two weeks, contingent upon the employee completing all required paperwork and submitting fingerprints.
25	The temporary 30-day CGOne computer account may expire before CAC issuance - what is the waiver approval process, and what is the typical success rate for waiver requests?	See revised SOW.
26	The 21-day replacement period begins when a position is vacated - does this include weekends and federal holidays, or only business days?	As stated in the SOW, this 21-day window is calendar days. Holidays and weekends are included.
27	For professional positions, absences exceeding 20 days result in deductions - are FMLA-protected absences counted toward this 20-day threshold?	Yes, this would include FMLA-protected absences.
28	Daily status reports are due NLT 1000 ET - if a contractor employee's status changes after the report is submitted, is an updated report required?	No, an updated report is not required. However, the Program Manager would need to update the applicable AOR of the status change via email.
29	The SOW mentions 'consumables' will be provided - can the Government provide examples of what consumables are included versus what contractors must provide?	Examples of consumables are pens, pencils, paper, sticky note pads, etc. that would be used on a daily basis and are not re-usable.
30	Up to 16 hours of mandatory safety training is required annually - is this training time billable under the contract, or is it considered part of the FFP?	This training is not billable under the contract. This training is required for all CG-AIR personel, to include civilians and Active Duty members. Training will be provided on site at no expense to the Contractor.
31	Work schedules state start times between 0600-0830 ET - can contractors propose alternative schedules (e.g., compressed work weeks) for Government consideration?	Yes, the Contractor may propose alternative schedules for the Government to consider. The USCG has the final determination of approving schedules.
32	During September, 80% staffing is required for Procurement Technicians - does this apply to other labor categories, and what constitutes adequate coverage for 'quick turn time actions'?	The 80% staffing in September requirement is only applicable to personnel who are in a Procurement Technician position.
33	Telework is 'solely at the discretion of the government' - can the Government provide historical data on telework frequency and which positions have typically been approved for telework?	Telework approval is on a case by case basis and determined by the AOR. There is no historical data on telework frequency nor which positions are typically approved available.
34	Unplanned closures 'not normally exceeding 20 hours per employee per year' - what happens if closures exceed 20 hours, and how is the contractor compensated? Are contractor personnel expected to support operations during Government closures, delayed openings, or emergency operations?	Unplanned closures may exceed twenty (20) hours per employee year depending on how weather impacts the area. Any hours over the anticipated twenty (20) hours would be compensated.
35	Administrative Assistant positions may be temporarily reassigned for up to 10 business days - does this include reassignment to different geographic locations?	No; any reassignment would be to another division/product line within the geopraphical region.
36	The phase-in plan references FAR 52.222-17 regarding predecessor employees - will the Government provide a list of incumbent employees and their positions?	See revised SOW.
37	The evaluation states Technical Proposal is limited to 20 pages - do required insurance copies count toward the 20-page limit as stated in section A.c.iv?	See revised Terms and Conditions.
38	Past performance evaluation defines 'recency' as within past 3 years - will contracts that ended more than 3 years ago but had a long performance period be considered?	No; any contract with a period of performance that is not within the past three (3) years will not be considered.
39	The Requirements clause states estimated quantities are not guaranteed - what is the historical variance between estimated and actual quantities ordered?	The only difference between the quantities identified in the Schedule of Services and actual funded quantities on Task Orders is potential position vacancies. There is no historical variance data available.
40	Several CLINs are marked as 'VACANT' (e.g., 0055, 0057, 0059) - should offerors price these positions, and when does the Government anticipate filling these vacancies?	Yes, vendors should price all CLINs identified in the Schedule of Services. Positions will be filled as needed at the USCG's discretion.
41	The Schedule shows columns for '42 FUNDING' and '43 FUNDING' - can the Government explain the difference and how funding type affects contractor performance?	Solicitation amended to provide Schedule of Services (Amended). This file removes the columns identifying different types of funding.
42	The DC area wage determination shows Administrative Assistant at $39.97/hour - should the CG-AIR-E position in Washington DC be priced using this rate versus the Pasquotank rate?	Wage Determination rates should be used for the appropriate location of each CLIN.
43	The wage determination shows two H&W rates ($5.55 and $5.09) - which rate applies to this contract, and does EO 13706 apply?	EO 13706 applies to this requirement. Only EO 13706 Health and Welfare is applicable.
44	Several positions in the SOW (e.g., Logistician II, III, Requirements Logistician III) do not appear in the wage determination - will the Government require SF-1444 conformance requests for these positions?	No; the position listed as "Professional" will not be found in the Wage Determinations. The USCG does not require a SF-1444 for any identified Professional position.
45	Documents require DLA JCP certification and NDA before release - what is the typical processing time, and can documents be released during the proposal period?	Processing time for DLA JCP certification is subject to the DLA review/approval process. Please contact the DLA for this information. Documents will not be released during the solicitation, only after contract award.

46	MP ICAM/CAC requirements state employees declined via MP ICAM are 'ineligible to perform work' - what appeal process exists if an employee is incorrectly declined?	If a potential employee's pre-appointment is denied by our Security Center, they will not be permitted to work on the contract. If an individual is granted pre-appointment but subsequently denied final adjudication, they will be removed from the contract. The USCG reserves the right to decline employment for security reasons, and there is no appeal process for these decisions.
47	Please provide incumbent employee vacation benefit accrual levels by labor category and years of service pursuant to successor contractor obligations under FAR 52.222-41, 52.222-43, and 52.222-17.	This information will only be provided to the vendor who is awarded the eventual contract from this requirement. This only appplies to SCA-covered positions.
48	Please provide incumbent employee tenure/seniority information by labor category.	This information will only be provided to the vendor who is awarded the eventual contract from this requirement. This only appplies to SCA-covered positions.
49	Please confirm whether FAR 52.222-43, Fair Labor Standards Act and Service Contract Labor Standards—Price Adjustment (Multiple Year and Option Contracts), will be incorporated into the resultant contract. Given the apparent applicability of Service Contract Labor Standards labor categories and the inclusion of option periods, please clarify whether contractors will be entitled to equitable adjustment for increases or decreases resulting from revised Wage Determinations, Health & Welfare adjustments, and any applicable collective bargaining agreement requirements.	Yes, FAR 52.222-43, Fair Labor Standards Act and Service Contract Labor Standards—Price Adjustment (Multiple Year and Option Contracts), will be incorporated into the resultant contract. Given the applicability of Service Contract Labor Standards labor categories and the inclusion of option periods, contractors will be entitled to equitable adjustments for increases or decreases in wages, Health & Welfare rates, and any applicable collective bargaining agreement requirements resulting from revised Wage Determinations, as specified by the clause.
50	The pricing workbook identifies Column C as "EST QTY (HRS PER ANNUM)"; however, several associated entries reflect a quantity of "12" with unit of issue "MO" (months).Please clarify whether: (a) the Column C heading should instead reflect estimated quantities by unit of issue (e.g., months for FFP CLINs), or (b) the Government intended these entries to represent labor hours. Additionally, please confirm the correct pricing basis for the applicable CLINs.	Please see revised Schedule of Services.
