REQUEST FOR QUOTATION
(THIS IS NOT AN ORDER)

THIS RFQ ☐ IS ☒ IS NOT A SMALL BUSINESS SET-ASIDE

PAGE 1 OF PAGES 2

1. REQUEST NUMBER	2. DATE ISSUED	3. REQUISITION/PURCHASE REQUEST NUMBER	4. CERT. FOR NAT. DEF. UNDER BDSA REG. 2 AND/OR DMS REG. 1	RATING
75N98026Q00717	06/29/2026			

5a. ISSUED BY
National Institutes of Health
OD - Office of Logistics and
Acquisition Operations
6100 Executive Blvd., Room 6B05
Bethesda, MD 20892-7511

6. DELIVER BY *(Date)*: Multiple

7. DELIVERY: ☒ FOB DESTINATION ☐ OTHER *(See Schedule)*

5b. FOR INFORMATION CALL *(NO COLLECT CALLS)*

NAME	TELEPHONE NUMBER	
	AREA CODE	NUMBER
JADDUA JOHNSTON	+10	000-000000

9. DESTINATION
a. NAME OF CONSIGNEE

8. TO:

a. NAME	b. COMPANY

c. STREET ADDRESS

b. STREET ADDRESS

c. CITY

d. CITY	e. STATE	f. ZIP CODE

d. STATE	e. ZIP CODE

10. PLEASE FURNISH QUOTATIONS TO THE ISSUING OFFICE IN BLOCK 5a ON OR BEFORE CLOSE OF BUSINESS *(Date)*
07/16/2026 1200 ED

IMPORTANT: This is a request for information and quotations furnished are not offers. If you are unable to quote, please so indicate on this form and return it to the address in Block 5a. This request does not commit the Government to pay any costs incurred in the preparation of the submission of this quotation or to contract for supplies or service. Supplies are of domestic origin unless otherwise indicated by quoter. Any representations and/or certifications attached to this Request for Quotation must be completed by the quoter.

11. SCHEDULE *(Include applicable Federal, State and local taxes)*

ITEM NUMBER (a)	SUPPLIES/SERVICES (b)	QUANTITY (c)	UNIT (d)	UNIT PRICE (e)	AMOUNT (f)
	The purpose of this COMPETITIVE COMBINED SYNOPSIS / SOLICITATION is to acquire service agreement renewal for Unchained Labs Junior automated platform Period of Performance: 08/03/2026 to 08/02/2027 This contract incorporates one or more clauses by reference, with the same force and effect as if they were given in full text. Upon request, the contracting officer will make their full text available. Also, the full text of a clause may be accessed electronically at this address: HTTPS://ACQUISITION.GOV/FAR Continued...				

12. DISCOUNT FOR PROMPT PAYMENT	a. 10 CALENDAR DAYS (%)	b. 20 CALENDAR DAYS (%)	c. 30 CALENDAR DAYS (%)	d. CALENDAR DAYS NUMBER	d. CALENDAR DAYS PERCENTAGE

NOTE: Additional provisions and representations ☐ are ☐ are not attached.

13. NAME AND ADDRESS OF QUOTER	14. SIGNATURE OF PERSON AUTHORIZED TO SIGN QUOTATION	15. DATE OF QUOTATION
a. NAME OF QUOTER		
b. STREET ADDRESS	16. SIGNER	
	a. NAME *(Type or print)*	b. TELEPHONE AREA CODE
c. COUNTY		
d. CITY / e. STATE / f. ZIP CODE	c. TITLE *(Type or print)*	NUMBER

AUTHORIZED FOR LOCAL REPRODUCTION
Previous edition not usable

STANDARD FORM 18 (REV. 6/1995)
Prescribed by GSA-FAR (48 CFR) 53.215-1(a)

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	The following FAR clauses and Provisions are applicable to this award. FAR 52.204-13 System for Award Management Maintenance (Oct 2018); FAR 52.204-18 Commercial and Government Entity Code Maintenance (Aug 2020); HHSAR 352.222-70, Contractor Cooperation in Equal Employment Opportunity Investigations (Dec 2015). FAR 52.212-4 Contract Terms and Conditions -In addition to all the applicable commercial Products and Commercial Services (Nov 2023) FAR 52.212-5 Contract Terms and Conditions Required to Implement Statutes or Executive Orders/Commercial Products and Commercial Services (Jan 2025) FAR 52.217-8 Option to Extend Services (Nov 1999) FAR 52.252-2 CLAUSES INCORPORATED BY REFERENCE Award enclosure: Quote Statement of Work IPP Invoicing and Payment Provisions To avoid delay in payment, all invoices must be uploaded into the invoicing processing platform (IPP) (https://www.ipp.gov). The invoice must match the line item description on the purchase order. It must also state that payment is to be made using a three-way match. You are reminded that only the contracting officer of record can make any changes to this award any changes made at the direction of the program without an executed modification and null and void and are done at the contractor's own risk.				

COMBINED SYNOPSIS / SOLICITATION (COMPETITIVE)

Title: Service Agreement for Unchained Labs Junior automated platform

(i) This is a combined synopsis/solicitation for commercial items prepared in accordance with FAR Subpart 12.6, as supplemented with additional information included in this notice. This announcement constitutes the only solicitation; proposals are being requested, and a separate written solicitation will not be issued.

(ii) The solicitation number is **75N98026Q00717.** This solicitation is issued as a competitive combined synopsis/solicitation for commercial products or commercial services. The Government intends to award a contract or purchase order resulting from this solicitation using full and open competition.

This acquisition is conducted under the authority of FAR 12.603, *Streamlined Solicitation for Commercial Services*, and is not expected to exceed the simplified acquisition threshold (if applicable).

The National Institutes of Health (NIH), Office of the Director, Office of Acquisitions, seeks to award a **(Firm-Fixed-Price)** to the responsible offeror whose proposal represents the best value to the Government.

(iii) The solicitation document and incorporated provisions and clauses are those in effect through Federal Acquisition Circular effective May 29, 2026

(iv) The associated NAICS code is **811210– Electronic and Precision Equipment Repair and Maintenance** and the small business size standard is $**34 Millions.**

This requirement is unrestricted.

(v) **Description of Requirement:**

Period of Performance:

Annual agreement for 12 months, to begin upon award

SCOPE OF WORK

General Requirements:

The Contractor shall provide all labor, materials, parts, tools, equipment, travel, and supervision necessary to perform preventative maintenance, repairs, technical support, and software license support for the Unchained Labs Junior Benchtop Automation Platform.

Specific Requirements:

The annual service agreement shall include:

1. **One (1) annual preventative maintenance (PM) visit.**
2. **Unlimited remote technical support during normal business hours.**
3. **On-site repair services as required.**
4. **Replacement of worn or defective OEM parts identified during the contract period at no additional cost.**
5. **Coverage of integrated third-party components originally purchased through Unchained Labs as part of the fully configured system.**
6. **Perpetual License Support Subscriptions.**
7. **All released upgrades, patches, and updates for:**
    - **PolyView**
    - **Spectra Studio**
    - **LEA Analysis Excel Add-in**
    - **Automation Studio**
    - **Library Studio**

All services shall be performed by OEM-trained and certified service engineers.

LEVEL OF EFFORT:

Due to proprietary hardware, firmware, and software architecture, only Unchained Labs OEM-certified personnel are authorized and technically capable of performing maintenance, upgrades, and repairs on this system.

GOVERNMENT RESPONSIBILITIES

NCATS will provide vendor access to the building and equipment. Payment will be made quarterly, in arrears.

DELIVERY OR DELIVERABLES

Fully operational and maintained Unchained Labs Junior system.

Completion documentation for annual preventative maintenance.

Service reports for any corrective maintenance performed.

Documentation of installed software upgrades and license validation.

REPORTING REQUIREMENTS

The field service engineer will provide documentation outlining the performance attributes of the Unchained Labs Junior.

OTHER CONSIDERATIONS

Travel:

The Government is not responsible for travel.

Part Number	Product	Description	QTY
S00016	LEA Automation Studio Perpetual License Support Subscription	Per instrument/year after first year of software use for Automation Studio and includes any released upgrades.	1.00
S00015	LEA PolyView Perpetual License Support Subscription	Per named user/year after first year of software use for PolyView, Spectra Studio and LEA Analysis Excel Add-in. Also includes any released upgrades.	1.00
S00014	LEA Library Studio Perpetual License Support Subscription	Per named user/year after first year of software use for Library Studio and includes any released upgrades.	1.00
S00072	One year Extended Service Plan (ESP) for Big Kahuna and Junior Systems	Includes one annual preventative maintenance service for Big Kahuna or Junior. Contract covers remote and on-site labor costs and includes replacement of any defective parts (including worn parts) discovered during the contract period for the fully configured system including integrated 3rd party systems purchased through Unchained Labs.	1.00

(vi) **Delivery Location:**

NIH/NCATS

9800 Medical Center Drive

Rockville, MD 20850

(vii) [Reserved, if needed]

(viii) The provision at FAR 52.212-1, *Instructions to Offerors—Commercial Items*, applies to this acquisition. Add any agency-specific instructions as required.

(ix) The provision at FAR 52.212-2, *Evaluation—Commercial Items*, applies to this acquisition.

(a) The Government will award a contract resulting from this solicitation to the responsible offeror whose offer conforming to the solicitation represents the best value to the Government, price and other factors considered.

(b) **Evaluation Factors:**

- Price
- Technical capability
- Past performance

(c) A written notice of award or acceptance of an offer, issued within the time specified in the offer, shall result in a binding contract without further action by either party. The Government reserves the right to accept any offer before the expiration date.

(x) Offerors shall include a completed copy of FAR 52.212-3, *Offeror Representations and Certifications—Commercial Items*, with their offer.

(xi) FAR 52.212-4, *Contract Terms and Conditions—Commercial Items*, applies to this acquisition.

(xii) FAR 52.212-5, *Contract Terms and Conditions Required to Implement Statutes or Executive Orders—Commercial Items*, applies to this acquisition.

