U.S. Army Corps of Engineers

Ouachita, Greeson, and DeGray Lakes

Statement of Work & Technical Provisions

Performance Work Statement

1.1.0 General Statement of Work: The purpose of this contract is to provide for the operation, maintenance and repair of Government-owned facilities and equipment at Ouachita, Greeson, and DeGray Lakes. This work shall include planning, programming, administration, management, supervision, maintenance of accurate and complete records and files, quality control inspection, facilities, and personnel necessary to operate and maintain Government-owned facilities and equipment. The Contractor shall personally supervise the work or always have a competent Superintendent on the site. The superintendent shall possess full authority to act on behalf of the Contractor and to legally bind the Contractor. The work will be performed in recreation and operational areas, as well as various remote locations, in and around the Ouachita, Greeson, and DeGray Lake projects. Work under this contract will be performed as orders are placed. Ouachita, Greeson, and DeGray Lakes are located in Southwest Arkansas. The projects are split over 5 counties including Garland, Montgomery, Pike, Clark, and Hot Spring County, AR. Cities around the projects include Hot Springs, Murfreesboro, Caddo Valley, and Arkadelphia, AR.

1.1.1 Government-Furnished Equipment, Materials, and Supplies: The Government shall not be responsible for providing any equipment, materials, or supplies associated with the performance of any work to be done by the Contractor.

1.1.2 Contractor-Furnished Equipment, Materials, and Supplies: The Contractor shall provide all labor, materials, supplies, and other items necessary for the operation, maintenance, repair, and replacement requirements as specified in each technical provision, or as negotiated via task orders.

1.1.3 Industry Standards/Quality of Product: It is the intent of this requirement to ensure that all work is performed in accordance with appropriate industry standards to obtain quality products. Replacement parts and facilities will be equal or better than those being replaced. Replacement of parts with lower quality parts will result in the work being determined as non-compliant with this contract and shall be re-done at the Contractors expense. Work which does not meet industry standards or is otherwise not in accordance with contract requirements will be re-done at the Contractor's expense.

1.1.4 Term: This contract will have a base ordering period with four options and a 6-month ordering period.

1.1.5 Other Contracts: Other contractors may be on site performing other work for USACE. The Contractor shall cooperate with such other Contractors, its employees and/or Government employees. The Contractor shall not commit or permit any act of interference in the performance of work of other Contractors or Government forces. If there appears to be a conflict, the contractor shall notify the COR and Contracting Officer to deconflict.

1.1.6 Pre-work Conference: The Contractor shall attend a pre-work conference as soon after task order award as practical, depending on when actual performance is to begin. The intent is to conduct the conference prior to work and start no later than 15 days after award of a task order. During this conference, USACE shall

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establish the line of authority and Government procedures for contractual, administrative, and work matters. The schedule of required submittals and reports will also be discussed.

1.1.7 Coordination Meeting: The coordination meeting will be separate from the Pre-work Conference as required in the previous paragraph. Before work commences, the Contractor and its staff shall meet with the COR. Discussion will be held to develop a mutual understanding of quality control requirements, details of the reporting requirements, implementation of the accident prevention plan, the interrelationship of the Government's inspection system to the Contractor Quality Control (CQC) plan, and all other aspects of the contract. A record of the proceedings will be furnished to all attendees.

1.1.8 Criteria and Publications: The Contractor shall perform all work in accordance with applicable publications to include, but not limited to, Figure 1 **below**:

Figure 1

Type	Proponent
Safety	EM 385-1-1 (Corps of Engineer's Safety Manual)
Sign Standards	EP 310-1-6a and EP 310-1-6b (U. S. Army Corps of Engineers' Sign Standards Manual)
Environmental Compliance	Environmental Review Guide for Operations, U. S. Army Corps of Engineers
Operating Manuals	Equipment Manufacturers
Repair Manuals	Equipment Manufacturers
Industrial Standards and Codes (Latest Editions)	Air Moving and Conditioning Association
	American Association of Nurserymen, Inc.
	American Concrete Institute
	American Institute of Steel Construction
	American Society of Heating, Air-Conditioning, and Air-Conditioning and Refrigeration Institute
	American Society of Heating, Refrigeration and Air- Conditioning Engineers
	American Society for Testing and Materials
	American National Standards Institute
	American Welding Society
	Architectural Aluminum Manufacturers Association

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	Architectural Graphics Standards
	Asphalt Institute
	Consumer Products Safety Commissions Handbook for Public Playground Safety
	International Building Code
	National Association of Architectural Metal Manufacturers
	National Association of Fan Manufacturers
	National Electrical Code
	National Fire Protection Association
	National Plumbing Codes Standards Illustrated
	National Warm Air and Air Conditioning Association
	Portland Cement Association
	Sheet Metal Manufacturers
	The Aluminum Association
	Underwriters Laboratories, Inc.
Other	General Services Administration (GSA) guidelines and schedules for vehicle maintenance.
	EM 1110-1-400 Engineering and Design –Recreation Facility and Customer Services and Standards-

1.1.9 Communication Devices and Responsibilities: Contractor must provide the Government with contact information for the Project Superintendent and the Quality Control Officer. The contractor will be responsible for providing sufficient communication devices to support adequate communications with its employees while they are working out on the Project (radios, phones, push-to-talk radio, etc.). The Contractor will be provided Voice Over Internet Provider, "VOIP", telephone service and telephones for its office and shop facilities. The Government will provide computers for use by the Contractor's personnel. These computers are to be used for tasks including inventory control, Maintenance Management, use of the Facilities and Equipment Maintenance (FEM) system, and access to the Government e-mail system. The contractor's management and administrative staff who will be using Government-furnished computer equipment and network shall obtain Common Access Cards (CACs). The Contractor is responsible for initiating the CAC application process for these personnel through the USACE Vicksburg District Security office, with the assistance of the COR. The Contractor shall provide and maintain all other Information Technology

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equipment, such as computers, printers, and scanners, necessary to fulfill the technical requirements of this contract.

1.2.0 Government Furnished Facilities: The Government shall not provide any office, storage, or operational facilities for the Contractor. The Government may provide access to Government facilities for the performance of maintenance and repair related duties to be performed by the Contractor, i.e., repairs or maintenance being performed on Government owned equipment.

1.2.1 Safety Program Support: The Contractor shall fully implement a safety program that is in accordance with USACE Safety Manual EM 385-1-1.

1.2.2 Experience and Qualifications of Personnel: The Contractor shall provide an adequate and efficient number of trained and fully qualified personnel to accomplish tasks at Ouachita, Greeson, and DeGray Lakes in accordance with these specifications. All employees shall be subject to such Government regulations as are applicable during the time spent on Government property. The Contractor shall inform the COR of any personnel changes.

Subcontractors may be utilized to perform highly specialized or one-time type repair work. The Contractor shall provide an adequate number of fully qualified personnel at Ouachita, Greeson, and DeGray Lakes to comply with these specifications efficiently and effectively. In some instances, and for some duties, contract employees will be required to undergo background investigations prior to performing the duties.

1.2.3 Background Checks: The Contractor shall be required to provide background checks on all employees who must access Government secure facilities. Examples are Dams, offices, Visitor Centers, etc.

General Requirement

Prior to onboarding any employee, subcontractor, or agent for performance under this contract, and strictly prior to initiating any U.S. Army Corps of Engineers (USACE) security requirements (including but not limited to background investigations, e-QIP/NBIS submissions, or Common Access Card (CAC) processing), the Contractor shall conduct an independent, comprehensive pre-employment security and suitability screening. The Contractor is solely responsible for ensuring that only individuals of sound character and conduct are proposed for work on USACE facilities or systems.

Scope of Contractor-Conducted Screening

The Contractor's internal pre-employment screening must be completed at the Contractor's expense. At a minimum, the screening shall include the elements detailed in the table below:

Screening Component	Minimum Requirement
Criminal History Check	National and local jurisdiction criminal record searches covering a minimum of the past seven (7) years.
Sex Offender Registry	Verification against the Department of Justice National Sex Offender Public Website (NSOPW).