51	Section B identifies CLIN 0001 as an 11-month Firm Fixed Price performance period and CLIN 0005 as a separate 1-month transition period. However, the pricing workbook appears to reflect a quantity of 12 months ("12" with unit "MO") for the applicable pricing period. Please confirm whether offerors should price: (a) 11 months for the operational base period plus a separate 1-month transition CLIN, or (b) a full 12-month operational period within the pricing workbook.	Not appliable to this soliciation.
52	Section B identifies Travel/ODC CLINs as Time-and-Materials "Not to Exceed" line items; however, the solicitation does not appear to identify a Government-provided plug amount or ceiling value. Please clarify whether: (a) the Government intends to provide a plug value for travel/ODCs, (b) offerors are required to independently estimate and propose travel costs, or (c) the Travel/ODC CLINs should remain unpriced.	Not appliable to this soliciation.
53	If offerors are required to independently estimate and propose travel costs, please provide historical annual Travel/ODC expenditures under the incumbent contract and estimated travel assumptions for this requirement, including CONUS, OCONUS, and local travel; estimated trip frequency, traveler counts, average trip duration, primary travel destinations, anticipated OCONUS locations, and expected staffing support requirements associated with each major task area.	Not appliable to this soliciation.
54	Will there be a transition period? If so, how long?	Refer to SOW section 13.0 Transition Plan.
55	Can you please confirm the WD revision we should be using? The solicitation document says the "date of last revision: 3/30/2026" but SAM.gov shows the last revision is date is 5/13/2026.	See updated Wage Determiations.
56	Can you please provide clarification on how many FTEs from the chart on page 1.2.1 are expected to be assigned to each AOR notated on the Schedule of Service?	No, this information will not be provided until contract award.
57	Can you please confirm that unless otherwise specifically noted in the position description headers (for example 3.4) all positions are expected to be at the Elizabeth City location?	Yes, unless otherwise specified in the SOW the positions are located in Elizabeth City, NC.
58	Can you please confirm that a Secret Facility clearance is not required in order to be eligible for award?	A Secrety Facility clearance is not required for this effort.
59	Could the government consider increasing the page count from 20 to 25-page limit?	No, the USCG will not change the identified page limit.
60	Will the government provide office space in Elizabeth City NC for the Program Manager?	No, the USCG will not provide any office space for the Program Manager.
61	Could the government clarify the PoP?	Period of performance is dependent on resultant contract award/effective date.
62	2028 is a leap year, is the contractor authorize to price?	No.
63	Could the government clarify if any REPS & CERTS required to be submitted with this proposal?	Reps and Certs are not required to be submitted with proposals.
64	Could the government advise on where any potential amendments should go and which volume?	Solicitation amendments will be posted on SAM.gov.
65	Can the government confirm if there are any vacant positions on the current contract?	Please see the Schedule of Services.
66	Will Surge Work be issued under separate CLINs, task orders, or bilateral modifications?	Any potential Surge Work will be issued as a separate Task Order.
67	What is the anticipated onboarding timeline for contractor personnel after award?	Please see SOW section 13.1 for Phase-In procedures.
68	For evaluation purposes under RFO 52.217-8, please confirm offerors should utilize final option year pricing for the six-month extension calculation.	Please see the Terms and Conditions for evaluation procedures.
69	The requirement states the PM must be physically onsite within one (1) hour of government notification (unless the KO approves alternatives in writing). Given that our personnel are in North Carolina and Washington, D.C., how does the government envision satisfying this requirement? Would the government accept 24/7 phone accessibility with the PM onsite in either location within 24 hours?	Please see SOW section 3.14 for Program Manager requirements.

70	Would the Government confirm that there is no security clearance requirement for any of the contract personnel beyond the requested Tier 1 for personnel to obtain a CAC? If a clearance is required e.g., (Secret, TS, TS/SCI) could the Government confirm for which labor categories? Additionally, if a security clearance is required, could the confirm that offerors must show proof of its facility clearance?	There are no security clearance requirements for this effort.
71	Would the Government consider removing “size” as a factor in determining past performance relevancy? The Government is evaluating past performance on an acceptable/unacceptable basis based on recency and relevancy, with relevancy defined as work similar in nature, size, and complexity. Removing “size” as a relevancy factor would allow for broader competition among qualified 8(a) firms without reducing the Government’s ability to evaluate capability. Relevancy based on work similar in nature and complexity would still allow the Government to assess whether an offeror has successfully performed comparable requirements and has the capability to execute the SOW. This approach would preserve a meaningful past performance evaluation while avoiding unnecessary barriers to competition for qualified 8(a) firms.	No, the USCG will not remove "size" from a factor in determining past performance relevancy.
72	Would the Government confirm that vendors should not price a 6 month extension as part of its Total Evaluated Price submission?	No; per RFO clause 52.217-8, "These rates may be adjusted only as a result of revisions to prevailing labor rates provided by the Secretary of Labor."
73	Would the Government clarify where it would like vendors to place its completed FAR provisions? Would the Government like a separate deliverable/attachment or should vendors place this under the Technical Proposal? If under the Technical Proposal, would it count towards the 20 page limit?	Completed Reps and Certs may be provided as a stand alone document, not included in the 20 page limit of the Technical Proposal.
74	Would the Government confirm that it would like the Technical Proposal, Past Performance, and Price as separate and distinct volumes/attachments or is this all to be baked within the technical proposal? If so, could the Government confirm whether or not past performance and price counts toward the 20-page limit?	The Technical Proposal and Price Proposal shall be submitted as separate document. The Price Proposal is not included in the 20 page limit of the Technical Proposal.
75	Since this is a re-compete, could the Government share level of effort data for the current contract? I.e., labor categories, total number of personnel and hours.	No; this is a firm-fixed price requirement. No level of effort data will be provided.
76	Would the Government please clarify if a copy of the JCP certification must be provided with the proposal to demonstrate responsibility, or if the requirement is strictly a prerequisite for obtaining documents prior to the submission deadline. If it is to be provided within the technical proposal, could the Government confirm whether or not this is to be included within the 20 page count?	The JCP certification is a prerequisite to obtain any Government documents identified in the SOW.
77	While Section 11.4.2 states workstations will not be Government-furnished, Sections 4.16.2 and 4.16.4.1 discuss accessing IT resources. Will the Government confirm that it does provide GFE laptops for telework to ensure secure access to the CGOne network, as contractor-owned equipment typically cannot host the mandated VPN/security software?	Yes, the Government provides GFE laptops.
78	Per Section 11.6.2.3, delayed openings are not applicable to teleworkers. For staff not yet authorized for telework, will the Government grant "administrative leave" equivalents during unplanned closures, or will the FFP monthly price be reduced per the formula in Section 5.4.1?	Yes; the Governemnt will grant something similar to "administrative leave" for personnel who are not telework eligible during delayed openings.
79	The SOW states that the Program Manager is not billable. Since this is a FFP contract, does the Governemtn expect the Program Manager's cost ot be burdened acorss the labor rate of the billable staff?	The Program Manager is not a separately billed item.
80	Could the Government specifiy how many administrative assistant(s) are expected to be at the CG-AIR-E in Washington D.C.? More specifically, would the Government specigy the FTE break down e.g., how many administrative assitants will support the CG-AIR-E and how many will support the OPS Division?	Each division/product line identified in the SOW will be provided one (1) Administrative Assistant each.
