PAST PERFORMANCE QUESTIONNAIRE
Solicitation#140P5126Q0036

Please complete this Questionnaire and Submit with your Quote

We are currently in the process of preparing our proposal for the National Park Service, Contracting Operations (ConOps) East, Solicitation Number: 140P5126Q0036 that will provide the removal and replacement of roof and gutter systems for two houses, buildings B034 & B035 at Bluffs Housing: removal of approximately 36-Sq /3,600 -SF of asphalt shingles and replace with architectural 30 year shingles and #30 underlayment (note: underlayment can be replaced with synthetic underlayment), repair/replace damaged plywood sheeting/facia boards, replace drip edge, roof boots, install roof underlayment, installation of a ridge vent(s) along the length of the buildings, the removal and replacement of approximately 420-LF of gutter with downspouts and installation of approximately 270-LF of gutter guards on buildings. The buildings are a two-story residence with an asphalt shingle roof for Blue Ridge Parkway Laurel Springs, North Carolina.

As part of our proposal, we have listed you as a reference on our performance for this type of service with your agency under the previous/current contract listed below. Your input on our performance is therefore requested.

Notice to Contractor

Information provided in this questionnaire is intended for use as source selection information and as such is deemed Source Selection Sensitive. Statements or comments provided in the questionnaire do not signify an express or implied endorsement of any product, supply, service, or enterprise.

This information shall not be construed as an endorsement by the Government or its employee(s) of the contractor for advertising purposes or in a manner that implies the contractor, its products, or services, are approved, endorsed, or considered by the Government to be superior to other products or services.

The contractor shall not be permitted to use any information provided in this questionnaire to publicize, or otherwise circulate, promotional materials that state or imply Governmental, organizational, group, expert, or individual endorsement or consumer testimonial of a product, service, or position which the contractor represents.

Please complete this Questionnaire and submit with your quote

Questionnaire is due prior to the closing of RFQ #140P5126Q0036**.**

POC name: _____

POC phone number: _____

POC e-mail address: _____

Thank you.

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NAME OF OFFEROR:

Phone: _____ Fax: _____

E-Mail: _____

I. Current or Historical Contract Information

CONTRACT REFERENCED:

1. Contract or Identifying Number: _____
2. Contract Value: _____
3. Period of Performance:

_____

4. Brief description of items provided:

_____

_____

5. Name of Person Completing Questionnaire: _____

   Agency/Company:

   _____

   Title:_____Phone: _____

   E-mail: _____

II. EVALUATION. Please rate the Contractor utilizing the guide below. Explanatory narratives for as many responses as possible would be appreciated. These narratives need not be lengthy, just detailed. Attach additional pages if more space is needed.

Evaluation Definitions –

The following definitions should be used in the assessment of Contractor performance.

EXCEPTIONAL	Performance EXCEEDS MOST contractual requirements. The performance of areas being assessed was accomplished with few minor issues or concerns.
VERY GOOD	Performance EXCEEDS SOME contractual requirements. The performance of areas being assessed was accomplished with few minor issues or concerns, for which the Contractor's corrective actions were highly effective.
SATISFACTORY	Performance MEETS contractual requirements. The performance of the areas being assessed contains minor issues or concerns, for which corrective actions taken by the Contractor were effective.
MARGINAL	Performance MEETS SOME contractual requirements. The performance of the areas being assessed includes significant problems, issues, or concerns for which corrective actions taken by the Contractor were only somewhat effective.
UNSATISFACTORY	Performance DOES NOT MEET contractual requirement. The performance of the areas being assessed includes serious problems, issues, or concerns for which the Contractor's corrective actions were ineffective.
NOT APPLICABLE (N/A)	Performance information not recent or relevant as defined in the Solicitation. Unable to provide assessment.

Past Performance Evaluation

Question 1. Performance

What is your assessment of the Contractor's ability to meet your requirements?

	Exceptional	Very Good	Satisfactory	Marginal	Unsatisfactory	N/A
Performance						

Comments, if any.

Questions 2 and 3. Timeliness

What is your assessment of the Contractor's ability to provide products in a timely manner?

	Exceptional	Very Good	Satisfactory	Marginal	Unsatisfactory	N/A
Timeliness						

Ability to Resolve Timeliness Problems						

Comments, if any.

Question 4. <u>Quality of Work</u>

What is your assessment of the Contractor's ability to meet requirements of tasks and the overall quality of the work?

	Exceptional	Very Good	Satisfactory	Marginal	Unsatisfactory	N/A
Quality of Shipments						

Comments, if any.

Question 5. <u>Overall Rating of Contractor's performance</u>

What is your overall rating of Contractor's performance (requirements, schedule, and price) on contract being assessed?

Exceptional	Very Good	Satisfactory	Marginal	Unsatisfactory

General Comments: