Performance Work Statement (PWS)

Base Year

20260110

Emergency Dispatching Service

Table of Contents

INTRODUCTION **1**
1.1 Background 1
1.2 Objectives 1
1.3 Climatic Conditions 2
1.4 Facility Access 2
1.5 Traffic Flow 2
1.6 Drainage 2
1.7 Restoration of Landscape Damage 2
1.8 Dust Suppression 2
2.0 REQUIREMENTS **2**
2.1 Description of Services 2
2.1.1 Non-Personal Services 2
2.1.2 General Information 3
2.1.3 Place of Performance and Hours of Operation. 3
2.1.4 Federal Holidays 3
2.1.5 Travel/Temporary Duty 8
2.1.6 Emergency Services 8
2.1.7 Contract Administration and management. 4
2.1.8 COR/ACOR Functions 5
2.1.9 Quality Control (QC) 5
2.1.10 Subcontract Management. 5
2.1.11 Contractor Employees 5
2.1.12 Business Relations 7
2.2 Work Management. 7
2.2.1 Coordination 7
2.2.2 General Fund Enterprise Business System (GFEBS). 7
2.3 As-Builts and Geospatial Information System (GIS). 8
2.3.1 Maintain As-Builts 8
2.3.2 Real Property Records Updates 9
2.3.3 GIS 9

2.3.4 GIS Support Services 9
2.3.5 GIS Files 9
2.3.6 Other Documents 9
2.4 Historic Property or Archaeological Site 9
2.4.1 Repair and Replacement 9
2.5 Special Requirements 10
2.5.1 Security. 10
2.5.2 Security Training. 10
2.5.3 Safety 10
2.5.4 Training, Physical Requirements, or other Expertise Required. 10
2.5.5 Environmental Requirements. 11
2.5.6 Contingency Plans. 11
2.6 Job Order Contract (JOC) Quality Assurance (QA)/Inspection Support. 12
2.6.1 Project Support. 12
3.0 PERFORMANCE REQUIREMENTS AND STANDARDS 12
3.1 High Level Objectives (HLO). 12
3.1.1 Performance Task Requirements, Standards and Acceptable Quality Levels (AQLs). 12
3.2 Transition 13
3.3 Contractor Manpower Reporting Application (CMRA). 13
3.3.1 Reporting Labor Hours 13
4.0 PERFORMANCE REQUIREMENTS SUMMARY (PRS) MATRIX 14
4.1 Quality Assurance 15
4.2 Quality Control Plan (QCP) 15
5.0 COMMON LEVELS OF SERVICE (CLS) 16
6.0 DELIVERABLES 16
7.0 RELATED DOCUMENTS. 19
7.1 Definitions and Acronyms 19
7.1.1 Definitions 19
7.1.2 Acronyms 28
7.2 Applicable Directives, Publications. 30
7.3 Technical Exhibit (TE). 39
7.4 Government-Furnished Material (GFM)/Property (GFP)/Equipment (GFE) 41

7.4.1 Utilities 41
7.3 Contractor-Furnished Material (CFM)/Property (CFP)/Equipment (CFE) 42
7.5.1 Contractor-Furnished Material and Responsibilities 42
7.5.2 Contractor-Furnished Items 42
7.5.3. Contractor Facilities.....42
7.6 U.S. Department of Labor (DOL) Wage Determination (WD).....42

Introduction. This is a non-personal services contract to provide emergency dispatching of Devens RFTA Police and Security elements. The Government will not exercise any supervision or control over the contract service providers. The Contractor shall perform to the standards specified in this Performance Work Statement (PWS). Contract service providers shall be accountable solely to the Contractor who, in turn is responsible to the Government. The Contractor shall Provide to Devens RFTA Directorate of Emergency Services (DES) all telecommunications services as outlined in the local dispatch center' SOP; supply Devens RFTA DES with all requested documents (hard copies) BOP, warrants, and license or registration information as needed; notify the Devens RFTA Police Supervisor of any unauthorized requests or actions by members of the department; provide the Devens RFTA installation community all emergency 911 phone services to include Reverse 911 service calls; manages all administrative aspects of the National Criminal Intelligence Center (NCIC) / Criminal Justice Information Services (CJIS) services for Devens RFTA DES operations; and provides communication capabilities between the Devens RFTA Police department and the local Municipal and State Police Departments.

1.1 Background. The dispatch contract will provide all emergency 911 services, to include monitoring all 911 phone calls from the Devens RFTA installation, dispatching patrol cars to the recorded address of these calls and dispatch ambulances and fire services to these calls, if needed. Dispatch services will also inform the police department by radio of all active fire and burglar alarms that are received from the addresses located on the installation. Dispatch services will provide any information needed on vehicle registrations whether the vehicle has an active or inactive registration with the state of origin as well as verification of the individuals' driver's license status. Devens RFTA is located in the state of Massachusetts, right between Middlesex and Worcester County and consists of approximately 700 acres and 225 buildings. The population base consists of approximately 200 to 2500 military members (depending on training dates), Government civilians, and Contactor personnel, but with no on-post housing special consideration was given to using in-house governmental personnel however this is a unique service. Emergency dispatch services can only be provided by local dispatch centers that have a current switch board that is tied into the local telephone service. To change this would be a separate contract to move the switchboard which would be at a substantially higher cost than this contract.

1.2 Objectives. The Contractor shall ensure all work accomplished in the performance of this PWS meets all applicable Federal, State, and local laws, regulations, and directives to include, but not limited to, the publications in Section 7, Related Documents.
The Contractor shall compile historical data, prepare required reports, and submit all information as specified by the Deliverables presented in the contract. The Contractor shall ensure all work in support of mission requirements tendered to the Government for acceptance conform to the measurable performance standards of quality, timeliness, and quantity specified in the PWS of this contract.

The intent is to establish work requirements that are performance-based and results-oriented. The Contractor shall determine the best and most cost-effective ways to fulfill

providing emergency dispatching services and their component needs, emphasizing innovation and commercial best practices.

1.3 Climatic Conditions. The average annual rainfall is 47.9 inches; with the wettest months being April - July. The average annual snowfall is 56.1 inches, with snowfall expected during the period of October – April. The average frost-free period (growing season) during the year is about 200 days. The first killing frost may be expected about October, and the last killing frost generally occurs in April. The average annual maximum and minimum temperatures are approximately 37 and 76 degrees Fahrenheit, respectively. Monthly normal temperatures ranged from a low of 37 degrees in the month of January to a high of 76 degrees in the month of June. Summer temperatures often reach 90 degrees Fahrenheit, while sub-freezing weather is common during the winter months.

1.4 Facility Access. The Contractor shall ensure access to all fire detection and suppression systems in case of emergencies or for other Fire Department purposes. The Contractor shall inform the Fire Department point-of-contact (POC), prior to outages that will impact the function of the system, special problems or circumstances, which require Fire Department inspection. The Fire Department will reset alarm systems to operational status.

1.5 Traffic Flow. The Contractor shall maintain the free flow of traffic during surfaced area maintenance. The Contractor shall notify the Contracting Officer (KO), in writing, a minimum of fourteen (14) calendar days in advance of any scheduled closure of streets. Emergency road closures shall be coordinated with the Contracting Officer Representative (COR) or Alternate Contracting Officer Representative (ACOR).

1.6 Drainage. Maintenance work performed under this contract shall not impede drainage. N/A

1.7 Restoration of Landscape Damage. Trees or other landscape features damaged by the Contractor's operations shall be restored at no additional cost to the Government. The COR/ACOR will decide the method of restoration for trees or whether damaged trees will be removed.

1.8 Dust Suppression. The Contractor shall perform dust suppression as directed by the COR/ACOR. N/A

2.0 Requirements.

2.1 Description of Services. *See Section 5.0 for the specific CLS or Functional Area (FA).*

2.1.1 Non-Personal Services. The Government and the Contractor understand and agree that the services to be delivered are non-personal services, and both parties recognize and agree that no employer-employee relationships exist between the

Government and the Contractor and/or between the Government and the Contractors employees. Contactor personnel performing under this contract shall not be placed in a position where they are employed by a Federal Officer or are under the supervision, direction, or evaluation of a Federal Officer, military or civilian. The Government will neither supervise contractor employees nor control the method by which the contractor performs the required tasks. Under no circumstances will the Government assign tasks to, or prepare work schedules for, contractor employees. It shall be the responsibility of the contractor to manage its employees and to guard against actions that are of the nature of personal services or give the perception of personal services. If particular actions constitute or are perceived by the contractor to constitute personal services, it shall be the contractor's responsibility to notify the Procuring Contracting Officer (PCO) or Administrative Contracting Officer (ACO) immediately.

2.1.2 General Information.

2.1.2.1 Period of Performance (PoP). The PoP consists of 4 years and 6 months. The PoP is as follows:

Baseline Period of Performance is 30 September 2026 to 30 March 2027
Option Year 1 Period of Performance is 31 March 2027 to 30 March 2028
Option Year 2 Period of Performance is 31 March 2028 to 30 March 2029
Option Year 3 Period of Performance is 31 March 2029 to 30 March 2030
Option Year 4 Period of Performance is 31 March 2030 to 30 March 2031

2.1.3 Place of Performance and Hours of Operation.

2.1.3.1 Place of Performance. The work to be performed under this contract will be performed at the locations listed in Technical Exhibit (TE).

2.1.3.2 Hours of Operation. The Government's regular (normal) hours are from 0700 – 1600 hours, except Federal holidays or when the Government facility is closed due to local or national emergencies, administrative closings, or similar Government directed facility closings. The Contractor shall conduct business during a 24 hour period due to the unique nature of monitoring alarms and 911 calls for service.

2.1.4 Federal Holidays. The Contractor’s performance shall not be required on the Federal public holidays listed below. Holidays occurring on weekends will be observed as directed by the Federal calendar (5 U.S.C. 6103).

New Year’s Day
Martin Luther King Jr.’s Birthday
President’s Day
Memorial Day
Juneteenth
Christmas Day
Independence Day
Labor Day
Columbus Day
Veteran’s Day
Thanksgiving Day

2.1.4.1 N/A

2.1.4.2 Installation Closures. When an unforeseen installation closure occurs on a regularly scheduled day of work, the Contractor shall:

a. Reschedule the work to be performed the following day unless the following day is a Saturday, Sunday, a legal public holiday, and when routine work is not scheduled for that day; or

b. Reschedule the work on any day mutually satisfactory.

2.1.4.3 N/A

2.1.7 Contract Administration and management.

2.1.7.1 Post Award Conference/Performance Evaluation Meetings. The Contractor shall attend the post award conference convened by the contracting activity or contract administration office IAW FAR Subpart 42.5. The KO and COR/ACOR will meet quarterly with the Contractor to review the Contractor's performance. Written minutes of meetings will be recorded by the Government and signed by both the Program Manager and the KO. The written minutes will be distributed within five (5) workdays after the meeting. If the Contractor does not concur with any portion of the minutes, recorded by the Government, the non-concurrence shall be provided in writing to the KO within two (2) calendar days following receipt of the minutes.