81	Could the Government clarify the qualifications for the administrative assistants? Section 3.3.2 and 3.3.3 details the qualifications and highly desired qualifications for the adminsitraitve assistant positions and then 3.4.1 and 3.4.2 details differ qualifications and highly desired qualifications for the adminsitraitve assistant (CG-AIR-E) and then 3.5.1 details differ qualficiations for the adminsitrative assistant (OPS division). Could the Government provide clarity on the qualficiations for the administrative assistant positions? Or should offerors stack the qualifications and highly desired qualficiations from 3.3.2 and 3.3.3 on top of the CG-AIR-E and OPS Divison requirements?	SOW Section 3.3.2 provides qualifications for all Administrative Assistants, regardless of which product line/division they support. Future SOW sections identify additional requirements for Administrative Assistants to be qualified to support the identified product line/division.
82	Statement of Work paragraph 1.2 states that Senior Procurement Technician is aligned to SCA LCAT 01020 Administrative Assistant. However, PWS 3.10 states it is a professional position, and the Schedule of Services document treats it like a professional position (No Overtime CLIN). Can the government confirm that the Senior Procurement Technician is not SCA?	The Senior Procurement Technician is a professional position. Please see the revised SOW.
83	The Schedule of Services document states that CLIN X055 (Procurement Tech - APAC), CLIN X057 (Procurement Tech - APAC) and CLIN X059 (Senior Procurement Technician - MRR) are vacant. Can the government please elaborate on what vacant means in the context of the CLIN structure?	In this scenario, the term "VACANT" means that there is currently no personnel in the position identified in the Schedule of Services.

84	Can the government please provide the federal government equivalent rates for each labor category IAW 52.222-42, Statement of Equivalent Rates for Federal Hires (MAY 2014) (29 U.S.C. 206 and 41 U.S.C. chapter 67)?	See revised Terms and Conditions.
85	The Statement of Work does not describe the type of travel expected for the contractor workforce, and the CLIN structure contains a Travel CLIN for each Period of Performance at a Unit Price of $1.00 and estimated quantity of TBD. a.Can the Government confirm that the contractor workforce will be expected to travel on this contract? b.Can the Government explain what type of travel will be reimbursable with the Travel CLIN? c.Can the Government provide the LCATs that are expected to travel? d.If the government does not expect the contractor workforce to travel, will the government consider removing the Automobile Liability insurance requirement?	Please see the revised SOW for travel requirements. All positiosn identified in the Schedule of Services are subject to travel.
86	The Schedule of Services has CLINs for Overtime. The estimated quantity is TBD and the unit of issue is monthly. The unit price cell is yellow. According to page 2 of the Terms and Conditions, "The vendor shall only populate all areas of the Schedule of Service highlighted in yellow. Extended pricing will automatically populate...." In order to provide the unit price in yellow, offerors need to know how many hours of overtime are required monthly. a.Can the government please provide the number of monthly hours of Overtime required for each CLIN? b.Can the government please provide plug numbers for each Overtime CLIN?	See revised Schedule of Services.
87	The Schedule of Services has CLINs for Overtime. Can the government please confirm that the formula in "Est Total (each Daily FTE)," which divides the unit price by 21 working days is appropriate for Overtime?	See revised Schedule of Services.
88	For an unpopulated JV, is it acceptable to rely on each member's existing corporate insurance policies to meet the FAR 52.228-5 Insurance – Work on a Government Installation requirements?	If all member's of the Joint Venture individually meet the requirements of SOW section 4.13, then yes. If each member of the Joint Venture does not meet SOW section 4.13 requirements, then no.
89	Attachment 3-Terms and Conditions states that offerors shall complete and provide with the quote FAR provision 52.209-7 Information Regarding Responsibility Matters. Is it acceptable to include the completed provision in an Appendix to the Technical Volume that is outside of the 20-page limit? If not, is it acceptable to submit the completed provision as its own PDF file?	Completed Terms and Conditions shall be provided as a stand alone document and will not count towards the 20 page limit for the Technical Proposal.
90	Will subcontractor past performance be considered equal to prime contractor past performance?	Subcontractor past performance will not be evaluated.
91	How will the government calculate prorated amounts for when an employee starts in the middle of a month?	This is handled on a case by case basis.
92	Due to frequent government shutdowns and funding lapses, USCG background security processes have been affected significantly over the past two years. Will the contractor still be able to bill for the vacancy if USCG processes are affected and timely submission of a BI has taken place, but is taking longer than 21 days?	Contractors will not be permitted to bill for any personnel who have not pass their BI and officially started providing services against the resultant contract.
93	The RFP identifies the places of performance as Elizabeth City, NC and Washington, D.C. Can the Government clarify which labor categories are expected to be performed at each location?	Only the Administrative Assistant CG-AIR-E position is located in Washington, D.C.
94	Can the Government please provide a mapping of the labor categories to the applicable SCA wage determination classifications/titles?	Please see the SOW.
95	Can the Government confirm whether there is a Not-To-Exceed (NTE) value for Other Direct Costs (ODCs), including a breakout for travel and materials?	Please see the revised SOW for travel requirements.
96	Are Contractors allowed to perform services will the security process is adjudicated?	Contractors will not be permitted to perform any services until all requirements of SOW Section 4.15 and 4.16 are completed.
97	The Contractor has the right to provide their own PPW if desired. If the Contractor does not desire, will the Government provide the PPE? Will the Government add a ODC CLIN to allow for the reimbursement of PPE?	The USCG will only provide PPE in accordance with SOW Section 9.1.1.
98	Historically, which labor category has served as the Safety POC?	The Safety POC is an individual designated by the Contractor.
99	The SAM.gov Contract Opportunity announcement for solicitation 70Z03826RS0000001 states, "proposals are required to be sent to john.t.raynor@uscg.mil." However, the announcement also notes Charles E. Leslie, Jr. as the Secondary Point of Contact. Will the Government clarify whether Offerors are also to submit proposals to Charles E. Leslie, Jr. at Charles.E.Leslie2@uscg.mil?	Proposal should be sent to all Government POCs identified.
100	FAR provision 52.212-2, Price, states that "Prices proposed shall be in U.S. dollars, rounded to the nearest whole dollar." The Government-provided Schedule of Services limits offerors to populating only the cells highlighted in yellow, with all other pricing fields auto-generating based on the spreadsheet's built-in formulas and formatting. Please confirm that the rounding requirement applies only to the yellow-highlighted input cells, as offerors have no control over the format or calculated values in the auto-generated fields.	See RFO provision 52.212-2 for price instructions.
101	FAR provision 52.212-2 limits the Technical Proposal to 20 pages. Are Offerors permitted to include a glossary of acronyms in the Technical Proposal, and if so, will it count toward the 20-page limit?	Vendors are permitted to provide a glossary of acronyms in their Technica Proposal. Yes, this will count toward the 20 page limit.
102	FAR provision 52.212-2, Technical Capability, states that "Proposals shall also provide any applicable Vendor documents not listed that will apply to an awarded contract." Will the Government clarify what additional vendor documents, if any, Offerors are required to submit to be considered technically acceptable and compliant?	This statement refers to any documents the Contractor provides that they want included as part of potential contract award that the Government did not request.