(xiii) Additional contract requirements or terms and conditions, as determined necessary by the Contracting Officer and consistent with customary commercial practices:

NONE

(xiv) The Defense Priorities and Allocations System (DPAS) is not applicable.

(xv) **Submission Requirements:**
Responses must include sufficient information to demonstrate the offeror's capability to provide the required product or service. Quotes shall include, at a minimum:

- Unit and total price
- Shipping and handling costs
- Delivery timeframe after award
- Delivery terms
- F.O.B. point (destination or origin)
- Product or catalog numbers (if applicable)
- Product/service description

Additional evaluation considerations may include past performance, warranty, lifecycle cost, maintenance availability, and environmental or energy efficiency.

Responses must include the Unique Entity Identifier (UEI), Taxpayer Identification Number (TIN), and business size certification. All offerors must be actively registered in the System for Award Management (SAM) at www.sam.gov.

All responses must be received by (July 16, 12:00PM, EST) and must reference solicitation number **75N98026Q00717.** Responses may be submitted electronically to Jaddua.johnston@nih.gov

(xvi) **Point of Contact:**

Jaddua Johnston

Contracting Specialist

240-569-0006

Jaddua.Johnston@nih.gov

STATEMENT OF WORK (SERVICES)
(SOW)

GENERAL INFORMATION

Title of Project:

Annual service agreement renewal for the Unchained Labs Junior Benchtop Automation Platform and software upgrades for Automation Studio, Polyview, Spectra Studio, LEA Analysis Excel Add-in and Library Studio

Statement of Need and Purpose:

The National Center for Advancing Translational Sciences (NCATS) Analytical Chemistry Core (ACC) requires a renewal of service agreement and software upgrades for Unchained Labs Junior Benchtop Automation Platform used by NCATS chemists and biologists. To ensure that research data remains standardized across the NCATS Chemistry Section, only Original Equipment Manufacturer (OEM) service and parts are acceptable to meet the needs of this requirement.

Background Information and Objective:

The ACC utilizes an Unchained Labs Junior Benchtop Automation Platform for the determination of protein, DNA, and RNA concentration within a large number of samples for a wide array of assays and projects. This quantitative analysis is highly important for the proper generation of analytical and high-throughput screening data. There continues to be an increasing number of project requests for the analysis of intact protein, peptide (digested from protein extraction), and antibody drug conjugation. To address these increasing demands, the ACC requires continuous access to a functioning Automated Workflow which is a powerful QC tool that performs high-speed and automation friendly quantification of protein, DNA, and RNA for 96 samples in 5 minutes with minimal hands-on-time for the highest level of productivity. To help ensure the Junior has constant operability, we have a need for a service agreement with one annual PM kit and license support from Unchained Labs.

LEA10/AS10 is a transformation of the Unchained Labs LEA9 controller software into a Python-based instance. We recently upgraded the Junior to LEA10 which dramatically opened up programmatic control and integration of the system because of the Python API hooks that are exposed. Python-based control software allows us to monitor in-process protocols more closely with more detailed logging information available to the integrator or end-user. These capabilities significantly reduce development time and costs as we integrate the Junior into various automated workflows and into other automated platforms.

Period of Performance:

Annual agreement for 12 months, to begin upon award

SCOPE OF WORK

General Requirements:

The Contractor shall provide all labor, materials, parts, tools, equipment, travel, and supervision necessary to perform preventative maintenance, repairs, technical support, and software license support for the Unchained Labs Junior Benchtop Automation Platform.

Specific Requirements:

The annual service agreement shall include:

1. One (1) annual preventative maintenance (PM) visit.
2. Unlimited remote technical support during normal business hours.
3. On-site repair services as required.
4. Replacement of worn or defective OEM parts identified during the contract period at no additional cost.
5. Coverage of integrated third-party components originally purchased through Unchained Labs as part of the fully configured system.
6. Perpetual License Support Subscriptions.
7. All released upgrades, patches, and updates for:
    - PolyView
    - Spectra Studio
    - LEA Analysis Excel Add-in
    - Automation Studio
    - Library Studio

All services shall be performed by OEM-trained and certified service engineers.

LEVEL OF EFFORT:

Due to proprietary hardware, firmware, and software architecture, only Unchained Labs OEM-certified personnel are authorized and technically capable of performing maintenance, upgrades, and repairs on this system.

GOVERNMENT RESPONSIBILITIES

NCATS will provide vendor access to the building and equipment. Payment will be made quarterly, in arrears.

DELIVERY OR DELIVERABLES

Fully operational and maintained Unchained Labs Junior system.
Completion documentation for annual preventative maintenance.
Service reports for any corrective maintenance performed.
Documentation of installed software upgrades and license validation.

REPORTING REQUIREMENTS

The field service engineer will provide documentation outlining the performance attributes of the Unchained Labs Junior.

OTHER CONSIDERATIONS

Travel:

The Government is not responsible for travel.

Key Personnel:

N/A

Information System Security Plan:

N/A

Data Rights:

N/A

Section 508—Electronic and Information Technology Standards:

N/A

Publications and Publicity:

N/A

Confidentiality of Information:

N/A