COMBINED SYNOPSIS/SOLICITATION
FY26 Telestream Maintenance
FA462026QA256

Ombudsman

An ombudsman has been appointed to hear and facilitate the resolution of concerns from offerors, potential offerors, and others for this acquisition. When requested, the ombudsman will maintain strict confidentiality as to the source of the concern. The existence of the ombudsman does not affect the authority of the program manager, contracting officer, or source selection official. Further, the ombudsman does not participate in the evaluation of , the source selection process, or the adjudication of protests or formal contract disputes. The ombudsman may refer the interested party to another official who can resolve the concern.

(a) Before consulting with an ombudsman, interested parties must first address their concerns, issues, disagreements, and/or recommendations to the contracting officer for resolution. Consulting an ombudsman does not alter or postpone the timelines for any other processes (e.g., agency level bid protests, GAO bid protests, requests for debriefings, employee-employer actions, contests of OMB Circular A-76 competition performance decisions).

(b) If resolution cannot be made by the contracting officer, the interested party may contact the ombudsman, Ms. Lisa A. Gross, 510 POW/MIA Drive, Scott AFB IL 62225-5022, 618- 299-0267, lisa.gross@us.af.mil of AFICC/KM. Concerns, issues, disagreements, and recommendations that cannot be resolved at the Center/MAJCOM/FLDCOM/DRU ombudsman level, may be brought by the interested party for further consideration to the Department of the Air Force ombudsman, Associate Deputy Assistant Secretary (ADAS) (Contracting), SAF/AQC, 1060 Air Force Pentagon, Washington DC 20330-1060, phone number (571) 256-2395, facsimile number (571) 256-2431.

(c) The ombudsman has no authority to render a decision that binds the agency.

(d) Do not contact the ombudsman to request copies of the solicitation, verify offer due date, or clarify technical requirements. Such inquiries shall be directed to the contracting officer.

Elimination of Use of Class I Ozone Depleting Substances (ODS)

(a) Contractors shall not:

(1) Provide any service or product with any specification, standard, drawing, or other document that requires the use of a Class I ODS in the test, operation, or maintenance of any system, subsystem, item, component, or process; or

(2) Provide any specification, standard, drawing, or other document that establishes a test, operation, or maintenance requirement that can only be met by use of a Class I ODS as part of this contract/order.

[Note: This prohibition does not apply to manufacturing.]

(b) For the purposes of Air Force policy, the following products that are pure (i.e., they meet the relevant product specification identified in AFI 32-7086) are Class I ODSs:

(1) Halons: 1011, 1202, 1211, 1301, and 2402;

(2) Chlorofluorocarbons (CFCs): CFC-11, CFC-12, CFC-13, CFC-111, CFC-112, CFC-113, CFC-114, CFC-115, CFC-211, CFC-212, CFC-213, CFC-214, CFC-215, CFC-216, and CFC-217, and the blends R- 500, R-501, R-502, and R-503; and

(3) Carbon Tetrachloride, Methyl Chloroform, and Methyl Bromide.

[NOTE: Material that uses one or more of these Class I ODSs as minor constituents do not meet the Air Force definition of a Class I ODS.]

Contractor Access to Air Force Installations

1. All security requirements and procedures shall be coordinated with the 92d Security Forces Squadron. Any traffic diversions or road closures will be coordinated with 92 SFS/S3, Bldg 2071, five (5) days prior to the diversion or closure. All activities of the contractor and his employees and subcontractors and their employees while on base shall be conducted in strict accordance with all base regulations, including those of the Fire Marshall as well as security directives.

2. All contractor employees required to enter FAFB in the performance of this contract must first be issued a Defense Biometrics Identification Card (DBIDS Card) for identification purposes. This identification must be readily accessible at all times within the confines of FAFB. If an employee is dismissed from employment, resigns, or if there is no longer a contractual requirement for the employee to enter FAFB, the contractor's project manager or alternate shall ensure that the DBIDS Card and any other identification, i.e., vehicle passes, issued to the employee are expeditiously returned prior to final payment. If all identification is not provided, a portion of the final payment (to be determined by the Contracting Officer) shall be withheld pending its submission.

2.01 The contractor will be issued sufficient blank applications for issuance of DBIDS Cards. These applications are to be completed by electronic means or legibly in ink. Attach a front and back copy of your state driver's license to the application. All ID credentials submitted shall be Real ID Act compliant and not contain any statement such as "Not for Federal Purposes" or any similar statement. These credentials will not be accepted for identity proofing. Contact 92 SFS/S3OEP, (509) 247-5071 for alternate acceptable forms of identification. The applications, when completed, shall be hand carried to Security Forces Squadron (SFS) or Contracting Officer (CONS) for signature. After the application is signed, the Contractor shall hand carry the applications to the Security Forces Pass and Registration Section (92 SFS/ S3OEP), Bldg. 4325, FAFB. The Pass and Registration Section will process the applications within ten (10) work days of receipt. Upon processing, the Pass and Registration Section will maintain the application for up to 30 days from the date submitted date the background check was completed and then destroy the application. When processing is completed the applicant will appear, in person at Pass & Registration, to have the card issued.