2.1.7.2 Notwithstanding the Contractor’s responsibility for total management during the performance of this contract, the administration of the contract requires maximum coordination and cooperation between the Government and the Contractor.

2.1.7.3 The following provides the roles and their respective authority during the performance of the contract:

2.1.7.3.1 Contracting Officer (KO). The KO is the only person authorized to direct changes in any of the requirements under this contract, and, notwithstanding any provisions contained elsewhere in this contract, said authority remains solely with the KO. In the event the Contractor makes any change at the direction of any person other than the KO, the change shall be considered to have been made without authority and solely at the risk of the Contractor. All contract administration will be affected by the KO. Communications pertaining to contractual administrative matters shall be addressed to the KO. No changes in or deviation from the terms and conditions shall be affected, without a written modification to the contract, executed by the KO authorizing such changes. The KO will approve all submittals and plans required in this PWS.

2.1.7.3.2 Contracting Officer’s Representative (COR). The KO will appoint a COR during the performance of this contract. Additional Government personnel may be assigned to assist in contract oversight IAW AR 70-13, *Management and Oversight of Service Acquisitions*. Other surveillance personnel may be designated as COR or ACOR, and

shall be trained and appointed IAW DoDI 5000.72, *DoD Standard for Contracting Officer's Representative (COR) Certification* and DFARS 201.602-2. The ACOR will serve as on-site representatives of the COR in performance of actual contract surveillance, if they meet all COR training, experience requirements, and are appointed by the KO as an ACOR. The COR/ACOR will provide assistance in identification and resolution of problems, conflicts in priority, subtask requirement definitions, and other operations type problems. The COR/ACOR will perform IAW the responsibilities and duties identified in the appointment letter.

2.1.7.3.2.1 COR Authority. A letter of designation will be issued to the COR/ACOR by the KO. A copy of the letter will be sent to the Contractor. The letter of designation states the responsibilities and limitations of the COR/ACOR, especially with regard to changes in cost, price estimates, or changes in delivery dates. The COR/ACOR is not authorized to change any of the terms and conditions with regard to cost, quantity, or schedule of the resulting order.

2.1.7.3.3. The Contractor shall not in any way represent the United States (U.S.) Government, or that it has the authority to contract or procure supplies for the account of the United States of America (USA).

2.1.8 COR/ACOR Functions. The COR/ACOR monitors all technical aspects of the contract and assists in contract administration. The COR/ACOR is authorized to perform the following functions: assure the Contractor performs the technical requirements of the contract; perform inspections necessary in connection with contract performance; maintain written and oral communications with the Contractor concerning technical aspects of the contract; issue written interpretations of technical requirements; monitor, document, and report Contractor's performance and notify both the KO and Contractor of any deficiencies; coordinate availability of Government-Furnished Property, and coordinate site entry of Contractor personnel.

2.1.9 Quality Control (QC). Quality Control is the responsibility of the Contractor. The Contractor shall provide a Quality Control Plan (QCP) five (5) business days before contract start. The Contractor shall provide and maintain a QCP that is acceptable to the KO. Changes to the Contractor's QCP shall be submitted to the KO for review and approval within five (5) business days prior to implementation.

2.1.9.1 The Contracting Officer Representative Tracking (CORT) Tool (https://wawf.eb.mil/xhtml/auth/home/home.xhtml#) shall be used for nomination, tracking, documentation, and management of CORs IAW DoDI 5000.72, DFARS 201.602-2 and PGI 201.602-2.

2.1.10 Subcontract Management. N/A

2.1.11 Contractor Employees.

2.1.11.1 Key Personnel.

2.1.11.1.1 The Contractor shall provide a Program Manager who is responsible for the performance of the work. The Program Manager shall have full authority to act for the Contractor on all contract matters relating to daily operation of the contract. The name of the Program Manager shall be provided by the Contractor to the KO. The Program Manager shall be available between 0700 - 1600 hours, Monday through Friday except Federal holidays or when the Government facility is closed for administrative reasons. Contractor personnel performing work under this contract shall have and maintain a local background level check, applicable with MA State laws for requiring dispatch employment at time of the contract start date and for the life of the contract. The Program Manager and any individuals designated as key personnel shall be able to understand, speak, read, and write the English language.

2.1.11.1.2 N/A

2.1.11.1.3 All Contractor employees shall be legal U.S. residents. The Contractor shall immediately remove any employee that is not a legal U.S. resident. The Contractor personnel shall be able to communicate clearly in the English language.

2.1.11.1.4 Qualification Standards. The Contractor shall inspect, repair, and maintain systems and components associated with facilities listed in real property records as required throughout this contract utilizing properly trained, skilled, and qualified employees or subcontractor personnel. The Contractor shall provide objective evidence of key personnel qualifications and years of experience to the KO for review and acceptance.

2.1.11.1.5 Contractor Identification. The Contractor shall ensure all personnel be identified as a Contractor to distinguish themselves (*e.g.,* badge, company logo, or uniform) from Government employees. The Contractor shall ensure all correspondence and reports produced are marked as Contractor products or that Contractor participation is disclosed.

2.1.11.1.6 Standards of Conduct. Contractor personnel's conduct shall not reflect discredit upon the Government. The Contractor shall ensure all personnel present a professional appearance while working on the Government installation. The Contractor's employees shall observe and comply with all local policies and procedures concerning fire, safety, environmental protection, sanitation, security, and possession of firearms or other lethal or illegal weapons or substance. The Contractor shall ensure all Contractor employees, providing services under this contract, conduct themselves and perform services in a professional, safe, and responsible manner. The Contractor shall remove, from the job site, any employee for reasons of misconduct or security. The Contractor shall ensure employee conduct complies with 41 USC 423, *Procurement Integrity*. The Contractor shall also ensure that no Contractor employees conduct political related activities or events on the installation.

2.1.11.1.7 Contractor Hiring Restrictions. The Contractor shall not hire or sub-contract with off duty or former Government employees whose employment would result in a conflict with AR 600-50, *Standards of Conduct*.

2.1.11.1.8 N/A

2.1.12 Business Relations. The Contractor shall successfully integrate and coordinate all activity needed to execute the requirement of this PWS. The Contractor shall manage the timeliness, completeness, and quality of problem identification to a degree acceptable to the Government. The Contractor shall provide to the COR/ACOR corrective action plans, timely identification of issues, and effective management of subcontractors within 14 days or at a mutually agreed upon date. The Contractor shall ensure customer satisfaction and professional and ethical behavior of all Contractor personnel.

2.2 Work Management. *Applicable only for CLS 411, 414, and 420*.

2.2.1 Coordination. The Contractor shall schedule and coordinate with the COR/ACOR to minimize disruptions to the facility mission.

2.2.2 General Fund Enterprise Business System (GFEBS). GFEBS is the web-based asset and accounting system that is used as the key component for work that is performed on the Garrison. The Government will use GFEBS as a production scheduling and contract monitoring system for determining the status of work, maintenance, and repair expenditures against individual facilities, as well as minor construction and alteration (new work) project expenditures. The Government will establish and provide the Contractor with work center(s), activity types, and activity rates upon contract award. GFEBS is the official system of record for all Real Property Maintenance Activity (RPMA).

2.2.2.1 GFEBS Certification. The Contractor shall possess a working knowledge of GFEBS and shall complete GFEBS training modules provided by the Government within thirty (30) days of being employed. The Contractor shall provide certificates of completion for all roles required to perform the requirements of the position. The Contractor shall be responsible for GFEBS data entry and reporting. The project status analyst shall have, at a minimum, three (3) years of GFEBS experience, specifically dealing with Property, Plant, and Equipment (PPE), business intelligence, and projects.

2.2.2.2 Preventive Maintenance Orders (PMO). The Contractor shall respond to and complete scheduled PMO work within one (1) week, IAW the PM scheduled work issued by GFEBS, or by the time specified on the GFEBS preventive maintenance plan/work order. PM work shall comply with the local Directorate of Public Works (DPW) and IMCOM GFEBS business rules; and the *IMCOM Facility Maintenance Instruction*, referenced in TE. The PM program will adjust as IMCOM or the local DPW issues subsequent directives or guidance.

2.2.2.3 Operations Work Orders (OWO). The Contractor shall respond to and complete individual tasks related to OWOs. An OWO is recurring maintenance, cyclical in nature, outside of GFEBS scheduled PM, requested demand maintenance, or projects. PM performed under an OWO will migrate to a PMO in GFEBS.

2.2.2.4 GFEBS Support. All Demand Maintenance Orders (DMO), Preventive Maintenance Orders (PMO), Operational Work Orders (OWO), and Project Work Orders (PWO) shall be entered into the applicable modules in GFEBS within established timelines. The Contractor shall enter all approved Work Requests that have not been entered into GFEBS within thirty (30) days after contract award. The Contractor shall enter all labor and material costs into GFEBS within two (2) working days of the DMO or work phase completion. The Contractor shall input, correct errors, and maintain data in the GFEBS database management system. The Contractor shall use GFEBS to export data for reports.

2.2.2.4.1 Database Tasks/Requirements. The Contractor shall accomplish tasks to manage internal and external databases associated with activities created and documented in GFEBS, analyzing to continuously improve efficiency, effectiveness, and quality. The Contractor shall create PMOs and make changes to the GFEBS PMO maintenance plans, as directed by the COR/ACOR. The Contractor shall compile data on performance, prepare recurring and special reports, and respond to a variety of internal and external customer requests to include order creation, status, and general information. The Contractor shall review, verify, and provide feedback to stakeholders and leadership. The Contractor shall correct discrepancies on Labor and Equipment forms within the database prior to final GFEBS submission.

2.2.3 Travel/Temporary Duty. N/A

2.2.4 Emergency Services. The service provided is emergency in nature. Dispatching services will provide around the clock radio/communication, dispatching, alarm monitoring, and criminal background support during normal daily operations. Dispatching services maybe modified or increased dependent on any real-world emergencies or natural disasters.

2.2.4.1 The Contractor or their employees shall immediately notify their supervisor of any accident requiring emergency medical treatment. The Contractor shall notify the KO or COR/ACOR immediately, not later than (NLT) two (2) hours of the incident.

2.2.4.2 The Contractor shall be responsible for the emergency medical treatment services for Contractor personnel.

2.3 As-Builts and Geospatial Information System (GIS). *Applicable only for CLS 411, 414, and 420*.

2.3.1 Maintain As-Builts. The Contractor shall maintain as-built drawings. The Contractor shall be provided one (1) hard copy and an electronic connection to GIS for

the detailed installation maps in TE. The maps to be provided are the following: Heating & Cooling System, Installation Grounds, and Nature Trails System. Utility repairs, component replacements, modifications, alterations, and additions to all systems and components shall be electronically redlined as well as on the hard copy maps upon completion of work. The Contractor shall redline annotate all components replaced during the period of the contract and annotate all items removed from service.