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Employment Verification	Confirmation of the previous five (5) years of employment, including inquiries into any terminations for cause or workplace misconduct.
Reference Checks	Minimum of two (2) professional references to assess general character, reliability, and past behavioral conduct.

Suitability and Disqualifying Factors

The Contractor shall review the results of the screening to determine the candidate's suitability for performance under this contract. The Contractor shall not present any candidate for USACE security processing if the pre-employment screening reveals "bad behavior" or derogatory information that would logically preclude the individual from obtaining federal facility or network access.

Disqualifying Category	Description of Derogatory Information
Criminal Conduct	Felony convictions, pending felony charges, or recent (within 5 years) misdemeanor convictions involving violence, theft, fraud, or drug-related offenses.
Domestic Violence	Any conviction of a misdemeanor crime of domestic violence (Lautenberg Amendment compliance).
Workplace Misconduct	Documented history of workplace violence, sexual harassment, gross negligence, or insubordination.

Certification of Completion

Prior to submitting any candidate's information to the USACE Security Office or the Contracting Officer's Representative (COR) for official government background processing, the Contractor must provide a written certification.

The certification must state: *"The Contractor certifies that a comprehensive pre-employment background and conduct screening has been completed for [Candidate Name] in accordance with contract requirements. No derogatory information or criminal history was identified that would preclude the candidate from performing duties under this contract or meeting USACE security standards."*

Government Right of Refusal

Compliance with this pre-screening requirement does not guarantee that the individual will successfully pass the official USACE security adjudication process. The Government retains the absolute right to deny access to USACE facilities, networks, or information to any Contractor employee based on the results of the official government investigation, regardless of the Contractor's preliminary screening results.

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1.2.4 Removal of Contractor's Employee(s): All contract employees shall always conduct themselves in a proper manner. The Contractor shall remove or reassign from work under this contract any employee who, in the opinion of the COR, is objectionable or incompetent. The COR may require the Contractor to immediately remove from the work site any employee of the Contractor who is considered incompetent, or who endangers people or property, or whose physical or mental condition is such that it would impair the employee's ability to satisfactorily perform the work. Contractor employees found to be under the influence of any drug or alcohol, mental or physical impairment, negligent in the use of personal safety equipment or established safety policies or procedures, may be subject to immediate removal from the Ouachita, Greeson, and DeGray Lakes Site, depending on the nature of incident. Repeated or continual ongoing safety infractions shall be grounds for removal from all Government facilities related to this solicitation. Notification of objection by the COR will be made promptly to the Contractor in writing if time or circumstances permit. Otherwise, notification shall be made by telephone and shall be confirmed in writing as soon as possible. These requirements shall not be the basis of any claim for compensation and/or damages against the United States and/or any of its officers or agents. In addition, no such removal will reduce the Contractor's obligation to perform all the work under this contract, and immediate replacement will be made as required.

1.2.5 Management and Administrative Personnel Scope of Work: The Contractor shall provide adequate personnel to conduct appropriate management and administrative duties for all work performed under this contract. These functions include, but are not limited to supervision, personnel management, work planning and scheduling, quality control, maintenance, data entry, recordkeeping, safety, and property management. Multiple responsibilities can be held by single employees. For purposes of this contract, crew leader responsibilities are not considered managerial in nature and are not covered by this TP. Any general management and or administrative costs (to include Facilities and Equipment Maintenance (FEM) system support) are to be applied to the work being performed as part of the fully burdened CLIN amounts.

1.2.6 Supervision: The Contractor shall establish a defined chain of command including superintendent, contractor representative, and quality control personnel. It is intended that these positions are administrative in nature and required to ensure compliance with contract specifications.

1.2.7 Superintendent: The Contractor shall have a superintendent on site to provide adequate supervision, management, coordination, and work performance management. The superintendent shall possess full authority to act on behalf of the Contractor on all matters related to the contract. Superintendent shall have a minimum of 2 years' experience performing management duties.

1.2.8 Contractor Representative: The Contractor shall have personnel on site with the authority to act on behalf of the superintendent during times in which the superintendent is absent from the project.

1.2.9 Contractor Quality Control Officer (CQCO): The Contractor shall ensure that all work performed under this contract, including any performed by subcontractors, is in accordance with specifications and workmanship standards. The Contractor shall designate, in writing, a Contractor Quality Control Officer (CQCO) who shall be responsible for ensuring the implementation of the CQC Plan. The site Superintendent can perform CQCO duties. The Contractor shall have competent quality control inspector personnel as defined in EM 385-1-1, to ensure that the Contractor's Quality Control Plan is functioning as required. The Quality Control Officer shall be:

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1 Employed directly by the Contractor with limited collateral duties beyond those specified in QC Plan.

2 Responsible only to the Contractor's top-level managers/owners (excluding the on- site superintendent).

3 Have minimum experience of five (5) years in quality control work.

4 The CQCO's time shall be utilized at Ouachita, Greeson, and DeGray Lakes.

The CQCO shall provide inspection of all items of work and rework to ensure conformance to specifications and drawings. Inspection activities performed should also include monitoring of subcontractor performance. The CQC plan shall provide for ongoing inspections of the CQC functions described herein. Government QA inspectors will assure that the CQC plan is being implemented and is effective, but the presence or absence of a Government inspector shall not relieve the Contractor of responsibility for the proper execution of work in accordance with the specifications. All contractor documentation developed to monitor quality control, to include records of deficiencies observed and corrective action(s) taken shall be furnished to the Government monthly. If recurrent deficiencies indicate that the quality control system is inadequate, corrective action will be taken. The COR must approve any proposed changes to the plan prior to its implementation.

1.3.0 Identification of Contractor Employees: Within 30 days of contract award, the Contractor shall provide employees' uniforms approved by the COR. Company identification shall be on the breast pocket or left shoulder. The Contractor shall also provide uniforms for subcontractors working on the project full time. Vests will remain required in accordance with applicable safety standards. If a safety shirt and/or vest is utilized, the company logo shall be placed on the front and back of the shirt and vest. Subcontractors working on the project full-time shall also be appropriately identified. All workers are to be fully clothed in accordance with EM 385-1-1 and maintain a neat and clean appearance. Vehicles and equipment shall be identified with company name or logo. No shirt tails hanging outside of pants and no unbuttoned shirts shall be worn while working on the project. Violations will be brought to the attention of the superintendent; continued violations will be documented in COR reports and in the Contracting Performance Assessment Reporting System (CPARS). Name plates are required for Welcome/ Visitor Center Attendants (on desk).

1.3.1 Personal Hygiene and Health: The Contractor shall insure that all employees involved in the performance of services under this contract maintain their personal hygiene in such a manner so as not to be offensive to the public. Also, under no circumstances shall the Contractor allow any employee to work if they have a communicable disease or infection, or if they are intoxicated or under the influence of alcohol or drugs. In addition, the Contractor shall ensure that all employees are physically and mentally capable of performing within their position description.

1.3.2 Unauthorized Activities by the Contractor and Employees: Within the limits of Government- owned property, the Contractor and his employees shall not engage in any activities with members of the public or private business which would be extracurricular to the services required under this contract. Specifically included in this prohibition is the sale of any goods or services to the public. The Contractor shall not accept or solicit any gratuities or favors from members of the public for any reason or under any circumstances.

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1.3.3 Plans: The Contractor shall furnish the following plans within 30 days after award date for approval by the Contracting Officer (unless noted otherwise).

