**1. DESCRIPTION**

This is a combined synopsis/solicitation for commercial products or commercial services prepared in accordance with part 12. This announcement constitutes the only solicitation. Offers are being requested and a separate written solicitation will not be issued.

Solicitation number 75H70926BAO-031-RFQ is issued as a request for quotation (RFQ) for Claims Management / Revenue Cycle Management (RCM) Service.

This acquisition is set-aside for 100% Indian Small Business Economic Enterprise (ISBEE) small business concerns. This solicitation incorporates provisions and clauses by reference. The full text of provisions and clauses may be accessed electronically at www.acquisition.gov.

The Government intends to award to a responsible party whose offer meets the solicitation requirements and provides "Best Value to the Government" based on price and other factors. Offerors must be registered and active in the System for Award Management (SAM) at the time of quotation submission. Award announcement will be made through electronic public notice, via SAM.gov.

Quotes must be received via email no later than June 26th, 2026, at 1:00 pm MDT.

**2. LINE ITEMS** - Claims Management / Revenue Cycle Management (RCM) Service

See Attachment: B01 – Price Schedule

**3. DESCRIPTION OF REQUIREMENTS** – See Attachment: B01 – Statement of Work

**4. DELIVERY AND PERIOD OF PERFORMANCE**
The initial Period of Performance is intended to start October 1st, 2026, through September 30th, 2027. Contract performance shall be for a base year and four (4) option years. Option years will be exercised pursuant to FAR 52.217-9, Option to Extend the Term of the Contract.

| Year | Option Period |
|---|---|
| Option Year 1 | 10/01/2027 – 09/30/2028 |
| Option Year 2 | 10/01/2028 – 09/30/2029 |
| Option Year 3 | 10/01/2029 – 09/30/2030 |
| Option Year 4 | 10/01/2030 – 09/30/2031 |

**5. SOLICITATION PROVISIONS**

**PROVISIONS INCORPORATED BY REFERENCE**

**52.252-1 Solicitation Provisions Incorporated by Reference.**
This solicitation incorporates one or more solicitation provisions by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available. The offeror is cautioned that the listed provisions may include blocks that must be completed by the offeror and submitted with its quotation or offer. In lieu of submitting the full text of those provisions, the offeror may identify the provision by paragraph identifier and provide the appropriate information with its quotation or offer. Also, the full text of a solicitation provision may be accessed electronically at this/these address: *www.acquisition.gov/far*

| PROVISIONS INCORPORATED BY REFERENCE | | |
|---|---|---|
| **PROVISION** | **Title** | **Date** |
| 52.203-11 | Certification and Disclosure Regarding Payments to Influence Certain Federal Transactions | SEP 2024 |
| 52.204-7 | System for Award Management—Registration | Deviation Date |
| 52.204-90 | Offeror Identification | Deviation Date |
| 52.222-48 | Exemption from Application of the Service Contract Labor Standards to Contracts for Maintenance, Calibration, or Repair of Certain Equipment-Certification | Deviation Date |
| 52.222-52 | Exemption from Application of the Service Contract Labor Standards to Contracts for Certain Services-Certification | Deviation Date |
| 52.225-4 | Buy American-Free Trade Agreements-Israeli Trade Act Certificate | Deviation Date |
| 52.240-90 | Security Prohibitions and Exclusions Representations and Certifications | Deviation Date |

