Attachment 5: Past Performance Questionnaire

The 48th Contracting Squadron, Royal Air Force (RAF) Lakenheath, United Kingdom (UK) is in the process of competitively selecting a source for UK Wide Integrated Waste Management Servies (IWMS).

The Contractor shall provide all personnel, equipment, containers, tools, materials, vehicles, supervision, and other items and services necessary to perform the IWMS described in this performance work statement (PWS) at U.S. Visiting Forces (USVF) locations across the UK. IWMS consists of solid (including recycling), non-hazardous and hazardous liquid waste collections and removal. As of the date of this PWS, USVF locations include RAF Lakenheath, Feltwell, Mildenhall, Alconbury, Blenheim Crescent, Det 6, Croughton, Fairford, Molesworth and Welford. The Contractor shall perform to the standards in the contract, as well as all applicable United Kingdom laws and regulations, international agreements, Status of Forces Agreements (SOFA) and appropriate Final Governing Standards (FGS) or in their absence, the Overseas Environmental Baseline Guidance Document (OEBGD).

One of the considerations in proposal evaluation is the verification of the offerors past performance on contracts or other work efforts which reflect the offeror's ability to perform on the proposed effort. We depend on information received from organizations such as yours, which have had first-hand experience with the offeror, for the evaluation of the offeror's performance on those contracts or work efforts.

Our areas of interest regarding the offeror are summarized in the enclosed questionnaire. In order to meet the acquisition milestones, we request your written response by 15 July 2026. This schedule will allow us sufficient time to analyze the data prior to the start of any negotiations.

To assist you in preparing your response and expediting your reply, the questionnaire may be filled out electronically and e-mailed to 48CONS.PKB.Refuse@us.af.mil. Your completed questionnaire will become a part of the official source selection records.

Your assistance is greatly appreciated, and your prompt response will be one of the keys to the successful and timely completion of this Source Selection.

HAMILTON.ESTHER.M.1384303842
Digitally signed by HAMILTON.ESTHER.M.1384303842
Date: 2026.06.12 06:20:58 +01'00'

ESTHER HAMILTON, Contracting Officer,
USAF Contracting Officer

Enc.
Attachment 5 -Past Performance Questionnaire

Attachment 4: Past Performance Questionnaire

Section 1: Contract Identification

A. Contractor (Company/Division):

B. Contractor Cage Code:

C. Contract Number:

D. Contract Type (e.g., (Firm Fixed Price (FFP), Fixed Price Incentive (Firm Target) (FPIF), Cost Plus Incentive Fee (CPIF), Cost Plus Fixed Fee (CPFF), etc.):

E. Program Title:

F. Brief Program Description:

G. Program Phase (e.g., Engineering & Manufacturing Development (EMD)):

H. Period of Performance

1. Original Schedule (assuming all options exercised):
   Beginning Date _____ through _____
2. Current Schedule (assuming all options exercised):
   Beginning Date _____ through _____
3. Reason for difference (if applicable):

I. Contract Value

1. Original maximum contract dollar value (assuming all options exercised): $/£
2. Current maximum contract dollar value (assuming all options exercised): $/£
3. Reasons for difference between original and current contract dollar value (if applicable):

J. Description of work performed:

K. Was this a competitively awarded contract? ☐ Yes ☐ No

L. Contractor's Role: ☐ Prime Contractor ☐ Subcontractor ☐ Key Personnel

Note**:** If offeror holds or has held other contracts with your agency/organization in the last three (3) years, please complete separate Past Performance Questionnaire forms for those contracts as well.

Section 2: Customer or Agency Identification

A. Customer or agency name:

B. Customer or agency description (if applicable):

C. Geographic description of work performed under this contract (i.e., local, nationwide, worldwide, other Commands, please state location):

Section 3: Respondent Identification

A. Respondent's name:

B. Respondent's title:

C. Respondent's phone/fax number/e-mail address:

D. Length of time (number of years/months) respondent worked on subject contract and description of responsibility/position/role:

E. Other suggested points of contact:

Section 4: Performance Information

In the table below, indicate your rating for the contractor's performance by placing an "X" in the appropriate block to the right of each question. Provide supporting information for each response in the space provided. Attach additional pages if more space is needed. The performance rating scale is defined as follows:

Code	Performance Rating
E	**EXCEPTIONAL** – Performance meets contractual requirements and exceeds many requirements to the Government's benefit. The contractual performance being assessed was accomplished with few minor problems for which corrective actions taken by the contractor were highly effective.
V	**VERY GOOD –** Performance meets contractual requirements and exceeds some requirements to the Government's benefit. The contractual performance being assessed was accomplished with some minor problems for which corrective actions taken by the contractor were effective.
S	**SATISFACTORY** – Performance meets contractual requirements. The contractual performance being assessed contains some minor problems for which corrective actions taken by the contractor appear or were satisfactory.
M	**MARGINAL** – Performance does not meet some contractual requirements. The contractual performance being assessed reflects a serious problem for which the contractor has not yet identified corrective actions or the contractor's proposed actions appear only marginally effective or were not fully implemented.
U	**UNSATISFACTORY** – Performance does not meet most contractual requirements and recovery is not likely in a timely manner. The contractual performance being assessed contains serious problem(s) for which the contractor's corrective actions appear or were ineffective.
N/A	**NOT APPLICABLE** – Unable to provide a rating. Contract did not include performance for this aspect, performance was not observed, or information was not available. Do not know.

Attachment 4: Past Performance Questionnaire

The Contractor:	**E**	**V**	**S**	**M**	**U**	**N/A**
1. Provided experienced managers and supervisors with the technical and administrative abilities needed to meet contract requirements. SUPPORTING INFORMATION:						
2. Delegated authority to project managers and supervisors commensurate with contract requirements. SUPPORTING INFORMATION:						
3. Demonstrated the ability to hire, maintain, and replace, if necessary, qualified personnel during the contract period. SUPPORTING INFORMATION:						
4. Provided a sufficient number of qualified personnel to meet contract requirements? SUPPORTING INFORMATION:						
5. Followed approved quality control plan. SUPPORTING INFORMATION:						
6. Provided effective quality control and/or inspection procedures to meet contract requirements. SUPPORTING INFORMATION:						
7. Corrected deficiencies in timely manner and pursuant to their quality control procedures. SUPPORTING INFORMATION:						
8. Provided timely resolution of contract discrepancies. SUPPORTING INFORMATION:						

Attachment 4: Past Performance Questionnaire

The Contractor:	**E**	**V**	**S**	**M**	**U**	**N/A**
9. Identified problems as they occurred. SUPPORTING INFORMATION:						
10. Suggested alternative approaches to problems. SUPPORTING INFORMATION:						
11. Displayed initiative to solve problems. SUPPORTING INFORMATION:						
12. Met established mobilization plan. SUPPORTING INFORMATION:						
13. Was responsive to contract changes. SUPPORTING INFORMATION:						
14. Provided adequate project supervision. SUPPORTING INFORMATION:						
15. Provided accurate and complete line-item cost proposals including all aspects of work required for each task. SUPPORTING INFORMATION:						
16. Cooperated and communicated with government/company personnel after award. SUPPORTING INFORMATION:						
17. How would you rate the contractor's overall performance on this contract? SUPPORTING INFORMATION:						

Attachment 4: Past Performance Questionnaire

The Contractor:	**E**	**V**	**S**	**M**	**U**	**N/A**
18. Was the contractor ever issued a cure or show cause notice under the referenced contract? If yes, explain. EXPLANATION:				☐ Yes ☐ No		
19. Would you award another contract to this contractor? If not, explain. EXPLANATION:				☐ Yes ☐ No		
20. Has the contractor managed at least two (2) separate regions simultaneously? A region is a geographical area that includes multiple sites) EXPLANATION:				☐ Yes ☐ No		
21. Has the contractor performed services across multiple counties/regions simultaneously? EXPLANATION:				☐ Yes ☐ No		
22. Has the contractor provided services for a minimum of 290 Front End Loaders and a minimum of 1.2 million liters of liquid waste? EXPLANATION:				☐ Yes ☐ No		
23. Has the contractor performed a full range of refuse maintenance services of the scope of the PWS (to include the management of subcontractors)? EXPLANATION:				☐ Yes ☐ No		
24. Does the contractor use subcontractors? If yes, has the performance experienced any gaps in service or had any issues? Please state the issues (if applicable). EXPLANATION:				☐ Yes ☐ No		
25. Is the contract annual dollar value worth a minimum of £4,000,000 ($5,380,000)? If no, please state the estimated value. EXPLANATION:				☐ Yes ☐ No		

Attachment 4: Past Performance Questionnaire

The Contractor:	**E**	**V**	**S**	**M**	**U**	**N/A**
26. Has the contractor displayed a high turnover of employees or displayed signs of employee retention issues? EXPLANATION				☐ Yes ☐ No		

Additional remarks:

[click and pick the date]

Respondent's Signature

Date

Thank you for your prompt response and assistance!
Please return this completed questionnaire to:

E-Mail to: 48CONS.PKB.Refuse@us.af.mil