Brand Name or Equal (CHRISTEYNS North America)

Laundry Chemical Project Bay Pines VAHCS

STATEMENT OF WORK

This acquisition covers all chemicals and equipment, furnishing, installation and any additional programing and utilities. Any changes to the building, to accommodate the performance of the system will be the responsibility of the successful bidder.

The Contractor shall furnish all supervision, labor, equipment, tools, safety, hoisting and supplies necessary to meet the terms and conditions of this contract in accordance with the Statement of Work (SOW). The chemicals to be provided will be compatible with the following equipment list:

One but not limited to one,

- Milnor pulse flow 150 lb. pocket tunnel model# 76039LYF
- Milnor 200- pound split pocket washer model # 64273 made 2019 split pocket washer model # 64273 made 2019.
- 2 Milnor 100 lb. model# 36026X8R made 2019, one 300 lb. washer model # 60044SRZ
- McClure cart wash model # 500ER/UV made in 2019

The government assumes that for all intents and purposes most like chemicals are the same and customer service is the vital portion of the contract. The expectation of the government toward the contractor is set forth below.

1. The contractor shall recognize that the award of this contract is a partnership and that the government will rely on the contractor expertise to make suggestions to improve laundry operations. Examples include but not limited to:
    a. New or alternate chemicals that will extend the life span of the linens
    b. Touring the production floor to see the linens under different lighting conditions monitoring stains, discoloration, Linting etc. and determining if the issue is chemical, mechanical or operator error.
    c. Make relevant suggestions to give the facility the opportunity to keep pace with recent industry standard changes.
    d. Make recommendations on either processes or formulas to assist the government to reduce utility usage.
2. Maintain and service all dispensing equipment. Equipment shall be capable of providing

complete and accurate formula summaries, daily totals of formulas processed, total amount of chemical used, total of wash formulas processed, total poundage processed, proof of delivery for all wash formulas and wash steps, automated calibration of each chemical delivered to the wash aisle, no peristaltic pumps, and water flush on each chemical delivery.

3. Service, maintain and preventative maintenance schedule on equipment including monitoring chemical levels Bi-weekly.

4. Perform and record the following on a Bi-weekly basis.

   a. Water Softness

   b. Chlorine strength

   c. Wash titrations verifying each formula on each machine

   d. PH testing of washed linens

   e. Water temperature must be maintained at approx. 140 degrees F +/- 10 degrees F.

5. Stained linen is a reality in a laundry environment however the rate of stain should always be below 2%. The contractor shall monitor and:

   a. Document and report stain Percentage

   b. Document and report type of stain and use whatever testing necessary to determine a solution maintaining the linen replacement to at or below 10%

   c. Perform chemical formula modification to reduce stain rates to acceptable levels.

6. It is the responsibility of the government to report to the contractor any issues regarding washed linen and equipment malfunction. It is the contractor's responsibility to respond to any call within one hour and have someone on site within twelve hours of the call.

The vendor shall provide the government with a phone number to access technical support from qualified technical support personnel. Technical Support is defined as support provided by the vendor to the government to address:

Examples include, but are not limited to:

d. Chemicals not reaching the washers

e. Linen not being washed to acceptable standards (examples include but not limited to grey linens, stains, streaking)

f. Excessive lint

g. Excessive static

The contractor shall provide documentation of all chemical formulas for linen classifications in a book to be used to verify formulas on a random basis.

The contractor is expected to supply all chemicals and maintain a modern chemical delivery system that provides proof of delivery to each washer and can be monitored over the internet. The chemicals expected to be provided (this list is a guide, and chemicals may be substituted for higher quality/higher performing chemicals)

h. Builder

i. Detergent

C. Parasitic Acid

d. Hydrogen Peroxide

e. Sour

f. Softener

g. Chlorine

h. Disinfectant and drying agent for the cart wash system

The contractors will provide chemical tanks using totes or day tanks and provide the appropriate spill containers to meet national and local hazardous chemical policies. The contractors will provide the means to transfer chemicals from replacement containers to the containers in use.

