Questions and Answers (Q&A): The following questions and responses are provided for clarification of Solicitation **W91247-26-Q-A017**. Questions were accepted through 22 June 2026 at 4:00 PM EST. This Q&A does not modify the terms and conditions of the solicitation. Any changes to the solicitation will be issued by formal amendment via the Government Point of Entry (GPE).

#	Questions	Answers
1.	Cover Letter requirement states "offer is valid for at least 90 days." Price submission states "Offers shall be good for at least 60 days after submittal." Can the government clarify the days offer should be valid through?	Price submission shall be valid for 90 days. Reference solicitation for changes.
2.	"...mission requirement necessitates extended hours of operation in accordance with PWS paragraph 1.6.4.1." however, PWS paragraph 1.6.4.1 does not appear in the PWS. Please confirm whether the intended reference is PWS 1.6.6.1, Extended Hours of Operations.	Reference PWS for changes.
3.	PWS 1.13.1 "Historically the PM is not located at Fort Bragg NC 28310 and resides at the location of the awarded contractor." PWS 3.1 "The Government will provide Contractor PM with office space in building 4-2843." Please confirm whether the Government requires the Program Manager to be physically onsite or whether the PM is to work at the location of the awarded contractor.	Historically the PM has not been located on site at Ft. Bragg. The Government will provide office space if needed IAW PWS para 3.1.
4.	PWS states "For the above manpower requirements, a contracted duty position absence will be no longer than eight (8) consecutive operational hours of duty time. If an absence (illness, planned and unplanned leave, vacation, etc.) extends past eight (8) hours, **the contractor will be replaced with a different fully qualified contractor."**	PWS para 5.1.1.5. refers to the absent contractor employee not the contractor company.

Questions and Answers (Q&A): The following questions and responses are provided for clarification of Solicitation **W91247-26-Q-A017**. Questions were accepted through 22 June 2026 at 4:00 PM EST. This Q&A does not modify the terms and conditions of the solicitation. Any changes to the solicitation will be issued by formal amendment via the Government Point of Entry (GPE).

#	Questions	Answers
	In this instance, please confirm "the contractor" refers to the absent employee and not "the contractor" company will be replaced.	
5.	PWS identifies a single place of performance at the Soldier Support Center, Building 4-2843; The Solicitation, pg 60 states that the Offeror's management plan must ensure adequate management and oversight of contract performance at "both locations on Fort Bragg. The Solicitation, pg 61, "staffing plan will meet all performance requirements and hours of operation identified in TE3 for each location." Can the government clarify whether contract performance is required at more than one Fort Bragg location? If so, please identify all performance locations and any associated staffing requirements.	The Contract performance is at one site; the Solider Support Center located on Fort Bragg NC 28310. Reference revised PWS and Solicitation for changes.
6.	PWS "Contractor personnel performing work under this contract shall have and maintain a favorable National Agency Check with Inquires (NACI) at the time of their performance start date and for the duration of their performance under the contract." The Solicitation, "Staffing Approach: The staffing plan adequately explains roles and responsibilities, and addresses the staff's qualifications, experience, and security clearances required by the PWS." With NACI, a security clearance is not required.	NACI clearance is required. Reference revised solicitation for changes.

Questions and Answers (Q&A): The following questions and responses are provided for clarification of Solicitation **W91247-26-Q-A017**. Questions were accepted through 22 June 2026 at 4:00 PM EST. This Q&A does not modify the terms and conditions of the solicitation. Any changes to the solicitation will be issued by formal amendment via the Government Point of Entry (GPE).

