Requests For Information (RFIs) - (Custom Command Shield)					
RFI #	**Date Recv'd**	**Date Sent to Customer/Technical Expert**	**RFI**	**Response**	**Date Answered**
1	24-Jun-26	24-Jun-26	Does the customer perfer or wish to restrict materials/ material selection?	Yes. Aluminum, acrylic, Matthews paint (PPG), UL Listed LED components	29-Jun-26
2	24-Jun-26	24-Jun-26	Is the sign required to be solid material throughout or can internal spaces be hollowed with no negative perceived effect to external visuals?	The parts of the sign that are "cabinets" are hollow aluminum fabricated elements that are backed with acrylic. The LED components live inside of these elements.	29-Jun-26
3	24-Jun-26	24-Jun-26	Can the individual layers of the sign (i.e. Element 1, or Element 2, etc.) be broken down into multiple components for ease of transport? In final assembled condition, the multiple components will present visually as cohesive panels free of separation.	Yes. There are 3 main elements of the sign - primary cabinet, spunky cabinet, stars. The remainder of the fabricated sign is permanently bonded. We believe it can transport & install this sign full assembled. The initial concern for transport would be to confirm that this sign will fit through all the door ways between the parking lot and the wall it will be installed on.	29-Jun-26
4	24-Jun-26	24-Jun-26	Can .dxf, .x_t, .stp, or .stl files be provided for all sign elements/ layers, in addition to Elements 8, 10, and 11? This is requested for dimensional compliance of final sign.	Yes, every part of this design will be created from fully vectored files, and produced to the size(s) noted on the approved production proof.	29-Jun-26
5	24-Jun-26	24-Jun-26	Is there a weight requirement for the sign to enable the substrate/ parent mounting material to support the requested french cleats? Is the sign being mounted to a wall of cinder block/ concrete, plaster/drywall and wooden studs, or metal studs?	We anticipate this sign weighing around 150lbs. Cleat mount this to the studs behind the drywall. Recommend having 2 extruded aluminum cleats that are 4 feet long (each). Each length of cleat will have at least 3 anchor points where the load is transferred thru the drywall and into the studs.	29-Jun-26
6	24-Jun-26	24-Jun-26	Is the sign LEDs expected to be hard-wired into an existing 110V junction? Or must the sign be wired with a single removeable plug? If the latter, how long must the cord be to reach the outlet? Is the switch expected to be near the plug, on the wire, or on the sign material itself? Is the customer requesting an electrical inspection and Certificate of Compliance; or that the vendor simply comply with NFPA 70?	For electrical connection - we intend to plug this into the outlet directly behind this sign	29-Jun-26