103	FAR provision 52.212-2, Evaluation Method, states, “Should the lowest priced offer not receive an acceptable technical rating or is determined to have less than satisfactory past performance, the process will continue in order of lowest priced offers until the lowest priced, technically acceptable offer with acceptable past performance is identified.” However, the solicitation does not define the “satisfactory past performance” or “acceptable past performance” ratings or the criteria used to distinguish between them. Please provide the standards the Government will use to evaluate past performance and assign these ratings.	See the revised Terms and Conditions.
104	The Schedule of Services includes a Travel CLIN for each contract period with a pre-populated value of $1.00 and no yellow-highlighted input cell. Will the Government confirm that offerors are not required to enter a travel cost and that the $1.00 is a placeholder only?	Yes; the travel costs will be provided by the Government when needs arise after contract award. Vendors are not required to provide any response to the Travel CLINs in the Schedule of Services.
105	The Schedule of Services includes Overtime CLINs for several labor categories with a quantity of "TBD" in Column C and a Unit of Issue of "MO" in Column D. Please clarify how offerors should price these CLINs. Specifically: (1) should the Unit Price in Column E reflect an hourly overtime rate, a monthly rate, or another basis; and (2) will the Government provide an estimated number of overtime hours to use for evaluation purposes, or will overtime pricing be excluded from the total evaluated price?	See the revised Schedule of Services.
106	The SOW and Schedule of Services reference several Coast Guard divisions that we understand are currently being renamed, combined, or eliminated as part of an ongoing USCG reorganization (Force Design 2028). Could the Coast Guard provide an updated organizational chart and/or clarify the current names and status of all divisions referenced in this solicitation so that offerors can reference the correct organizational units in their proposals?	Division and product lines in the Schedule of Services are subject to change at USCG discretion. There is no updated organizational chart available and vendors shall use the divisions and product lines identified in the Schedule of Services and SOW.
107	SOW Section 3.2 identifies as highly desirable that all personnel possess one year of experience in USCG procedures, including proficiency in the Aviation Logistics Management Information System (ALMIS) and the Asset Maintenance Management Information System (AMMIS). Given that these systems are unique to the USCG environment and may not be accessible to contractor personnel prior to award, please clarify the following: (1) Will the Government provide initial or refresher training on ALMIS and AMMIS for contractor personnel who do not possess prior proficiency in these systems, or should the contractor anticipate and price these training costs within their proposed rates? (2) SOW Section 4.2 states that the contractor is responsible for training costs unless training is required due to changes in USCG or CG-AIR software, hardware, programs, or procedures. Does initial onboarding training on ALMIS and AMMIS fall within the Government's responsibility under this provision, or is it considered the contractor's responsibility?	The USCG will provide initial/refresher training on ALMIS and AMMIS for personnel supporting the resultant contract. ALMIS and AMMIS training will be done on site.
108	SOW Sections 3.9.1 and 3.9.2 state that Procurement Technicians must possess "knowledge of procurement regulations, procedures, operations, and programs related to one or more procurement phases or functions," as well as knowledge of the steps and procedures required to support recurring and standardized purchases. However, the SOW does not specify a minimum duration of experience required to satisfy these qualifications. What is the minimum length of experience, in months or years, required for a Procurement Technician to be considered qualified under Sections 3.9.1 and 3.9.2?	SOW Section 3.9.2 does not provide any specific length of experience with the identified qualifications. Therefore, the amount of required experience with the identified qualifications is at the Contractor's discretion.
109	SOW Section 3.9.2 contains the following note: "The Contractor shall ensure at least fifty percent (50%) of the Contractors performing in support of this contract possess a 4-year course of study leading to a bachelor's degree with a major in any field or at least twenty-four (24) semester hours in any combination of the following subjects: accounting, business, finance, law, contracts, purchasing, economics, industrial management, marketing, quantitative methods, or organization and management." Please confirm whether this requirement applies solely to personnel performing in the Procurement Technician labor category, or whether it applies to all contractor personnel performing under this contract across all labor categories. The placement of this note within Section 3.9.2, which addresses Procurement Technician qualifications specifically, suggests it is limited to that labor category.	The note identified on page 16 of the SOW is only applicable to the Procurement Technician position.
110	SOW Sections 5.2 and 5.4.1 appear to reference different timeframes related to vacant positions, and we request clarification on how these interact. Specifically, Section 5.2 allows the contractor up to 21 calendar days to fill a vacant position. However, Section 5.4.1 states that daily rate deductions will begin on the 15th calendar day after a position becomes vacant, and separately references a threshold of 20 days for professional positions before excess absence deductions apply. Please clarify the following: (1) If the contractor has 21 calendar days to replace a vacant position under Section 5.2, why do deductions begin on the 15th calendar day under Section 5.4.1, effectively penalizing the contractor before the allowed replacement period has expired? (2) How do the 21-day replacement window in Section 5.2, the 15-day deduction trigger in Section 5.4.1, and the 20-day absence threshold for professional positions interact with one another? Please provide a clear explanation of the sequence and formula used to calculate deductions in the event of a position vacancy	Please see the revised SOW.

111	SOW Section 5.3 states that if the USCG elects not to replace a vacated position, the contractor will be notified in writing. However, the SOW does not address how pricing will be handled for positions the Government elects not to backfill. Please confirm whether, when the Government provides written notification that a vacated position will not be backfilled, the contract value and corresponding monthly firm-fixed-price billing amount will be reduced accordingly, or whether the negotiated fixed-price amount will remain unchanged for the remainder of the period of performance.	Positions the USCG elect to not backfill will not be invoiced for. Pricing may or may not remain on any Task Order issued against the resultant contract at the USCG's discretion.
112	SOW Section 11.3.3 states that when early release is granted and Government oversight is unavailable, contractor employees will be required to leave early and should follow their "employee's procedures for time not at work." Because this contract is structured as a firm-fixed-price requirements contract with monthly billing, please clarify how this provision is intended to be applied. Specifically, if contractor employees are directed to leave early under Section 11.3.3, does the Government intend to apply a deduction to the monthly invoice for the hours not worked, or is the fixed-price structure intended to account for such occurrences without adjustment? If deductions do apply, please describe how the Government envisions that process being administered within the fixed-price billing framework.	No deductions would be applied to any monthly invoice for any Government authorized early releases.
113	SOW Section 11.3.5 states that no additional compensation for overtime shall be permitted for professional positions. Please clarify whether this means: (1) professional position personnel are prohibited from working more than 40 hours per week, or (2) professional position personnel may work in excess of 40 hours per week when operationally necessary, but the contractor will not receive any additional compensation beyond the monthly fixed-price rate for those additional hours. If the latter applies, please confirm that the monthly fixed-price rate is intended to fully compensate the contractor for all hours worked by professional personnel, including hours worked in excess of 40 per week, with no separate overtime billing mechanism.	Personnel providing support in professional positions identified in the Schedule of Work are not prohibited from working more than the hours designated in the SOW. However, any hours completed past the designated amount in the SOW will not result in additional compensation for the Contractor.
114	SOW Section 11.8 states that if a contractor employee attends a Government-sponsored function or normal operations cannot continue, the employee shall follow their employer's "procedures for time not at work." Under a firm-fixed-price contract structure, where the contractor is paid a set monthly amount regardless of hours worked, please clarify how this provision is intended to be applied. Specifically, will attendance at a Government-sponsored function or inability to work during such an event result in an invoice deduction, or is this language intended solely to govern the contractor's internal leave and timekeeping practices with no impact on the monthly fixed-price billing amount?	No invoice deductions will result from any attendance at a Government-sponsored function.