#	Questions	Answers
	Can the government clarify if NACI or security clearance is required?	
7.	Paragraph c. on page 62 states: "The Government will cross-walk the Offeror's proposed priced labor matrix with its unpriced labor matrix submitted in support of Factor 4, to ensure correlation between the two matrices." Can the Government provide clarification on what is to be incorporated within Factor 4, as there is no other reference to Factor 4 in the solicitation?	Changed to Factor 1. Reference solicitation for changes.
8.	Paragraph 4 references a Cover Sheet. Please advise if this should be submitted as a separate document or should each Volume contain a cover sheet addressing the items listed in Paragraph 4?	The Cover Sheet shall be a separate document. Reference solicitation, Addendum to 52.212-1, Instructions to Offerors para 4.
9.	Please clarify if signed copies of the SF1449 and/or SF30(s) are required to be submitted with proposals?	The Offeror must acknowledge receipt of any amendments issued. Reference Solicitation, Addendum to FAR 52.212-1 (4)(e).
10.	There is only 1 CLIN 003 for the Contract Reporting, but the reporting must be done each Year “Reporting inputs shall be for the labor executed during the period of performance during each Government FY, which runs from October 1 through September 30. While inputs may be reported any time during the FY, all data shall be reported NLT October 31 of each calendar year.” Question: Will the Government include an additional CLIN 1003, 2003, 3003, 4003, or should the costs for all 5 Option Periods be included in CLIN 003?	Service Contract Reporting (SCR) CLINS are 0003, 1002, 2002, 3002, and 4002. Reference solicitation for details.

Questions and Answers (Q&A): The following questions and responses are provided for clarification of Solicitation **W91247-26-Q-A017**. Questions were accepted through 22 June 2026 at 4:00 PM EST. This Q&A does not modify the terms and conditions of the solicitation. Any changes to the solicitation will be issued by formal amendment via the Government Point of Entry (GPE).

#	Questions	Answers
11.	Will the government consider extending the due date of the solicitation to by Two (2) weeks, from the release of the Answers to Questions? This will benefit both the Offerors and the Government in receiving fair, well made, compliant, compelling and comprehensive 'solution' based offers.	The closing date has been extended until 07 July 2026.
12.	For the current contract in performance, we request the Govt to provide incumbent information, can the Government provide the current incumbent name, contract number, period of performance and awarded price?	Incumbent contractor is BFG Enterprises LLC. Contract number W91247-21-C-0015.
13.	Can the Government confirm that all positions are physically located at Fort Bragg? If not, please confirm where every FTE is physically located.	All FTE's are located at Fort Bragg, with the exception of the PM who is historically located at the office of the awarded contractor.
14.	Can the Government distinguish what it's looking for in the Position and Labor Category? Would it be correct to state the Position is VO and the Labor Category is Personnel Assistant (Employment) II?	The VO is the position, and the labor category has historically been Personnel Assistant.
15.	Can the Government confirm in the Salary Rate column it is looking for the direct labor rate?	Yes.
16.	Please provide the complete tabs of the pricing proposal, with template being at par with the recently released/submitted DEERS/RAPIDS RFP, so that Offerors can provide in-depth sanitized pricing, can the government provide that pricing attachment?	Reference solicitation Addendum to FAR 52.212-1 para 6.2.2. Priced Staffing Matrix shall be submitted in MS Excell in Offerors' own format. The Offeror may include additional tabs on Attachment 2- Pricing Schedule or submit a separate MS Excel Priced Staffing Matrix.
17.	RFP Section "Contract Clauses" on Page 21 of 67, states that you intend to give undue and illegal advantage	52.219-4 is not applicable and has been deleted. Reference solicitation for changes.

Questions and Answers (Q&A): The following questions and responses are provided for clarification of Solicitation **W91247-26-Q-A017**. Questions were accepted through 22 June 2026 at 4:00 PM EST. This Q&A does not modify the terms and conditions of the solicitation. Any changes to the solicitation will be issued by formal amendment via the Government Point of Entry (GPE).