1. Contractor Quality Control Plan (CQC)
2. Accident Prevention/Hazardous Analysis Plan

1.3.4 Contractor Quality Control (CQC) Plan: The Contractor shall establish a comprehensive quality control program in accordance with the contract clause entitled "Inspection of Services". This plan shall be submitted within 15 days after award and should address in detail the proposed Quality Control Program to be used to ensure compliance with the contract specifications. The plan should describe quality control concepts, purpose, and provide a general program overview. It should address the methods to be utilized to ensure that the CQC program is effective and efficient, including the inspection program to be utilized to ensure quality control goals are met. It should also include the frequency and schedule for inspecting significant project facilities and how corrective measures will be applied. The plan should address the interaction and coordination efforts that will occur between the Contractor and Government personnel involved in Quality Assurance (QA). The plan will be in sufficient detail to indicate to the Government that the Contractor is cognizant of the contract requirements. In addition to the above, the plan should address the following areas of concern:

1. Employee performance and evaluation.
2. Identification of declines in quality of product and how substandard performance and deficiencies will be corrected.
3. Employee health and hygiene.
4. Maintenance of facilities and equipment.
5. Preparation and submission of required reports to appropriate Government personnel.

Inspections shall also include subcontractor performance. Government QA inspectors will assure that the CQC plan is being implemented and is effective, but the presence or absence of a Government inspector shall not relieve the Contractor of responsibility for the proper execution of work in accordance with the specifications.

Compliance inspections shall be documented, and records of deficiencies observed, and corrective actions taken shall be furnished to the Government. If recurrent deficiencies indicate that the quality control system is inadequate, corrective action will be taken. The COR must approve any proposed changes to the plan prior to its implementation.

1.3.5 Accident Prevention/Hazardous Analysis Plan to include Hazard Control Plan and Confined Space Entry Plan in compliance with EM 385-1-1.

Accident Notification: The Contractor shall provide immediate notification to the COR of any accident which involves personal injury, death, and/or any property damage (to include Government property, Contractor property, and Privately Owned property). Initial notification will be verbal with follow-up in writing. All accidents involving on-the-job injuries or property damage will be telephonically reported to the COR as soon as reasonably possible after the accident, but no later than the end of shift on the day of the accident. The Contractor shall also be required to complete all appropriate reports and submit them within 24 hours of the accident or 48 hours under unusual circumstances. The COR will provide the Contractor with guidance regarding the proper forms to submit for each type of accident which might occur on the job.

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The Contractor shall submit accident exposure and experience incidental to this work in accordance with Section 2, EM-385-1-1.

The Contractor shall be responsible for safeguarding all work sites in all areas. Appropriate signs, warning devices, and barriers will be used to protect the public, Contractor employees, and Government employees where work is being accomplished.

1.3.6 Invoicing: Will be in accordance with the instructions provided in each task order.

1.3.7 ANTITERRORISM AND OPERATIONS SECURITY (AT/OPSEC)

In accordance with OPORD 2013-74, Annex A, the following paragraphs apply to this requirement:

a. General security requirements and guidance: The security requirements described below apply to all contract personnel (including employees of the prime Contractor ("Contractor") and all subcontractor employees) supporting the performance requirements of this contract. The Contractor is responsible for compliance with these security requirements. Questions regarding security matters shall be addressed to the designated Government representative (e.g., Contracting Officer Representative (COR), Requiring Activity (RA) representative, or Contracting Officer (if a COR or other RA representative is not appointed). Contract personnel are critical to the overall security and safety of US Army Corps of Engineers (USACE) installations, facilities and activities, and security awareness training contributes to those efforts. The Department of Defense (DoD) and Army security training requirements specified below, if applicable, are performance requirements; all applicable contract personnel shall complete initial training within 30 days of contract award or the date new contract personnel begin performance on the contract. Within five business days from the completion of training, the Contractor shall provide written documentation (e.g., email or memorandum) to the Government representative. The documentation shall include the names of contract personnel trained and which training they completed; the Contractor shall maintain training records as part of its contract files and be prepared to provide copies of training certificates to the Government representative. Contractor personnel and vehicles are subject to search when entering federal installations. Additionally, all contract personnel shall comply with Force Protection Condition (FPCON) measures, Random Antiterrorism Measures (commonly referred to as "RAMs"), and Health Protection Condition (HPCON) measures. The Contractor is responsible for meeting performance requirements during elevated FPCON and/or HPCON levels in accordance with applicable RA plans and procedures --this includes identifying mission essential and non-mission essential personnel. In addition to the changes otherwise authorized by the changes clause of this contract, should the FPCON or HPCON levels at any individual facility or installation change, the Government may implement security changes that affect contract personnel. The Contractor shall ensure all contract personnel are aware of their security responsibilities, including any site-specific requirements identified in local policies or procedures.

1.3.8 AT Level I Training: All contract personnel requiring routine access to Army installations, facilities, and controlled access areas, or requiring network access shall complete initial and annual refresher AT Level I awareness training. Online AT Level I awareness training is available at https://jko.jten.mil/ (website subject to change).

1.3.9 Physical security and access control requirements: All contract personnel requiring physical access to a federal installation or facility shall comply with the access control procedures of that location. Contract personnel requiring unescorted access to meet contract performance requirements on a DoD installation in the US shall be vetted by the installation/facility Provost Marshal/Directorate of Emergency Services/Security

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Office using the National Crime Information Center-Interstate Identification Index (commonly referred to as "NCIC-III") and Terrorist Screening Database (commonly referred to as "TSDB"). Contract personnel shall comply with all personal identity verification requirements specified in installation/facility policies and procedures. Contract personnel who do not meet requirements for unescorted access to USACE facilities shall coordinate escorted access with the Government representative, as needed. Contract personnel who receive keys, access cards, or lock combinations that provide access to government- owned property shall comply with key and lock control procedures of the RA.

1.4.0 Suspicious Activity Reporting training (e.g., iWATCH, CorpsWatch, or See Something, Say Something): All contract personnel shall receive initial and annual refresher training from the RA representative on the local suspicious activity reporting program. This locally developed training provides contract personnel with general information on suspicious behavior, and guidance on reporting suspicious activity to the project manager, security representative or law enforcement entity.

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TECHNICAL PROVISIONS

TP–1 Janitorial and Custodial Services

TP-2 Grass Mowing, Brush Hogging, Weeding, Trimming, Landscaping

TP–3 Welcome/Visitor Center

TP-4 Dumpster Services

TP-5 Natural Resource Management

TP–6 Maintenance and Repair of Buildings, Structures, Facilities, Mechanical, Plumbing, Electrical

TP-7 Labor, Equipment and Material Support for Dam, Spillway and Aids to Navigation

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Technical Provision 1

Janitorial and Custodial Services

PRICED CLIN: Task orders will be issued on an as needed basis and will be priced in accordance with unit prices for each CLIN agreed to at time of award. Ordered CLINs, Quantities, and period of performance will be specified for each task order.

2.1.0 General Statement of Work: The work shall include scheduling and providing janitorial and custodial services of government facilities and public use facilities identified in Attachment 1 of this Solicitation. The Contractor shall be flexible and capable of adjusting performance to satisfactorily clean, remove waste, and maintain facilities including work on weekends and holidays when the areas are open to the public. The contractor shall dry all recently cleaned surfaces before use of the facility by the public. Ensure that facilities are clean, free of objectionable odors, and maintain a continuous supply of toilet tissue, hand soap and paper/hand towels.

Inspect, deodorize, and clean inside fixtures, partitions, floors, walls, ceilings, doors, counter tops, and windows. Remove all insects, insect nests, and webs, from louvers, screens, doors, windows, inside and outside walls, floors, ceilings, recesses, and eaves. All interior areas subject to wet or damp conditions shall be kept free of mold, mildew, fungi, and other biological formations.

On occasion, the Contractor shall be required to clean and sanitize Blood Borne Pathogens from facilities or grounds. As such, cleaning personnel must be trained in the handling of Blood Borne Pathogens and be provided with the proper safety equipment.

Clean outside grounds adjacent to facilities and replace inoperable light bulbs in both interior and exterior fixtures. Unclog sinks, toilets, and water fountains. Remove drawing, writing, and graffiti. Water fountains, sinks, and toilets shall be kept clean, free from foreign matters and in a sanitary condition.

Clean operational areas including offices, conference rooms, reception areas, kitchen/break rooms, storage rooms, and restrooms.