115	SOW Section 13.1 requires the contractor to submit a Phase-In Plan within ten (10) business days of being notified of award and identifies the required contents of that plan, but does not specify the duration of the phase-in period itself. Can the Government confirm the number of calendar days allotted for the phase-in period, and the date on which full operational capability is expected to be achieved?	Time allotted for the phase-in period is subject othe resultant contract award and effective dates. Contractors are expected to be fully operational by the contract effective date.
116	***SOW Paragraph 3.9.2 Procurement Technician Qualifications*** does not list a years of experience requirement for this position. Please clarify.	See SOW section 3.9.2 for position qualifications.
117	***SOW Paragraph 3.10.2 Senior Procurement Technician Qualifications*** does not list a years' experience requirement for this position. Please clarify.	See SOW section 3.10.2 for position qualifications.
118	***SOW Paragraph 3.12.2 Requirements Logistician III Qualifications*** indicates that only 3 years' experience is required for this position. Given that the Logistician III position listed in SOW paragraph 3.8.2 requires 10 years' experience, is the 3 year experience for this position correct?	Yes, the years of experience for the Logistician III and Requirements Logistician III are different and correctly identifed in the SOW.
119	***SOW Paragraph 3.13.2 Training Specialist Qualifications*** does not list a years of experience requirement for this position. Please clarify.	See SOW section 3.13.2 for position qualifications.
120	***SOW Paragraph 4.3*** does not list the Program Manager as a key position. Is this correct?	This is correct as the Program Manager is not a separately billable position.
121	***SOW Paragraph 4.8.3 and 4.8.4*** are duplicated. Please clarify.	Please see the revised SOW.
122	***SOW Paragraph 5.4.1*** states "*A position is considered vacant until personnel are hired, have cleared all required in-processing steps, and have started performing work in support of this contract.*" Given the lengthy background check process that is out of the purview and control of the contactor, this seems unachievable to replace a vacancy within 21 calendar days. Will the government allow for the recruiting and pre-clearing of a pool of candidates as a bench to facilitate expedited backfilling of vacancies?	The Government will only run BIs for personnel being hired to fill a position identified in the Schedule of Services.
123	***SOW Paragraph 9.9.1*** states "*The Contractor shall provide the KO proof of General Liability insurance and Pollution Legal Liability insurance for both the Contractor and any sub-contractors prior to the commencement of services*". Given the administrative nature of this contract, please clarify the requirement to provide Pollution Legal Liability Insurance.	Contractor personnel may operate in areas across CG-AIR that meet the requirements for Pollution Legal Liability insurance. This requirement is required for resultant contract award.
124	***SOW Paragraph 10.0*** indicates insurance requirements are to be submitted within (5) calendar days of contract award. ***SOW Paragraph 4.13*** specifies that an Insurance Certificate is required to be submitted fifteen (15) calendar days of contract award. Please clarify.	Please see the revised SOW.

125	*SOW Paragraph 11.4.2 Telework Government Furnished Material/Information* states "*For teleworking contractors, computer workstations, printers and internet connectivity will not be Government furnished and will be the responsibility of the Contractor"* . a.How many of the current contractor staffing are authorized to telework? b.What is the process for connecting contractor owned computers to connect to government networks?	Contractor owned computers will not be authorized to connect to the USCG's networks. Telework capability is handled on a case by case basis.
126	Is this fingerprint requirement able to be completed at CG-HQ for those individuals working in the DC area?	See SOW Section 4.15.3.3.
127	Will one COR oversee both geographical areas (E-City & CG-HQ) for these contract requirements, and what geographical area will the COR and/or Assistant COR reside ?	The location and number of CORs appointed to the resultant contract are at the USCG's discretion.
128	Page 5, 2.2.1 Composite Labor Rates- how should the contractor provide this data? The government is requesting hourly rates however the pricing spreadsheet indicates the unit as MO.	These rates are only applicable for Surge Work and will be determined if any surge work is required during the resultant contract award.
129	Paragraph 1.2.1 (Estimated Labor Mix) on page 7 lists Logistician II, Logistician III, and Requirements Logistician III. Paragraphs 3.7, 3.8, and 3.12 define these as "Professional Positions". Please confirm that the Government has determined these roles to be exempt from the Service Contract Act (SCA) and that no mapping to a Wage Determination code is required.	The Logistician III and Requirements Logistician III position are not applicable to the Wage Determinations as they are identified as professional positions.
130	Paragraph 5.4 (Vacancy/Non-Productive Hours Deductions) on page 36 states the Government will pay a Firm-Fixed Price (FFP) on a monthly basis "for each Contractor employee" performing services. This payment logic is consistent with a Labor Hour or Time & Materials (T&M) CLIN structure rather than a traditional FFP for a defined outcome. Can the Government confirm if the intent is to invoice at a fixed monthly rate per FTE actually present, or a single fixed monthly price for the entire support team regardless of headcount fluctuations (subject to the deduction formula)?	Please see the Schedule of Services.
131	Paragraph 3.14 on page 25 states that the Program Manager (PM) is "not billable as a separate contract line item". Given the requirement for a dedicated, onsite PM (Paragraph 4.11.4, page 29) , and the instructions in the Schedule of Services to provide unit prices for other roles, please confirm the Government's intent is for PM labor costs to be burdened across the other 50 billable FTE positions.	The SOW does not request nor require a dedicated, onsite Program Manager in SOW Section 4.11.4.
132	Paragraph 5.4.1 on page 36 establishes a deduction formula for when an employee is "excessively absent," defined as more than 180 hours (SCA) or 20 days (Professional) during the annual performance period. Does this threshold include the mandatory paid vacation and sick leave required under the SCA and Executive Order 13706, or is it strictly for unexcused/unplanned absences?	This threshold does include vacation and federal holidays.
133	Attachment 1 (Deliverables Table) on page 46 shows the Phase-In Plan is due within ten (10) business days of award. However, SOW Section 13.1 (page 53) implies the Phase-In period involves recruiting and clearing personnel for background investigations. Can the Government clarify the expected duration of the total Phase-In period from award until full operational capability (FOC)?	The Phase-In period will begin before the effective date of the resultant contract award. Vendor who is awarded the contract should be fully operational capable on day one the resultant contract is effective.
134	Section 2.1 (page 10) states that tasking is subject to move between product lines or divisions with "little notice". From an operational standpoint, are there specialized desk guides or Standard Operating Procedures (SOPs) unique to each division (e.g., Aviation Logistics vs. Industrial Operations) that the contractor must master to maintain the 100% Acceptable Quality Level (AQL) defined in the QASP (page 62)?	The documents identified in SOW Section 1.4 will be used to evaluate the Contractor's Acceptable Quality Level as defined in the QASP.
135	Section 11.4.2 (page 49) specifies that computer workstations for teleworking contractors will not be Government Furnished Equipment (GFE). However, Section 4.14 (page 30) and Section 4.16.4.1 (page 35) strictly control access to USCG IT resources. Will the Government provide a Virtual Desktop Infrastructure (VDI) or similar secure remote access solution for these contractor-owned devices, and who is responsible for the technical support of the connection on the contractor-owned hardware?	Contractor personnel will be issued a Government laptop.
