ATTACHMENT J3 –PAST PERFORMANCE QUESTIONNAIRE
030ADV26R0035 – New Robot

# PAST PERFORMANCE QUESTIONNAIRE

*WHEN FILLED IN THIS DOCUMENT IS SOURCE SELECTION SENSITIVE IAW FAR 3.104*

## SECTION 1: CONTRACT IDENTIFICATION

A. Contractor: _____

B. Agency Contract number: _____

C. Contract type: _____

D. Was this a competitive contract? Yes_____ No_____

E. Period of performance:_____

F. Contract cost or price: _____

G. Description of work: _____

_____

Government Contracts Only: Was this contract partially or fully terminated for default or convenience or are there any pending terminations?

Default_____ Convenience_____ Pending Termination_____

If any applies, please explain (e.g., inability to meet cost, performance, or delivery schedules, etc):

_____

_____

_____

## SECTION 2: CUSTOMER OR AGENCY IDENTIFICATION

A. Customer or agency name:

_____

B. Geographic description of services under this contract, i.e. local, nationwide, worldwide:

_____

_____

## SECTION 3: EVALUATOR IDENTIFICATION

A. Evaluator's name and title:

_____.

B. Evaluator's phone/fax number:

_____.

Number of years evaluator worked on subject contract:_____.

**SECTION 4: EVALUATION**

Please indicate your satisfaction with the contractor's performance by placing an **"X"** in the appropriate block using the scale provided to the right of each question. This scale is defined as follows:

- Not Applicable: N/A
- 1: Performance clearly below the contract performance standard or requirement
- 2: Performance occasionally does not meet minimum contract performance standard or requirement
- 3: Performance that meets the minimum contract performance standard or requirement
- 4: Performance that meets and occasionally exceeds the contract performance standard or requirement
- 5: Performance that almost always exceeds the contract performance standard or requirement

| | | | | | | |
|---|---|---|---|---|---|---|
| **1. Overall satisfaction** | N/A ☐ | 1 ☐ | 2 ☐ | 3 ☐ | 4 ☐ | 5 ☐ |

Overall satisfaction with performance. Would you (the reference) choose to work with this offeror again?

| | | | | | | |
|---|---|---|---|---|---|---|
| **2. Quality** | N/A ☐ | 1 ☐ | 2 ☐ | 3 ☐ | 4 ☐ | 5 ☐ |

Rate the effectiveness and applicability of the plans and strategies delivered and the actual implementation of those.

| | | | | | | |
|---|---|---|---|---|---|---|
| **3. Schedule** | N/A ☐ | 1 ☐ | 2 ☐ | 3 ☐ | 4 ☐ | 5 ☐ |

Schedule includes delivery consistency, on-time performance, and flexibility in responding to emerging issues.

| | | | | | | |
|---|---|---|---|---|---|---|
| **4. Cost/Price** | N/A ☐ | 1 ☐ | 2 ☐ | 3 ☐ | 4 ☐ | 5 ☐ |

Cost/price refers to the offeror's ability to manage the work within the agreed upon cost or price.

| | | | | | | |
|---|---|---|---|---|---|---|
| **5. Personnel** | N/A ☐ | 1 ☐ | 2 ☐ | 3 ☐ | 4 ☐ | 5 ☐ |

Rate the quality of the contractor's staff in executing the project work scope.

| | | | | | | |
|---|---|---|---|---|---|---|
| **6. Contract Management** | N/A ☐ | 1 ☐ | 2 ☐ | 3 ☐ | 4 ☐ | 5 ☐ |

This includes quality and timeliness in sourcing, invoicing, and reporting under the contract.

| | | | | | | |
|---|---|---|---|---|---|---|
| **7. Communication and problem resolution** | N/A ☐ | 1 ☐ | 2 ☐ | 3 ☐ | 4 ☐ | 5 ☐ |

This includes the offeror's ability to communicate and solve problems in a timely and effective manner.

**SECTION 5: NARRATIVE SUMMARY**

What were the contractor's greatest strengths in the performance of the contract?

_____

_____

_____

_____

What were the contractor's greatest weaknesses in the performance of the contract?

_____

_____

_____

_____

Did the contractor fulfill warranty or non-warranty repairs in performance of this contract? What kind of ongoing

support and defect remediation did they provide and with what frequency was it necessary?

_____

_____

_____

_____

_____

Would you hire this contractor in the future to perform one of your critical and demanding programs?

| YES ☐ | NO ☐ |
|---|---|

**Evaluator Signature:** _____ **Date:** _____

**Thank you for your prompt response and assistance!**

*Please return this completed questionnaire with the Subject: RFP 030ADV26Q01208 to the Contracting Specialist, Brenda Kinlay at bkinlay@loc.gov with the following copied:*

*Contracting Officer: James Robinson, jarobinson@loc.gov*

*The purpose of this questionnaire is to gather information on the contractor named to determine their suitability to provide services for the Library of Congress (Library). Your prompt completion of this questionnaire is sincerely appreciated as it is critical to the completion of the proposal evaluation process. Any information provided on this Questionnaire may, or may not be, anonymous (specifically in regards to whether the information you provide to the Government will be seen by the business under evaluation). However, your honest feedback is highly valuable and appreciated despite this.*