**PROVISIONS INCORPORATED BY FULL TEXT**

**FAR 52.212-1 Instructions to Offerors – Commercial Products and Commercial Services. (DEV DATE)**

(a) *Submission of offers*. Submit signed and dated offers to the office specified in this solicitation at or before the exact time specified in this solicitation. As a minimum, offers shall include—
(1) The solicitation number;
(2) The name, address, telephone number of the Offeror;
(3) The Offeror's Unique Entity Identifier (UEI) and, if applicable, Electronic Funds Transfer (EFT) indicator;
(4) Information necessary to evaluate the factors contained in the provision at 52.212-2 or as described in the solicitation;
(5) Responses to provisions that require Offeror completion of information, representations, and certifications (other than those collected via the System for Award Management (SAM)); and
(6) A statement specifying the extent of agreement with all terms, conditions, and provisions included in the solicitation and any solicitation amendments.
(b) *Period for acceptance of offers*. The Offeror agrees to hold the prices in its offer firm for 60 calendar days from the date specified for receipt of offers, unless another time period is specified in an addendum to the solicitation.
(c) *Late submissions, modifications, revisions, and withdrawals of offers*.
(1) Offerors are responsible for submitting offers and any modifications or revisions to the Government office designated in the solicitation by the time specified in the solicitation.
(2) Any offer, modification, or revision received after the time specified for receipt of offers is "late" and will not be considered unless it is received before award is made and the Contracting Officer determines that accepting the late offer would not unduly delay the acquisition. However, a late modification of an otherwise successful offer that makes its terms more favorable to the Government will be considered at any time it is received and may be accepted.
(3) If an emergency or unanticipated event interrupts normal Government processes so that offers cannot be received at the Government office designated for receipt of offers by the exact time specified in the solicitation, and urgent Government requirements preclude amendment of the solicitation or other notice of an extension of the closing date, the time specified for receipt of offers will be deemed to be extended to the same time of day specified in the solicitation on the first work day on which normal Government processes resume.
(4) Offerors may withdraw their offers by written notice to the Government received at any time before award.

(d) *Contract award (not applicable to Invitation for Bids)*. The Government intends to evaluate offers and award a contract without discussions with Offerors. Therefore, the Offeror's initial offer should contain the Offeror's best terms. However, the Government reserves the right to conduct discussions, if necessary. The Government may reject any or all offers if such action is in the public interest, accept other than the lowest offer, and waive informalities and minor irregularities in offers received.
(e) *Debriefings*. If a postaward debriefing is given to requesting Offerors, the Government will disclose the following information, if applicable:
(1) The agency's evaluation of the significant weak or deficient factors in the debriefed Offeror's offer.
(2) The overall evaluated cost or price and technical rating of the successful Offeror and the debriefed Offeror and past performance information on the debriefed Offeror.
(3) The overall ranking of all Offerors when any ranking was developed by the agency during source selection.
(4) A summary of the rationale for award.
(5) For acquisitions of commercial products, the make and model of the product to be delivered by the successful Offeror.
(6) Reasonable responses to relevant questions posed by the debriefed Offeror as to whether the agency followed source-selection procedures set forth in the solicitation, applicable regulations, and other applicable authorities.
(End of provision)

**52.212-2 Evaluation—Commercial Products and Commercial Services. (Deviation Date)**

(a) Evaluation factors. The Government will award a contract resulting from this solicitation to the responsible Offeror whose offer conforming to the solicitation will be most advantageous to the Government, price and other factors considered. The following factors will be used to evaluate offers:

**Technical** - Offeror must submit a technical proposal, not to exceed [5] pages, that addresses the technical requirements. The contractor will be evaluated based upon their described capabilities as they relate to the requirements, as well as their demonstrated understanding of the requirements.

**Copies of service related agreements pertaining to the services described within the attached scope of work must be provided with proposal submission.**

**Past Performance** - Offerors must demonstrate their record of successful performance in past contracts and/or jobs that are similar in scope and size of this request. The Government is seeking to determine whether the Offeror has the experience that will enhance its technical capability to perform the tasks described in the statement of work.

**Price** – Offerors must submit a completed price schedule or price proposal that demonstrates a unit price and a total amount for each line item listed. The Government will evaluate offers for award purposes by adding the total price for all options to the total price for the basic requirement. Evaluation of options will not obligate the Government to exercise the option(s).

**Evaluation factors other than price when combined are significantly more important than price.**

(b) Options (if applicable). The Government will evaluate offers for award purposes by adding the total price for all options to the total price for the basic requirement. The Government may determine that an offer is unacceptable if the option prices are significantly unbalanced. The evaluation of options does not obligate the Government to exercise the option(s).

(c) Notice of award. A written notice of award or acceptance of an offer furnished to the successful Offeror within the time for acceptance specified in the offer, shall result in a binding contract without further action by either party. Before the offer's specified expiration time, the Government may accept an offer (or part of an offer), whether or not there are negotiations after its receipt, unless a written notice of withdrawal is received before award.

**HHSAR PROVISIONS**

| PROVISIONS INCORPORATED BY REFERENCE | | |
|---|---|---|
| **PROVISION** | **Title** | **Date** |
| 352.239-73 | Electronic Information and Technology Accessibility Notice | DEC 2015 |
| 352.270-9 | Non-Discrimination for Conscience | DEC 2015 |

**352.239-73 Electronic Information and Technology Accessibility Notice.**

Electronic and Information Technology Accessibility Notice (December 18, 2015)
(a) Section 508 of the Rehabilitation Act of 1973 (29 U.S.C. 794d), as amended by the Workforce Investment Act of 1998 and the Architectural and Transportation Barriers Compliance Board Electronic and Information (EIT) Accessibility Standards (36 CFR part 1194), require that when Federal agencies develop, procure, maintain, or use electronic and information technology, Federal employees with disabilities have access to and use of information and data that is comparable to the access and use by Federal employees who are not individuals with disabilities, unless an undue burden would be imposed on the agency. Section 508 also requires that individuals with disabilities, who are members of the public seeking information or services from a Federal agency, have access to and use of information and data that is comparable to that provided to the public who are not individuals with disabilities, unless an undue burden would be imposed on the agency.
(b) Accordingly, any offeror responding to this solicitation must comply with established HHS EIT accessibility standards. Information about Section 508 is available at http://www.hhs.gov/web/508. The complete text of the Section 508 Final Provisions can be accessed at http://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-section-508-standards.
(c) The Section 508 accessibility standards applicable to this solicitation are stated in the clause at 352.239-74, Electronic and Information Technology Accessibility.
In order to facilitate the Government's determination whether proposed EIT supplies meet applicable Section 508 accessibility standards, offerors must submit an HHS Section 508 Product Assessment Template, in accordance with its completion instructions. The purpose of the template is to assist HHS acquisition and program officials in determining whether proposed EIT supplies conform to applicable Section 508 accessibility standards. The template allows offerors or developers to self-evaluate their supplies and document—in detail—whether they conform to a specific Section 508 accessibility standard, and any underway remediation efforts addressing conformance issues. Instructions for preparing the HHS Section 508 Evaluation Template are available under Section 508 policy on the HHS website http://www.hhs.gov/web/508.
In order to facilitate the Government's determination whether proposed EIT services meet applicable Section 508 accessibility standards, offerors must provide enough information to assist the Government in determining that the EIT services conform to Section 508 accessibility standards, including any underway remediation efforts addressing conformance issues.
(d) Respondents to this solicitation must identify any exception to Section 508 requirements. If a offeror claims its supplies or services meet applicable Section 508 accessibility standards, and it is later determined by the Government, i.e., after award of a contract or order, that supplies or services delivered do not conform to the described accessibility standards, remediation of the supplies or services to the level of conformance specified in the contract will be the responsibility of the Contractor at its expense.

**6. CONTRACT CLAUSES**

52.252-2 Clauses Incorporated by Reference (Feb 1998)
This contract incorporates one or more clauses by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available. Also, the full text of a clause may be accessed electronically at this address: www.acquisition.gov.

**CLAUSES INCORPORATED BY REFERENCE**

| CLAUSES INCORPORATED BY REFERENCE | | |
|---|---|---|
| **CLAUSE** | **Title** | **Date** |
| 52.203-17 | Contractor Employee Whistleblower Rights | Nov 2023 |
| 52.203-19 | Prohibition on Requiring Certain Internal Confidentiality Agreements or Statements | Jan 2017 |
| 52.209-6 | Protecting the Government's Interest When Subcontracting With Contractors Debarred, Suspended, Proposed for Debarment, or Voluntarily Excluded | Deviation Date |
| 52.209-10 | Prohibition on Contracting with Inverted Domestic Corporations | Deviation Date |
| 52.212-4 | Contract Terms and Conditions – Commercial Products and Commercial Services | Deviation Date |
| 52.222-3 | Convict Labor | Deviation Date |
| 52.222-19 | Child Labor – Cooperation with Authorities and Remedies | Deviation Date |
| 52.222-35 | Equal Opportunity for Veterans | Deviation Date |
| 52.222-36 | Equal Opportunity for Workers with Disabilities | Deviation Date |
| 52.222-37 | Employment Reports on Veterans | Deviation Date |
| 52.222-41 | Service Contract Labor Standards | Deviation Date |
| 55.222-42 | Statement of Equivalent Rates for Federal Hires | May 2014 |
| 52.222-43 | Fair Labor Standards Act and Service contract Labor Standards-Price Adjustment | Deviation Date |
| 52.222-55 | Minimum Wages for Contractor Workers Under Executive Order 14026 | Deviation Date |
| 52.222-62 | Paid Sick Leave Under Executive Order 13706 | Deviation Date |
| 52.222-90 | Addressing DEI Discrimination by Federal Contractors | Deviation Date |
| 52.225-3 | Buy American -Free Trade Agreements-Israeli Trade Act | Nov 2023 |
| 52.226-8 | Encouraging Contractor Policies to Ban Text Messaging While Driving | May 2024 |
| 52.232-33 | Payment by Electronic Funds Transfer-System for Award Management | Oct 2018 |
| 52.232-36 | Payment by Third Party | May 2014 |
| 52.232-39 | Unenforceability of Unauthorized Obligations | Jun 2013 |
| 52.232-40 | Providing Accelerated Payments to Small Business Subcontractors | Mar 2023 |
| 52.233-3 | Protest After Award | Aug 1996 |
| 52.233-4 | Applicable Law for Breach of Contract Claim | Oct 2002 |