136	If contractor-provided equipment is used for telework, will the Government provide the necessary licenses for proprietary software mentioned in the SOW (e.g., Adobe Acrobat Professional, Microsoft Publisher) to ensure deliverable compatibility, as outlined in Section 3.3.2 (page 14)?	Software identified in the SOW will be provided on Government-issued laptops.
137	Section 9.4 (page 42) and Section 9.6 (page 43) mention mandatory safety and environmental training (up to 16 hours annually). Is this training required before an employee can begin performance in an industrial area, and how does this impact the 21-day replacement window specified in Section 5.2 (page 36)?	This training is not required before contractor performance may begin. This training is held annually and provided by the Government.
138	Section 4.16 (page 34) states that an applicant may only start on the contract after a Pre-Appt is granted via email. In our experience, this process can fluctuate significantly. Will the Government consider a position "vacant" for the purpose of the deduction formula (Section 5.4.1, page 37) if the contractor has hired a qualified individual but is waiting on the Government-led credentialing process?	Yes; positions are considered vacant until personnel have been cleared to start, including all processes identified in SOW sections 4.15 and 4.16.
139	Section 3.14 (page 25) requires the Program Manager to be "physically present onsite within one (1) hour of notification". Does this requirement apply strictly to the primary place of performance in Elizabeth City, NC, or does the contractor need to provide similar local management for the position located in Washington, DC (Section 3.4, page 14)?	See SOW Section 3.14 for Program Manager requirements.

140	The Schedule of Services identifies the "Unit of Issue" for all Overtime CLINs (e.g., CLIN 0002, 0004, 0006) as "MO" (Month) with an "EST QTY" of "TBD". Standard pricing for Overtime is typically based on an hourly rate. Could the Government clarify if offerors should propose a fully burdened hourly rate for OT, or is the Government expecting a monthly fixed-price "bucket" for OT regardless of actual hours worked?	Please see revised Schedule of Services.
141	For CLINs where the Estimated Quantity is "TBD" (such as Overtime), how will these be factored into the "Total Evaluated Price" for award selection as described in the Evaluation criteria?	Any CLIN with a quantity provided of "TBD" will not be evaluated in the total evaluated price per RFO provision 52.212-2.
142	FAR 52.222-43 (Price Adjustment) is incorporated. Please confirm that for the Option Years, offerors should price the H&W benefits based on the current WD rates, and that future adjustments to the WD will be handled via the price adjustment clause rather than pre-calculated escalation.	Pricing shall be proposed at Contractor's discretion in accordance with RFO provision 52.212-2.
143	SOW Section 4.2.1 states that the Contractor may not bill the Government for certain training and that at least 50% of the workforce must remain available. How should offerors account for the lost productive labor hours in their FFP monthly price, particularly regarding the "Vacancy/Non-Productive Hours Deductions"?	SOW Section 4.2.1 regards Contractor-required training that is not required or requested by the USCG. The hours that personnel are not productive will count towards the Vacancy/Non-Productive Hours Deductions calculation if the training is held offsite.
144	SOW Section 5.4.1 details a specific formula for deducting "Vacancy/Non-Productive Hours" from the monthly FFP invoice. This mechanism effectively converts an FFP-Service contract into a "Price per unit of availability" contract. Will the Government allow for the reimbursement of fixed corporate overhead and G&A costs during these vacancy periods, or are those costs also forfeited under this deduction formula?	No, the Government will not allow for reimbursement of fixed corporate overhead or G&A costs during vacancy periods.
145	CLIN 0072 in the Base Period is for "Travel" with an EST QTY of 1 and Unit of Issue as "EA". Please confirm if this is intended to be a "Plug" figure provided by the Government for evaluation purposes, or if offerors must estimate travel costs for the 50-person team?	Travel funds will be provided as needs arise after contract award. No pricing for travel is required in a vendor's proposal.
146	The Schedule of Services provides one unified list of CLINs. However, Section 3.4 (page 14) identifies one position located in Washington, DC, while the remainder are in Elizabeth City, NC. Will the Government allow for separate pricing or separate CLINs to account for the significantly higher SCA base rate ($39.97 vs. $27.94) required for the DC-based Administrative Assistant?	CLIN 0005 in the Schedule of Services, and subsequent option period CLINs, are the designated Administrative Assistant located in Washington, D.C.
147	Paragraph 11.4.2 (page 49) states that "computer workstations... will not be Government furnished" for teleworking contractors. Given that personnel will access DHS systems and handle sensitive information (HSAR 3052.204-71), please clarify the CMMC or NIST SP 800-171 compliance requirements for these contractor-owned devices. Will a Virtual Desktop Infrastructure (VDI) be used to ensure no CUI/PII is stored on non-GFE hardware?	Contractor personnel will be issued a Government laptop.
148	Attachment 3, Clause 3052.212-70 (page 27) requires the RoB to be signed within thirty (30) days of award. If the Phase-In period is shorter than 30 days, please confirm that personnel can begin performance before the RoB is fully processed, or if this is a hard "gate" for system access.	The number of days after contract award to provide the required signed DHS Rules of Behavior document will be determined at contract award.
149	Since the contractor is performing on a Government installation (ALC Elizabeth City), will the Government or the Contractor be the primary entity for recording and reporting on-site injuries on the OSHA 300 Log, specifically for the "industrial shop" environments mentioned in Section 9.0?	Mishaps shall be reported in accordance with the procedures identified in SOW Section 9.3.
150	Section 4.14 (page 30) mentions "SBU" and "Sensitive Information". Please confirm that FAR 52.204-21 (Basic Safeguarding of Covered Contractor Information Systems) applies to this effort and that no higher-level security clearances (e.g., Secret) are required for any of the FTE positions.	FAR 52.204-21 does not apply to this requirement. This clause has been marked "Reserved" under the RFO.
151	This is a competitive 8(a) set-aside. Can the Government confirm that FAR 52.219-14 (DEVIATION 2021-O0008) is applicable, requiring the Prime (HCG) to perform at least 50% of the cost of personnel for this service contract?	Please see the Terms and Conditions for applicable provision and clauses to this requirement.
152	Within Section 1.2 (Scope), the government states "At the discretion of the COCO, Procurement Technicians will be assigned to various product lines and divisions throughout CG-AIR." The government also states in the supporting paragraph of that section that "The contract will be scalable in nature to include other tasks and services that are directly related to the operation of assigned aircraft, industrial product lines, or administrative support functions as described in the SOW (such as attending meetings, providing additional documentation, or providing administrative support for new initiatives, etc.) that the Government may direct on an "as required" basis. Can the government clarify as to whether the assigned staff are utilized as a "labor pool" that the government will provide daily task and assignments to, or are the assigned staff dedicated to specific divisions/roles for daily work?	Personnel will be assigned to specific division/product lines that they will primarily support. However, the USCG has the right to request personnel to move and support other divisions/product lines as needed.
153	Will the government at the discretion of the COCO be responsible for the daily management and accountability of work assignments to contracting staff?	Daily work management and responsisiblities will be assigned by the AORs.