2.3.1.1 Support. Hard copy markups and electronic redlines shall be delivered to the COR/ACOR at the completion of each major project as identified by the COR/ACOR or, at a minimum, at the end of each contract-year quarterly cycle. The changes shall be integrated into the master data set of GIS, maintained by the DPW, printed and returned to the Contractor as a revision of the Contractor information set. The Contractor shall validate all maps for accuracy and content. The Contractor shall be responsible for provision of all computer hardware as required to prepare, supervise, and record redline drawings using Intergraph™ GIS software, which the DPW will provide.

2.3.1.2 Training. The COR/ACOR will provide copies of software to the Contractor for use on client computers in conjunction with this contract. The Government will provide up to forty (40) hours training on the use of the software to Contractor employees over a one-week period. The purpose of this software and training shall be to provide the Contractor with the ability to accomplish electronic redline markups and conduct analyses of information relevant to ongoing work projects, anticipated work projects, and the ability to assist in evaluating operational impacts as a result of system failure. All electronic data and hard copy maps remain the property of the DPW and shall be turned over to the COR/ACOR upon completion of the contract.

2.3.2 N/A

2.3.3 N/A

2.3.4 N/A

2.3.5 N/A

2.3.6 Other Documents. The Contractor shall update and maintain other documents, which include the following: local user agreement, technical support agreement, and records management agreement.

2.4 N/A

2.4.1 Repair and Replacement. The Contractor shall report damages to the COR/ACOR within 8 hours. The Contractor shall repair or replace parts with products similar in appearance to the original. Repairs, renovation, or replacement to historic buildings must be approved by the KO. The Contractor shall coordinate work through the Cultural Resources Manager. The Contractor shall comply with the appropriate provisions and stipulations of the Secretary of Interior's "*Standards for Rehabilitation and Guidelines for*

Rehabilitating Historic Buildings" (Revised 1983) and the Integrated Cultural Resources Management Plan (TE). Location maps are available at the DPW.

2.5 Special Requirements

2.5.1 Security

2.5.1.1 N/A – Service contract that does not require dispatch employees the need to access Devens RFTA property.
2.5.1.2 N/A

2.5.1.3 N/A

2.5.1.4 The Contractor shall provide all information required for background checks to meet installation access requirements, to be accomplished by the installation Provost Marshall Office, Director of Emergency Services, or Security Office.

2.5.1.5 Physical Security. N/A

2.5.2 Security Training.

2.5.2.1 iWATCH Training. The Contractor shall brief the local iWATCH program (training standards provided by the RA's Anti-Terrorism Officer (ATO)) to all of the Contractor's employees and associated subcontractors. This training is used to inform employees of the types of behavior to watch for and instruct employees to report suspicious activity to the COR/ACOR. The Contractor shall complete the training within thirty (30) calendar days of contract award and within five (5) calendar days of new employees commencing performance with the results reported to the COR/ACOR NLT thirty (30) calendar days after contract award.

2.5.3 Safety. The Contractor shall safeguard and maintain all Government and Contractor property, as well as provide for the safety and well-being of personnel employed under this contract. The Contractor shall comply with AR 385-10, *The Army Safety Program*.

2.5.3.1 Safety Plan. N/A

2.5.3.2 Occupational Safety and Health. The Contractor shall comply with the Occupational Safety and Health Administration (OSHA) standards. The Contractor shall comply with all applicable Federal, State, and local laws, regulations, and directives.

2.5.4 Training, Physical Requirements, or other Expertise Required.

2.5.4.1 The Contractor shall ensure all Contractor's employees and associated subcontractors are certified or licensed in the specific areas required by the State of Massachusetts. The Contractor shall ensure employees are certified or licensed in the appropriate field of dispatching and emergency response.

2.5.5 Environmental Requirements.

2.5.5.1 Green Procurement. Section 6002 of the *Resource Conservation and Recovery Act of 1976* (RCRA) requires the use of recycled and recovered products identified in the EPA's Comprehensive Procurement Guidelines.

2.5.5.2 The Contractor shall use these recycled or recovered products unless they cannot be procured within a reasonable period of time not to exceed seven (7) calendar days; at prices not to exceed five (5) percent of prevailing rates; or the product(s) does not meet technical or performance standards. EPA Guidelines are the minimum requirement. The Contractor shall use materials and products commonly used in industry. The Contractor shall maintain records and submit an annual report to the COR/ACOR, along with the annual certification required by FAR 52.223-9 (*Certification and Estimate of Percentage of Recovered Material Content for EPA Designated Items)*, upon completion of the base year and each option year.

2.5.5.3 Environmental Compliance. The Contractor shall comply with all Federal, State, local, and installation environmental laws, rules, plans, and policies. The Contractor shall use and store all materials, chemicals, and equipment used in the performance of services on the installation IAW with industry standards, local, State and Federal laws, and according to manufactures' recommendations. The Contractor shall be financially responsible for all fines and associated costs for hazardous waste management, transportation, and disposal of waste due to the Contractor's non-compliance. The Contractor shall submit Safety Data Sheets (SDS) for approval on all materials, five (5) days before delivery of the material, to the COR/ACOR. The Contractor shall provide upon request from the COR/ACOR all required data to meet environmental-mandated reporting requirements (e.g., air emission data, hazardous material storage/usage, herbicide/pesticide usage, solid/hazardous waste generation). The Contractor shall provide data to meet reporting deadlines and during compliance inspections upon request from the COR/ACOR.

2.5.5.4 Spill Plan. N/A

2.5.6 Contingency Plans.

2.5.6.1 General. The Contractor shall establish, maintain, and implement contingency plans for mobilization, disaster, and labor dispute contingencies. The plans shall assume no Government support to the Contractor workforce. The Contractor shall, within thirty (30) days of contract award, designate in writing a single contact Designated Contingency Coordinator (DCC) within the Contractor's organization. The DCC shall participate and coordinate with the installation contingency and mobilization planning activities. The DCC shall participate in the installation mobilization planning and execution conferences; and shall modify and maintain appropriate Contractor contingency plans to compliment or enhance corresponding installation plans. The Contractor shall submit all plans to the KO for approval.

2.5.6.2 Mobilization Contingency Plan. This plan shall establish procedures, personnel, and means of maintaining or expanding performance of all PWS requirements in the event of rapid deployment or sudden build-up of military forces. The Contractor shall submit a Mobilization Contingency Plan within (30) days of contract award.

2.5.6.3 Disaster Contingency Plan. This plan shall establish procedures, identify personnel, document essential PWS disaster services and identify the means of maintaining essential PWS services during disasters. Disaster means natural disaster (*e.g.,* earthquake, major storm, flash flood, or hurricane), utility outage, terrorist attack or other special circumstances identified by the Government. The Contractor shall submit a Disaster Contingency Plan within thirty (30) days of contract award.

2.5.6.4 Dispute Contingency Plan. This plan shall establish procedures and identify responsible personnel to provide the services below, with no interruption in the event of a labor dispute:

a. Identify and address critical Preventive Maintenance and inspection tasks,
b. Maintain electrical emergency generators, and
c. Process and execute emergency and urgent service and work orders.

The plan shall establish procedures and time frame to secure replacement personnel in the event of a strike; and shall also record the Contractor's experience with and establish Contractor procedures for collective bargaining. The Contractor shall submit a Labor Contingency Plan NLT contract start date.

2.5.6.5 Plan Updates. The Contractor shall update these plans as changes occur and shall submit a copy of the proposed plan to the KO for approval at least thirty (30) days prior to the proposed effective date of the updated plan.

2.6 Job Order Contract (JOC) Quality Assurance (QA)/Inspection Support. *Applicable only for CLS 411 and 420*.

2.6.1 Project Support. N/A

3.0 Performance Requirements and Standards.

3.1 High Level Objectives (HLO).

3.1.1 Performance Task Requirements, Standards and Acceptable Quality Levels (AQLs).

3.1.1.1 Damage Caused by Contractor. Damages caused by Contractor services shall be repaired at no cost to the Government. The Contractor shall notify the COR/ACOR and return the damaged equipment to its previous condition. The Contractor shall furnish all labor, materials, and equipment to perform the repair work.

3.1.1.1.2 Damage Report. The Contractor shall submit a monthly damage report to the COR/ACOR that annotates the damage, corrective action, and date corrected when applicable.

3.2 Transition (Phase In/Phase Out). N/A

3.3 Contractor Manpower Reporting Application (CMRA).

3.3.1 Reporting Labor Hours. The Office of the Assistant Secretary of the Army (Manpower and Reserve Affairs) operates and maintains a secure Army data collection site where the Contractor shall report all Contractor manpower (including subcontractor manpower) required for performance of this contract. The Contractor shall completely fill in all the information in the format using the following web address: https://CMRA.ARMY.MIL.

The required information includes the following:

a. Names of the KO and COR;
b. Contract number, including task and delivery order number;
c. Beginning and ending dates covered by reporting period;
d. Contractor's name, address, phone number, e-mail address, identity of Contractor employee entering data;
e. Estimated direct labor hours (including subcontractors);
f. Estimated direct labor dollars paid this reporting period (including subcontractors);
g. Total payments (including subcontractors);
h. Predominant Federal Service Code (FSC) reflecting services provided by Contractor (and separate predominant FSC for each subcontractor if different);
i. Estimated data collection cost;
j. Organizational title associated with the Unit Identification Code (UIC) for the Army Requiring Activity (RA) (the Army RA is responsible for providing the Contractor with its UIC for the purposes of reporting this information);
k. Locations where Contractor and subcontractors perform the work (specified by zip code in the U.S. and nearest city, country, when in an overseas location, using standardized nomenclature provided on website);
l. Presence of deployment or contingency contract language; and
m. Number of Contractor and subcontractor employees deployed in theater this reporting period (by country).

As part of its submission, the Contractor shall provide the estimated total cost incurred to comply with this reporting requirement.

Reporting period shall be the PoP not to exceed twelve (12) months ending thirty (30) September and then thirty (30) March following the Baseline year of each Government FY and must be reported by 31 April of each calendar year. The Contractor shall use a direct data transfer to the database server or fill in the fields on the website. The direct

transfer is a format for transferring files from a Contractor's system to the secure website without the need for separate data entries for each required data element at the website. The Contractor shall report the required information to the CMR system's secure database.

The COR/ACOR is responsible for verifying that the Contractor has reported the required data.

