STATEMENT OF WORK (SOW)
FOR
SMTC Firearms Training Simulator Maintenance Service

1.0 GENERAL

1.1 BACKGROUND

Existing Inveris 100 mil Firearms Training Simulator is utilized to train 70% of all students for small arms pre-marksmanship, marksmanship remediation, and judgement-based engagement training. Due to the frequent utilization of the firearms simulator, weapon systems such as the MK-19, M2, M240G, M4, Drop-In Lowers (DILR), Glock 17, Glock 19, M4/DILR/Glock 17/19 Magazines, air hoses, and air hose connectors become damaged and need repair or replacement. Original knowledge of the equipment, depot level repair with immediate access to simulator parts and periodic maintenance is needed to keep equipment 100% mission capable.

1.2 SCOPE

This statement of work (SOW) sets forth the requirements for the Special Missons Training Center (SMTC) Inveris 100 mil simulated weapons maintenance and repair.

2.0 SPECIFIC REQUIREMENTS

The requirement is to procure firearm simulator specific equipment extended warranty service in the form of simulator weapons maintenance and repair, and simulator system maintenance. This will be accomplished by shipping non-functioning equipment to contractor's facility for evaluation and repair. Warranty will include the expense of shipping damaged equipment to contractor's site and repaired equipment back to SMTC. On-Site system grooms and operator training support will be exercised as required via an established option on the contract.

List of SMTC equipment by serial number requiring extended warranty service in support of depot level maintenance and repair.

Glock 17	Glock 19	DILR	M4	M2	MK19	240
AGAB288	BRWP259	1780	OD267682	1213560	1246	C04207
ABPC386	BRWP256	1783	OD267706	1282391	1250	FN140084
AGAB114	AFYB226	1779	OD267677	603091	1251	C02949
ABPC819	AFYB140	1782	OD267680	801201	1253	FN141433
BSVN290	AFYB136	1784	OD267676	A0003	1254	FN68282
	AFYB138	1778	OD267684	1857148	1258	FN84410
	AFDM368	1785	OD267678	801184	1275	FN95452
	BRWP261	1786	OD267713	819767	1252	RA1186
	BRWP260	1781	OD267641	859111	571	NG0134
	AFYB221	1800	OD267711			NG0163
	AFYB229		OD267703			NG0191
	AFYB137		OD267681			NG0130
						C02396
						FN95500

						R0118
TOTAL:17		TOTAL:22		TOTAL: 18		TOTAL:15

M4/Glock Mags
Mags x 29

2.1 TASK ONE: IDENTIFY UNSERVICABLE WEAPONS

2.1.1 The Government Representative (GR) will Identify unserviceable weapons through routine inspections of weapon systems, or from instructor feedback. Once Identified the GR will fill out the Return Merchandise Authorization form (RMA) to submit to InVeris for confirmation that weapon is under warranty.

2.2 TASK TWO: COORDINATE SHIPPING

2.2.1 Once the contractor has confirmed that unserviceable weapon is covered under warranty, contractor will provide a shipping label via email to GR to be attached to the shipping container. Contractor will coordinate shipping through their desired shipping company at their expense.

2.3 TASK THREE: REPAIR UNSERVICABLE WEAPONS

2.3.1 Upon receiving unserviceable weapon system to the contractor's facility, the contractor will have 30 days to repair the weapon system. If there is a delay, the contractor is to contact the simulations manager to inform them of the delay and approximate time to expect the weapon.

2.4 TASK FOUR: SHIP REPAIRED WEAPONS BACK TO SMTC

2.4.1 After completing the service on the weapon system the contractor is to box the weapon in a shipping container and ship the weapon back to the SMTC at no cost to the government.

3.0 CONTRACTOR PERSONNEL
It is the responsibility of the contractor to propose qualified contractor personnel to perform all requirements specified in the SOW.

3.2 CONTINUITY OF SUPPORT
The Contractor must ensure that the contractually required level of support for this requirement is maintained at all times.

