Exhibit A

Contract Data Requirements List (CDRLs) - Draft

The draft language for CDRLs A0001 through A0006 will be finalized and input into the DD Form 1423-1.

A0001

Title of Data Item: Status Report

Subtitle: Managed IP Voice Services and Features

Item 16 Remarks:

This report documents the status of contractor effort towards achieving contract objectives. It identifies accomplishments to date and difficulties encountered.

3.1. Core Service Requirements

- **Platform:** The vendor shall provide a resilient Public Switched Telephone Network (PSTN) access solution via a vendor-hosted IP-based platform.
- **Redundancy:** The service must be delivered to two geographically separate demarcation points identified in Appendix 10. The vendor's design must provide for redundant paths (diversity) to avoid single points of failure between demarcation points.
- **Secure Transport:** All IP voice traffic must be routed over a private, vendor-managed VPN between the installation and the commercial voice platform.
- **Service Hand-off:** All services must be terminated at the Government's demarcation points as T1/PRI circuits.
- **Number Portability:** The vendor shall provide full telephone number portability for all existing commercial subscriber lines and DID directory numbers, as identified in Appendix 10. Actions shall be in compliance with all FCC and state PUC mandates.
- **Outbound Caller-ID:** The vendor shall sanitize all Caller-ID Names prior to transmission on the PSTN, all transmitted names shall be replaced with Wright-Patterson AFB or US Government.

3.2. Standard Service Features

The service shall include, at a minimum:

- Direct Inward Dialing (DID) and Direct Outward Dialing (DOD)
- Call blocking for the 900 NPA and third-party billing.

- Toll-free access
- Automatic trunk group routing and alternate route selection

3.3. Emergency Services

- **911/E911 Services:** Wright Patterson AFB operates a dedicated PSAP utilizing the Vesta platform with internal ALI data. The vendor shall provide access for alternate routing to 911/E911 services through the local emergency services organization for overflow routing. The vendor must maintain public 911/E911 ALI database with minimal information set identifying numbers as Wright Patterson AFB, without granular building/address identifiers. Vendor will maintain responsibility for PUCO/FCC required carrier identification entries.
- **Government Emergency Telecommunications Service (GETS):** The vendor's switch must support the 710 NPA to allow authorized users access to GETS by dialing 0/1+710-NXX-XXXX. This service is critical for National Security and Emergency Preparedness (NS/EP) missions and provides priority processing on the PSTN during emergencies. The vendor shall not provide or permit "10-10 dial-around" services.

3.4. Billing and Call Rating

- All domestic calls originating from and terminating within the United States shall be provided on a flat-rate basis, with no additional per-minute or long-distance charges. No additional charges or bundles shall be charged based on usage basis. This applies to all lines and trunks.

3.5. Ancillary Transport Services
As specified in Appendix 10, the vendor shall provide local exchange transport channel services. These may include, but are not limited to, alarm circuits, analog lines, and data circuits.

Block 8: The Government has 10 work days to review the initial report. The Contractor has 10 work days, after receipt of Government comments, to prepare and deliver the final data. Criteria for approval shall be correct content and format.

Block 9: Distribution limited to DOD and DOD contractors only.

Blocks 11, 12, 13: Initial report shall be due after the first full month of support and submitted by the 5th work day of the following month. Subsequent reports shall be submitted monthly on the 5th work day of each month.

Block 14: Distribution via electronic mail is acceptable. 88CS/SCXK points of contact are TBD.

A0002

Title of Data Item: Program Management Plan

Subtitle: Installation, Cutover, and Demarcation

2.1. General Installation Requirements

The vendor shall provide and install all necessary transmission equipment, cabling, and hardware within the Government-provided space at the base demarcation locations. The installation must deliver the services as outlined in this PWS and adhere to all requirements specified in Appendix 10.

- **Coordination:** The vendor shall coordinate with the Communications Systems Officer (CSO) to ensure compliance with all local procedures for equipment and cable installation. The CSO is the Government representative responsible for telecommunications activities and will be identified in Appendix 10. After services are authorized by the AFLCMC/PZ Contracting Officer, the Contractor shall coordinate with the CSO prior to the installation, removal, expansion, and/or change out of equipment. Organizational office symbol for the CSO and technical representative will be identified in Appendix 10.

- **Installation Standards:** All work must be performed in accordance with national and local safety codes. All new cable installations shall be underground or direct buried; aerial installations are not permitted for new runs. The CSO may approve aerial replacement of existing aerial cable at their discretion.