#	Questions	Answers
	to HUBZone offerors by 10% discounting. This is not only in direct conflict with Executive Order (EO) # 14281 but also EO 'Addressing DEI discrimination by Federal Contractor'. Additionally FAR 19.502-2 requires full compliance to equality within set-asides. Please clarify how the Govt. intends to ensure fair competition and ensure that all SDVOSBs have a equal and fair opportunity?	
18.	SF-1449 states this is a 100% SDVOSB set aside, and Page 21 of 67 states this opportunity intends to give unfair advantage to HUBZONE companies by 10% margin in the contract value. Please clarify what the intention of the Govt is in this requirement? And how will it meet 100% SDVOSB set-aside?	Reference response to question #17.
19.	Can the PM and SSMs (both SSMs) be "dual hatted", meaning PM can function as SSM and vice versa?	No, these are separate positions.
20.	During a local or national emergency, administrative closure, pandemic, utility outage, or similar event, will the Government designate alternate Government-controlled facilities for continued operations when the primary site is unavailable?	No.
21.	The PWS requires CAC registration documentation within three business days of hire/replacement, CAC prior to full performance, and replacement of terminated/released personnel within ten (10) workdays. Please confirm how the Government will treat replacement timelines when Government-dependent actions such as CAC issuance, favorable	When the delay is beyond the Contractors control, the Government will grant an extension.

Questions and Answers (Q&A): The following questions and responses are provided for clarification of Solicitation **W91247-26-Q-A017**. Questions were accepted through 22 June 2026 at 4:00 PM EST. This Q&A does not modify the terms and conditions of the solicitation. Any changes to the solicitation will be issued by formal amendment via the Government Point of Entry (GPE).

#	Questions	Answers
	background processing, RAPIDS access, Security Online role assignment, training availability, or Government certification approval extend beyond the contractor's control.	
22.	Please confirm the anticipated post-phase-in travel purposes under the travel CLINs, including whether travel may be used for PM site visits, emergency backfill, training/certification support, or mission-essential continuity support.	Travel is not authorized for this requirement. Reference PWS 2.1.13 for Local Travel.
24.	Are all positions exempt? Please confirm	The offeror must determine and propose whether each position is exempt or non-exempt based on their proposed staffing solution. Reference Technical Exhibit 3 para 6for Historical labor categories.
26	Can the Government consider changing the font requirements to Times New Roman 12 point (and any/lower than 12 point font for graphics, tables, charts, etc.) for cleaner, better looking presentable document?	No. Reference Solicitation Addendum to 52.212-1 para 5.2.1. for Submission Format.
27	Please confirm the number of FTE required on this contract, and the exact number of hours per FTE?	Reference Technical Exhibit 3 for historical workload data.
28	Please confirm contract title of this procurement? (It states ID Card, DEERS/RAPIDS, etc. in various places, what is the correct title)	ID Card DEERS Services
29	What is the anticipated and planned contract award date?	The Government anticipates awarding this contract o/a 01 August 2026.
30	How many desks/stations are expected to be manned and operated?	Fourteen (14) Workstations and two (2) Phone line, two (2) windows and two (2) SSM.
31	If the contractor is required to operate more than one (1), is the contractor required to operate all the workstations for the full duration of the hours of operation?	Yes. Reference response to question #30.

Questions and Answers (Q&A): The following questions and responses are provided for clarification of Solicitation **W91247-26-Q-A017**. Questions were accepted through 22 June 2026 at 4:00 PM EST. This Q&A does not modify the terms and conditions of the solicitation. Any changes to the solicitation will be issued by formal amendment via the Government Point of Entry (GPE).

#	Questions	Answers
32	What type of ID card policy(s) are Verifying Officers (VO) tested on?	Defense Manpower Data Center (DMDC)
33	Does the government provide at least one (1) Site Security Manager (SSM) for each location? If not, does the government expect the contractor to provide two (2) SSMs	Reference Technical Exhibit 3 for historical workload data.
34	Does the government allow lunch breaks? If "yes," for how long? Does the Government expect operations to continue uninterrupted during the entire period of "HOURS OF OPERATION?"	Yes, one (1) hour lunch break for all FTE's facility closes for lunch between 12:00-13:00.
35	Do Verifying Officers (VO) work independently or in close groups/teams?	Independently with supervision.
36	Does the Government classify Defense Enrollment and Eligibility Reporting System (DEERS) as a personnel record system?	Yes.
37	Does the Government expect contractor personnel (SSMs and VOs) to understand and make benefit eligibility decisions?	No. The Government does not expect contractor personnel to make benefit-eligibility decisions. Their responsibilities are limited to verifying identity, processing transactions in accordance with RAPIDS/DEERS procedures, and following established documentation and system requirements. All benefit eligibility determinations remain the responsibility of authorized Government personnel or the appropriate Government systems.
38	Wage Determination Code - Personnel Assistant (Employment) II is listed for every category yet, the PWS lists SSM and VO labor categories. Is the PAII and PA III labor category accurate for SSM Level personnel?	The Verifying Official (VO) and Site Security Manager (SSM) are the position titles identified in the PWS. Historically, these positions have aligned to the Personnel Assistant II and Personnel Assistant III labor categories. The Offeror shall propose the appropriate labor categories that align with their staffing solution. Reference Technical Exhibit 3 for historical workload data.
39	Are these labor categories on the current active contract?	Yes.
40	Is the government planning to increase or decrease FTE on this contract post award?	Offerors are responsible for proposing and managing the personnel resources necessary to meet the performance requirements stated in the PWS.

