Attachment 2

RFI No. W81K04-25-Q-2007

COMPANY & PRODUCT INFORMATION

Instructions: Please fill in the information below for each question.

1. Company Information

Questions:	Response:
RFI Number	
Company Name	
Company Address	
Point of Contact	
Phone Number	
E-mail Address	
Tax Identification Number (TIN)	
Unique Entity Identification (UEI) Number	
Cage Code	
NAICS	
Company Web Page	
Company Location(s)	
Company is / is not a Small Business	
Other Socio-Economic Classifications (e.g. 8(a), HUB Zone, Woman-Owned, Veteran-Owned, Service- Disabled Veteran-Owned)	
If 8(a), date that the company graduates from the program	
Company is / is not SAM Registered	
Company is / is not ORCA Registered	
Company has a current Indirect Rate Agreement or a Forward Pricing Rate Agreement	
Respondent has an acceptable cost accounting system as defined by DFARS 252.242-7006 OR Has received a pre-award survey of prospective accounting system (SF 1408)	

NOTE: All medical devices will be operated and maintained in an austere environment. Maintenance will be supported by Army Biomedical Equipment Specialist. The following requirements help determine supportability and maintainability of the medical device.

2. Product Information

Product Support Elements		
Supply Support		
Parts and Supplies	Is your company familiar with the Defence Logistics Agency (DLA) electronic catalog (E-CAT)? (reference: http://www.dla.mil/TroopSupport/Medical/ECAT.aspx	
	Is the medical device currently available for purchase via the Defense Logistics Agency's E-CAT program?	
	Identify repair parts: (i.e. Item Name, Part number, Pictures of repair parts, Price, Weight or/and shipping dimension of each repair part)	
	Identify any repair part kits.	
	Identify the Means Time To Repair (MTTR) and Means Time Between Failure (MTBF) for the device and identify the associated repair parts. This will allow DoD to plan and budget to sustain the device within the US Army.	
	Identify/estimate the amount of time to perform repairs, calibration, electrical safety and preventive maintenance for this product.	

Maintenance Planning and Management		
Maintenance Concept	Identify your maintenance strategy to support this device (i.e., operator and technician level maintenance; schedule maintenance requirement - annually, semi-annually, or quarterly).	
Maintenance Agreement	Are there any type of maintenance agreements/ service contracts available for this device?	
Operator and Maintainer Telephone Support	Are there operator (applications) and maintainer (technical) telephonic support for the proposed system?	
Alerts, Recalls and Field Change Order Notifications	How does the OEM notify and/or address Alerts, Recalls and Field Change Order Notifications for the proposed system?	
Level of Repair Analysis (LORA)	Provide Level of Repair Analysis (LORA) for the device.	

Packaging, Handling, Storage and Transportation		
Storage	Identify Hi/Low Storage temperatures, operating temperatures, and humidity.	
Packaging	Identify challenges in packaging your device (configuration, all components and accessories) in a hardened case (i.e. pelican, hardening case, etc.).	
Transport Case Labeling	Identify any challenges in labeling each case with a National Stock Number(s) and Item Unique Identification (IUID)	

Technical Data (Refers to all operator and maintainer manuals, schematics, drawings, etc. related to the operation and maintenance of the proposed device?		
Copyrights License	Do you see any challenges with providing the government limited copyrights for the system's operator and maintainer manual(s)? The manufacturer will receive a Copyright release form. This form will be provided by the Government.	
Service Manual and Operator Format	Does your operator and maintainer manual(s) cover the basic content requirements: (reference MIL-PRF-32216B) a. Cover or title page, table of contents, and safety precautions. b. Introduction. c. Preparation for use and installation. d. Theory of Operation (Principles of operation). e. Operating instructions. f. Maintenance and servicing instructions (preventive and corrective). g. Reprogramming. h. Preparation for shipment. i. Storage. j. Parts list. k. Operational and maintenance illustrations. l. Overhaul instructions (as applicable). m. schematics	

Support Equipment		
Specialized tools and-or performance testing equipment	Identify any proprietary support equipment or tools to operate/maintain to support the device, if any.	

Training and Training Support		
Clinical Applications and Maintainer Training Plan	Identify any operator and maintainer training, and training support plan (strategy) for your device.	
On-line Maintainer and Operator Sustainment Training	Identify if there are any On-line Maintainer (Maintenance Support) and Operator (Clinical and software) Sustainment Training resources for your device.	
Training Videos	Identify if there are any training videos that allow for the operation and maintenance (support: repairs and preventive maintenance).	

Facilities and Infrastructure		
Power Requirements	AC or DC	
	Volts	
	Amps	
	Watts	
	Hertz	
	Battery Type	
	Battery Charge Time, minutes	
	Battery Size, Inches (H x W x L)	
	Battery Weight, lbs./kg	

Computer Resources and Design Interface		
Operating System	Identify your operating system, if any.	
Application Software	Identify application software for your device.	
DoD Risk Management Framework (RMF) and Cybersecurity Testing Requirement	Does your system have an Authorization to Operate (ATO) within the DoD Network?	

(End of Attachment 2 – Company & Product Information)