Sources Sought Synopsis

The Department of Housing and Urban Development (HUD) is issuing this sources sought synopsis as a means of conducting market research to identify parties having an interest in and the resources to support this requirement for a business intelligence platform that supports the storage of both current and historical data, enabling customizable data analytics and reporting related to the servicing of FHA-insured mortgages. The result of this market research will contribute to determining the method of procurement. The applicable North American Industry Classification System (NAICS) code assigned to this procurement is 541611 Administrative Management and General Management Consulting Services. Product Service Code (PSC) R408 Support- Professional: Program Management/Support.

There is no solicitation at this time. This request for capability information does not constitute a request for proposals; submission of any information in response to this market survey is purely voluntary; the government assumes no financial responsibility for any costs incurred.

If your organization has the potential capacity to perform these contract services, please provide the following information: 1) organization name, address, email address, website address, telephone number, and size and type of ownership for the organization; and 2) tailored capability statements addressing the particulars of this effort, with appropriate documentation supporting claims of organizational and staff capability. If significant subcontracting or teaming is anticipated in order to deliver technical capability, organizations should address the administrative and management structure of such arrangements.

The government will evaluate market information to ascertain potential market capacity to 1) provide services consistent in scope and scale with those described in this notice and otherwise anticipated; 2) secure and apply the full range of corporate financial, human capital, and technical resources required to successfully perform similar requirements; 3) implement a successful project management plan that includes: compliance with program schedules; cost containment; meeting and tracking performance; hiring and retention of personnel and risk mitigation; and 4) provide services under a performance based service acquisition contract.

Based on the responses to this sources sought notice/market research, this requirement may be set-aside for small businesses or procured through full and open competition, and multiple awards may be made. Telephone inquiries will not be accepted or acknowledged, and no feedback or evaluations will be provided to companies regarding their submissions.

Submission Instructions: Interested parties who consider themselves qualified to perform the above-listed services are invited to submit a response to this Sources Sought Notice by July 10, 2026, not later than 12 pm ET. All responses under this Sources Sought Notice must be emailed to Dwayne Gist at dwayne.e.gist@hud.gov . Additional information on the required services is listed below.

If you have any questions concerning this opportunity, please contact: Dwayne. E. Gist, at dwayne.e.gist@hud.gov .

Background:

HUD's Federal Housing Administration (FHA) administers the single-family mortgage insurance program. FHA insures approved lenders against the risk of loss on loans they finance for the purchase, and in some instance rehabilitation, of single-family homes. When an FHA insured loan goes into default, the lender is required to evaluate each defaulted borrower for loss mitigation, and if loss mitigation is not feasible, the lender may proceed to foreclosure. After foreclosure, the lender conveys the foreclosed property to HUD and files a claim for insurance benefits.

General Description of Work:

Housing and Urban Development's (HUD), Office of Housing, is seeking to obtain a FedRAMP compliant Business Service Provider (BSP) Support Services to operate and provide a web-based system, maintain, and enhance flexible manipulation of data and system performance, and train HUD users of the Single Family - Data Analysis and Reporting Tool (SF-DART). Services shall include:

- Transition In
- Project Management, Support, and Reporting
- Data Analytic and Reporting Services
- Servicer Performance – Tier Ranking Systems II (TRS II)
- Training
- Help Desk (Optional Task)
- System Information Technology
- Transition Out (Optional Task)

Contemplated dollar value of the project:

Please provide a rough order magnitude

Contemplated place of performance:

Contractor's Facility