2.1.1 Government Furnished Equipment, Materials, and Supplies: The Government shall not be responsible for providing any equipment, materials, or supplies associated with the performance of any work in this TP. The Contractor may obtain water for cleaning from existing Government water supply systems, but the Contractor shall be responsible for transporting water for cleaning to areas where water is not available.

2.1.2 Contractor Furnished Equipment, Materials, and Supplies: The Contractor shall furnish all labor, supplies and materials and other direct costs for accomplishing this TP including, but not limited to, detergents/soaps, disinfectants, deodorizers, enzymes or bacterial agents, deodorant cakes, toilet paper, paper towels, odor control chemicals, stain and/or graffiti remover, "out of order" signs, "closed for cleaning" signs, sanitary napkins, receptacle liners, mops, brooms, toilet brushes, cleaning rags, squeegees, wire brushes with scrapers, sponges, buckets, brushes, plungers, towels, and any other supplies, materials, or cleaning utensils required to clean, service, and maintain sanitary conditions as stated in this contract. For all cleaners, disinfectants, and deodorizers, the manufacturer's instructions for use and mixing shall be followed. The Contractor shall use appropriately sized liners and will be thick enough to prevent breakage during normal use and handling. Shower curtains shall be new, mildew resistant, heavy duty, 10-gauge, white vinyl with rust-proof grommets and reinforced hems/seams of sufficient length and width to prevent water from flowing out

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of shower stalls. Non-corrosive hooks for each curtain grommet will be provided by the contractor. The curtains shall be changed or cleaned frequently to prevent mold, mildew, and soap build up. The Contractor shall always provide an adequate supply of paper products at all locations. At offices and administrative buildings, occasional meetings or conferences with visitors will require additional products.

2.1.3 Cleaning Hours: The Contractor shall provide cleaning of areas according to the schedules outlined in the task order scope of work. Offerors may propose minor deviations to these frequencies. However, Offerors must provide justification that adequately demonstrates efficiency to the Government if they propose a deviation.

Work in Recreation Areas shall not begin prior to 6:00 a.m. or continue past 8:00p.m. (local time)

Work in operations areas (except Powerhouse) shall be between the hours of 8:00a.m. and 4:30 p.m. (local time), Monday through Friday.

2.1.4 Operations Areas: Ouachita Project Management Office/Lake Ouachita Field Office, Lake Greeson Field Office, DeGray Lake Field Office, Blakely Powerhouse (Lake Ouachita), Narrows Dam/Powerhouse (Greeson), DeGray Powerhouse.

2.1.5 Water and Electricity: All water and electricity required in the performance of this contract can be obtained from Government sources within the area or from other sources with the approval of the COR.

2.1.6 Solid Waste Disposal Tracking: Per DOD INSTRUCTION 4715.23 INTEGRATED RECYCLING AND SOLID WASTE MANAGEMENT and USACE Non-Hazardous Solid Waste Diversion and Materials Management Policy (19 Sep 2017), the Contractor shall accurately quantify solid waste and recycled waste quantities monthly and report those to USACE Project personnel.

THE FOLLOWING TASKS COINCIDE WITH THE JANITORIAL SERVICES CLINS ON THE BID SCHEDULE AND WILL BE PERFORMED ON A PER CLEANING BASIS. (Paragraphs 2.1.7, 2.1.8, 2.1.9, 2.2.0, 2.2.1, 2.2.2, 2.2.3, 2.2.4, 2.2.5, 2.2.6)

Services to be performed per cleaning will include, at a minimum, cleaning floors, walls, windows, and ceilings, removing trash, replacing trash bags, restocking soap, hand towels, paper towels, and toilet paper, cleaning toilets, showers, sinks, countertops, and all surfaces and fixtures.

2.1.7 Impact Sites (Picnic Sites, Day Use Areas, and Camp Sites): Clean all picnic tables, including seats, tops, and base slabs. Pick up litter from the grounds and facilities in developed and maintained areas of all day use parks and campgrounds including parking areas, steps, around bathrooms and shower houses, in and around picnic areas, around shelters, along the wood line on the edge of mowed areas, around sport fields and courts, around playground areas, along the shoreline on the edge of the mowed areas, fishermen's trails inside parks, and in riprap areas of the dam and parks. Clean all shelters, benches, and playground equipment. Remove leaves, pine straw/needles, and soil from all sidewalks, picnic tables, walking surfaces, shelters, benches, and playgrounds equipment.

2.1.8 Refuse Trash Removal, Trash Cans, and Receptacles: Pick up litter from the grounds and facilities in developed and maintained areas of all day use parks and campgrounds including parking areas, steps, around

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bathrooms and shower houses, in and around picnic areas, around shelters, along the wood line on the edge of mowed areas, around sport fields and courts, around playground areas, along the shoreline on the edge of the mowed areas, fishermen's trails inside parks, and in riprap areas of the dam and parks. Remove the contents of trashcans and trash/debris on the ground within 20 feet of the container. Clean and disinfect cans and replace liners. Generally, trashcans will be emptied, and liners will be replaced only when they become half-full or produce an odor. Advise the COR promptly when any household or other outside garbage or debris is found at project areas. Trash collected from all grounds and trashcans at Lake Ouachita will be bagged and placed into dumpsters at collection points designated in Attachment 3. Trash collected from all grounds and trashcans at DeGray Lake will be bagged and placed into dumpsters at the DeGray Maintenance Shop. Trash collected at Lake Greeson will be placed into dumpsters in the areas for collection.

2.1.9 Gate House Cleaning Services: Contractor shall clean each gatehouse according to the schedules outlined in the task order scope of work. The contractor shall provide toilet tissue, paper towels, and cleaning supplies for each gatehouse during the recreation season.

2.2.0 Fish Cleaning Stations: Remove all trash, paper, plastic, debris, fish remains and any other refuse matter and clean the fish cleaning stations so there is no residue or smell after cleaning.

2.2.1 Removal of Litter and Debris from Operations Areas, Public Use Areas, and Non-Public Use Areas: Pick up trash, paper, plastic, debris, bottles, dead fish, limbs, cans, gravel, mud, animal carcasses, driftwood, and any other foreign material and dispose of properly. Litter shall be removed from all areas within 20 feet outside the perimeter of defined mowing limits or established wood lines, whichever is greater. Debris and foreign material removal will be limited to what can be removed by hand. Larger items requiring equipment to remove are covered under this technical provision.

Perform this work also in hard-to-reach areas, such as steep slopes and rip-rap areas and to water edge. Keep beaches and water edge areas free of debris, glass, pop tops, cigarette butts, trash, litter, animal waste, animal carcasses, and all such undesirable material.

All sand will be removed from concrete walkways in beach areas, including but not limited to, sidewalks, showers, and fountains, each time the beaches are serviced.

2.2.2 Grills and Fire Rings: Remove ashes and debris from within and around grills and dispose of properly. Hot ashes shall be contained in OSHA approved safety cans to prevent spillage and fire. Clean all grill cooking surfaces.

2.2.3 Sanitary Dump Stations and Drains: Clean concrete slabs, wood, and metal surfaces, attempt to unclog clogged drains, and disinfect.

2.2.4 Fishing Decks/Piers and Floating Docks: Clean concrete slabs, wood/metal decks, rails, walkways, benches, steps, and sidewalks. Remove litter and refuse.

2.2.5 Picnic Shelters/Pavilions: Clean structures including tables, benches, eaves, floors, and grills. Clean outside grounds and facilities including walks, steps, water fountains, and benches, to water's edge.

2.2.6 Trails: Remove litter and trash. Clean benches, observation shelters, and literature racks.

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THE FOLLOWING TASKS COINCIDE WITH THE MISCELLANEOUS CLINS ON THE BID SCHEDULE. THESE TASKS WILL BE PERFORMED AT THE REQUEST OF THE COR AND WILL INDENTIFED SEPARATELY IN TASK ORDERS. (Paragraphs 2.2.2, 2.2.3, 2.2.4, 2.2.5)

2.2.7 Rooftops and Gutters: The roofs and gutters of all buildings and structures on the project will be cleaned of all leaves, pine needles, and other debris at a minimum of twice per year.