**CLAUSES INCORPORATED BY FULL TEXT**

**52.217-8 OPTION TO EXTEND SERVICES (NOV 1999)**
The Government may require continued performance of any services within the limits and at the rates specified in the contract. These rates may be adjusted only as a result of revisions to prevailing labor rates provided by the Secretary of Labor. The option provision may be exercised more than once, but the total extension of performance

hereunder shall not exceed 6 months. The Contracting Officer may exercise the option by written notice to the Contractor within 1 day of contract expiring.
(End of Clause)

**52.217-9 OPTION TO EXTEND THE TERM OF THE CONTRACT (MAR 2000)**
(a) The Government may extend the term of this contract by written notice to the Contractor within 20 days of the contract expiring; provided that the Government gives the Contractor a preliminary written notice of its intent to extend at least 30 days before the contract expires. The preliminary notice does not commit the Government to an extension.
(b) If the Government exercises this option, the extended contract shall be considered to include this option clause.
(c) The total duration of this contract, including the exercise of any options under this clause, shall not exceed five (5) years.

**HHSAR CLAUSES**

| PROVISIONS INCORPORATED BY REFERENCE | | |
|---|---|---|
| **PROVISION** | **Title** | **Date** |
| 352.232-71 | Electronic Submission of Payment Requests | FEB 2022 |
| 352.239-74 | Electronic and Information Technology Accessibility | DEC 2015 |

**352.232-71 Electronic Submission of Invoice Payment Requests (FEB 2022)**
(a) Definitions. As used in this clause -- Payment request means a bill, voucher, invoice, or request for contract financing payment with associated supporting documentation. The payment request must comply with the requirements identified in FAR 32.905(b), 'Content of Invoices' and the applicable Payment clause included in this contract.
(b) Except as provided in paragraph (c) of this clause, the Contractor shall submit payment requests electronically using the Department of Treasury Invoice Processing Platform (IPP) or successor system. Information regarding IPP, including IPP Customer Support contact information, is available at www.ipp.gov or any successor site.
(c) The Contractor may submit payment requests using other than IPP only when the Contracting Officer authorizes alternate procedures in writing in accordance with HHS procedures.
(d) If alternate payment procedures are authorized, the Contractor shall include a copy of the Contracting Officer's written authorization with each payment request.

INVOICE SUBMISSION AND PAYMENT
Invoices shall be submitted through the Invoicing Processing Platform (IPP), a secure, web-based electronic invoicing system provided by the U.S. Department of the Treasury's Bureau of the Fiscal Service. The IPP website address is: https://www.ipp.gov. If you require assistance registering or require IPP account access, please contact the IPP Helpdesk at (866) 973-3131 (M-F 8AM to 6PM ET), or IPPCustomerSupport@fiscal.treasury.gov.
(End of clause)

**7. SUBMISSION OF OFFER**
Submit your company's quote via email to Vincent.Hansen@ihs.gov. Quotes must be received via email no later than: June 26th, 2026 at 1:00 pm MDT. To ensure your quote is received, please include the following in the subject line: 75H70926BAO-031-RFQ [Company Name].

Submitting Questions: Technical questions or concerns pertaining to this requirement must be received via email to Vincent.Hansen@ihs.gov no later than June 11th, 2026 at 5:00 pm MDT. To ensure your questions are received, please include the following in the subject line: 75H70926BAO-031-RFQ - Questions.

Terms and content of the Quote: Your quote must be based on the terms of this RFQ. The Contracting Officer may choose to reject any quote that is not based on these terms in every aspect. Quotes must be valid for 90 days from submission deadline.