154	The government states "All additional tasks will be initiated through written direction from the Contracting Officer (KO) or Contracting Officer Representative (COR) to the Program Manager and must fall within the scope of the contract." What is the timeline for issuing these directions (written formats) and for the contractor to respond with scope concerns (if any)?	The timeline for both issuance and response to these tasks will vary depending on the type of support requested.

155	Will the government clarify the estimated labor mix (in terms of FTE numbers) being presented? Are all (50) of these roles to be priced by all offerors? As per the note supporting the table, are there positions which are currently vacant (not funded) and if so how many (in numbers per identified labor category? Knowing the correct ACTUAL numbers of FTE's per labor category will allow all offerors to compete on a level field.	Please see the Schedule of Services for all positions identified for this requirement.
156	Would the government consider modifying the twenty-one (21) calendar days to twenty-one business days to allow time for government review/decisions on filling the position vacancy and for new hires to transition across the employment cycle?	Please see the revised SOW.
157	Do the FTE numbers as indicated in the labor mix table inclusive of "Surge Work" staff (which should not be included in the FFP requirements? If so, will the government provide a revised "count" of the expected staffing load for evaluation/costing purposes?	Surge Work positions are not included in the SOW or Schedule of Services.
158	Does the Government require a transition/phase-in narrative within the Technical Proposal at submission, and what does a successful phase-in look like given the incumbent's presence?	
159	PLEASE CLARIFY WHETHER THE SAFETY PLAN AND QUALITY ASSURANCE SURVEILLANCE PLAN (QASP) ARE REQUIRED TO BE SUBMITTED WITH THE PROPOSAL, OR WHETHER THESE DOCUMENTS ARE DEVELOPED AND SUBMITTED POST-AWARD ONLY.	Please see SOW sections 9.2 for Safety Plan requirements. The QASP is provided as Attachment 1 of the SOW.
160	WHICH SPECIFIC MILITARY OR DOD PROTOCOL SPECIALIST CERTIFICATION SATISFIES THE 12-MONTH REQUIREMENT IN SECTION 3.13?	Protocol Specialist certification from the Protocol School of Washington.
161	PLEASE CLARIFY IF ALL PERSONNEL LISTED IN SECTION 3.3 THROUGH 3.13 ARE CONSIDERED KEY PERSONNEL AS REQUIREMENTS FOR THE SUBSTITUTION OF PERSONNEL (KEY POSITIONS) AND KEY PERSONNEL ARE IDENTICAL.	See SOW Section 4.3 for Key Personnel.
162	GIVEN THAT THIS IS A SUCCESSOR CONTRACT RELATIVE TO SERVICE CONTRACT ACT (SCA)/WAGE DETERMINATION (WD), PLEASE CLARIFY IF THERE IS ANY COLLECTIVE BARGAINING AGREEMENT (CBA) IN PLACE. IF SO, PLEASE PROVIDE THE CBA.	There is no Collective Bargaining Agreement (CBA) in place.
163	The solicitation instructions for the Technical Proposal do not appear to require the submission of resumes. Additionally, SOW Section 4.3 identifies the Protocol Specialist as Key Personnel and states that resumes and certifications for this position must be submitted for review and approval. Could the Government please clarify whether offerors are required to submit: a. Resumes for all proposed labor categories (LCATs); b. Resumes only for Key Personnel positions; or c. No resumes at proposal submission, with resumes to be provided only after award or upon request?	Resumes are only required for Key Personnel designated positions in accordance with SOW Section 4.3. Resumes are not required with proposals, but will be required for review at contract award.
164	SOW Section 4.15 states that contractor personnel must possess a Tier 1 Background Investigation (or higher) to obtain a CAC. Could the Government please clarify: a. Whether personnel are required to possess the required Background Investigation at the time of proposal submission; b. Whether personnel may obtain the required investigation after contract award and prior to onboarding; and c. Whether any positions under this requirement require an active security clearance (Secret or higher), or if suitability/background investigation requirements alone are sufficient?	Personnel are reuired to meet the requirements of SOW Section 4.15 prior to onboarding to the resultant contract.
165	For personnel who already possess an acceptable Background Investigation, would verification after award be sufficient, or should offerors include any evidence of existing investigations within their proposal submission?	See SOW Section 4.15 for Background Investigation procedures.
166	Can the Government confirm if any equivalent combination of education and experience can be substituted for positions requiring a 4-year degree (e.g., the requirement that at least 50% of Procurement Technicians possess a 4-year degree or 24 business semester hours)?	No substitutions for education will be permitted.
167	The solicitation outlines a requirement for a dedicated corporate Program Manager (PM) who must be physically present onsite within one hour of notification. Can the Government clarify if this PM can be billed fractionally under an existing administrative CLIN, or must this role be structured strictly as unbillable corporate overhead?	See SOW Section 3.14 for Program Manager requirements.
168	In accordance with SBA Mentor-Protégé regulations, will the Government confirm that it will evaluate the past performance references of the individual Joint Venture partners collectively to determine the Joint Venture's technical acceptability?	Past performance of any Joint Venture programs will be evaluated collectively.
169	Are offerors permitted to build customized annual wage escalation factors into the Option Year pricing sheets to account for projected Department of Labor Wage Determination increases, or does the Government require flat pricing across the entire multi-year footprint?	Escalation inclusion in pricing is at the vendor's discretion.
170	The SOW refers to a mandatory Phase-In transition period. Can the Government clarify if there is a specific, dedicated transition CLIN to fund phase-in management operations, or must transition costs be amortized across the Base Year functional labor rates?	There is no dedicated Phase-In CLIN in the Schedule of Services.

171	Section 1.2 explicitly states that the Service Contract Act (SCA) Occupation Code 01020 (Administrative Assistant) applies to the Procurement Technician, Senior Procurement Technician, and Administrative Assistant positions. However, the SOW does not specify an SCA occupation code for the remaining positions. a) Are the "Professional Positions": Logistician III (Section 3.8), Requirements Logistician III (Section 3.12), Protocol Specialist (Section 3.11), and Training Specialist (Section 3.13) positions covered by the Service Contract Act? If so, which DOL SCA occupation code(s) apply to each position? b) The Logistician II position (Section 3.7), the SOW does not label it as a "Professional Position" but also does not assign it an SCA occupation code. Is Logistician II an SCA-covered position, and if so, what is the applicable occupation code?	Please see SOW Section 3 for all position titles and whether the are SCA or professional positions.
172	Section 4.2.1 limits contractor-funded training to one hour per month (12 hours/year) during normal working hours, while the total annual cap is 40 hours. Section 4.2.2 permits Government-directed training during the normal business day at no additional cost. Section 11.7 states that all contractor company functions (training, social gatherings, etc.) shall be conducted outside business working hours. Please clarify: (a) are contract employees authorized to complete contractor required training during business hours, (b) does the 40-hour cap apply only to Contractor-initiated training, and (c) is Government-directed training excluded from this cap and treated as billable hours?	Contractor employees are authorized to complete training during working hours in accordance with SOW Section 4.2.1. The 40-hour maximum applies to Contractor initiated training only and does not include any Government inititated/required training.
173	Section 13.1 requires the phase-in plan within 10 business days of award notification. Will the Government provide facility access, IT system provisioning, and predecessor Contractor cooperation during phase-in? What is the anticipated contract start date and how much lead time will the awardee have before full performance is expected?	Government will provide necessary access for phase-in procedures and coordinate with current Contractor when necessary. Contract start date and length of phase-in procedures will be determined at contract award.