4.0 Performance Requirements Summary (PRS) Matrix.

Required Services	Performance Standard	Acceptable Quality Level (AQL)	Method of Surveillance	Incentive (Positive and/or Negative)
# 1. Contractor shall ensure all work accomplished meets all maintenance and repair standards listed in TE and all applicable Federal, State, and local laws, regulations and directives to include, but not limited to applicable publications in Section 7, Related Documents.	The Contractor shall provide services IAW PWS, para. 1.2.	2% Deviation from performance Standard; % calculated by dividing the number of defects by the number of observations.	Random Sampling and Customer Complaints; Inspections and complaint validations performed by the COR/ACOR.	Contractor compliance rate shall be utilized as objective evidence of contract compliance and documented into the CPAR System; Contractor shall re-perform the service.
# 2. The Program Manager shall be available after normal duty hours to serve as the central point of contact for Contractor operations.	The Contractor shall provide a central point of contact IAW PWS, para. 2.1.4.1.	Zero Deviation from performance standard	100% daily and verification/confirmation by the COR/ACOR.	Non-conforming services will result in Non-Conforming Reports issued to Contractor and potential negative CPARS report.
#3. The Contractor shall develop and maintain a Quality Control Plan approved by the KO.	The Contractor shall provide a QCP IAW PWS, para, 4.2.	Zero Deviation from performance standard.	Review and acceptance by the by the KO on submission of QCP and each revised QCP.	Non-conforming services will result in Non-Conforming Reports issued and a potential negative CPARS narrative.
# 4. The Contractor shall remove, from the job site, any employee for reasons of misconduct or security.	Employee conduct complies with 41 U.S.C. 423, Procurement Integrity, IAW PWS para. 2.1.11.1.6.	Zero Deviation from performance standard.	The COR/ACOR will review 100% of Contractor reported occurrences of Contractor employee misconduct, including but not limited to violations of any provision indicated at 41 U.S.C. 423, and/or security violation to ensure the offending employee is removed from the job site.	Non-conforming services will result in Non-Conforming Reports issued to Contractor and potential equitable adjustment by the Contracting Officer.

#5. Damages caused by Contractor services shall be repaired at no cost to the Government.	The Contractor shall notify the COR/ACOR and return the damaged area to its previous condition AW PWS, para. 3.1.1.1.	Zero Deviation from performance standard	COR/ACOR will review 100% of damage reports.	Non-conforming services will result in Non-Conforming Reports issued and a potential negative CPARS narrative.
#6. The Contractor will ensure that the licenses or certificates and training of dispatch personnel are kept current. Copies of these licenses or certifications will be provided to the COR/ACOR.	The Contractor shall perform IAW PWS, para. 2.3.4.1.	Zero Deviation from performance standard (Risk assessed high risk)	100 Percent Inspection of copies of these licenses or certifications	Non-conforming services will result in Non-Conforming Reports issued and a potential negative CPARS narrative

4.1 Quality Assurance. The Government will evaluate the Contractor's performance under the contract IAW the Government's Quality Assurance Surveillance Plan (QASP). QASPs are considered to be "living documents," dynamic, adaptable, and subject to modification based on Contractor performance surveillance results. The QASP is not part of the PWS and will not be issued with the solicitation. The QASP focuses on the procedures and processes the Government will implement to assure the Contractor is performing IAW the performance standards within the PWS. The Government plan defines the criteria of how the Contractor's performance will be evaluated, the frequency of surveillance, and the items to be inspected. Although the Government will develop a QASP, Government surveillance of Contractor performance is not limited to the QASP, or the performance objectives, outlined in the Performance Requirements Summary (PRS). The Government retains the right to evaluate all services required by the contract. The Government will perform inspections and tests in a manner that will not unduly delay the work. If any of the services performed do not conform to contract requirements, the Contractor shall perform the services again at no additional cost to the Government.

4.2 Quality Control Plan (QCP). Quality control is the responsibility of the Contractor. The Contractor shall develop, implement, and maintain an effective quality control program which shall be documented in a QCP to ensure services are performed IAW this PWS. The Contractor shall develop and implement procedures to identify and prevent the recurrence of defective services. The Contractor's QCP is the means by which they assure themselves that the work conforms to contract requirements. The basic principle of the plan is that the Contractor is responsible for quality control. The QCP shall be constructed in such a manner that each CLS service can be extracted and used for that function only and not contain extraneous information. The Contractor's QCP shall include a separate section, which addresses the Contractor's method of managing quality of work. The QCP shall include a description of the inspection system to address services listed in this PWS, and a description of the methods to be used for identifying and preventing defects in the quality of services performed. The plan shall include a description of the Contractor's inspection system to include specifics as to areas to be inspected on a

scheduled and unscheduled basis, frequency of inspections, and the title and organizational placement of the Contractor's inspectors. No lead person or first line supervisor shall be considered a Quality Control Inspector. The Contractor shall develop, maintain, and submit a QCP to the KO for acceptance within thirty (30) calendar days after the contract is awarded. The Contractor shall submit any proposed changes in the QCP to the KO for written approval five (5) working days prior to implementation.

5.0 Common Levels of Service (CLS).

The Contractor shall provide overall management, supervision, personnel, labor, generalized or specialized equipment necessary to maintain, repair, operate, and perform all the CLS functions of the Base Operations specified below. This shall be done IAW all the terms, conditions, general and special provisions, specifications, drawings, attachments, and exhibits contained herein or incorporated by reference.

The Contractor shall ensure that all work meets or exceeds the specifications for the listed CLS.

CLS	Service Title	ISR code
601	Law Enforcement Services	601-RI-02-02

Service: 601. Law Enforcement Services (RESERVE INSTALLATION Intellicode # 601-RI-02-02) FY 2024 Intellicode #: 601-RI-02-02
PSC 2: Provide Emergency Dispatch Services
Outcome: A capability to answer emergency calls for service and dispatch a law enforcement response.

Measure Description: **Percentages of timely Law Enforcement Emergency dispatches.**

Major Service Area	Service Function	Frequency	Formula
Security Services	Provost Marshal	Quarterly	([a]/[b])*100
Green Standard	**Amber Standard**	**Red Standard**	**Black Standard**
100% down to 90%	Less than 90% down to 85%	Less than 85% down to 80%	Less than 80%

PM Toploaded	DASA-CE/Cost Estimating Relationship	Army Common Measure	Reported By	Information Only	Allows N/A
N	N	Y	AC, NG, RI	N	Y

Data Element Description	YTD Method	Element Toploaded	Q1	Q2	Q3	Q4 Annual
a = Total number of emergency calls and alarms acknowledged and dispatched within one minute during reporting period.	Sum	Y				
b = Total number of emergency calls and alarms received during reporting period.	Sum	Y				
c =						
d =						
e =						
f =						
g =						
h =						
i =						

Data Source: ALERTS, CADS, Patrol Reports, Radio/Phone Recording System, and Desk Journal.
Collection Method: Computer Aided Dispatch System or Manual data record keeping
Notes: An Emergency is defined as an imminent or perceived threat to the safety of an individual(s) or threat to national interests or property. Statutory: 50 USCS 797, 18 USCS 1382, DODD 5200.8, The Public Safety Act of 1999
Regulations: NFPA 1221, DODI 6055.06, DODI 6055.06-M, DODI 6055.17
Provide emergency call-taking and dispatch operations, either organic or external to the installation. (DoDI 6055.17, paragraph 9.3.a.(2).
This measure captures all emergency calls due to some places having consolidated dispatching, some installations have separate for fire, police, and ambulatory, but typically LE is dispatched regardless.

6.0 Deliverables.

Will provide data on response to emergency calls, frequency, times/dates upon request for ISR data collection.

DELIVERABLE	FREQUENCY	# OF COPIES	MEDIUM/FORMAT	DISTRIBUTION
Response time to emergency call, based on type and frequency	Quarterly	1 digital, 1 hard copy	MS Word or readable PDF	ATTN: Chief of Police, Devens RFTA. Email current individual, or mail to 47 Quebec Street Devens RFTA, MA 01434
A001 (PWS, para. 2.1.6.1) Accident Requiring Emergency Medical Treatment	Immediate. Not later than two (2) hours after the incident	N/A	Email or Telephone	KO or COR/ACOR
A002 (PWS, para. 4.2) Quality Control Plan	Initial: within 30 days of contract award Updates: All QCP updates shall be accepted by the KO	1 Electronic Copy	MS Word	KO
A004 (PWS, para. 2.1.11.1) Key Personnel – Provide name of Program Manager	Submit resumes and organization chart (to include contact info) for initial and replacements	1 Electronic Copy	MS Word	KO
A009 (PWS, para. 2.3.5.2) Recycled or Recovered Products Report and Certification	Annual, upon completion of the basic year and each option year	1 Electronic Copy	MS Word Report IAW requirements at: FAR 52.223-9 Certification and Estimate of Percentage of Recovered Material Content for EPA Designated Items	COR/ACOR
A012 (PWS, para. 3.1.1.1.2)_ Damage Report	Monthly	1 Electronic Copy	.PDF with digital signature	COR/ACOR
A015 (PWS, para. 3.3.1) Contractor Manpower Reporting Application (CMRA)	Annually NLT October 31, or IAW requirements at cmra.army.mil	Online Entry	Via website IAW requirements at cmra.army.mil	COR/ACOR
A017 (PWS, para. 2.3.6.4) Dispute Contingency Plan	Submit NLT contract start date	1 Electronic Copy	Electronic	KO

7.0 Related Documents.

7.1 Definitions and Acronyms.

7.1.1 Definitions.

7.1.1.1 Acceptable Quality Level (AQL). The AQL is the maximum percent defective (or the number of defects per hundred units) for the purposes of sampling inspection can be considered satisfactory.

7.1.1.2 Alternate Contracting Officer's Representative (ACOR). An employee of the U.S. Government provided by the RA and appointed by the KO to provide support to CORs in monitoring and documenting the Contractor's performance. These alternate surveillance support personnel will serve as on-site representatives of the COR in performance of actual contract surveillance if they meet all COR training, experience requirements, and are appointed by the KO as an ACOR.

7.1.1.3 Ashes. The residue from burned wood, coal, coke, and other combustible material.

7.1.1.4 Bulk Waste. Large items of solid waste such as household appliances, furniture, auto parts, pallets, shelving, piping, stone, concrete rubble, brick, lumber, toys, and other wastes; the size or weight of which, precludes or complicates the handling by normal collection, processing, or disposal methods.

7.1.1.5 Bulky Waste. The waste placed at the collection point or curbside that doesn't fit or is too heavy to be placed in the routine collection container. These wastes include but are not limited to: lumber, scrap metals, bricks, blocks, concrete rubble, stones, toys, furniture, appliances, logs, limbs, televisions, cabinets, automotive components, power equipment, crates, wheels, de-rimmed tires, electronics and their components, etc.

7.1.1.6 Cannibalize. Remove parts from Government property for use or for installation on other Government property.

7.1.1.7 Carpet Care. Cleaning and maintenance to keep carpet reasonably free of all stains, soil, and dirt. Methods used for carpet care are vacuum cleaners and carpet shampooers.

7.1.1.8 Child, Youth and School Services (CYS). Overarching naming convention for Child Development Center (CDC), Youth Activity Center, and School Age Services (SAS). CYS is used when referencing all programs.

7.1.1.9 Cleaning. Removing stains, soil, and dirt; accomplished by chemical or mechanical means.

7.1.1.10 Collection. The pickup of accumulated recyclable material, solid waste, including bulky waste, from any collection point, regardless of quantity.