Questions and Answers (Q&A): The following questions and responses are provided for clarification of Solicitation **W91247-26-Q-A017**. Questions were accepted through 22 June 2026 at 4:00 PM EST. This Q&A does not modify the terms and conditions of the solicitation. Any changes to the solicitation will be issued by formal amendment via the Government Point of Entry (GPE).

#	Questions	Answers
41	Is the government going to evaluate vendors' labor categories selection?	The Government will evaluate proposals IAW the solicitation.
42	Are the PM and 2 SSMs dual hatted?	No.
43	How is the Govt planning to perform an unprotestable and truly fair LPTA procurement if it intends to give HUBZone companies undue advantage?	Reference response to question #17.
44	Can the government please confirm the file naming convention and submission file format for each volume?	Reference solicitation Addendum to 52.212-1, Instructions to Offerors for submission instructions.
45	Govt states that it intends to ensure that the offeror has built a solution that enables "avoiding" overtime. Does that mean there will be after-hours surge requirements, or more hours needed to be supported with less or same FTE? (Please clarify your basis of expecting/predicting "overtime" requirements and surge staffing requirements)	There are no-after hours, surge or overtime expectations in this requirement. The Offeror shall propose a staffing solution that meets the requirements of the PWS. Reference PWS para 1.6.6.1.
46	Is there a requirement for an Alternate PM? (please confirm) if yes, please provide details (of this persons role, responsibilities, expectations and hours, and whether they are dual hated with the SSMs)	There is no requirement for an alternate PM. Reference Technical Exhibit 3 for historical workload data.
47	Please confirm if the current PM on the current/ongoing/incumbent contract is non-billable? Or otherwise?	The Offeror shall determine how to structure and allocate its labor categories, including whether any management roles are billed or treated as part of its indirect cost structure. Offerors shall propose their own staffing and pricing.
48	Please confirm that the hours provided in the PWS and Pricing sheet as well as the RFP are FINAL from the Governments standpoint? Or revise the current numbers of 1920 hours) (because we feel the Govt. has not taken into account the holidays granted by Executive Order for 23rd and 24th	The Offeror shall propose a staffing solution to include labor hours that are sufficient to meet the requirements of the PWS.

Questions and Answers (Q&A): The following questions and responses are provided for clarification of Solicitation **W91247-26-Q-A017**. Questions were accepted through 22 June 2026 at 4:00 PM EST. This Q&A does not modify the terms and conditions of the solicitation. Any changes to the solicitation will be issued by formal amendment via the Government Point of Entry (GPE).