Training. The vendor shall provide one-on-one or one-on-many training on an as- needed basis to support the government regular use. Training may include water softness, wash formula titration and PH testing and minor maintenance to minimize down time.

General Installation Requirements: (As Applicable)

1 Existing utilities shall be utilized to meet the performance requirements of this specification when possible Additional connection points for all equipment shall be the vendor's responsibility.

2. Should additional utilities be required by the equipment for proper operation, these utilities shall be the responsibility of the successful vendor.

3. The successful vendor shall furnish all labor and materials necessary for storage and installation of new equipment. Installation shall include, but is not limited to:

a. Supply and mount equipment mounting brackets

b. Mounting the equipment to the mounting racks provided by the successful vendor.

c. Chemicals shall be stored in day tanks in the provided cage. The successful vendor is responsible for devising an adequate storage system to house the required chemicals.

d. The successful vendor is responsible for running all chemical hoses from the chemical storage area to the washers using approved braided hoses housed in a leak proof trough. From the entry point of the building to the washing machines.

PROTECTION:

The successful contractor must provide and periodically replace the necessary Personal Protective Equipment to protect government employees from injury during chemical transfer to include by no limited to face shields, protective footwear and protective aprons/gowns as required.

The contractors are responsible for ensuring the Safety Data Sheet for each chemical provided is current at all times.

The successful contractor shall provide any protective methodology or devices necessary to protect from:

(1) Damage due to electrical power problems, including brownouts, emergency power interruptions, electrical surges, sags and electrical storms.

(2) Data loss due to electrical power problems.

Electrical Installation:

Installation shall be in accordance with the National Electrical Code (NEC).

Electrical Identification:

A. Nameplates - center on device, cover plate, or enclosure. Installation shall be in accordance with the National Electrical Code (NEC).

1. All low voltage communication wiring shall be identified

PERSONS AUTHORIZED TO MAKE CONTRACT CHANGES

The Contracting Officer is the ONLY individual authorized to approve any change in the contract which shall result in an increase or decrease of the contract price, or which shall in any way change the terms or conditions of the contract.

TIME OF DELIVERY

Delivery and installation shall be complete within 90 calendar days after the award. The required delivery date shall be annotated on delivery order. Delivery dates specified on delivery orders may be adjusted by the contracting officer to coincide with the date the hospital will be ready to receive installation. The contracting officer will advise the contractor of the new delivery date at least 45 days prior to the original or adjusted delivery dates.

F.O.B. DESTINATION, WITHIN CONSIGNEES PREMISES

(a) The term f.o.b. destination, within consignee's premises, as used in this clause, means free of expense to the Government delivered and laid down within the doors of the consignee's premises, including delivery to specific rooms within a building if so specified.

(b) The Contractor shall:

(1) Pack and **mark** the shipment:

(i) to comply with contract specifications; or

(ii) In the absence of specifications, prepare the shipment in conformance with carrier requirements;

(2) Prepare and distribute commercial bills of lading;

(3) Deliver the shipment in good order and condition to the point of delivery specified in the contract;

(4) Be responsible for any loss of and/or damage to the goods occurring before receipt of the shipment by the consignee at the delivery point specified in the contract;

(5) Furnish a delivery schedule and designate the mode of delivering carrier; and

(6) Pay and bear all charges to the specified point of delivery.

COMMERCIAL INTERIM PAYMENT

(a) Definition: A commercial interim payment is a payment given to the contractor after some work has been done (FAR 32.202-2). For the purposes of this contract, delivery of the equipment shall constitute "some work done".

(b) Upon delivery of the equipment, the contractor is entitled to a single interim payment consisting of 80 percent of the purchase price. To receive the interim payment, the contractor shall submit an invoice in the amount of the equipment purchase price. The invoice shall be submitted in accordance with 52.212-4, Contract Terms and Conditions - Commercial Items, paragraph (g) and the invoice submission instructions provided above.

