Request for Information
Army Next Generation-911 Core Services (NGCS) Circuits and Services

THIS IS A REQUEST FOR INFORMATION (RFI) ONLY – This RFI is issued solely for information and planning purposes – it does not constitute a Request for Proposal (RFP) or a promise to issue an RFP in the future. Solicitations are not available at this time. Requests for a solicitation will not receive a response. This notice does not constitute a commitment by the United States Government to contract for any supply or service whatsoever. All information submitted in response to this announcement is voluntary; the United States Government will not pay for information requested nor will it compensate any respondent for any cost incurred in developing information provided to the United States Government. Not responding to this RFI does not preclude participation in any future RFP, if any is issued. If a solicitation is released, it will be synopsized on https://SAM.gov. It is the responsibility of the potential Offerors to monitor this site for additional information pertaining to this requirement.

1. Background: The US Army Contracting Command (ACC) on behalf of Product Director Base Emergency Communications Systems (PD BECS), is conducting market research in accordance with FAR Part 10 to identify capable and qualified sources that can provide commercial Next Generation 9-1-1 Core services (NGCS) and Emergency Services IP Network (ESINet) connectivity services in support of Army Public Safety Answering Point (PSAP) operations. These services are required to support delivery of Session Initiation Protocol (SIP)-based Next Generation-911 calls for service, and associated data, enabling interoperability with external emergency communications networks in accordance with NG-911 operational requirements.

2. Operational Environment: The Army operates thirty-eight (38) PSAPs across the United States, see list below. It is critical that Army PSAPs have interoperability with their local city, county, state and other federal emergency services mission partners. Under the PD-BECS modernizations program, Army PSAPs need to migrate from their dependency on legacy, analog telephone networks to SIP based NG-911 technology to preserve that interoperability. Fundamental to that migration is implementing the IP based circuits and services that would connect the Army PSAPs to commercial NGCS and ESInets.

INSTALLATIONS					
Fort Gordon	GA	Fort Huachuca	AZ	Fort Wainwright	AK
Fort Belvoir	VA	Detroit Arsenal	MI	Fort Greely	AK
Fort Campbell	KY	Fort Rucker	AL	Fort Polk	LA
Fort McCoy	WI	Fort Jackson	SC	West Point	NY
Fort Sill	OK	JB Myer	VA	Red River AD	TX
Fort Riley	KS	Picatinny Arsenal	NJ	Aberdeen PG	MD
Fort Knox	KY	Fort Eustis	VA	Pine Bluff Arsenal	AR
Fort Irwin	CA	Tobyhanna AD	PA	Fort Hood	TX
Fort Benning	GA	White Sands Missile Range	NM	Fort Lee	VA
Fort Bragg	NC	Fort Meade	MD	JB Lewis-McChord	WA
Fort Drum	NY	Fort Stewart	GA	Fort Bliss	TX
Fort Hunter Liggett	CA	Presidio of Monterey	CA	Fort Leavenworth	KS
Fort Carson	CO	Yuma PG	AZ		

3. Capability Statement Submission Requirements: Interested Offerors shall submit a capability statement that addresses, at a minimum:

a. Company Profile

- Company name, address, and point of contact, including e-mail address
- Unique Entity Identifier (UEI), CAGE Code, DUNS number
- Business size and socioeconomic status for NAICS 517111

b. Relevant Experience

Describe prior/current Department of War (DoW) experience performing efforts of similar size and scope within the last two years, including location, contract number, organization supported, indication of whether as a prime or subcontractor, contract value, Government point of contact, and a brief description of the specific task areas in the referenced contract as it relates to the services described herein. Please include if Offeror(s) responding to this RFI already have contracts with the government and to supply them.

c. Technical Capability

- Describe your technical approach to executing contracts of similar size and complexity as defined below. Specifically, address the following areas as part of your narrative:

  i. Include your experience in supporting and managing technical challenges as it pertains to the employment and integration of NG-911, ESINET, and SIP-based emergency communications within

public safety, Federal, or Department of War environments supporting ground operations.

ii. Describe your experience in Network security architecture, including use of session border controllers (SBCs), firewalls, and encryption mechanisms that align with applicable NG-911 standards, including NENA i3.

iii. Describe your technical approach to ESINET service delivery models (carrier-based, private, or hybrid approaches etc.). Include any experience methods for SIP trunking and interconnection with NGCS and ESINET service providers.

iv. Describe your experience in provisioning secure, reliable IP-based transport services to support NG-911 call and data delivery to include redundant and geographically diverse routing and automatic failover to ensure continuity of operations.

v. Describe your experience certifying and maintaining support for NENA i3-compliant NG-911 call flows and interface network access requirements consistent with operation of a help desk infrastructure and staff.

d. Teaming Arrangements

- Identification of any subcontractors, partners, or joint ventures.
- Would the Offeror bid as a Prime or Subcontractor or in a teaming arrangement?

  a. If more than 51 percent of subcontracting or teaming is anticipated, please provide the estimated percentage of the work to be performed by the Offeror and by your proposed sub-contractor.

5. Response Instructions

Responses shall be informational in nature and shall not be submitted as proposals.

- Page Limit: Responses shall not exceed 8 pages, excluding cover page and company information.
- Format: Microsoft Word or Adobe PDF, 12-point font, single-spaced, one-inch margins.
- Submission Deadline: Responses are due no later than **08 July 2026 at 4:00pm** Eastern Standard Time (EST).

- Subject Line: “Request for Information Response - Army Next Generation-911 Core Services (NGCS) Circuits and Services - [Company Name]”.

10. Submission Details

Responses shall be submitted electronically via email to the Contract Specialist and Contracting Officer listed below.

Contracting Specialist:
Mr. Hoa Luu
Army Contracting Command - Aberdeen Proving Ground
Email: hoa.q.luu2.civ@army.mil

Contracting Officer:
Ms. Katia Lacoste
Army Contracting Command - Aberdeen Proving Ground
Email: katia.lacoste.civ@army.mil

11. Disclaimer

This Request for Information is issued for market research purposes only. It does not constitute a solicitation or a commitment by the Government to procure any goods or services. The Government reserves the right to use the requested information for planning purposes only and does NOT constitute a commitment, implied or otherwise, that a procurement action will be issued.

No entitlement to payment by the Government of direct or indirect costs or charges will arise as a result of the submission of information in response to this request.

Proprietary information shall NOT be submitted.