#	Questions	Answers
	December/Christmas holiday) Please provide confirmation of which holidays are included and which are excluded.	
49	Are offerors required to propose fixed monthly pricing per CLIN or allow internal labor build-up?	Offerors are required to propose a fixed monthly pricing for the labor CLINs as reflected in the Pricing Schedule. Reference solicitation Addendum to 52.212-1 para 6.2.2.
50	Should CLIN 0001 (phase-in) include full staffing costs or reduced transition staffing?	CLIN 0001 shall reflect phase-in costs. Reference PWS para 1.21.1.
51	For SCR CLINs, if determined not to charge separately, should these be priced at $0 or marked NSP? Can you provide insight on the typical response/pricing for this CLIN?	If the Offeror has determined to not price the SCR CLIN it shall be marked as NSP. Reference solicitation Addendum to FAR 52.212-1 para 6.2.2.
52	Will price realism analysis be conducted?	Reference Solicitation 52.212-2(a)(1).
53	What defines unbalanced pricing for rejection?	Reference Solicitation Addendum to 52.212-2 para 1.2(b).
54	Will escalation rates be evaluated across option years?	Reference Solicitation Addendum to 52.212-2 para 1.2 for details on how price will be evaluated.
55	Confirm all IT systems and consumables (cost of) are Government-furnished? *PWS Item 3.3 The Government will provide incidental property to the Contractor for use in performance of this contract. Such items include office space, desks, chairs, telephones, computers, ink pens, copier paper, DEERS RAPIDS Workstations, Multi-Function Devices, and fax machines.,* Does not specifically include "cardstock" and/or specialty consumables (lamination, etc.) needed for producing and issuing CAC cards, other official issued documents. Is the cost of these materials covered by the government?	Yes, the Government will provide Card Stock and consumables and all other products to produce ID/CAC Cards.
56	Must labor align strictly with Personnel Assistant II/III categories?	Historically, the positions have aligned to the Personnel Assistant II and Personnel Assistant III

Questions and Answers (Q&A): The following questions and responses are provided for clarification of Solicitation **W91247-26-Q-A017**. Questions were accepted through 22 June 2026 at 4:00 PM EST. This Q&A does not modify the terms and conditions of the solicitation. Any changes to the solicitation will be issued by formal amendment via the Government Point of Entry (GPE).

#	Questions	Answers
		labor categories. The Offeror shall propose the appropriate labor categories that align with their staffing solution.
57	Can additional or blended labor categories be proposed?	Reference response to questions #56.
58	Will updated Wage Determination (WD 2015-4377) be provided at award? Current posted version is "2015-4377, Rev# 31, DOLR 05/13/26"	Reference solicitation List of Contract Documents, Exhibits, or Attachments. WD-2015-4377 revision 13 has been incorporated.
59	Are all positions SCA? If not, please provide status of all required positions.	Reference Technical Exhibit 3 for historical workload data.
60	If current wage rates of incumbent employees are higher than indicated WD, will there be evaluation and consideration for maintaining the higher rates for purposes of retaining current experienced personnel? Proposing lower than current wages would likely result in higher turnover, creating a continuity gap, increasing costs along with reduced production rates.	No, award method and evaluation are outlined within 52.212-2.
61	How should extended hours be priced under FFP?	Reference response to Question #62.
62	Is overtime included in fixed price or separately compensated? PWS only addresses creating staffing plan that will "avoid overtime". Is there a scenario that would dictate necessary use of OT? Can you provide specific guidelines?	1.6.6.1 Extended Hours of Operations. Due to mission requirements such as deployments and redeployments of units, there are occasions during which the Fort Bragg ID Card Facilities may need to operate for extended periods before or beyond regular hours of operation, including Federal Holidays. In these instances, the Government will notify the Contractor at least 24 hours in advance to allow the Contractor time to rearrange work schedules leading up to the event and avoid the need for overtime. The Contractor will be authorized to provide a flexible work schedule for its employees who are required to work extended hours on those days in order to meet mission requirements. Prior to performance of services outside the regular hours of operation, the Contractor shall request and obtain, in writing, approval from the Contracting Officer (KO).

Questions and Answers (Q&A): The following questions and responses are provided for clarification of Solicitation **W91247-26-Q-A017**. Questions were accepted through 22 June 2026 at 4:00 PM EST. This Q&A does not modify the terms and conditions of the solicitation. Any changes to the solicitation will be issued by formal amendment via the Government Point of Entry (GPE).