7.1.1.11 Collection Frequency. The number of times collection is performed during a specific time frame.

7.1.1.12 Collection Point. The location designated on the drawings or maps or described in this performance work statement where solid waste, including bulky materials, will be temporarily stored for collection by the Contractor.

7.1.1.13 Commercial Solid Waste. All types of solid waste generated by stores, offices, restaurants, warehouses, and other non-manufacturing activities, excluding residential and industrial waste.

7.1.1.14 Construction and Demolition (C&D) Waste. The waste building materials, packaging and rubble resulting from construction, remolding, repair, and demolition operation on pavement, housing, commercial buildings and other structures.

7.1.1.15 Contract Administrator (CA). The official Government representative delegated authority by the KO to administer a contract. This individual, normally working in an appropriate contracting or procurement career field, advises on all technical contractual matters.

7.1.1.16 Contract Discrepancy. A failure of the Contractor to perform IAW contract requirements and specifications, *e.g.,* a failure of the Contractor to provide, or provide on time, the required contract products or services; or it may result because delivered products or services do not meet specific contract requirements.

7.1.1.17 Contract Discrepancy Report (CDR). A report used to document other than satisfactory Contractor performance. The CDR requires the Contractor to explain, in writing, why performance is other than satisfactory; how performance shall be returned to satisfactory levels; and how recurrence of the problem shall be prevented in the future.

7.1.1.18 Contractor. A supplier or vendor awarded a contract to provide specific supplies or service to the Government. The term used in this contract refers to the prime.

7.1.1.19 Contractor Acquired Property (CAP). Property acquired, fabricated, or otherwise provided by the Contractor for performing a contract. Contractor retains title.

7.1.1.20 Contracting Officer (KO). A person with authority to enter into, administer, and or terminate contracts, and make related determinations and findings on behalf of the Government. Note: The only individual who can legally bind the Government.

7.1.1.21 Contracting Officer's Representative (COR). An employee of the U.S. Government appointed by the KO to help administer the contract. Such appointment shall be in writing and shall state the scope of authority and limitations. This individual has

authority to provide technical direction to the Contractor as long as that direction is within the scope of the contract, does not constitute a change, and has no funding implications. This individual does NOT have authority to change the terms and conditions of the contract.

7.1.1.22 Curb Side Pick-Up. Collection of solid waste or recyclable materials (to include bulky waste) that is placed next to curb, doorway or alley by the supported activity. This refers to locations that are not serviced by bulk containers (dumpsters or compactors).

7.1.1.23 Debris. Includes, but is not limited to, paper, cans, bottles, cigarette butts, cardboard, plastic, limbs and branches, pine straw and pine cones, leaves, rocks, and other similar items.

7.1.1.24 Defective Service. A service output that does not meet the standard of performance associated with the PWS.

7.1.1.25 Deliverable. Anything that can be delivered; can include non-manufactured things, such as meeting minutes or reports.

7.1.1.26 Equipment. A tangible item that is functionally complete for its intended purpose, durable, nonexpendable, and needed for the performance of a contract. Equipment is not intended for sale, and does not ordinarily lose its identity or become a component part of another article, when put into use. Equipment does not include material, real property, special test equipment or special tooling.

7.1.1.27 Fertilization. Fertilization is the process of applying nutrient elements to the soil where the soil has become deficient in nutrients essential for proper plant growth.

7.1.1.28 Food Waste. Organic residue generated by the handling, storage, sale, preparation, cooking and serving of foods.

7.1.1.29 Garbage. Animal and vegetable waste resulting from the handling, preparation, cooking and consumption of foods.

7.1.1.30 General Fund Enterprise Business System (GFEBS). GFEBS is the U.S. Army's web-based enabled financial, asset, and accounting management system that standardizes, streamlines, and shares critical financial data across the Active Army, the Army National Guard, and the Army Reserves. GFEBS is the work management system that the Directorate of Public Works uses for all order types and projects.

7.1.1.31 Generation. The act or process of producing refuse (solid waste) or recyclable materials.

7.1.1.32 Government-Furnished Property (GFP). Property in the possession of, or directly acquired by, the Government and subsequently furnished to the Contractor for performance of a contract. Government-furnished property includes, but is not limited to,

spares and property furnished for repair, maintenance, overhaul, or modification. Government-furnished property also includes Contractor-acquired property if the Contractor-acquired property is a deliverable under a cost contract when accepted by the Government for continued use under the contract.

7.1.1.33 Government Property. All property owned or leased by the Government. Government property includes both Government-furnished property and Government purchased Contractor-acquired property. Government property includes material, equipment, special tooling, special test equipment, and real property. Government property does not include intellectual property and software.

7.1.1.34 Grass Cutting. Grass cutting includes cutting and trimming, within the designated area, all grasses, weeds, and other vegetation which is one inch or less in diameter (at ground level).

7.1.1.35 Hard Surface Floor Care. Hard surface floor care includes, but is not limited to tile, vinyl, rubber tile, mosaic tile, quarry tile, ceramic tile, marble, concrete, terrazzo, and linoleum. Floor care includes, but is not limited to dust mopping, wet mopping, scrubbing, stripping, waxing, re-finishing, or sealing.

7.1.1.36 Hazardous Material. Any item or chemical, which is a “health hazard”, or “physical hazard”, as reflected in Federal Standard (FED-STD) 313 *Material Safety Data and Disposal Data for Hazardous Materials Furnished to Government Activities*, defined in OSHA 29 CFR 1910, and pursuant to FAR 23.301 (Hazardous Materials) Definition. It also includes any other material designated by a Government COR/technical representative as potentially hazardous and requiring safety controls (*e.g.,* pesticides, fertilizers).

7.1.1.37 Installation Design Guide (IDG). IDGs provide standards for site planning, buildings, vehicular and pedestrian circulation, landscaping, site elements (*e.g.,* signage, utilities), force protection, and sustainable design. The IDGs are specific to each Army installation.

7.1.1.38 Institutional Solid Waste. Waste that is generated by educational, health care, correctional and other institutional facilities.

7.1.1.39 Key Personnel. Contractor personnel evaluated in a source selection process and are used in the performance of a contract. When key personnel are used as an evaluation factor in best value procurement, an offer can be rejected if it does not have a firm commitment from the persons who are listed in the proposal. The prime Contractor is responsible for performance of all subcontractors.

7.1.1.40 Lavatories, Latrines, or Bathrooms. Commodes, urinals, wash basins, bathtubs, shower stalls, sinks, and shower curtains.

7.1.1.41 Loss of Government Property. Unintended, unforeseen or accidental loss, damage, or destruction of Government property that reduces the Government's expected economic benefits of the property. Loss of Government property does not include occurrences such as purposeful destructive testing, obsolescence, normal wear and tear, or manufacturing defects. Loss of Government property includes, but is not limited to:

a. Items that cannot be found after a reasonable search,
b. Theft,
c. Damage resulting in unexpected harm to property requiring repair to restore the item to usable condition, or
d. Destruction resulting from incidents that render the item useless for its intended purpose or beyond economical repair.

7.1.1.42 Lot. A collection of service outputs from which a sample is to be drawn and inspected to determine conformance with the standard. This definition applies to the Performance Requirements Summary (PRS), not the word "lot" in Section B of the contract.

7.1.1.43 Lot Size. The number of service outputs in a lot. This definition applies to the PRS, not the words "lot size" in Section B of the contract.

7.1.1.44 Material. Property that is consumed or expended during the performance of a contract, component parts of a higher assembly, or items that lose their individual identity through incorporation into an end-item. Material does not include equipment, special tooling, and special test equipment or real property.

7.1.1.45 Material Handling Area. The material handling area is used for the accumulation and preparation of bulk solid waste or recyclable materials for transportation to a solid waste management facility.

7.1.1.46 Non-Combustible Material. Material that doesn't burn at ordinary temperatures.

7.1.1.47 Non-Personal Services. The personnel rendering the services are not subject, either by the contract's terms or by the manner of its administration, to the supervision and control usually prevailing in relationships between the Government and its employees. Non-personal service contracts are authorized by the Government IAW FAR 37.104, under general contracting authority, and do not require specific statutory authorization.

7.1.1.48 Organic Storage Site. Area of accumulation for organic materials (*e.g.,* leaves, logs, limbs, and grass clippings).

7.1.1.49 Performance Indicator. The characteristic of an output of a work process that can be measured.

7.1.1.50 Performance Requirements Summary (PRS). Identifies the key service outputs of the contract that will be evaluated by the Government to ensure contract performance standards are met by the Contractor (other services may also be inspected under the authority of the Inspection of Service Clause).

7.1.1.51 Physical Security. Actions that prevent the loss or damage of Government property.

7.1.1.52 Plant. A living organism, of the kind exemplified by trees, shrubs, herbs, grasses, ferns, and mosses, typically growing in a permanent site, absorbing water and inorganic substances through its roots.

7.1.1.53 Property. All tangible property, both real and personal.

7.1.1.54 Property Administrator (PA). An authorized representative of the KO, appointed IAW agency procedures, responsible for administering the contract requirements and obligations relating to Government property in the possession of a Contractor.

7.1.1.55 Property Records. Records created and maintained by the Contractor in support of its stewardship responsibilities for the management of Government property.

7.1.1.56 Provide. To furnish, as in Government-furnished property, or to acquire, as in Contractor-acquired property.

7.1.1.57 Pruning. Pruning is selectively removing unwanted growth to make a plant or tree grow or respond in a desired manner. Pruning differs from "shearing". Pruning involves selection and judgment. "Shearing" means clipping all growth on a plant at a uniform distance and shape.

7.1.1.58 Public Traffic Areas. Lobbies, hallways, corridors, stairwells, meeting rooms, and lavatories.

7.1.1.59 Quality Assurance (QA). Verification that services being performed by the Contractor are IAW acceptable standards.

7.1.1.60 Quality Assurance Evaluator (QAE). A Government representative responsible for performing surveillance and inspection of Contractor performance.

7.1.1.61 Quality Assurance Surveillance Plan (QASP). An organized document written by the Government specifying the surveillance methodology used for surveillance of Contractor performance.

7.1.1.62 Quality Control. All necessary measures taken by the Contractor to assure that the quality of an end product or service shall meet contract requirements.

7.1.1.63 Raise. Selective pruning of limbs, identified by the COR, or limbs that pose a public safety hazard with a minimum clearance of 14 feet over streets, parking lots, and driveways; eight (8) feet over walk areas; four (4) feet over buildings and three (3) feet from buildings and streetlights, IAW established industry standards.

6.1.1.64 Random Number Table. A table of numbers arranged in random fashion; a table used to select random samples.

6.1.1.65 Random Sample. A sampling method whereby each service output in a lot has an equal chance of being selected.

6.1.1.66 Random Sampling. A method for looking at a few individual items in a lot to measure the quality of that lot against a standard.