(c) Verification of the contractor's entitlement to the interim payment shall be accomplished by the medical center providing the contracting officer with a receiving report confirming receipt of the equipment. Upon receipt of the receiving report and the contractors properly submitted invoice, the contracting officer shall authorize and process the 80 percent interim payment.

(d) The Government shall retain the remaining 20 percent of the purchase price until such time as the installation has been completed, and the Government has inspected and accepted the installed equipment.

(e) Commercial interim payments are contract financing payments for prompt payment purposes and therefore are not subject to the interest penalty provisions of the Prompt Payment Act (FAR 32.202).

INSTALLATION

(a) The contractor shall be responsible for determination of, and compliance with, federal and state or local code requirements, design data, and other factors necessary to design and install the system at each location.

(b) The contractor shall verify the location of extant utilities and shall specify any additional utilities required or any utilities which require relocation or removal. The contractor shall connect to designated utilities in a manner conforming to a nationally recognized code and at a time satisfactory to minimize or preclude disruption to existing functions or clinical services. The contractor shall provide at least two business days' notice to the government's on-site representative prior to installation or modification of or connection to utilities. Cables and connections to the hospital-furnished telephone system, if required, are the responsibility of the government.

(c) Rigging and special handling costs, if required to move the equipment from the dock area to the installation site within the consignee's premises, shall be borne by the contractor.

(d) The contractor is responsible for uncrating the equipment and removal of associated refuse. The contractor shall remove rubbish and debris from the site daily, unless otherwise directed. Burning is not acceptable. The contractor shall store all materials which cannot be removed daily in an area to be specified by the Contracting Officer's Representative.

(e) The contractor shall be responsible for installation, which consists of assembling, positioning, and mounting of all equipment listed on the delivery order and connections of all cables. The contractor is responsible for furnishing the mounting brackets, peripherals and required software.

(f) The equipment contractor must provide **qualified field engineers or technicians** to install and conduct all necessary tests which shall begin within (10) ten days after receipt of notice to proceed from the Contracting Officer.

(g) It shall be the contractor's responsibility to inform the Contracting Officer and Contracting Officer's Representative of any problems as they occur in connection with installation or which shall affect optimum performance once installation is completed. Such matters as inadequacy of power supply, limitations of site or inadequate preparation of site shall be reported prior to start of installation. Installation shall not proceed under such circumstances until authorized by the Contracting Officer.

(h) Once installation is started, it shall be continuous, until complete coinciding with the hours specified. Compliance with this requirement shall be manifest by the continuous presence of the engineers or technicians on the job site during the daily working period. Installation shall be continuous, without interruption, until all installation and testing **work** has been completed. The contractor must provide the physical movement of the equipment from the storage point at final destination, to the area of installation, and the uncrating of the equipment.

(i) In the event that progress of the installation is interrupted through no fault of the contractor, the continuous installation referenced in the preceding paragraphs may be terminated until such time as the cause of delay has been eliminated, and then shall be resumed within twenty-four (24) hours after the contractor has been notified that work may again proceed. Such termination of continuous installation shall be made only after notice has been given to the Contracting Officer. Contractor must notify the Contracting Officer within 48 hours of termination of installation.

TRAINING OF OPERATING PERSONNEL

(a) The price quoted shall include contractor responsibility for providing on-site orientation and training of using personnel in operation and care of the equipment furnished. This training shall include actual demonstration and operation of the equipment, preventive maintenance, and any adjustments or other actions which may be undertaken by operating personnel in the event of failure of equipment, provided that such adjustment or action shall in no way jeopardize the Government's rights under contract guarantee clause. Upon completion of installation, this training shall be given by **qualified contractor representatives** on a date to be determined by the Contracting Officer's Representative. Operator and maintenance training shall not be conducted concurrently.

