REQUEST FOR INFORMATION
U.S. Customs and Border Protection
Air and Marine Operations
Critical Incident Response Psychologist

THIS IS A REQUEST FOR INFORMATION (RFI) ONLY. This is an RFI released pursuant to FAR 15.101(c). This RFI is issued solely for information, planning purposes and market research only; it does not constitute a Request for Proposal (RFP) or a promise to issue an RFP or Broad Area Announcement (BAA). This RFI does not commit the Government to contract for any supply or service. U.S. Customs and Border Protection (CBP) is not at this time seeking proposals. Responders are advised that the U.S. Government will not pay any cost incurred in response to this RFI. All costs associated with responding to this RFI will be solely at the interested party's expense. Not responding to this RFI does not preclude participation in any future RFP or BAA. The information provided in this RFI is subject to change and is not binding on the Government. All submissions become the property of the Federal Government and will not be returned.

BACKGROUND

U.S. Customs and Border Protection (CBP) Air and Marine Operations (AMO) safeguard the nation by leveraging aviation and maritime law enforcement expertise, innovative capabilities, and strategic partnerships to anticipate and confront security threats at and beyond the border. AMO's mission, aligned with DHS strategic goals and AMO's Vision and Strategy 2030, involves round-the-clock monitoring of air, maritime, and land borders; defending against terrorist threats; detecting and deterring illicit trafficking of persons, drugs, weapons, money, and other goods; and disrupting criminal networks. Contractors are integral to AMO operations, providing essential support to government employees across various positions within AMO Headquarters (HQ) and field sites, managed by the AMO Program Management Office (PMO).

AMO's Resilience Engagement Division (RED) is performing market research to determine available sources for supporting its Critical Incident Response Team (CIRT). AMO requires contractor support in the form of a dedicated Psychologist who can train and equip active and new CIRT members with the necessary skills to administer psychological first aid during the aftermath of high-stress or critical incidents in the field. Additionally, the contractor should be available to respond both remote and on-site during CIRT activations to provide guidance to CIRT, and consultations during and after critical incidents as they arise and guide employees to local - services.

VENDOR CAPABILITIES

CBP is seeking to determine industry's capabilities in providing support services as it relates to this RFI. The attached Draft Statement of Work outlines the roles and responsibilities of the required personnel and associated tasks. Interested party narratives should include current or past government or commercial clients to which the vendor has provided related services.

CORPORATE INFORMATION

Vendors responding to this RFI should provide:

(a) Name and address of the firm
(b) Size of the business
(c) SAM.gov Unique Entity ID
(d) If vendor is a GSA schedule holder, please provide applicable schedule and contract number.

ADMINISTRATIVE/FORMAT/RESPONSE INFORMATION

This notice is for informational and market research purposes only. This synopsis does not commit the Government to contract for any service. The following NAICS & PSC code are being considered:

NAICS 624190 - *Other Individual and Family Services*

PSC Q519 - *Medical - Behavioral and Mental Health*

***Note the NAICS code may change based upon the receipt of responses from this RFI or by further review from the Government.

Respondents are advised that CBP will not pay for any information or administrative cost incurred in response to this request for information synopsis.

1. Acknowledgment of receipt of responses will be communicated by the Government; however, respondents will not be notified of the Government's evaluation of the information received. However, should such a requirement materialize, no basis for claims against the Government shall arise as a result of a response to this RFI or the Government's use of such information as either part of an evaluation process or in developing specifications for any subsequent requirement.

2. Vendor responses are limited to a maximum of ten (10) pages.

3. All pages shall be appropriately numbered and identified by the complete company name, date, and referenced RFI number listed in the header and page numbers in the footer (e.g. 6 of 6). Page size shall be no greater than 8 1/2" x 11." The top, bottom, left and right margins shall be a minimum of one inch each. Font size shall be no smaller than 12-point. Arial or Times New Roman fonts are required. Characters shall be set at no less than normal spacing and 100% scale. Tables and illustrations may use a reduced font size not less than 8-point and may be landscape. Line spacing shall be set at no less than single space. Each paragraph shall be separated by at least one blank line. Page numbers, company logos, and headers and footers may be within the page margins ONLY, and are not bound by the 12-point font requirement.

4. All responses shall be submitted electronically. Responses should be identified with **RFI-CBP-CIRT2026** in the e-mail subject line**.** Electronic responses are to be e-mailed in Microsoft Word either password protected or encrypted e-mail. A password shall be emailed separately.

Telephone or mailed responses will not be accepted.

5. Vendor questions and comments related to this RFI are due no later than Tuesday, June 30, 2026 by 1300 hours or 1:00 PM local Washington, DC time and should be sent via email to Contracting Officer, Brice Winston at brice.winston@cbp.dhs.gov.

6. **Final responses** must be received no later than Tuesday, July 7, 2026 by 1300 hours or 1:00 PM local Washington, DC time. Final responses should be sent via email to Brice Winston at brice.winston@cbp.dhs.gov.