#	Questions	Answers
63	How are performance metrics measured (daily/weekly/monthly)?	Reference Technical Exhibit 1, Performance Requirements Summary (PRS).
64	Is historical workload performance data tracked per employee or for each location collectively. Will managers be able to identify personnel with higher and lower than average production rates?	Historical workload data is tracked through DMDC Applications.
65.	Are there financial penalties for failing performance standards?	Reference Technical Exhibit 1, Performance Requirements Summary (PRS) Performance Standards and Incentive's.
66.	Are full staffing levels required during phase-in?	The Contractor shall have all personnel on board by the end of the thirty (30) day phase-in. Reference PWS para 1.21.1.1.
67.	Will Government provide IGCE or pricing guidance?	No. Offerors shall propose a price that reflects their staffing and management solutions.
68.	Is detailed cost buildup required or only totals?	Reference solicitation Addendum to 52.212-1 para 6.2.2.
69.	Should pricing narrative explain assumptions?	Pricing Narrative may include assumptions.
70.	How strictly must labor matrices align between volumes?	The Government will cross-walk the Offeror's proposed priced labor matrix with its un priced labor matrix submitted in support of Factor 1, to ensure correlation between the two matrices.
71.	Will discrepancies result in elimination or clarification?	The Government may seek clarifications. However, discrepancies that render an offeror non-responsive or materially unacceptable may result in elimination from further consideration.
72.	Are future demand changes expected at Fort Bragg? Does the government foresee any contract increase or decrease in the future?	The Government does not anticipate any changes in demand at this time. However, future requirements may vary based on mission needs, funding and operational priorities.
73.	Are staffing levels minimum mandatory at all times or flexible? E.G., Is task completion within stated parameters of equal importance of maintaining provided staffing levels or is there more importance placed on one or the other?	Offerors shall propose a staffing approach that is sufficient to meet all performance objectives and requirements of the PWS.

Questions and Answers (Q&A): The following questions and responses are provided for clarification of Solicitation **W91247-26-Q-A017**. Questions were accepted through 22 June 2026 at 4:00 PM EST. This Q&A does not modify the terms and conditions of the solicitation. Any changes to the solicitation will be issued by formal amendment via the Government Point of Entry (GPE).

#	Questions	Answers
74.	Should pricing include backup/relief personnel for absences?	Offeror shall propose fully burdened prices that include all costs necessary to meet the performance requirements.
75.	Should pricing include offsite PM/management overhead?	Offeror shall propose fully burdened prices that include all costs necessary to meet the performance requirements.
76.	Will incumbent workforce data be provided?	Reference Technical Exhibit 3 for Historical Workload Data.
77	What staffing baseline was used for IGCE?	Reference Technical Exhibit 3 for Historical Workload Data.
78	Is telework allowed for any functions? PWS indicates that currently the Program Manager is located elsewhere than Ft. Bragg.	No, telework is not authorized for the VOs and SSMs.
79	"Are all the FTEs located in the same facility? PWS Item 1.6.7 provides the only place of performance as the Ft Bragg Soldier Support Center (SSC), Building 4-2843 Normandy Drive. However, the document ""Solicitation+W9124726QA017"", within the Evaluation Criteria (Item 1.1, b.ii, page 60) instructs that: ""The management plan ensures adequate management and oversight of contract performance at both locations on Fort Bragg."". Additionally, in this document, on page 12, there is a reference to Place of Performance using the address ""W0U3 USAG FT BRAGG, DOL PBO, J 2050 COOK STREET FORT BRAGG, NC 28310 UNITED STATES"" Please provide insight on this discrepancy. "	There is only one location on Fort Bragg. The correct address is the Ft Bragg Solider Support Center Building 4-2843 Normandy Drive. Reference solicitation for changes.
80	Can Government clarify DEERS workload data inconsistencies? Specifically, PWS tasks for *"iv. Mission-Essential Contractor Services Plan addressed the following: Challenges associated with maintaining essential contractor*	Not mission essential

Questions and Answers (Q&A): The following questions and responses are provided for clarification of Solicitation **W91247-26-Q-A017**. Questions were accepted through 22 June 2026 at 4:00 PM EST. This Q&A does not modify the terms and conditions of the solicitation. Any changes to the solicitation will be issued by formal amendment via the Government Point of Entry (GPE).