7.1.1.67 Real Property. DOD Lands, buildings, structures, utility systems, improvements, and appurtenances, thereto that includes equipment attached to and made part of buildings and structures, but not movable equipment. See Federal Management Regulation 102-71.20 (41 CFR 102-71.20).

7.1.1.68 Recycling. The act of recovering materials from the solid waste stream, separating them by commodity, and returned to the economic mainstream as raw material.

7.1.1.69 Recycling Materials. Commodities include corrugated cardboard, wood, and plastic pallets.

7.1.1.70 Recycling Facility. Any facility employed, beyond the initial collection processes and managing recycling which include, but not limited to electronics, organics, plastics, metals, paper, and cardboard.

7.1.1.71 Regulated Medical Waste. Waste not specifically excluded from the restrictions of Federal regulations and which meets the criteria listed in 40 CFR 259.

7.1.1.72 Refuse. All garbage, ashes, debris, trash, rubbish and items intended for disposal that are generated in conjunction with the activities in the areas covered in this contract. Items excluded are explosives, incendiary waste, hazardous waste, and pathological waste resulting from medical and radiological processes.

7.1.1.73 Refuse Collection. A system of collecting and transporting solid waste from pick-up stations to points of disposal.

7.1.1.74 Refuse/Recycling Storage Containers. Cans, drums, bins, bags, boxes, crates, sidewalk litter containers, dumpsters, roll-off containers, or similar receptacles which are used for the temporary storage of solid waste while awaiting collection. The term "container" used in this document shall have the same meaning as solid waste storage container.

7.1.1.75 Residential Solid Waste. Waste generated by the normal activities of households, including, but not limited to: food waste, rubbish, ashes and bulky waste.

7.1.1.76 Sample Size. The number of outputs in the sample; a group of one or more tasks drawn from the specified performance.

7.1.1.77 Sampling. A sample consists of one or more service outputs drawn from a lot IAW random sampling procedures to be evaluated by Government personnel.

7.1.1.78 Scavenging. The uncontrolled and unauthorized removal of materials at any point of the solid waste management stream.

7.1.1.79 Sensitive Property. Property potentially dangerous to the public safety or security if stolen, lost, or misplaced, or that shall be subject to exceptional physical security, protection, control, and accountability. Examples include weapons, ammunition, explosives, controlled substances, radioactive materials, hazardous materials or wastes, or precious metals.

7.1.1.80 Service/Maintain. These words are interchangeable.

7.1.1.81 Shrub. A woody plant with several perennial stems. It will usually have a height less of than 13 feet and stems no more than about three (3) inches in diameter.

7.1.1.82 Soil. Includes, but is not limited to dust, dirt, stains, grease, smudges, streaks, spots, lint, or odors. Soil can be removed chemically, mechanically, or by a combination of both. Mechanical soil removal is removing soil with a machine such as a vacuum cleaner. Chemical soil removal is removing soil with a liquid that contains cleaning agents such as detergents, surfactants, and emulsifiers. The combination of chemical and mechanical methods such as an automatic floor scrubbing machine, uses the chemical method to breakdown and loosen soil which then the mechanical method picks up and carries the soil away. Which soil removal method is used depends on the cleaning objectives and on size, location, and type of surface to be cleaned and is the prerogative of the Contractor.

7.1.1.83 Solid Waste. Garbage, refuse, sludge, and other waste materials not excluded by Federal regulations. Solid waste is any solid, liquid, semi-solid, or contained gaseous material resulting from institutional, industrial, commercial, mining, agricultural, or community operations and activities. Solid wastes are accumulated, stored, or treated before being discarded. A material is discarded if abandoned and not used, reused, reclaimed, or recycled by being disposed of, burned, or treated. Regulated medical wastes are not included in this category.

7.1.1.84 Solid Waste Management Facility (SWMF). Any facility employed, beyond the initial collection processes and managing solid waste including, but not limited to: storage areas or facilities, transfer stations, rail haul or barge haul facilities, landfills, disposal

facilities, solid waste facilities, surface impoundment and waste oil storage, repossessing, refining facilities, recyclable handling, recovery facilities and waste tire storage facilities.

7.1.1.87 Source Separation. Source separation is the act of separating recyclable materials at their point of generation by the waste generator.

7.1.1.88 Spray Buffing. Procedure to apply a light coat of wax to maintain the waxed floor after removing minor scratches and scuff marks.

7.1.1.89 Spot Cleaning. Cleaning small areas of carpet by vacuuming, hot water extraction, or shampooing due to accumulation of dirt or soil on heavy traffic patterns or due to leaks or spillage on small areas of floor surface. Spot cleaning is also removal of spots from walls, ceilings, floors, and furniture surfaces.

7.1.1.90 Standard. A measure of comparison; an acceptability criterion; a benchmark or yardstick against which a service will be measured.

7.1.1.91 Stairwell Cleaning. Cleaning of all stairwells in any building. This process includes steps, landing, walls, and handrails.

7.1.1.92 Street Wastes. Materials picked up by manual or mechanical sweepings of alleys, streets, and sidewalks. Waste from solid waste receptacles and catch basins.

7.1.1.93 Stripping. The removal of floor finishes down to the flooring material. Stripping of a floor means floor surfaces are free of dirt, stains, deposits, cleaning solutions, standing water, and have a uniform appearance when dry. Stripping of floor surfaces includes utilizing procedures and equipment to prevent safety hazards.

7.1.1.94 Subcontractor. One that enters into a contract with a prime Contractor. The Government does not have privity of contract with the subcontractor.

7.1.1.95 Tonnage. Weight measured in tons (not imperial).

7.1.1.96 Transfer Station. A transfer station is a facility which processes collected solid waste in a particular area for transportation to a solid waste management facility.

7.1.1.97 Trash Removal. Trash removal includes the pickup and removal of all papers and other debris in buildings. This includes but is not limited to wastebaskets, boxes, or any substance used for refuse.

7.1.1.98 Tree. A woody plant having one erect perennial stem (trunk), at least three inches in diameter, at a point 4-1/2 feet above the ground, a definitely formed crown of foliage, and mature height of at least 13 feet.

7.1.1.99 Trimming. Cutting of grass and other vegetation around grounds obstacles that prevent mowing.

7.1.1.100 Unit Acquisition Cost.

a. For Government-furnished property, the dollar value assigned by the Government and identified in the contract; and
b. For Contractor-acquired property, the cost derived from the Contractor's records that reflect consistently applied generally accepted accounting principles.

7.1.1.101 Vector. A carrier, usually an arthropod, which can transmit a pathogen from one organism to another.

7.1.1.102 Wash. The act of cleansing using water and soap or detergent.

7.1.1.103 Wide Area Work Flow (WAWF). A secure web based system for electronic invoicing, receipt, and acceptance. WAWF allows Government vendors to submit and track invoices and receipt or acceptance documents over the web allowing Government personnel to process those invoices in a real-time, paperless environment.

7.1.1.104 Work Day. The number of hours per day the Contractor provides services IAW the contract.

7.1.1.105 Work Week. Monday through Friday, unless specified otherwise.

7.1.1.106 Yard Wastes. Materials such as: tree and shrub branches, trimmings, brush, grass clippings, leaves, Christmas trees, weeds, etc.

7.1.2 Acronyms.

ACC	Army Contracting Command
ACOR	Alternate Contracting Officer's Representative
AFARS	Army Federal Acquisition Regulation Supplement
AMC	Army Materiel Command
ANSI	American National Standards Institute
AQL	Acceptable Quality Level
AR	Army Regulation
ARC	Army Resource Center
ATO	Anti-Terrorism Officer
CAP	Contractor Acquired Property
CDC	Child Development Center
CDRL	Contract Data Requirements List
CFE	Contractor Furnished Equipment
CFM	Contractor Furnished Material
CFP	Contractor Furnished Property
CFR	Code of Federal Regulations
CLIN	Contract Line Item Number

CMRA	Contractor Manpower Reporting Application
CONUS	Continental United States (excludes Alaska and Hawaii)
COR	Contracting Officer's Representative
CORT	Contracting Officer's Representative Tool
CPARS	Contractor Performance Assessment Reporting System
DA	Department of the Army
DCMA	Defense Contract Management Agency
DES	Directorate of Emergency Services
DFARS	Defense Federal Acquisition Regulation Supplement
DID	Data Item Description
DOD	Department of Defense
DOL	Department of Labor
DOT	Department of Transportation
DPW	Directorate of Public Works
ECO	Environmental Compliance Officer
EM	Engineering Manual, U.S. Army Corps of Engineers (USACE)
EO	Executive Order
EPA	Environmental Protection Agency
ERDC	Engineering Research Development Center
FAR	Federal Acquisition Regulation
FIPS	Federal Information Processing Standards
FPCON	Force Protection Condition
GFE	Government-Furnished Equipment
GFEBS	General Fund Enterprise Business System
GFM	Government-Furnished Material
GFP	Government-Furnished Property
HLO	High Level Objective
HQDA	Headquarters Department of the Army
HSPD	Homeland Security Presidential Directive
IAW	In Accordance With
IMCOM	Installation Management Command
IPM	Integrated Pest Management
IPMC	Integrated Pest Management Coordinator
IPMP	Integrated Pest Management Plan
IT	Information Technology
KO	Contracting Officer
N/A	Not Applicable
NGB	National Guard Bureau
NLT	Not Later Than
OCI	Organizational Conflict of Interest
OCONUS	Outside Continental United States (includes Alaska and Hawaii)
OMB	Office of Management and Budget
OSHA	Occupational Safety and Health Administration
PAM	Pamphlet
PM	Preventive Maintenance
POC	Point of Contact

PoP	Period of Performance
PPIRS	Past Performance Information Retrieval System
PRS	Performance Requirements Summary
PUB	Publication
PWS	Performance Work Statement
QA	Quality Assurance
QAP	Quality Assurance Program
QASP	Quality Assurance Surveillance Plan
QC	Quality Control
QCP	Quality Control Plan
RCRA	Resource Conservation and Recovery Act
SDS	Safety Data Sheets
SF	Standard Form
TE	Technical Exhibit
USARC	U.S. Army Reserve Command
U.S.C.	United States Code
VCE	Virtual Contracting Enterprise
VIP	Very Important Person
WAWF	Wide Area Work Flow
WD	Wage Determination

7.2 Applicable Directives, Publications.

ACC PAM 70-1	Interim Army Contracting Command – Contracting Officer's Representative Policy Guide
AASHTO-T11	Standard Method of Test for Materials Finer Than 75-µm (No. 200) Sieve in Mineral Aggregates by Washing
ANSI A300	Standard Practices for Tree Care Operations
ANSI Z60.1	American Standards for Nursery Stock
ANSI Z87.1-2003	Practice for Occupational and Educational Personal Eye and Face Protection Devices
ANSI Z133.1	Safety Requirements for Tree Care Operations
ANSI/ASQC-Z1.4	National American Standard
ANSI Z245.1	Mobile Refuse Collection and Compaction Equipment – Safety Requirements
AR 11-27	Army Energy Program
AR 40-5	Preventive-Medicine (Child Development Centers)