3.5 EMPLOYEE IDENTIFICATION
3.5.1 Contractor employees visiting Government facilities must wear an identification badge that, at a minimum, displays the Contractor name, the employee's photo, name. Visiting Contractor employees must comply with all Government escort rules and requirements. All Contractor employees must identify themselves as Contractors when their status is not readily apparent and display all identification and visitor badges in plain view above the waist at all times.

3.5.2 Contractor employees working on-site at Government facilities must wear a Government issued identification badge. All Contractor employees must identify themselves as Contractors when their status is not readily apparent (in meetings, when answering Government telephones, in e-mail messages, etc.) and display the Government issued badge in plain view above the waist at all times.

3.6 EMPLOYEE CONDUCT
Contractor's employees must comply with all applicable Government regulations, policies and procedures (e.g., fire, safety, sanitation, environmental protection, security, "off limits" areas, wearing of parts of DHS uniforms, and possession of weapons) when visiting or working at Government facilities. The Contractor must ensure Contractor employees present a professional appearance at all times and that their conduct must not reflect discredit on the United States or the Department of Homeland Security. The Project Manager must ensure Contractor employees understand and abide by Department of Homeland Security established rules, regulations and policies concerning safety and security.

3.7 REMOVING EMPLOYEES FOR MISCONDUCT OR SECURITY REASONS
The Government may, at its sole discretion (via the Contracting Officer*), direct the Contractor to remove any Contractor employee from DHS facilities for misconduct or security reasons. Removal does not relieve the Contractor of the responsibility to continue providing the services required under the contract. The Contracting Officer will provide the Contractor with a written explanation to support any request to remove an employee.

4.0 OTHER APPLICABLE CONDITIONS

4.1 SECURITY
Contractor access to classified information is not currently required under this SOW.

4.2 PERIOD OF PERFORMANCE
The period of performance for this contract is a one-year base period with four one-year option periods as follows:

Base Period	*Sep 24, 2026 through Sep 23, 2027*
Option Period One	*Sep 24, 2027 through Sep 23, 2028*
Option Period Two	*Sep 24, 2028 through Sep 23, 2029*

4.3 PLACE OF PERFORMANCE
The primary place of performance will be the Contractor's facilities with frequent visits to the United States Coast Guard at BLDG BB6, Camp Lejeune, NC, 28547.

4.4 HOURS OF OPERATION
Contractor employees must generally perform all work between the hours of 7:30am and 3:30pm EST, Monday through Friday (except Federal holidays). However, there may be occasions when Contractor employees must be required to work other than normal business hours, including weekends and holidays, to fulfill requirements under this SOW.

4.5 GENERAL REPORT REQUIREMENTS
The Contractor must provide all written reports in electronic format with read/write capability using applications that are compatible with DHS workstations

5.0 GOVERNMENT FURNISHED RESOURCES
The Government will provide all necessary information, data and documents to the Contractor for work required under this contract.

6.0 CONTRACTOR FURNISHED PROPERTY
The Contractor must furnish all facilities, materials, equipment and services necessary to fulfill the requirements of this contract, except for the Government Furnished Resources specified in SOW 2.0 and SOW 5.0.

7.0 GOVERNMENT ACCEPTANCE PERIOD
The unit Technical Representative will review deliverables prior to acceptance and provide the contractor with an e-mail that provides documented reasons for non-acceptance. If the deliverable is acceptable, the Technical Representative will send an e-mail to the Contractor notifying it that the deliverable has been accepted.

7.1 The Technical Representative will have the right to reject or require correction of any deficiencies found in the deliverables that are contrary to the information contained in the Contractor's accepted proposal. In the event of a rejected deliverable, the Contractor will be notified in writing by the Technical Representative of the specific reasons for rejection. The Contractor may have an opportunity to correct the rejected deliverable and return it per delivery instructions.

7.2 The Technical Representative will have five business days to review deliverables and make comments. The Contractor must have five business days to make corrections and redeliver.

7.3 All other review times and schedules for deliverables must be agreed upon by the parties based on the final approved Project Plan. The Contractor must be responsible for timely delivery to Government personnel in the agreed upon review chain, at each stage of the review. The Contractor must work with personnel reviewing the deliverables to assure that the established schedule is maintained.