#	Questions	Answers
	services during an extended event, such as a pandemic that occurs in repeated waves;" but Historical Workload data does not include information for most recent occurrence in 2020 of Covid-19 pandemic.	
81	Are workload volumes guaranteed or fully contractor risk?	The historical workload data provided is historical estimates for informational purposes. The Offeror shall propose a solution that is sufficient to meet the performance requirements of the PWS.
82	Are surge scenarios beyond historical averages expected?	The historical workload data provided is historical estimates for informational purposes. The Offeror shall propose a solution that is sufficient to meet the performance requirements of the PWS.
83	Please confirm whether active SAM.gov registration and Representations & Certifications are sufficient, or whether additional representations and certifications must be submitted with the proposal.	An active sam.gov registration and Representation & Certifications are sufficient.
84	Please confirm whether offerors are required to provide evidence of active SAM.gov registration as part of the proposal submission.	Reference response to Question #85
85.	Please confirm whether offerors are required to utilize the Government-provided pricing workbook exclusively or if alternate pricing formats may be submitted in support of the proposal.	The Offeror shall utilize Attachment 2_Pricing Schedule for pricing the CLINs but may use their own format for the priced staffing matrix. Reference Solicitation 52.212-1 para 6.2.2.
86.	Is a pricing narrative required? If so, does the Government have a preferred format or page limitation?	No. Pricing Narrative is not required. If the Offeror submits a pricing narrative it should be in a MS Word or searchable PDF. Reference Solicitation 52.212-1 para 5. Response Organization and Format.
87.	Please confirm whether offerors are required to complete both the pricing workbook and CLIN pricing on pages 2-6 of the solicitation or whether submission of the pricing workbook alone is sufficient.	Reference response to question #87

Questions and Answers (Q&A): The following questions and responses are provided for clarification of Solicitation **W91247-26-Q-A017**. Questions were accepted through 22 June 2026 at 4:00 PM EST. This Q&A does not modify the terms and conditions of the solicitation. Any changes to the solicitation will be issued by formal amendment via the Government Point of Entry (GPE).

#	Questions	Answers
88.	How many Past Performance references can be submitted?	There is no limit on the number. The Offeror shall provide a minimum of three (3) years of relevant past performance. Reference solicitation 52.212-1 para 6.3 Volume III – Factor 3 – Past Performance.
89.	Are past performances within the last 5 years acceptable?	The Offeror shall provide a minimum of three (3) years of relevant past performance. Reference solicitation 52.212-1 para 6.3 Volume III – Factor 3 – Past Performance.
90.	Please confirm all anticipated places of performance and identify whether work will primarily be performed at Government facilities.	Primary duty location will be Fort Bragg, and this is a Government Facility.
91	Will contractor personnel be required to possess active Secret or Top Secret security clearances to perform the work described in the PWS?	Reference response to question #6.
92.	Please confirm whether Administrative Volume documents (e.g., Cover Letter, SF-1449, Amendment Acknowledgements, Representations and Certifications, and other administrative attachments) should be combined into a single file or submitted as separate files.	They can be combined into a single file.
93.	If proposal volumes are submitted separately, please confirm whether supporting attachments (pricing support documentation, and administrative documents) should be incorporated within the applicable volume file or submitted as separate attachments.	They may be submitted as separate attachments.
94.	Please confirm whether file naming conventions beyond those identified in the solicitation are required for proposal submission.	No.

Questions and Answers (Q&A): The following questions and responses are provided for clarification of Solicitation **W91247-26-Q-A017**. Questions were accepted through 22 June 2026 at 4:00 PM EST. This Q&A does not modify the terms and conditions of the solicitation. Any changes to the solicitation will be issued by formal amendment via the Government Point of Entry (GPE).