AR 40-400	Medical Services Patient Administration
AR 70-13	Management and Oversight of Service Acquisitions
AR 190-5	Motor Vehicles Traffic Supervision
AR 190-56	Army Civilian Police and Guard Program
AR 200-1	Environmental Protection and Enhancement
AR 200-3	Natural Resources; Land, Forest, and Wildlife Management
AR 200-4	Cultural Resources Management
AR 200-5	Pest Management
AR 385-10	Army Safety Program
AR 385-40	Army Accident Investigation and Reporting
AR 420-1	Army Facilities Management
AR 420-70	Facilities Engineering (Transportation Infrastructure and Dams)
AR 420-90	Fire Emergency Services
AR 530-1	Operations Security
AR 600-50	Standards of Conduct for Department of Army Personnel
AR 600-63	Army Health Promotion
AR 608-10	Child Development Services
AR Directive 2014-23	Conduct of Screening and Background Checks for Individuals Who Have Regular Contact with Children in Army Programs
29 CFR Part 1910	Occupational Safety and Health Standards
40 CFR	Protection of the Environment
40 CFR Subchapter I	Solid Wastes

40 CFR 202	Motor Carriers Engaged in Interstate Commerce
40 CFR 257	Criteria for Classification of Solid Waste Disposal Facilities and Practices
40 CFR Part 302	Protection of Environment, Designation, Reportable Quantities and Notification
49 CFR 390-396	Motor Carrier Safety Standards
49 CFR 571	Federal Motor Vehicle Safety Standards

Clean Air Act (CAA)

Clean Water Act (CWA)

Comprehensive Environmental Response, Compensation, and Liability Act (CERCLA)

DA PAM 385-40	Army Accident Investigations and Reporting
DA PAM 420-1-1	Housing Management*
DoD 4160.21-M	Defense Materiel Disposition Manual
DoD Directive 5500.7-R	Joint Ethics Regulation
DoDI 1402.5	Criminal History Background Checks On Individuals in Child Care Services
DoDI 4150.07	DoD Pest Management Program
DoDI 5000.72	DoD Standard for Contracting Officer's Representative (COR) Certification
EM-385-1-1	Safety and Health Requirements Manual
EO 13423	Strengthening Federal Environmental, Energy, and Transportation Management
EO 13693	Planning for Federal Sustainability in the Next Decade
EPA, Method 9095	Paint Liquids Filter Test
EPA, SW-846	Test Methods for Evaluating Solid Wastes, Physical/Chemical Methods

FC 3-260-06F	Air Force Design, Construction, Maintenance, and Evaluation of Snow and Ice Airfields in Antarctica 06-01-2015
Federal Standard #313	Material Safety Data and Disposal Data for Hazardous Materials Furnished to Government Activities
Federal Standard #595	Colors
FIFRA	Federal Insecticide, Fungicide, and Rodenticide Act
FIPS PUB 201-2	Personal Identity Verification (PIV) of Federal Employees and Contractors
Garrison's Snow, Ice, and Sand Removal Control Plan	
HSPD 12 Common Contractor	Homeland Security Presidential Directive 12 Policy for a Identification Standard for Federal Employees and
IDG	Installation Design Guide
NFPA 1.12-2	Combustible Fibers
OMB M-05-24	Office of Management and Budget (OMB) Guidance Implementation of Homeland Security Presidential Directive (HSPD) 12 – Policy for a Common Identification Standard for Federal Employees and Contractors
OPORD 13-153	Enterprise Municipal Services Performance Standards
SF 95	Position of Public Trust
TB MED 530 5-28,(h)(i)	Tri-Service Food Code
TM 5-623	Pavement Maintenance Management
TM 5-624	Maintenance and Repair of Surface Areas
TM 5-634	Solid Waste Management
TM 5-683	Electrical Interior Facilities
TM 5-820-4	Drainage for Areas other than Airfields

TM 9-6150-226-13	Electrical Feeder System
UFC 1-200-01	DoD Building Code (General Building Requirements)
UFC 4-010-1	DoD Minimum Antiterrorism Standards for buildings (Change 1)
UFC 4-021-01	Design and O&M for Mass Notification Systems
UFC 4-021-02NF	Security Engineering Electronic Security Systems
UFC 3-101-01	Architecture 11-28-2011
UFC 3-110-03	Roofing, with Change 1 05-01-2012
UFC 3-110-04	Roofing Maintenance and Repair 01-11-2007
UFC 3-120-01	Design: Sign Standards, with Change 2 03-01-2014
UFC 3-120-10	Interior Design, with Change 1 06-15-2006
UFC 3-190-06	Protective Coatings and Paints 01-16-2004
UFC 3-201-01	Civil Engineering 06-01-2013
UFC 3-201-02	Landscape Architecture, with Change 1 02-23-2009
UFC 3-210-10	Low Impact Development 07-01-2015
UFC 3-220-01	Geotechnical Engineering 11-01-2012
UFC 3-220-04	Backfill for Subsurface Structures 01-16-2004
UFC 3-220-05	Dewatering and Groundwater Control 01-16-2004
UFC 3-220-06	Grouting Methods and Equipment 01-16-2004
UFC 3-220-08	Engineering Use of Geotextiles 01-16-2004
UFC 3-220-10N	Soil Mechanics 06-08-2005
UFC 3-230-01	Water Storage, Distribution, and Transmission, with Change 2 11-01-2012
UFC 3-230-02	O&M: Water Supply Systems 07-10-2001

UFC 3-230-03	Water Treatment 11-01-2012
UFC 3-230-06A	Subsurface Drainage, with Changes 1-2 01-16-2004
UFC 3-240-01	Wastewater Collection, with Change 1 11-01-2012
UFC 3-240-02	Domestic Wastewater Treatment 11-01-2012
UFC 3-240-03N	Wastewater Treatment System Augmenting Handbook Operation and Maintenance 01-16-2004
UFC 3-240-05A	Solid Waste Incineration 01-16-2004
UFC 3-240-10A	Sanitary Landfill 01-16-2004
UFC 3-240-13FN	Industrial Water Treatment Operation and Maintenance 05-25-2005
UFC 3-250-01FA	Pavement Design for Roads, Streets, Walks, and Open Storage Areas 01-16-2004
UFC 3-250-03 2001	Standard Practice Manual for Flexible Pavements 05-15-
UFC 3-250-04	Standard Practice for Concrete Pavements, with Change 2 01-16-2004
UFC 3-250-06	Repair of Rigid Pavements Using Epoxy Resin Grouts, Mortars and Concretes 01-16-2004
UFC 3-250-07	Standard Practice for Pavement Recycling 01-16-2004
UFC 3-250-08FA	Standard Practice for Sealing Joints and Cracks in Rigid and Flexible Pavements 01-16-2004
UFC 3-250-09FA	Aggregate Surfaced Roads and Airfields Areas 01-16-2004
UFC 3-250-11	Soil Stabilization for Pavements 01-16-2004
UFC 3-260-01	Airfield and Heliport Planning and Design 11-17-2008
UFC 3-260-02	Pavement Design for Airfields 06-30-2001
UFC 3-260-03	Airfield Pavement Evaluation 04-15-2001

UFC 3-260-05A	Marking of Army Airfield Heliport Operational and Maintenance Facilities, with Change 1 01-16-2004
UFC 3-260-11 FA	Model Design-Build (D-B) Request for Proposal (RFP) For Airfield Contracts 05-25-2005
UFC 3-260-16 FA	FA Airfield Pavement Condition Survey Procedures Pavements 01-16-2004
UFC 3-260-17	Dust Control for Roads, Airfields and Adjacent Areas 01-16-2004
UFC 3-270-01	Asphalt Maintenance and Repair 03-15-2001
UFC 3-270-02	Asphalt Crack Repair 03-15-2001
UFC 3-270-03	Concrete Crack and Partial-Depth Spall Repair 03-15-2001
UFC 3-270-04	Concrete Repair 03-15-2001
UFC 3-270-05	Paver Concrete Surfaced Airfields Pavement Condition Index (PCI) 03-15-2001
UFC 3-270-06	Paver Asphalt Surfaced Airfields Pavement Condition Index (PCI) 03-15-2001
UFC 3-270-07 O&M	O&M: Airfield Damage Repair 08-12-2002
UFC 3-270-08	Pavement Maintenance Management 01-16-2004
UFC 3-280-01A	Guidance for Ground Water/Fuel Extraction and Ground Water Injection Systems 01-16-2004
UFC 3-280-04	Army Filtration of Liquids 12-17-2003
UFC 3-301-01	Structural Engineering, with Change 1 06-01-2013
UFC 3-310-04	Seismic Design for Buildings 06-01-2013
UFC 3-310-08	Non-Expeditionary Bridge Inspection, Maintenance and Repair, with Change 1 08-16-2010
UFC 3-320-06A	Concrete Floor Slabs on Grade Subjected to Heavy Loads 03-01-2005

UFC 3-340-01	Design and Analysis of Hardened Structures to Conventional Weapons Effects (FOUO) 06-30-2002
UFC 3-340-02	Structures to Resist the Effects of Accidental Explosions, with Change 2 12-05-2008
UFC 3-400-02	Design: Engineering Weather Data 02-28-2003
UFC 3-401-01	Mechanical Engineering 07-01-2013
UFC 3-410-01	Heating, Ventilating, and Air Conditioning Systems, with Change 1 07-01-2013
UFC 3-410-02	Lonworks (R) Direct Digital Control for HVAC and Other Local Building Systems, with Change 1 05-01-2012
UFC 3-410-04N	Industrial Ventilation 10-25-2004
UFC 3-420-01	Plumbing Systems, with Change 9 10-25-2004
UFC 3-420-02FA	Compressed Air, with Change 1 05-15-2003
UFC 3-430-01FA	Heating and Cooling Distribution Systems 07-25-2003
UFC 3-430-02FA	Central Steam Boiler Plants, with Change 1 05-15-2003
UFC 3-430-07	Operations and Maintenance: Inspection and Certification of Boilers and Unfired Pressure Vessels, with Change 4 07-24-2003
UFC 3-430-08N	Central Heating Plants 01-16-2004
UFC 3-430-09	Exterior Mechanical Utility Distribution, with Change 1 01-16-2004
UFC 3-430-11	Boiler Control Systems 02-14-2001
UFC 3-440-01	Facility-Scale Renewable Energy Systems 07-01-2015
UFC 3-440-05N	Tropical Engineering, with Changes 1-2 01-16-2004
UFC 3-450-01	Noise and Vibration Control 05-15-2003
UFC 3-470-01	Lonworks (R) Utility Monitoring and Control System (UMCS) 05-01-2012