2.2.8 Shampoo Carpet: Carpets shall be cleaned, with services including pre- inspection, vacuuming, pre-treatment of stains, hot water extraction, post-cleaning spot treatments, air movers for faster drying, and final walk-trough inspection for quality assurance. This work will only be performed at the request of the COR and will be noted in task orders.

2.2.9 Strip and Wax Floors: Floors shall be stripped and waxed, as orders are placed. Service includes removing old wax and dirt, cleaning the surface, and applying new wax to restore shine and protection. Work typically includes stripping the floor, scrubbing, cleaning, rinsing, drying, applying multiple floor coats and final walk-through inspection for quality assurance. This work will only be performed at the request of the COR and will be noted in task orders.

2.3.0 Pressure Wash Sidewalks, Decks, Walkways, Patios, and Buildings: Sidewalks, decks, walkways, patios, and buildings shall be pressure washed, as orders are placed. Service includes high pressure water to clean surfaces, and final walk-through inspection for quality assurance. This work will only be performed at the request of the COR and will be noted in task orders.

THE FOLLOWING TASKS WILL BE PRICED ON A PER TASK ORDER BASIS. (Paragraph 2.3.1)

2.3.1 Portable Restroom Facilities: Heavy use during holiday periods, or special events, may require additional portable restrooms and/or more frequent servicing of existing portable restrooms. The contractor shall be responsible for all procurement, cleaning, sewage removal/pumping services and placement or moving of portable restrooms.

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Technical Provision 2

Grass Mowing, Brush Hogging, Weeding, Trimming, Pruning, Blowing and Landscaping

PRICED CLIN: Task orders will be issued on an as needed basis and will be priced in accordance with unit prices for each CLIN agreed to at time of award. Ordered CLINs, Quantities, and period of performance will be specified for each task order.

3.1.0 General Statement of Work: The Contractor shall provide all labor, supplies, materials, equipment, and any other items necessary to satisfy the requirements of this TP. The Contractor shall perform maintenance including mowing, trimming, and weeding of all portions of parks that are currently maintained as provided in Attachment 2 of this Solicitation. Remove limbs, debris, and litter from recreation parks and shoreline areas where mowing and landscaping is conducted prior to mowing occurring. Mow, edge, and trim grass at designated operational areas, parks, dikes, and along access roads at Ouachita, Greeson, and DeGray Lakes. Approximate acreages to be mowed and mowing frequencies are listed in Attachment 2.

3.1.1 Government Furnished Equipment, Materials, and Supplies: The Government shall not be responsible for providing any equipment, materials, or supplies associated with the performance of any work to be done by the Contractor to accomplish this TP.

3.1.2 Contractor Furnished Equipment, Materials, and Supplies: The Contractor shall furnish all labor, equipment, materials, and supplies necessary for the completion of this technical provision. Contractor Furnished Equipment will include at a minimum: tractors, brush mowers, grass mowers, weed eaters, edgers, blowers, hand tools, safety equipment, PPE, tools for in the field repairs, fuel cans, and fuel for all equipment. The Contractor shall provide all parts and labor for repairs and maintenance of the Contractor Furnished Equipment in this TP.

3.1.3 Damage Responsibility: The Contractor shall be responsible for any damage to Government or private property, facilities, structures, or landscape features occurring because of its operation. The Contractor shall be required to satisfactorily rectify notices of damage from the public and to protect the Government from claims resulting from damage caused by its activities, and to make immediate notification to the COR concerning said damage or injury to any person.

3.1.4 Schedule: Mow grass in all parks and operational areas listed in Attachment 2 and in accordance with mowing schedule for each park and according to the schedules outlined in the task order scope of work. Remove litter, limbs, and other items likely to damage equipment before mowing. All sites (except for those otherwise noted) shall be mowed in accordance with Attachment 2's minimum requirements. Mowing in recreation areas shall not be permitted on Saturdays, Sundays, or Federal holidays unless specifically approved by the COR. Mowing in campgrounds will not occur before 0800 hours or after 1700 hours (local time). Modifications to mowing schedules due to inclement weather must be approved by the COR.

3.1.5 Safety: Strictly enforce mowing safety in accordance with previously cited publications and manufacturer's recommendations. Accomplish mowing to have minimum impact on visitor use. Direct mower discharge away from people, vehicles, campsites, etc. Mowing equipment shall not be operated unless screens, deflectors, and other safety devices are in place. Original safety devices installed by the manufacturer shall not be altered or removed. The Contractor shall exercise caution to preserve and protect all structures, equipment, and vegetation on or adjacent to the work site.

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THE FOLLOWING TASKS COINCIDE WITH THE GRASS MAINTENANCE CLINS ON THE BID SCHEDULE AND WILL BE PERFORMED ON A PER-CUT BASIS. (3.1.6, 3.1.7, 3.1.8)

3.1.6 Grass Mowing: Grass shall be cut uniformly to approximately (3) three inches in height. Power mowing equipment shall be operated at a safe distance from an occupied picnic or camp site. Much of the acreage to be mowed is on road shoulders, steep slopes, and areas requiring trimming with a weed trimmer.

Road shoulders between mowing areas and along all access roads will be cut no more than approximately 5' wide on each side of the road as site conditions allow. Specific examples of site conditions that do not allow an approximate 5' wide mowing swath include, but are not limited to, areas where grass does not grow due to presence of pine needles, mulch, rocks, poor soils, and other such conditions, and areas where the wood line is present within 5' of the roadway.

Locations where guardrail is present beyond 5' from the roadway will be mowed to the guardrail so that the guardrail is visible to vehicles on the roadway.

Facilities and improvements including, but not limited to, restroom buildings, shower buildings, picnic shelters, other buildings, picnic sites, camp sites, fences, gabions, playgrounds, play courts, sidewalks, walkways, courtesy dock landings, boat ramps, signs, fee machines, and infrastructure such as electrical boxes, water boxes, other USACE utility distribution system improvements, instrumentation housing, etc. shall be cut no more than approximately 10' from the facility or improvement as site conditions allow. Specific examples of site conditions that do not allow an approximate 10' mowing area from the facility or improvement include, but are not limited to, areas where grass does not grow due to presence of pine needles, mulch, rocks, poor soils, and other such conditions, and areas where the wood line is present within 10' of the facility or improvement.

Mowing in other areas is required in addition to the above requirements. These locations are identified in Attachment 2.

3.1.7 Trimming/Weeding: Neatly trim grass around signs, light poles, head walls, guardrails, trees, shrubs, barrier posts, etc. Care must be taken not to damage plants, signposts, or other structures while trimming. Neatly and uniformly edge all sidewalks. All sidewalks and shelters, etc., shall be blown or raked to be free from mowed vegetation and left in a clean and neat condition.

Plants around buildings, bulletin boards, gatehouses, entrance gates and other landscaped areas shall be pruned and maintained and at times most beneficial to the plants. The contractor shall remove all trimmings from the site.

3.1.8 Site Maintenance: Contractor shall ensure that all paved and unpaved roadways, pullouts, impact areas, and picnic areas (including playground impact areas) are cleaned of all leaves, sticks, pine straw, and other debris. Pine straw and leaves are not to be blown into roadway ditches or around sides of impact areas. All debris shall be removed from the specified areas and taken to an authorized disposal area. A list of approved disposal areas for such debris at each lake will be provided to the contractor.

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THE FOLLOWING TASK COINCIDES WITH THE BUSHOGGING CLINS ON THE BID SCHEDULE. THESE TASKS WILL BE PERFORMED AT THE REQUEST OF THE COR AND WILL INDENTIFED SEPARATELY IN TASK ORDERS. (3.1.9)

3.1.9 Brush Hogging: The Contractor shall utilize tractors with brush mowers (batwing style is recommended for efficiency) to cut tall grass and brush in areas as indicated in Attachment 2.