(b) The contractor shall consult with the Contracting Officer's Representative **or** person acting in that capacity regarding the time this training will begin. These officials will be responsible for arranging for the presence of personnel to be trained.

ACCEPTANCE PROCEDURES

Prior to acceptance of the goods or services provided under this contract, inspection and testing will be performed by the Government in accordance **with** this clause. For purposes of determining the payment due date under this contract, and for no other purpose, the date of acceptance of the goods or services provided under this contract shall be the actual date of acceptance by the Government or the number of days after request for inspection indicated herein, whichever is earlier, provided delay in acceptance is not the fault of the contractor.

(a) Upon completion of installation the equipment shall be turned over to the hospital for use. The contractor shall furnish, upon completion of installation, a written notice of readiness for inspection to the Contracting Officer. Final acceptance of the equipment and installation shall be based upon an inspection and test to be performed at Government expense within thirty (30) calendar days from date of receipt of request for inspection. If the equipment passes inspection or if acceptance inspection is not conducted within thirty (30) calendar days from date of receipt of request for inspection, the Government shall accept installation with guarantee date commencing with date of receipt of notification for inspection. Use of the equipment during the period between completion of installation and inspection and/or inspection and reinspection shall not negate the right on the part of the Government to reject the equipment, should it fail, nor to preclude default action against the contractor in the event of failure to correct deficiencies.

(b) In the event the equipment is rejected, the contractor will be advised as to deficiencies which were cause for rejection. It shall be the contractor's responsibility to correct reported deficiencies and to advise the Contracting Officer when all corrections have been made and equipment is ready for re-inspection. Re-inspection(s) shall be performed by the Government with all costs incurred chargeable to the contractor's account.

(c) If deficiencies found at the time of inspection are corrected within fourteen (14) calendar days from date of notice of rejection, date of acceptance will be the date notice of readiness for the original inspection is received by the Contracting Officer. If corrections are not accomplished within the specified time, the guaranteed commencement date shall then be the date notice of readiness for reinspection is received by the Contracting Officer preceding final acceptance.

(d) If acceptance has been made and guarantee period established due to the failure of the Government to perform the inspection within the specified time, this does not waive the rights of the Government to perform an inspection (at the Government's expense) nor does it waive the right of the Government to perform repeat inspections, if deficiencies are noted, with costs incurred chargeable to the contractor's account. Acceptance of the equipment due to the failure of the Government to perform the inspection within the specified time shall not negate the right on the part of the Government to exercise its rights under the Termination for Cause provisions of the contract in the event the contractor fails to correct the reported deficiencies.

GUARANTEE

The contractor guarantees the equipment, and chemical formulas will meet or exceed standard ALM and TSRA Hygienically clean linen standards, and that three or more instances of poor quality and or poor customer service is grounds to void this contract. The contractor agrees to perform quarterly USP 62 and Rodac plate testing to ensure that processed goods are free of pathogens and bacteria that could cause Hospital Acquired Infections.

REPRESENTATIVES OF CONTRACTING OFFICER

The contracting officer reserves the right to designate representatives to act for him/her in furnishing technical guidance and advice or generally supervise the work to be performed under this contract. Such designation shall be in writing and shall define the scope and limitations of the designee's authority. A copy of the designation shall be furnished to the contractor.

PRICING STRUCTURE

The purpose of this acquisition is to provide for complete functional systems. Therefore, the price quoted for each item shall include the price of ALL components, such as mounting hardware, electrical cable, or adapting parts required to form a complete operational system when installed. System descriptions shall clearly identify component parts included in the unit price quoted. When more than one component is required, all model and/or catalog numbers are to be shown and properly identified.

Calendar dates and hours of equipment delivery, removal of existing equipment and installation shall be coordinated with COR.

Weekend installation is preferred. The installation site will be available for work 12pm, Saturday to 5:50am, Monday.