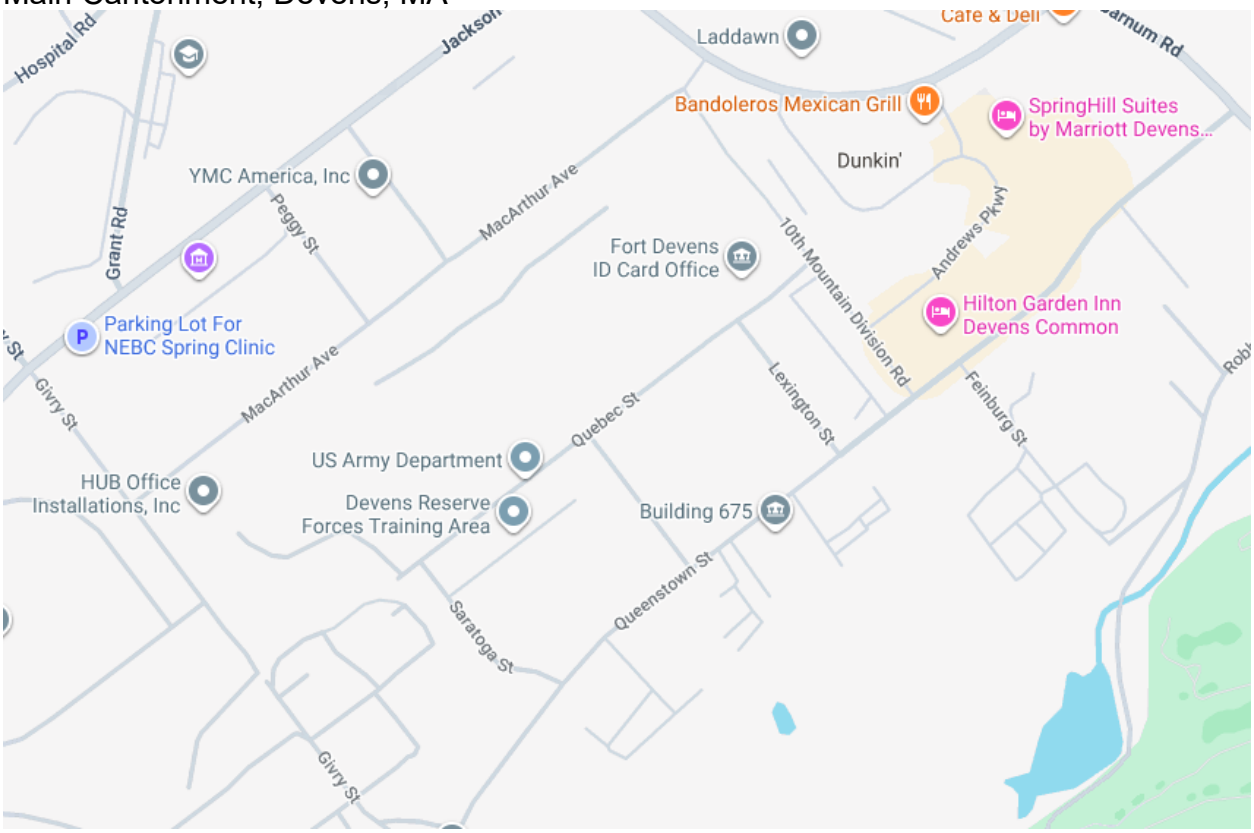
UFC 3-460-01	Design: Petroleum Fuel Facilities, with Change 2 08-16-2010
UFC 3-460-03	O&M: Maintenance of Petroleum Systems 01-21-2003
UFC 3-501-01	Electrical Engineering, with Change 3 02-03-2010
UFC 3-510-01	Foreign Voltages and Frequencies Guide, with Change 2 03-01-2005
UFC 3-520-01	Interior Electrical Systems, with Change 3 02-03-2010
UFC 3-520-05	Stationary Battery Areas, with Change 1 05-01-2015
UFC 3-530-01	Interior and Exterior Lighting Systems and Controls 04-01-2015
UFC 3-535-01	Visual Air Navigation Facilities 11-17-2005
UFC 3-540-01	Engine-Driven Generator Systems for Backup Power Applications 08-01-2014
UFC 3-550-01	Exterior Electrical Power Distribution with Change 1 02-03-2010
UFC 3-555-01N	400 Hertz Medium Voltage Conversion/Distribution and Low Voltage Utilization Systems 01-16-2004
UFC 3-560-01	Electrical Safety, O&M, with Change 5 12-06-2006
UFC 3-570-02A	Cathodic Protection 03-01-2005
UFC 3-570-02N	Electrical Engineering Cathodic Protection 01-16-2004
UFC 3-570-06	O&M: Cathodic Protection Systems 01-31-2003
UFC 3-575-01	Lightning and Static Electricity Protection Systems 07-01-2012
UFC 3-580-01	Telecommunications Building Cabling Systems Planning and Design 06-22-2007
UFC 3-580-10	Navy and Marine Corps Intranet (NMCI) Standard Construction Practices, with Changes 1-3 07-14-2004

UFC 3-600-01	Fire Protection Engineering for Facilities, with Change 3 09-26-2006
UFC 3-601-02	Operations and Maintenance: Inspection, Testing, and Maintenance of Fire Protection Systems; 09-08-2010
42 U.S.C. 6901	Resource Conservation and Recovery Act (RCRA), Solid Waste Disposal Act (SWDA) of 1976, as amended, including Subtitle D

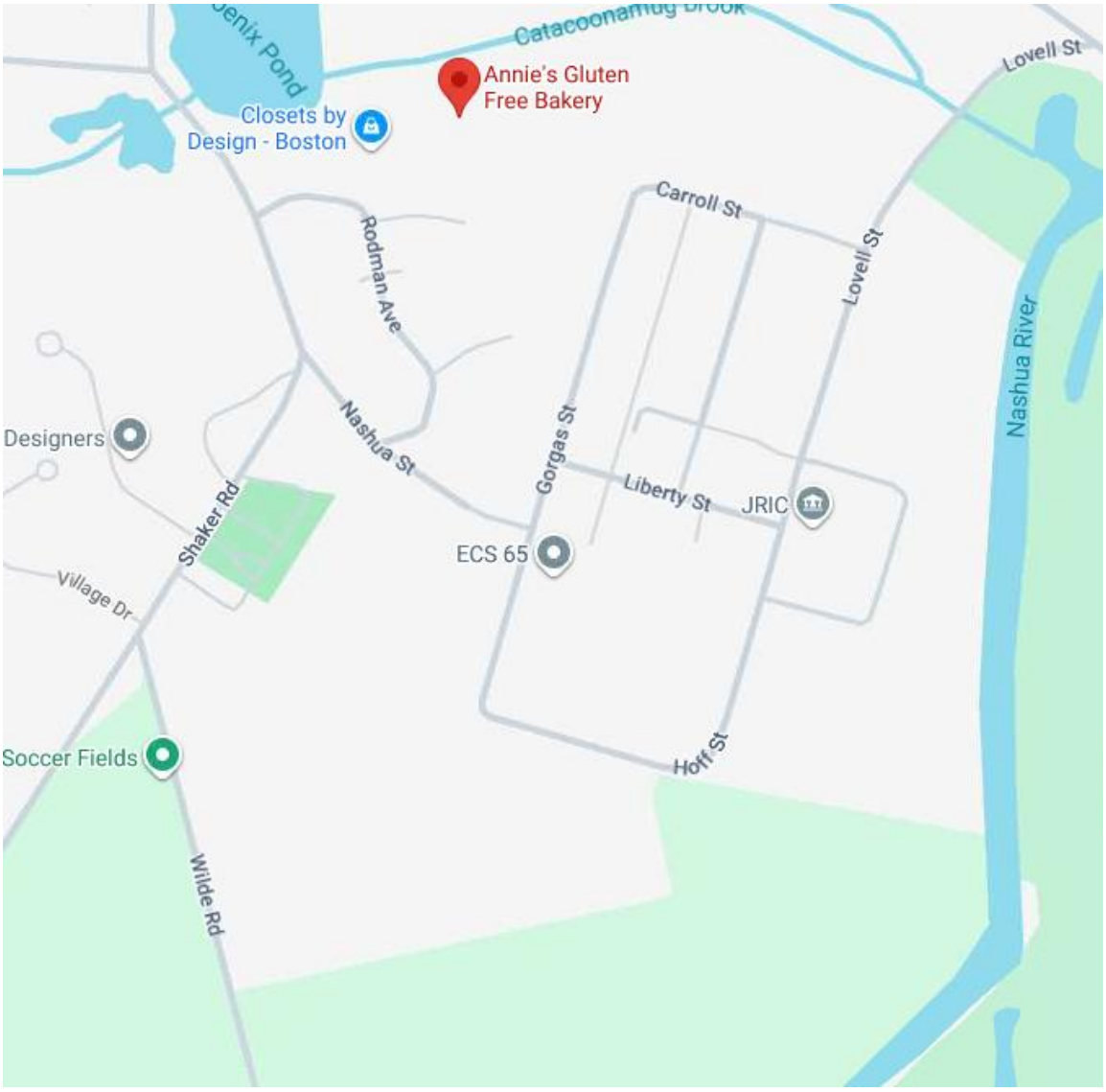
7.3 Technical Exhibit (TE).

Technical Exhibit 1 - Area Maps.

Main Cantonment, Devens, MA



3400 Area, Shirely, MA



South Post training area, Devens, MA

7.4 Government-Furnished Material (GFM)/Property (GFP)/Equipment (GFE) N/A

7.4.1 Utilities. N/A

7.5 Contractor-Furnished Material (CFM)/Property (CFP)/Equipment (CFE). All Contractor furnished, material, property and equipment shall meet applicable Federal, State, local, DOD and Army laws, codes, and regulations. Examples are provided below:

7.5.1 Contractor-Furnished Material and Responsibilities. The Contractor shall furnish all supplies, equipment, facilities, and services required to perform work under this contract.

7.5.2 Contractor-Furnished Items. The Contractor shall provide all facilities, vehicles, equipment, parts, tools, fuel, oil, materials and any other items required to perform all Contract requirements. The Contractor's property shall be operational as intended by the manufacturer, and be safe, clean, and suitable for use at a military installation. All Contractor furnished property and equipment are subject to KO inspection at all times.

7.5.2.1 Identification of Contractor Vehicles and Trailers. The company name shall be displayed on each of the Contractor’s vehicles and trailers in a manner and size that is clearly visible. All vehicles and trailers shall display a valid State license plate and meet current local and State vehicle registration requirements.

7.5.2.1.2 The Contractor shall remove all vehicles, trailers and equipment from the installation at the end of each workday, unless otherwise directed by the KO.

7.5.2.1.3 The Contractor's equipment and other slow-moving equipment shall be equipped with the slow-moving vehicle sign.

7.5.3. Contractor Facilities. The Contractor shall secure the necessary office space and other facilities required for the performance of this contract, off the military installation.

7.6 U.S. Department of Labor (DOL) Wage Determination (WD). Link will be provided to awardee.