THE FOLLOWING TASKS WILL BE PRICED ON A PER TASK ORDER BASIS. (3.2.0)

3.2.0 Pruning, Blowing and Landscaping: Limbs that hang over roadways or walkways in such a way that would contact vehicles or persons shall be removed by cutting the limb as close to the trunk of the tree as reasonably possible. Roadways, walkways, and campsites shall be blown off so that no leaves, pine straw, or other debris are left on the surface. Weeds and grass shall be removed from withing bedding areas and from around ornamental shrubs, trees, and ground covers, including the removal of grass and weeds from planter boxes, slopes, and plant beds. Weeds and grass shall be removed from plant beds out to the original limits of the bed. Weeds and grass shall be removed from around individual trees and shrubs in a circle for a minimum distance of two feet from the base of the plants. A pine needle or shredded bark mulch shall be placed in plant beds and around individual trees and shrubs for two feet and to a compacted depth of two inches. Mulch shall be kept out of crowns of shrubs and off buildings, sidewalks, light poles, and other structures.

Much of the acreage to be maintained includes road shoulders, steep slopes and areas requiring trimming with a weed trimmer. The contractor shall neatly trim grass around light poles, head walls, guardrails, trees, shrubs, barrier posts, etc. Care must be taken not to damage plants, signposts, or other structures while trimming. The contractor shall neatly and uniformly edge all sidewalks. Vegetation shall not be allowed to grow in curb joints, over sidewalk surfaces or in sidewalk cracks. The contractor may utilize approved herbicides (grass/weed killer) in lieu of using a trimmer. These tasks will be performed as often as they are indicated on task orders.

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Technical Provision 3

Welcome/Visitor Center

PRICED CLIN: Task orders will be issued on an as needed basis and will be priced in accordance with unit prices for each CLIN agreed to at time of award. Ordered CLINs, Quantities, and period of performance will be specified for each task order.

4.1.0 Scope of Work: The Contractor shall provide all labor, equipment, and materials for the operation of the reception desk at Lake Greeson Field Office, Lake Ouachita Field Office, and the Overlook Visitor Center at DeGray Lake unless otherwise stated in this TP.

4.1.1 Government Furnished Equipment, Materials, and Supplies: The Government shall furnish workspace, telephone, radio system, and all handout material.

4.1.2 Contractor Furnished Materials and Supplies: The Contractor shall furnish a name plate in accordance with requirements in this TP for each receptionist. The Contractor shall furnish a computer to facilitate duties related to checking or making reservations on recreation.gov. The Contractor will be required to provide any other materials and supplies to satisfactorily perform the requirements of this TP.

The Contractor shall staff the Reception Area with personnel 18 years of age or older possessing skills and knowledge necessary to perform the assigned duties of visitor assistant. Visitors will be greeted in a courteous and professional manner. General questions concerning the project will be answered by the attendant while technical questions or those concerning Corps policy will be referred to appropriate Corps employees on duty. The attendant will have access to a Corps radio and telephone and will be responsible for handling both incoming and outgoing calls on both. The attendant will answer the telephone and provide general information about Corps services and facilities. Callers requiring information concerning administrative procedures or other specific information will be referred to the appropriate Corps employee. If necessary, the attendant will make emergency calls using numbers on a list furnished by the COR and give directions to the area where services are needed.

The Ouachita, Greeson, and DeGray Lakes Reception Areas will be maintained to provide quality experience for the visitor and will include the following duties:

1. Maintain a neat and orderly information desk. This includes keeping a daily record of visitation and keeping brochures and other pertinent information ready for use. Information will be provided upon request, as well as necessary procedures for obtaining reservations or permits. The attendants will be provided with a manual to give guidance on day-to-day responses to the public.

2. Check the Reception Area daily for proper operation. Any deficiencies or damage detected will be immediately repaired by the Contractor to assure the exhibits are kept in good operating condition. If the attendant is aware of any instance where the center is being abused by the public, he/she is to instruct the visitor in a polite and tactful manner of the expected behavior in the Reception Area, i.e., no smoking and no pets are permitted in the building and no food or drinking allowed in the display area, etc.
3. Maintain communication while on duty, with priorities for response in the following order:

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1) Corps personnel phone traffic
2) Emergency Management Agencies phone traffic
3) Public phone traffic
4) Maintain an activity log during the attendant's shift pertaining to actions/incidents reported by Corps Rangers, Park Attendants, and 911 incidents. A brief description shall be documented with the format of:

    a. Who is involved
    b. Where the incident happened
    c. What happened
    d. How was the incident resolved, if applicable
    e. The date and time of the action/incident

The attendants shall maintain a clean, wrinkle-free, and neat professional appearance while on duty. Ill-fitting, faded, or shabby clothing will not be worn. Accessories will be kept to a minimum. No T-shirts allowed.

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Technical Provision 4

PRICED CLIN: Task orders will be issued on an as needed basis and will be priced in accordance with unit prices for each CLIN agreed to at time of award. Ordered CLINs, Quantities, and period of performance will be specified for each task order.

5.1.0 General Statement of Work: The contractor shall be required to provide dumpsters, and for the removal of all waste collected from operations areas, public use areas, and in general, all waste generated at the site that has been placed in the contractor provided dumpsters or receptacles.

The contractor shall provide for the removal and transport of waste to an authorized/approved landfill permitted to accept such waste. The contractor shall complete refuse removal/dumpster services in accordance with all local, municipal, state, and federal regulations/laws.

5.1.1 Government Furnished Equipment, Materials, and Supplies: The Government shall not be responsible for providing any equipment, materials, or supplies associated with the performance of any work to be done by the Contractor to accomplish this TP.

5.1.2 Contractor Furnished Equipment, Materials, and Supplies: The Contractor shall furnish all labor, equipment, materials, and supplies for accomplishing this technical provision.

5.1.3 Dumpster Service: Dumpster service in campgrounds must not occur before 0800 hours or after 1700 hours. Refuse from other Public Use Areas (PUA) will not be placed in dumpsters except as authorized by the COR. Dumpsters shall be in good condition with good paint job; they should not have holes or rusted areas that allow animal entry or effluent leakage. The Contractor shall exercise care as to not allow effluent leakage of material from the dumpster onto the ground area during service or effluent leakage from the service vehicle while in recreation areas.

Minimum dumpster service requirements including quantity of dumpers, locations of dumpsters, and frequency of service for the Ouachita, Greeson, and DeGray Lakes sites are shown in Attachment 3.

5.1.4 Servicing of dumpsters will include:

For six (6) yard: Empty dumpster and remove litter from a 20-foot radius area around dumpster.

For twenty (20) and thirty (30) yard: Remove full dumpster and replace with empty dumpster. Also remove litter from a 20-foot radius area around dumpster.

5.1.5 Solid Waste Disposal Tracking: Per DOD INSTRUCTION 4715.23 INTEGRATED RECYCLING AND SOLID WASTE MANAGEMENT and USACE Non-Hazardous Solid Waste Diversion and Materials Management Policy (19 Sep 2017), the Contractor shall accurately quantify solid waste and recycled waste quantities monthly and report those to USACE Project personnel.

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PRICED CLIN: Task orders will be issued on an as needed basis and will be priced in accordance with unit prices for each CLIN agreed to at time of award. Ordered CLINs, Quantities, and period of performance will be specified for each task order.

NEGOTIATED CLIN: Task orders for the following services will be placed on an as-needed basis and will specify the required period of performance agreed to at time of order. Pricing for these services will be negotiated on a per task order basis. **6.1.0 General Statement of Work**: The contractor shall provide labor, equipment, and materials for hazard tree reduction, debris removal and disposal, and pest control (see list below). Work under this section will be over the entirety of Ouachita, Greeson, and DeGray Lakes and their surrounding USACE owned lands.

The contractor shall schedule the work to minimize impact on other contract work and the recreating public. Prior to performing any work, the schedule shall be submitted by the Contractor to the COR for approval.**6.1.1 Government Furnished Equipment, Materials, and Supplies**: The Government shall not be responsible for providing any equipment, materials, or supplies associated with the performance of any work to be done by the Contractor to accomplish this TP.

