Statement of Requirement (SOR)

1. **General Information**

   There is a requirement for a Facilis HUB 16 - 64TB System with Unlimited Seats of Fast Tracker

   1.1. Line Items

   0001 - one Facilis HUB 16 - 64TB System with Unlimited Seats of Fast Tracker
   Smart Access Rules and WAN Link Remote Client
   With Customer Loyalty Credit Applied.
   10Gb Ethernet Dual Port Connectivity with Copper RJ45 Connections
   Mirrored Internal OS Drive Option
   Freight
   On-site Professional Services to install and commission the proposed system.
   Travel Expenses included.

2. **Delivery, Inspection and Acceptance**

   2.1. Place of Delivery: Building 5401Andrews Avenue, Fort Rucker, AL 36362

   POC: Ian Johnson

   2.2. Inspection and acceptance will occur at time of delivery by a government representative. A comprehensive bill of lading or delivery receipt shall accompany all deliverables that details, at minimum, all serial numbers associated with the requested system and internal equipment.

3. The Government representative shall inspect and verify that the installed equipment operates in accordance with technical specifications and integrates fully with current systems and workstations.

4. **Warranty**

   4.1. All equipment shall have the standard manufacturer's warranty. The Contractor shall warranty all items delivered and ensure all items are free from defects in material and workmanship under normal use and service. Additionally, without charge, repair or replace any equipment found to be defective in material or workmanship provided said equipment has been operated within standard procedures and instructions and such defects are not due to abuse, misuse or Acts of God.

5. **Documentation**

   5.1. The contractor shall provide all owner's manuals, service manuals and any other manufacturer documentation that accompanies the purchase of this item. If any equipment installed has its own service and owner's manual these will also be provided by the contractor.