MEMORANDUM FOR DIA CONTRACTORS

SUBJECT: Request for Information (RFI) for the architecture, development, implementation, sustainment and transition services and technologies to support the Chief Information Office (CIO) Mission Applications IT Support (MAITS) portfolio in providing Enterprise level mission and business applications and data management services.

1. INTRODUCTION

It is Defense Intelligence Agency's (DIA) intent to obtain information pertaining to the state of the industry for providing: Information Technology and Technical Assistance to the Defense Intelligence Agency in support of its execution of the MAITS mission.

2. PURPOSE

This document serves as the RFI pursuant to FAR 15.201(e) "Exchange with industry before receipt of proposals." Responses to this RFI will be assessed to identify sources that are considered best qualified to meet future requirements. Best qualified sources are those which demonstrate the greatest depth and breadth of skills, experiences and knowledge relevant to the mission, goals, and objectives of DIA.

3. BACKGROUND

By direction of the Director, the Defense Intelligence Agency established the CIO Enterprise Applications Division to manage and execute the six (6) Community of Interest (COI) Mission Applications compilation for the Intelligence Community (IC) and to align community application management responsibilities and functions under one organization. CIO provides the means and mechanisms to establish a globally networked multi-application enterprise that provides actionable information to decision makers.

4. ANTICIPATED SCOPE OF WORK

This RFI will establish requirements for the award of a contract for providing IT programmatic support to near 50 applications providing operational analytical information for national security requirements divided among the following COIs:

- Analysis & Production (A&P)
- Business Enterprise Systems (BES)
- Directorate for Operations (DO)
- Information Technology Services (ITS)
- Joint Intelligence Operations Center (JIOC)
- Science & Technology (S&T)

The effort requires the contractor to maintain and enhance a portfolio of applications, underlying services/microservices capabilities, while identifying future system needs and

eliminating inefficiencies. The Government requires the contractor to continuously improve sustainment and development efforts to improve the effectiveness, quality, and robustness of the underlying technology supporting the execution of intelligence analysis, production, operations and business efforts across the intelligence community, Combatant Commands, and the greater Department of War (DoW).

The requirement includes on-site work at Northern Virginia, Washington DC metropolitan area, and Maryland locations. Services will include:

- Full scope IT Operations and Maintenance through monitoring, upgrading and sustaining accessibility to numerous applications; database and systems administration; applicable Tier 1-4 technical support.
- Design, development, deployment of IT applications, to include testing and evaluation activities to achieve user functionality, compatibility, scalability and security standards.
- Configuring systems to adherence of comprehensive federal government Risk Management Framework (RMF) and cybersecurity accreditation requirements through architecture design, continuous monitoring, incident response, and data rights authorization management
- Implement extraction, transfer, load (ETL) methodologies for data flows, schema translations, and interfaces between applications for maximum effect and utility.
- Integrate effective, efficient, and secure Artificial Intelligence/Machine Language (AI/ML) system designs for application innovation enhancement.
- Integrate government-owned or procured software where cost and innovative usage efficiencies are achieved.
- Operational maintenance of systems across multiple classified networks.
- Operational maintenance of systems within cloud, virtual and on-premise environments.
- Design and implement Disaster Recovery (DR) and Continuity of Operations (COOP) through testing and validation.
- Delivers on the Agency's need for the highest levels of confidentiality, integrity, and availability.
- Utilize agile development practices, DIA's Capability Development Pipeline (CDP), Cloud architectures, DIA Platform as a Service (DPaaS), DIA Enterprise Services, Zero Trust security services, and DevSecOps methodologies to employ tools and automation supporting application continuous delivery of IT solutions.

This scope incorporates Government and Industry best practices in support of all

functions to accomplish the work more efficiently and effectively. At a minimum, this includes, but not limited to, the following:

