Questions and Answers for Elevator Maintenance (FA480326Q0074)

1. Can the Government provide historical service call data for the current contract, including the number of routine service calls and emergency service calls for the previous three years?

   The government has limited historical maintenance data (SEE BELOW). Please be advised that the previous contractor has not performed and service since October 2025.

2. Can the Government provide any available maintenance records, inspection reports, deficiency reports, or outage history for the equipment identified in Appendix A?

- The elevators in buildings 216, 1996, and 2002 were not included in the previous contract, although we were in the process of adding them.
- The modernization of the elevator in building 1990 was completed in April 2025, and it was under a one-year warranty that ended April 2026.
- All other facilities elevators not explicitly mentioned have had very little to no reported issues.

   See Excel Document for Bldg. 1130 & 1947 that cover previous years up to the present.

3. Can the Government provide historical Over-and-Above (O&A) expenditures, including the number of O&A work orders and associated dollar values under the current contract?

   Recent emergency call data from late 2025 below:
   September 2025 Bldg. 1122 Emergency call 1(replace motor)
   October 2025 Bldg. 1042 Emergency call 1 (Trap Call)

October 2025 Bldg. 1130 Emergency call 2 (reset/replace small parts)

4. May offerors utilize subcontractor qualifications, certifications, and past performance experience to satisfy Technical Subfactor 3 (Contractor Certifications and Qualifications)?

   Contractor must meet requirements referenced in Statement of Work para. 8.6 SPECIAL QUALIFICATIONS.

5. Does the Government anticipate conducting a site visit for interested offerors? If so, please provide the anticipated date and registration procedures.

   The Government conducted a Site Visit on 16 June 2026.