3. Contractor identification cards will be issued for the performance period of the contract only, or for 1 year, whichever is the shorter period of time. Passes for contractor personnel where the performance period extends beyond 1 year, or where the contract is extended beyond the original scheduled completion date, will have to be reissued. Procedures for reissue will be the same for the original issue.

4. Contractor personnel will be made aware by the Contracting Officer and the contractor's project manager of the necessity for safeguarding identification cards issued and the requirement for reporting any identification cards lost or stolen.

4.01 Temporary passes will be issued for a period of up to 6 days for contractor employees when sponsored by JPRA/92 CONS. In these cases, the Prime Contractor is required to provide JPRA/92 CONS the Name, Driver's License Number, Date of Birth, Social Security Number,

duration of temp visit including days of the week and inclusive times for base access and location of work. All ID credentials presented shall be Real ID Act compliant and not contain any statement such as "Not for Federal Purposes" or any similar statement. These credentials will not be accepted for identity proofing. Contact 92 SFS/ S3OEP, (509) 247-5071 for alternate acceptable forms of identification. 92 SFS will provide these details to the Visitor's Center. Employee will be required to provide the Driver's License or valid alternate acceptable credential when requesting base access at the Visitor's Center. The Security Forces will conduct an NCIC and local files check in SFMIS or AFJIS prior to providing a temporary base pass. No escorts are required when the NCIC system is operational. Anytime the NCIC system is not operational, the sponsor (contracting officer or other designated government official) is required to meet employees at the Visitor Center and escort them on to the installation. They must be under constant escort while on the installation.

4.02 JPRA/92 CONS personnel will verify the need for an immediate pass and mark the application with "Immediate Processing Requested." JPRA/92 CONS will annotate this statement with a signature block stamp and signature. 92 SFS personnel will work these passes as soon as possible depending on current operations.

4.03 Personnel requesting passes during a verifiable weekend or after-hours emergency situation will receive a temporary pass for a limited time frame (i.e. 1700/Friday until 0800/Monday). JPRA/92 CONS will issue these passes only after the completion of the required background check.

5. JPRA/92 CONS installation entry controllers will check all contractor personnel for their pass during installation entry.

5.01 If contractor personnel do not have their pass with them, 92 SFS personnel will direct the contractor to the Visitor Control Center (VCC) in order to verify issuance of a pass. If the contractor has a valid pass issued, they will be issued a 1 day pass and they may proceed onto the installation. VCC personnel will confirm pass status with the entry controller.

5.02 Rambo Road gate visitor control personnel will process contractor personnel without passes Monday through Friday, 0600 to 1600. All other days/hours, contractors will be processed at the visitor center at the main gate.

5.03 Personnel who do not have a pass issued will not be allowed to enter the installation until 92 SFS completes required vetting and issues a pass.

6. Contractors are allowed to identify, in writing to the contracting office, up to 3 on-site personnel who may vouch 1-day deliveries and services to a job site. The superintendent must proceed to the gate and escort the delivery to and from the work site. All other short duration personnel must be vouched on by the contracting office.

7. Contractors are reminded that vehicles cannot be left parked at the Visitor Control Center parking lot. This area is 30-minute parking only. If you have employees who cannot drive on base (lack of insurance, registration, suspended license, etc.) they must park at an off-base location and ride with another employee. Violators will be issued a traffic citation, or the vehicle will be towed at the owner's expense if the owner cannot be contacted. During Force Protection Condition Charlie or higher, vehicles will be immediately towed at owner's expense without contacting the owner.

8. Commercial and company vehicles will be allowed access to the base, provided company emblems are attached to the sides of the vehicles and operators present required identification credentials as described herein. Contractors entering the base in privately owned vehicles do not

require decals. All contractor vehicles larger than a 15 PAX van must enter FAFB through the Rambo gate, Mon-Fri, 0600- 1600. For access other than these times, call 247-5493 to arrange entry and vehicle searches.

9. Illegal immigrants are not allowed access to Fairchild AFB. Foreign national workers will require additional security processing time, which could take 4 to 6 weeks to complete. This process is handled by the Foreign Disclosure Office at 247-2076 or 247-2144.