- Quality Management System (QMS) – The QMS is used to direct and control the organization's quality standards. Quality management is an enterprise-level process, driven by contractor senior leadership involvement to support the delivery of high-quality products and services. QMS ensures all aspects of quality are considered and acted upon by every element of the organization. The fundamental goal is to provide objective insight to assure that: government requirements are thoroughly analyzed and understood; processes are defined and capable; and the resulting product meets the government's needs.
- Performance Management System (PMS) – The PMS and associated processes shall ensure CIO processes, technologies, and contractors are in alignment with government expectations and mission priorities. This system ensures strategic alignment of the President's Management Agenda, Director of National Intelligence (ODNI)), DoW and DIA strategic and operations plans, national defense directives, and agency policies, to processes, technology, and people by aligning to specific, measurable, actionable, and realistic, and time-bound (SMART) performance measures and metrics.
- The Information Technology Service Management (ITSM) model is the standard, which provides the overarching methodology to describe the contractor's responsibilities and associated work, and is categorized into two main areas: Operational Sustainment and Engineering Change Proposals (ECPs). Sustainment represents typical day-to-day operations of the entire application portfolio. While ECPs are driven by the government/customer needs, ITSM is comprised of the following: Service Strategy, Service Design, Service Transition, Service Operations, and Continual Service Improvement.
- Information Technology Infrastructure Library (ITIL) is a global industry-recognized methodology which provides sound business practices that can be applied uniformly across the agency and Intelligence Community (IC).
- Risk Management Framework (RMF) is based on DoDI 8510.01, dated March 12, 2014.
- Software Development Lifecycle (SDLC) will be based upon the RMF and designed to complement and support DoW's acquisition management system and subsequent software development activities, milestones, and phases. RMF activities should be initiated as early as possible in the acquisition process to increase security and resource efficiencies.
- Internal Use Software (IUS) Compliance is a requirement leveraged on all Mission and Business systems by the Office of the Chief Financial Officer (CFO). This includes detailed auditing requirements for all software that requires the government to account for each cost element within the software

lifecycle to ensure any capitalized asset is properly documented.

- Development Operations (DevOps), which includes Continuous Integration Delivery (CID), Agile project management philosophy, and a Scrum framework, is a practice that emphasizes the collaboration and communication of both software developers and other IT professionals while automating the process of software delivery. It aims at establishing a culture and environment where building, testing, and releasing software can happen rapidly, frequently, and more reliably. Not all software development is included in DevOps and some applications will still require waterfall or other development methodologies.

5. INFORMATION DESIRED

It is requested that interested and qualified sources respond with a capability synopsis and complete the attached MAITS Market Survey Questionnaire.

6. ANTICIPATED ACQUISITION MILESTONES

Should the Government decide to award a contract(s), it will be subject to the availability of FY27-31 funding.

7. SUBMITTAL INSTRUCTIONS

a. All capability statements submitted in response to this RFI are to be received no later than **Wednesday, 1 July 2026 at 1600 EST**. To aid the Government review, submissions are limited to no more than 20 pages and the MAITS Market Survey Questionnaire. Synopsized resumes will not count against the page limitation. A page is defined as each face of a 8-1/2 x 11 inch sheet with information contained within an image area of 7 x 9 inches. Type size shall be a 12-point proportional font. Briefings and/or briefing charts in lieu of written responses are not desired. Tables, charts, graphs, diagrams and figures shall be used wherever practical to depict organizations, systems and layout, implementation schedules, plans, etc. These displays shall be uncomplicated, legible and shall not exceed 8-1/2 x 11 inches. Foldout pages shall not be used. For tables, charts, graphs and figures, the text shall be not smaller than 12-points. Elaborate formats, bindings or color presentations are not required. Elaborate brochures or documentation, binding, detailed art work, or other embellishments are not required nor are they desired. Classified responses are acceptable but not required. Respondents should provide their responses in both hardcopy and softcopy form. Respondents should provide one original hardcopy and one softcopy submission.

b. This notice is for information and planning purpose only and does not commit the Government to any contractual agreement. This is not a request for proposal. The Government does not intend to award a contract based on responses under this announcement nor otherwise pay for preparing any information sent for the

Government use. Any proprietary information should be so marked. Interested offerors presenting a capability statement must provide the following: 1) company name and address; 2) point of contact; 3) phone/fax/email; 4) NAICS Codes, 5) business size and status, type of small business if applicable (e.g. 8(a), women-owned, HUB Zone Small Business, etc.) and 6) capability information in response to the requirement.

c. Email responses and questions are to be submitted to ~DIA_CFOAC3Submissions@dodiis.mil with "MAITS RFI" in the subject line. For this RFI, the Contracting Officer is Shayla Cooper and the Contract Specialist is Tori Shaw.

8. BIDDERS CONFERENCE

The government does not intend to conduct a Bidders Conference.

9. QUESTIONS

All questions are to be submitted to the Contracting Officer. The Government will endeavor to respond to all valid questions submitted.