174	Section 7.2.2 states invoices may not be submitted until the DD-250 has been approved by the COR. What is the Government's target turnaround time for DD-250 approval? Is there a deemed-approval provision if the COR does not respond within a specified period?	Turnaround time for DD-250 approval is subject to COR availability/schedule.
175	Section 9.5 identifies potential exposure to hexavalent chromium, cadmium, beryllium, and lead in industrial areas, and recommends Powered Air Purifying Respirators (PAPRs) with a 1000 protection factor. Which specific labor categories will routinely work in regulated industrial areas, and will the Government provide PAPRs or is the Contractor required to procure them?	The identified labor categories in the SOW may come be required to work in regulated industrial areas as required. Contractors are required to provide Powered Air Purifying Respirators, as needed, per SOW section 9.5.
176	Section 11.11 allows Administrative Assistant positions to be temporarily reassigned to different CG-AIR divisions for up to 10 business days without KO approval, but Section 4.4 requires 30-day notice and KO authorization before reassigning any personnel. Please clarify whether Section 11.11 supersedes Section 4.4 for temporary reassignments of Administrative Assistants, and whether the Contractor is compensated at the same CLIN rate regardless of the receiving division.	SOW Section 4.4 is for Contractor initiated personnel reassignments. SOW Section 11.11 is for USCG initiated personnel reassignments. Personnel would not be moved to a different location impacted by a different Wage Determination, therefore there is no compensation available for any personnel movement.
177	Will the Government provide the Quality Assurance Surveillance Plan (QASP)?	See Attachment 1 of the SOW.
178	Will the Government accept Contractor employees currently holding active clearances (Tier 3 or above) to start immediately while new BIs are processed for others?	All personnel are subject to the BI requirements identifeid in SOW Section 4.15.
179	Can the Government clarify whether contractor logistics support personnel are expected to support procurement prioritization activities tied to aircraft maintenance schedules, depot operations, or operational readiness impacts?	Please see the SOW.
180	Can the USCG provide any Government-required templates or formats for Monthly Progress Reports, Daily Reports, and Quality Control reporting?	There is no required template for the identified reports.
181	Can the Government clarify the boundaries of contractor participation in procurement package preparation and acquisition support activities to ensure contractor personnel do not perform inherently governmental functions?	Please see the SOW.
182	Can the Government clarify how the required 80% Procurement Technician staffing level during September will be calculated?	The USCG will require no less than 80% of the funded Procurement Technicians to be working on any given day throughout the month of September.
183	For positions requiring USCG-specific systems knowledge (e.g., ALMIS, AMMIS, Concerto, TIMOS/ATIP), will the Government consider candidates with comparable DoD aviation logistics systems experience if direct USCG experience is limited?	There is no substitution for ALMIS or AMMIS experience.
184	SOW §1.2.2 provides that the USCG will continuously monitor labor-mix needs during contract performance, and §11.2.1 confirms that any change to the personnel mix will be implemented by bilateral modification. Attachment 2 contains several CLINs labeled "VACANT" that may or may not be funded at the time of award. Please confirm: if a VACANT CLIN is not funded at award, or becomes unfunded during performance, will the Government issue a bilateral modification to remove or adjust that CLIN at the proposed unit price?	A unilateral modification or task order would be issued to fund any vacant or unfunded position at the identified rate in the Schedule of Services for the applicable period of performance.
185	Could you please confirm whether letters of commitment are required for proposed personnel at the time of proposal submission?	Letters of commitment are not required at time of proposal submission.
186	Could you please confirm whether all labor categories are subject to the referenced Wage Determinations, including Health & Welfare (H&W) requirements under the Service Contract Act?	Professional postions are not subject to Wage Determinations.
187	Could you please confirm whether the 20-page technical proposal limitation includes resumes, insurance certificates, organizational charts, and cover pages?	Resums and insurance certifications are not required at proposal submission. All other items in the Technical Proposal count towards the 20-page total.

188	Could you please confirm whether telework/hybrid support may be authorized for any labor categories during contract performance, subject to Government approval?	Vendors may propose any work schedules are their own discretion for Government consideration.
189	Could you please clarify whether the Government anticipates evaluating only Technical Acceptability, Past Performance, and Price under an LPTA methodology, or whether any comparative best-value assessment will occur?	Evaluation procedures will be completed in accordance with RFO provision 52.212-2.
190	Could you please confirm whether the Program Manager may simultaneously perform another billable labor category role under the contract, or whether the Program Manager is expected to be fully non-billable?	See SOW Section 3.14 for Program Manager requirements.
191	Is there free parking available to contractor employees?	Free parking options are available for each location.
192	The SoS lists three CLINs (0041, 0043, 0045) all described as 'Procurement Technician – SRR,' implying three distinct SRR positions. SOW §1.2.1 estimates 14 total Procurement Technicians without SRR breakdown. Do all three CLINs represent separately funded, full-time FTEs? Please confirm total Procurement Technician FTE count and reconcile with the §1.2.1 labor mix table.	Each CLIN provided in the Schedule of Services is a separately funded FTE. The divisions/product lines in the Schedule of Services are anticipated locations of each FTE.
193	CLIN 0059 reads 'Senior Prcocurement Technician – MRR – VACANT.' Please confirm whether this position is anticipated to be filled during the base period.	Positions may or may not be funded at any time during the contract period of performance.
194	SOW §1.2.1 estimates 12 Administrative Assistants, and the SoS lists 12 Admin Asst CLINs (one per division). Does each CLIN represent exactly one full-time FTE for the entire period of performance, or can a single FTE be shared across multiple CLINs/divisions?	Each Administrative Assistant CLIN in the Schedule of Services represents one (1) FTE.
195	SOW §§3.7 and 3.8 designate Logistician II and III as 'Professional Positions' yet neither requires a degree. SOW §11.3.5 states no overtime is permitted for 'professional positions.' Please confirm the legal basis for classifying these positions as SCA-overtime exempt. If SCA-covered, will the Government amend the solicitation to allow WD overtime billing?	Professional postions are not subject to Wage Determinations nor SCA.
196	SOW §3.12.2 allows the Requirements Logistician III to be filled with a HS Diploma + 3 years' experience OR a bachelor's degree. SOW §1.2.1 estimates 10 of these positions. Please confirm whether all 10 positions share the same qualification standard, or whether the Government intends any to require a bachelor's degree minimum.	SOW Section 3.12 applies to each Requirements Logistician III position. There is not bachelor's degree minimum for these positions.
197	SOW §4.4.1 requires 30 calendar days' advance notice before removing personnel. SOW §4.4.4 requires substitution requests at least 15 calendar days before the change takes effect. These timelines conflict. Which notice period controls? Does the 30-day requirement apply to all departures, or only to removals initiated at the contractor's convenience?	SOW Sections 4.4.1 and 4.4.4 are separate actions. SOW Section 4.4.1 applies to personnel being removed from the contract entirely. SOW Section 4.4.4 applies to personnel not capable of working for more than wenty-one (21) consecutive calendar days and the Contractor is requesting substitute personneo to fill the position until the original personnel are able to return.