- **Utilities:** Government will provide power Alternating Current (AC) power to rack locations, the vendor is responsible for all wiring and connections to Government-provided power connection points, master ground connections, and termination frames.

2.2. Installation, Cutover and Decommission Plans

The vendor shall perform a comprehensive site survey for both redundant locations after contract award. The vendor shall develop a detailed Installation, Cutover and Decommission Plan for submittal to the Government no later than (NLT) 15 calendar days after award. The Government requires 15 working days to review and provide comments or acceptance. The vendor shall provide final plans, NLT 10 working days, after receipt of the Government comments. The vendor shall not commence on-site installation, cutover or decommission until the vendor receives Government acceptance of the plans. Any deviations from the final plans will be coordinated with the Government prior to any work being accomplished in the affected area. Any omissions or a discrepancy in the installation, cutover and decommission plan do not relieve the vendor's responsibility to install, cutover and perform all services as identified in this requirement. It is the vendor's responsibility to resolve any problems associated with these efforts.

Cutover for Primary and Secondary sites is requested to be completed NLT 12 Nov 2026

- **Installation Plan**. The Installation Plan shall, at a minimum, contain the following

site-specific information:

  - Description of new equipment to be installed (including any site support required to support this installation).
  - Detailed location of equipment to be installed.
  - Floor Plan Layout.
  - Installation schedule.

- **Cutover Plan** The cutover plans shall, at minimum, contain the following specific information.
  - Conditions/Support required being in place prior to the start of cutover.
  - A detailed listing of actions/events that must occur for successful cutover of all items identified in the Appendix 10.
  - A listing of the awarded contractor responsibilities.
  - A listing of the incumbent contractor responsibilities.
  - A listing of Government responsibilities
  - A dialing test plan to validate ported numbers work correctly.
  - A dialing test to access the Government Emergency Telecommunications Services (GETS).

- **Decommissioning Plan:** The plan must include a detailed process for disconnecting and removing all equipment and circuits from the incumbent provider (CenturyLink Communications – DBA LUMEN) upon successful cutover.

  - Communications Service request to incumbent provider, to ensure disconnection of existing services.

2.3. Demarcation and Physical Termination

The demarcation points shall be specified in Appendix 10.

- **Circuit Termination:** The vendor shall terminate all circuits to vendor-provided hardware (terminal blocks, patch panels). All circuits must be clearly and permanently tagged with the circuit ID, DISA CCSD or telephone number, and the authorizing work order number. *

- **Physical Protection:** All outside plant copper cables entering a demarcation facility must be electrically protected (grounded, terminated on protector modules) in accordance with NFPA 70 (National Electrical Code) requirements.

- **Hardware:** Digital circuits shall be terminated to the appropriate DSX-1, DSX-3, Cat 6, or fiber optic patch panel. Analog and low-rate data circuits shall be terminated to vendor-provided terminal blocks on the Main Distribution Frame (MDF).

Item 16 Remarks:

This plan provides technical, management, schedule and cost data. It provides current information which is used to describe the approach, resources and needs of the contractor to perform the

effort. It shall also provide information on the contractor's organization, practices and techniques to be used in managing the program and any subcontractors.

Block 8: The Government has 10 work days to review the preliminary draft. The Contractor has 10 work days, after receipt of Government comments, to prepare and deliver the final data. Criteria for approval shall be submission.

Block 9: Distribution limited to DOD and DOD contractors only.

Blocks 11, 12: One-time submission is due 30 days after contract award. Subsequent plan shall be submitted as required.

Block 14: Distribution via electronic mail is acceptable. 88CS/SCXK points of contact are TBD.

A0003

Title of Data Item: Service Restoration and Maintenance

Item 16 Remarks:

This report documents all Service Restoration and Maintenance activities encountered during the reporting period.

PWS paragraph 4.1

The contractor shall respond to and restore all service outages based on the priority level assigned by the CSO.

- **Priority Restoration:** For mission-essential functions, the vendor shall prioritize restoration in accordance with the Telecommunications Services Priority (TSP) program and the base Restoration Priority List (RPL).
- **Response Time:** The vendor must respond to the Government within one (1) hour of any outage notification to coordinate restoration of services according to the following service restoral timelines. o **Catastrophic**: A widespread disaster where infrastructure is destroyed. Determined by TSP/RPL; vendor must provide a catastrophic restoration plan.
- **Emergency** - An outage that severely hampers the mission. Within **4 hours** of response.
- **Serious**: An outage that significantly affects the mission. Within **24 hours** of response.
- **Routine**: An outage that hampers day-to-day operations. Within **2 calendar days** of response.