6.1.2 Contractor Furnished Equipment, Materials, and Supplies: The Contractor shall furnish all labor, equipment, materials, and supplies for accomplishing this technical provision. Contractor Furnished Equipment will include fuel for all equipment.

6.1.3 Application Administration: The contractor shall maintain daily application information. Contractor shall commence work within 10 working days of notification of required work and presentation of maps. Determination of work required to maintain low terrestrial vegetation levels shall be the responsibility of the contractor. Application reports shall be made available to the COR on a form provided by the Government, to include, at a minimum, the information outlined below:

1. Applicator name/s
2. Date
3. Hours of operating time
4. Number of acres treated.
5. Area treated (brief narrative).
6. Target plant(s)
7. Name of herbicides, adjuvant, and amounts used.
8. Wind readings: direction, speed, and time when using a handheld spray wand.
9. Map indicating where the treatment took place.
10. Other pertinent information as required by the COR on form.

THE FOLLOWING TASKS COINCIDE WITH THE NATURAL RESOURCE MANAGEMENT CLINS ON THE BID SCHEDULE. THESE TASKS WILL BE PERFORMED AT THE REQUEST OF THE COR AND WILL INDENTIFED SEPARATELY IN TASK ORDERS. (Paragraphs 6.1.3, 6.1.4, 6.1.5, 6.1.6, 6.1.7, 6.1.8)

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6.1.4 Pest Control Application (Priced): The contractor shall perform pest services by a certified/licensed applicator to control or eradicate undesirable pests such as insects and rodents by chemical, mechanical, or biological means. Treatment shall include interior and exterior of structures identified for each CLIN.

6.1.5 Insect Pests (Negotiated): This may include fire ants, black ants, scorpions, roaches, spiders, ticks, fleas, wasps, yellow jackets, termites, or any other insect pest identified by the orders as a nuisance in any public use area or structures not specifically identified within a CLIN. Special emphasis is placed on the control of fire ants in public use areas near buildings and other facilities.

6.1.6 Aerial and Terrestrial Vegetation Control (Priced): Control or eradicate unwanted terrestrial and aquatic vegetation, near campsites and other public use sites, in riprap, weeds in maintained areas, brush along rights-of-way, weeds, warning horn stations, and grass growing in impact sites, roadways, sidewalks, and parking areas, and woody vegetation growing in septic drain fields. All applicators shall be certified by the appropriate state agency and at the appropriate level for which the application is taking place.

6.1.7 Tree, Stump and Limb Removal (Priced): The Contractor shall dispose of limbs and grind stumps as directed. The COE will flag or mark the trees to be removed, and the Contractor shall down, cut into manageable lengths and properly dispose of all debris. Within developed areas, all stumps of four-inch diameter or greater shall be ground down to a minimum of two inches below the existing soil surface, suitable topsoil shall be placed in the stump hole.

6.1.8 Hazard Trees (Priced): Hazardous trees and limbs identified on public property shall be reported to COR for determination of removal. Trees and limbs shall be disposed of as specified in the task order. Hazardous trees on government property near private property shall be cut or pruned on a case-by-case basis as indicated in the task order. The Contractor shall remove and dispose of the trees with a minimum impact on government or private property. In campground areas the contractor shall cut felled, or otherwise dead and downed trees, into firewood length for use by campers.

THE FOLLOWING TASKS WILL BE PRICED ON A PER TASK ORDER BASIS. (6.2.0)

6.1.9 Storm/Natural Disaster Debris Removal (Negotiated): The Contractor shall remove and dispose of all debris that results from storms or other natural disasters. This includes but is not limited to debris from trees or other vegetation that impedes the use of any space or the performance of any work in the area. Typical examples are fallen trees and limbs in fields to be mowed and debris washing up on boat ramps, into roads, or in recreation areas because of flooding.

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Technical Provision 6

Maintenance and Repair of Buildings, Structures, Facilities, Mechanical, Plumbing, Electrical

NEGOTIATED CLIN: Task orders for the following services will be placed on an as-needed basis and will specify the required period of performance agreed to at time of order. Pricing for these services will be negotiated on a per task order basis.

7.1.0 General Statement of Work: The Contractor shall provide all labor, equipment, supplies, and materials necessary to complete inspection, operation, maintenance, modification, and repair of facilities and amenities at Ouachita, Greeson, and DeGray Lakes. The contractor shall inspect, repair, and report conditions for preventative maintenance and work order management. The following is a list of repairs that could be performed under this contract on a per task order basis. This is not an all-inclusive list and any other repairs/services required to support the USACE mission at the Arkansas Lakes recreation area and/or facilities can be performed under this contract if approved by the Contracting Officer or his representative. Task orders issued for these services will be priced and scoped on an individual task order basis.

Additional tasks may include services ranging from fencing repairs, guardrail repairs, minor repairs to pavement, gravel placement, repair and replacing signs, roofing repairs, replacing of gutters, etc.

7.1.1 Government Furnished Equipment, Materials, and Supplies: The Government shall not be responsible for providing any equipment, materials, or supplies associated with the performance of any work to be done by the Contractor to accomplish this TP.

7.1.2 Contractor Furnished Equipment, Materials, and Supplies: The Contractor shall furnish all labor, equipment, materials, and supplies to accomplish this technical provision.

7.1.3 Facilities Maintenance Plan: Within 90 days of award date, the Contractor shall submit a quarterly and annual plan for all routine maintenance and duties covered by the specifications. In addition, the Contractor shall prepare weekly schedules detailing all planned activities. A weekly schedule of upcoming work will be provided to the COR at least seven (7) days in advance. The frequency of submittal of plans and schedules may be adjusted as needed with approval of the COR. A list of all facilities will be provided in Attachment 4.

7.1.4 Requirements: Building, structure, and facility maintenance and repair include, but are not limited to, such facilities that fall within the contract area of operations at Ouachita, Greeson, and DeGray Lakes. Operations, Maintenance, repair and/or replacement shall require standard construction or maintenance type skills. Maintenance, repair, and/or replacement is applicable to all items that are a part of buildings, structures, and facilities at Ouachita, Greeson, and DeGray Lakes.

The buildings, structures, and systems shall be maintained and kept in a neat, attractive, and operational condition. The facilities and systems covered by this contract are to be maintained in a safe and efficient operating condition utilizing services that may include, but are not limited to, permits, tests, inspections, adjustments, repairs, cleaning, and/or replacement. Examples of the various types of structures, facilities and/or systems to be maintained include, but are not limited to:

7.1.5 Buildings and Structures

Typical work associated with buildings and structures includes, but is not limited to the installation, renovation, or repair of various amenities such as tile, carpet, flooring, painting, drywall, wallpaper, roofing materials, exterior siding materials, windows, doors, door hardware, partitions, displays, framing, molding, trim work, window treatments (blinds, shades and tinting), and other items that might be necessary for the operational integrity of the facility.

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7.1.6 Recreation features, amenities, and facilities

Typical work associated with recreation features and facilities includes, but is not limited to the installation, renovation, repair, or construction of: lantern posts, vehicle pads, impact areas, fire rings, picnic tables, bulletin boards, grills, timbers, signs, electric panel boxes, drainage pipes, electrical systems, water lines, gate houses, bulkheads, roads, picnic shelters, swales, berms, small operational buildings, playgrounds and other facilities that might be necessary for the operational integrity of the project.

7.1.7 Designated Swim Beach Maintenance

Beach Maintenance: Beaches at designated swimming areas will be shaped and graded prior to the lake reaching its summer level and as frequently thereafter to prevent a buildup or ponding of runoff. Limbs, rocks, debris, and other foreign materials will be removed from the sand during grading operations.

Beaches will be graded to redistribute sand, fill holes and eroded areas, and spread replacement sand.