#	Questions	Answers
95.	Please identify the anticipated Full Operational Capability (FOC) date following contract award.	01 September 2026.
96.	Will contractor personnel be permitted to begin installation access processing, RAPIDS account creation, and required training during the Phase-In period?	Yes.
97.	Will the Government facilitate transition discussions between the incoming contractor and incumbent contractor during the Phase-In period?	Yes.
98.	Can the Government clarify the expected deliverables during the 30-day Phase-In period?	Reference Technical Exhibit 2 Deliverables.
99.	Does the Government expect all proposed personnel to be onboarded and fully trained by the Full Operational Capability (FOC) date?	Yes. Reference PWS para 1.21.1.1.
100.	Please identify whether any positions are considered Key Personnel	Reference PWS para 1.13 Key Personnel.
101.	Please provide historical transaction volumes by ID card site for the previous three years.	Reference Technical Exhibit 3 Historical Workload Data.
102.	Please provide average monthly CAC issuances, CAC renewals, CAC replacements, USID issuances, and dependent card transactions by location.	One Location Fort Bragg. Reference Technical Exhibit 3 Historical Workload Data
103.	Can the Government provide historical workload data (monthly and annual transactions) by ID card facility for the previous three years?	Reference Technical Exhibit 3 Historical Workload Data.

Questions and Answers (Q&A): The following questions and responses are provided for clarification of Solicitation **W91247-26-Q-A017**. Questions were accepted through 22 June 2026 at 4:00 PM EST. This Q&A does not modify the terms and conditions of the solicitation. Any changes to the solicitation will be issued by formal amendment via the Government Point of Entry (GPE).

#	Questions	Answers
104.	Are contractor personnel expected to backfill Government personnel absences?	No.
105.	Are there any surge requirements associated with deployments, redeployments, mobilizations, exercises, or seasonal workload fluctuations?	Reference PWS 1.6.6.1
106.	Is a favorable NACI sufficient for contract start, or must all personnel possess completed adjudications prior to reporting?	Yes.
107.	Will the Government sponsor installation access badges and RAPIDS accounts for contractor personnel?	CAC is used for Installation access. Rapids account will be granted.
108.	What is the average processing timeline for installation access and RAPIDS account provisioning?	Less than 30days.
109.	What RAPIDS certifications are required at contract start for Verifying Officials (VOs) and Site Security Managers (SSMs)?	Reference PWS 5.1.3.2.
110.	Will RAPIDS certification training be Government-provided, or is the Contractor responsible for obtaining certifications independently?	Yes.
111.	Can newly hired personnel perform duties while awaiting RAPIDS certification?	No.
112.	Are there minimum experience requirements for VOs beyond RAPIDS certification?	No.
113.	Are there any mandatory refresher training requirements not identified in the PWS?	No.

Questions and Answers (Q&A): The following questions and responses are provided for clarification of Solicitation **W91247-26-Q-A017**. Questions were accepted through 22 June 2026 at 4:00 PM EST. This Q&A does not modify the terms and conditions of the solicitation. Any changes to the solicitation will be issued by formal amendment via the Government Point of Entry (GPE).

#	Questions	Answers
114.	Will the Government provide all RAPIDS workstations, software, card stock, consumables, and related equipment necessary for performance?	Yes.
115.	Is any contractor-furnished equipment required under this effort?	No.
116.	Will contractor personnel have dedicated workspace, telephones, and network access?	Yes.
117.	What are the specific performance metrics and acceptable quality levels that will be evaluated?	See Performance Requirements Summary Matrix (TE1) and deliverables schedule (TE2) contained in the PWS
118.	What reports are currently submitted by the incumbent contractor and at what frequency?	See Performance Requirements Summary Matrix (TE1) and deliverables schedule (TE2) contained in the PWS
119.	Are offerors required to price potential surge support, extended operating hours, deployment support, or mobilization requirements within proposed CLIN pricing?	The Offeror shall propose a solution that is sufficient to meet the requirements of the PWS.
120.	Can the Government confirm the applicable Service Contract Act Wage Determination and labor classifications intended for this effort?	Historical labor category is stated within the Solicitation under Clause 52.222-42
121.	Is there a maximum number of Past Performance references the Government wishes offerors to submit?	Reference response to Question #89.
122.	Will CPARS evaluations be the primary source of Past Performance evaluation, or should offerors provide customer points of contact for verification?	Reference Solicitation 52.212-2 para 1.3. Volume III – Factor 3- Past Performance.