- **Scheduled Outage:** The vendor must notify the CSO 30 days in advance of any scheduled maintenance that will affect telecommunication services, providing a detailed explanation and expected downtime.

Block 8: The Government has 10 work days to review the initial report. The Contractor has 10 work days, after receipt of Government comments, to prepare and deliver the final data. Criteria for approval shall be correct content and format.

Block 9: Distribution limited to DOD and DOD contractors only.

Blocks 11, 12, 13: Initial report shall be due after the first full month of support and submitted by the 5th work day of the following month. Subsequent reports shall be submitted monthly on the 5th work day of each month.

Block 14: Distribution via electronic mail is acceptable. 88CS/SCXK points of contact are TBD.

A0004

Title of Data Item: Service Orders

Item 16 Remarks:

This report documents all Service Order activities scheduled/completed during the reporting period.

> **PWS paragraph 4.2**
>
> The vendor shall complete service orders within the following timeframes, as determined by the CSO:
>
> **Emergency**: Within **3 calendar days**
> **Priority**: Within **7 calendar days**
> **Routine**: Within **14 calendar days**

Block 8: The Government has 10 work days to review the initial report. The Contractor has 10 work days, after receipt of Government comments, to prepare and deliver the final data. Criteria for approval shall be correct content and format.

Block 9: Distribution limited to DOD and DOD contractors only.

Blocks 11, 12, 13: Initial report shall be due after the first full month of support and submitted by the 5th work day of the following month. Subsequent reports shall be submitted monthly on the 5th work day of each month.

Block 14 Distribution via electronic mail is acceptable. 88CS/SCXK points of contact are TBD.

A0005

Title of Data Item: Testing and Analysis

Item 16 Remarks:

This report documents all Testing and Analysis activities scheduled/completed during the reporting period.

PWS paragraph 4.3

• **Circuit Testing:** The vendor shall test all new circuits and provide the test results to the CSO upon activation. All circuit parameters must be documented in the Customer Service Records.

• **Traffic Analysis:** Upon request from the CSO, the vendor shall perform traffic analysis and provide a detailed report within 15 calendar days. The report shall include usage data (CCS or Erlangs), grade of service, and recommendations for expansion or reduction of trunks or transport circuits.

Block 8: The Government has 10 work days to review the initial report. The Contractor has 10 work days, after receipt of Government comments, to prepare and deliver the final data. Criteria for approval shall be correct content and format.

Block 9: Distribution limited to DOD and DOD contractors only.

Blocks 11, 12, 13: Initial report shall be due after the first full month of support and submitted by the 5th work day of the following month. Subsequent reports shall be submitted monthly on the 5th work day of each month.

Block 14: Distribution via electronic mail is acceptable. 88CS/SCXK points of contact are TBD.

A0006

Title of Data Item: Testing and Analysis

Item 16 Remarks:

This report documents all Customer Service Records (CSR) and Reporting activities scheduled/completed during the reporting period.

PWS paragraph 4.4

• **CSR and Billing Accuracy:** The vendor shall generate itemized billing statements for all services. All associated CSRs must be accurately updated within ten (10) business days of service activation.

• **CSR Content Requirements:** Records must contain detailed information, including user/circuit details, service types, costs, and activation dates.

• **CSR Delivery Schedule:** The vendor shall provide a complete and accurate CSR compilation to the CSO and CO no later than 60 days after the initial cutover, and on an annual basis thereafter.

• **Online Customer Portal:** The vendor shall provide a secure online portal for authorized Government personnel. This portal must provide, at a minimum, the ability to view, search, and download monthly billing current and historical monthly billing statements and CSR data on demand. The Customer Portal shall also provide capability to submit, view, and comment on site outage reports.

• **Technical Support & Outage Reporting:** The vendor shall provide a 24x7x365 support telephone phone number and a documented procedure for reporting and escalating all service degradation issues or outages.

• **Law Enforcement & Compliance:** The vendor shall provide and maintain a formal, documented procedure to process and respond to official law enforcement requests for call tracing and other legal inquiries.

Block 8: The Government has 10 work days to review the initial report. The Contractor has 10 work days, after receipt of Government comments, to prepare and deliver the final data. Criteria for approval shall be correct content and format.

Block 9: Distribution limited to DOD and DOD contractors only.

Blocks 11, 12, 13: Initial report shall be due after the first full month of support and submitted by the 5th work day of the following month. Subsequent reports shall be submitted monthly on the 5th work day of each month.

Block 14: Distribution via electronic mail is acceptable. 88CS/SCXK points of contact are TBD.