The beach area will be cleaned and graded for a minimum of 20 feet outside the buoy line. Damaged buoys will be replaced, and beaches will be graded, to keep them in acceptable condition. Performance by the Contractor will be to the satisfaction of the COR. Work performed under this section will be in developed Corps recreation areas at Ouachita, Greeson, and DeGray Lake Projects.

7.1.8 Security Fencing, Gates, and Vehicle Barriers

Bollards, Barriers, and Barricades: The contractor may, at times, be requested to provide barriers/barricades should the sites security posture be increased to warrant restricting public access, or to restrict access due to closures.

Metal Fencing: Operational areas contain security fencing, which must be maintained. This requires meeting rigid security requirements.

Gates: The contractor shall have the capability to provide services to maintain all gates, including automated access gates

7.1.9 Heating, Air Conditioning, Ventilating, and Compressed Air Systems (HVAC)

Typical maintenance of HVAC systems includes routine preventative maintenance services to include system inspections, changing filters, monitoring refrigerant levels, and systems repair.

7.2.0 Repairs fall into three classifications:

Minor Repairs:

a. Minor Repairs: The services required for minor repairs to the buildings, structures, and systems are estimated to be equal to or less than $2,500 (including materials, labor, and tax).

b. Minor Repairs and general maintenance work will be accomplished as a routine part of this specification and will be done during the scheduled work hours unless otherwise approved in advance by the COR.

Major Repairs: Major repairs are those estimated to cost more than $2,500 (including materials, labor, and tax). If the Contractor determines that any major repairs are required, they should promptly report it to the COR. This work will require issuance of a modification or a new task order before work begins.

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Emergency Repairs: Services required for necessary repairs to buildings, structures, and systems to eliminate any immediate hazard, protect life, Government property, restore essential services, or prevent further damage to Government property are outlined as emergency repairs.

When emergency repairs are necessary, the Contractor shall immediately accomplish such repairs. Whenever practicable, the Contractor shall notify the COR before initiating such emergency repairs; otherwise, notification will be made within 24 hours of work commencement. The Contractor shall provide the COR with telephone numbers and names of personnel to call when the Government, in the absence of contract personnel, recognizes the need for emergency repairs. Upon notification, the Contractor shall have such personnel as may be required to make necessary repairs present within two (2) hours. Emergency repairs will not be undertaken without prior approval of the contracting officer unless the nature of the repairs requires immediate action to preserve life or property.

The Contractor shall respond promptly and complete such repairs at the earliest possible time. The Contractor should take necessary action to maintain facilities in acceptable condition so that no deficiencies exist. Detection of uncorrected deficiencies by the COR may be considered unsatisfactory performance.

The Contractor must submit to the COR a daily written record of all operations and maintenance work performed. The Contractor shall keep accurate records for all power equipment and operating systems in accordance with current Corps of Engineers requirements utilizing the FEM system. All equipment requiring repair will be identified with a tag noting the date taken out of operation and required repairs. When the repair has been completed, it will be entered into the FEM system as complete. These records will be kept current and are subject to inspection by the COR. The use of FEM will be required for these records.

7.2.1 Equipment Rental: The Contractor may acquire and administer rental equipment in support of maintenance and repair of project facilities.

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NEGOTIATED CLIN: Task orders for the following services will be placed on an as-needed basis and will specify the required period of performance agreed to at time of order. Pricing for these services will be negotiated on a per task order basis.

8.1.0 General Statement of Work: The Contractor shall furnish labor to assist staff during routine and periodic maintenance and/or inspections at the Ouachita, Greeson, and DeGray Lakes dams and spillways. Tasks will include, but not be limited to, cleaning plant equipment and appurtenances, painting, pressure washing, signage, buoy's and/or buoy lines, and general maintenance work.

8.1.1 Government Furnished Equipment, Materials, and Supplies: The Government shall not be responsible for providing any equipment, materials, or supplies associated with the performance of any work to be done by the Contractor to accomplish this TP.

8.1.2 Contractor Furnished Equipment, Materials, and Supplies: The Contractor shall furnish all labor, equipment, materials, and supplies for accomplishing this technical provision.

8.1.3 Maintenance *(Negotiated):* Work shall not be performed in hazardous conditions or confined spaces. Work shall be done by or under the supervision of qualified and competent personnel.

8.1.4 **Navigation Facilities, Appurtenant Structures and Aids to Navigation**

Boating Canals: The contractor may be required to provide the capacity to maintain boating canals at the site. This includes but is not limited to; removal of debris blocking or impeding boating traffic.

Inspection of Navigation Aids: Inspect and catalog all aids to navigation semi-annually. During this inspection, examine the overall condition of the aids to determine repairs needed and the appropriate materials required to render repair. Ensure that each aid to navigation is numbered and properly marked, visible at a minimum of ten feet. Aids, which have faded or are no longer readable, shall be replaced. When the navigation aid is a floating buoy, determine the overall condition of the buoy, metal attachment points on the buoy, condition of the cable, chain or rope used to attach the buoy to the anchor and all clamps or eyes used in the buoy system. Ensure that the buoy is on the proper station and has not drifted off station. When the navigation aid is mounted on a fixed piling, make note of the general condition of the piling and the aid. Additional inspections shall be required in the event of flood.

Maintenance of Aids to Navigation: Upon completion of the periodic inspection or upon notification of an existing problem outside of the normal inspection procedure, the contractor shall take appropriate action to correct the problems. Ensure that severe problems, which involve imminent danger to the public, are corrected immediately.

Otherwise, develop a systematic approach to correcting problems found during inspections. Corrective actions shall be in accordance with established procedures and manufacturer's recommendations. Replace lost or missing aids with the same type of aid and properly mark with the same number.

Stationing of Aids to Navigation: The Government shall furnish the contractor with maps generated via Global Positioning Satellite (GPS) data for accurate stationing of aids to navigation. The contractor shall provide labor, materials, and equipment to utilize GPS mapping and station aids for navigation.

8.1.5 **Dam and Spillway Facilities and Erosion Control Structures**

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Maintenance Requirements: As orders are placed, the contractor may be required to perform maintenance activities as it relates to Dam and Spillway Facilities.

Maintenance and repair may include but are not limited to facilities located at Lake Ouachita, Lake Greeson, and DeGray Lake. Operations, Maintenance, repair and/or replacement shall require standard construction or maintenance type skills. Maintenance, repair, and/or replacement is applicable to all items that are a part of buildings, structures, and facilities.

The facilities and systems covered by this contract are to include but are not limited to permits, tests, inspections, adjustments, repairs, cleaning, and/or replacement.

Examples of the various types of activities that may be performed under Task Orders include, but are not limited to:

2. Mechanical Maintenance:

a. Removal of silt and debris from miter and spillway gates.

b. Galleries and sump pumps

c. Mooring bits and pressure testing tank.

d. Spillway gauges, and clearing of spillway gate machinery

e. Emergency generators at the lock and spillway

f. Painting of hydraulic steel structures

g. Clearing of ditches and drains

h. Raw water hoses

i. Grease guns

j. Grease lines

k. Hydraulic cylinder

l. Hydraulic hose

m. Four-way directional valves

n. Lubrication System

o. Hydraulic pump equipment

p. Gudgeon pins, connecting pins, guide rollers, anchor links

q. Unwatering system and sump pumps

3. Structural Maintenance:

a. Grating

b. Miter gate timbers

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c. Tainter valve bulkheads and valve culvert and components.

d. Bulkhead and stoplog

e. Concrete components

Riprap: The Contractor shall maintain all rip-rap areas, both stockpiled and in place. Riprap shall be maintained in a uniformly graded manner free from debris, litter, trash, and vegetation. The contractor shall rid the riprap on the main dam of vegetation by most efficient means possible. This includes all trees, weeds, vines, and other vegetation.

Rock and Aggregate Materials:

The contractor may be required to provide rock and aggregate materials in support of the periodic maintenance, inspection, and/or emergency response situations.

Divers: The contractor may be required to provide contract dive services in support of the periodic maintenance and/or inspection of underwater critical infrastructure.

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