REQUEST FOR INFORMATION (RFI)

PROJECT TITLE: Selective Service System (SSS) Moodle Learning Management System (LMS) Modernization

Project Summary

The Selective Service System (SSS) is seeking additional information for market research and future procurement purposes for Moodle Learning Management System (LMS) modernization.

This capability is intended to enhance proficiency, compliance, and accountability in daily operations, mandatory training, and mission support for conscription related duties and responsibilities.

Background

SSS operates a Moodle-based LMS that supports Federal employees, Contractors, State Directors, Reserve Service Members, and Local Board Members. Training includes operational, federally mandated, and task-specific learning that builds knowledge, skills and abilities across the Agency.

To meet future mission demands, SSS requires LMS modernization, including upgrades to the platform, improved administrative support, enhanced reporting and analytics, accessibility compliance, and the ability to support increased user capacity.

General Capability Areas of Interest

SSS seeks industry input regarding the following capabilities:

- Ability to modernize, upgrade, and sustain a Moodle based LMS environment, including core platform components and system integrations.
- Ability to provide scalable and secure LMS solutions capable of supporting both routine operational loads and surge population requirements.

- Ability to support LMS administration functions such as configuration, user management, reporting, troubleshooting, and system monitoring.
- Ability to design, develop, update, and maintain SCORM/xAPI compliant training content in support of SSS learning and mission readiness needs.
- Ability to provide Moodle technical subject matter expertise related to architecture, performance optimization, plugin management, and integration support.
- Ability to support analytics and reporting functions that provide insight into training usage, readiness indicators, and data-driven decision support.
- Ability to ensure compliance with federal cybersecurity, data protection, accessibility, and operational continuity requirements across the LMS environment.

Schedule

SSS anticipates that delivery of the Moodle modernization with contracted support would occur between October 2026 and October 2027, subject to the results of this market research and subsequent acquisition planning.

Note to Vendors

This RFI is issued solely for conducting market research and does not constitute a Request for Proposal or a Request for Quote and does not obligate the Government to any current or future commitments. The Government will not pay/reimburse any costs or charges resulting from contractors' responses to this RFI.

The Government greatly appreciates your response, which will be used for planning purposes in enhancing our specifications and further acquisition development for this critical requirement. Once a solicitation is released, we will forward your point of contact with a link to the site.

The requested organization address is: Selective Service System (National Headquarters), 1501 Wilson Blvd, Arlington, VA 22209-2461.

Instructions to Respond to the RFI

If your firm is interested, capable, and qualified to provide the Government's requirements described herein, please submit the following:

1) Your company's capability statement including relevant past performance,
2) A projected timeline for completing the work,
3) Estimated costs associated with delivering the requirement, and
4) Any other relative information supporting this requirement.

The Government will allow for questions on this RFI. **The suspense date for vendor questions to this RFI is 2:00 PM Eastern Standard Time (EST), on June 16, 2026**. Please email your questions to the Contract Specialist contact indicated below.

The **RFI closes at 2:00 PM EST, on June 30, 2026.** Please e-mail your submission and vendor information to: Ms. Shimere Cooper, Contract Specialist, shimere.cooper@sss.gov by the closing date and time or sooner. The vendor's e-mail subject line shall state: **SSS LMS Modernization**. Telephone calls regarding this RFI will not be accepted.