PERFORMANCE WORK STATEMENT

Network Cable Installations and Maintenance Services for Tobyhanna Army Depot (TYAD) Local Area Network (LAN)

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1. Scope

This Performance Work Statement (PWS) defines the requirements to install, extend, retract, move and perform all work necessary for the Local Area Network (LAN), located at Tobyhanna Army Depot (TYAD), Tobyhanna Pa. 18466, to support multimedia functions, (e.g., two-way data communications) so that the entire LAN may operate as one system while conforming to the specifications herein.

The LAN is comprised of, but not limited to, for the purposes of this contract, the following types of components: Ethernet and Fiber Optic Cables and their necessary connectors, to include those that pass-through walls and cubicles. All work performed by the contractor shall provide minimal disruption to Government owned systems and personnel.

2. Government Provided Material, Equipment and Accommodations

- **Government Furnished Material (GFM) and Government Furnished Equipment (GFE):** The Government shall provide GFM & GFE as all LAN Ethernet cable, pre-terminated fiber optic cable, connectors, installation hardware, ladders, lift equipment, Fiber Splicing equipment and any other miscellaneous installation related items.
- **Contractor Provided:** Except for the GFM/GFE identified above, the Contractor shall provide all plant, labor, vehicles, tools, consumable materials not provided as GFM, supervision, and services necessary to perform all operations with regard to inspection, connections, removal, repair, maintenance (remedial and preventive), part replacements, and tests to ensure proper operation of the LAN located at TYAD as one system.
- **Site Provisions:** The Government shall provide to the Contractor as applicable to this contract: desk, chair and storage space for tools and test equipment.

3. General Requirements

- **Place of Performance:** All within the scope of this effort are located on the Tobyhanna Army Depot.
- **Period of Performance:** The base period is one (1) year from date of award with the option to extend for four (4) additional years.
- **Standards:** The contractor shall install LAN cabling, in accordance with (IAW) industry standards, i.e., ANSI/TIA-568.0-D, Generic Telecommunications Cabling for Customer Premises, 2015, ANSI/TIA-568.1-D, Commercial Building Telecommunications Infrastructure Standard, 2015, ANSI/TIA-568.2-D, Balanced Twisted-Pair Telecommunication Cabling and Components Standard, in buildings as required by the Government.
- **Contractor Personnel:** The contractor shall provide trained and experienced service technicians with recent and relevant experience in the installation, termination and testing of Category 6 and 6A Ethernet drops at TYAD.

4. Performance Requirements

4.1 LAN/Ethernet Drops

The contractor shall provide a team of journeyman LAN cable installers to install and terminate category 6 and 6A LAN twisted pair cable drops as requested by the COR via Government conduit or ariel plant. Quantity not to exceed 400 drop installations per contact year.

4.2 Pre-Terminated Fiber Runs

Upon request by the COR, the contractor shall provide all technical service, plant, and labor required to physically, electrically and logically install government-provided pre-terminated fiber to add to the existing network located at TYAD. Pre-terminated fiber runs will consist of government provided fiber cables with eye pulls and LC connectors on each end that the contractor will run to predetermined locations by the government via Government conduit or ariel plant. Quantity not to exceed 10 fiber cable installations per contract year.

4.3 Remedial Maintenance (RM)

The Contractor shall provide RM for the entire cable LAN at TYAD. The contractor shall provide on-site RM within six (6) business hours of notification by the government if a major failure occurs. The LAN shall be restored to operational status within eighteen (18) business hours after COR approval of quote or authorization is received. RM shall involve fiber splicing where applicable.

4.4 Preventative Maintenance (PM)

The Contractor shall provide PM for the LAN to avoid equipment malfunction and to ensure the LAN is functioning within designated specification, to include water removal from manholes.

5. Performance Standards

The performance standard evaluation ratings are as follows: PASS or FAIL.

Task	Performance Objective(s)	Method of Surveillance
4.1 Ethernet Drops	1. As required by the Government the contractor shall provide a team of journeymen LAN cable installers to install and terminate category 5E, 6 and 6A LAN twisted pair cable drops.	1. Review of contractor installations via internal service desk tracking system.
4.3 Pre-terminated fiber installation	3. The contractor shall install pre-terminated fiber optic cables as requested by the COR.	3. Review of contractor installations via internal

Task	Performance Objective(s)	Method of Surveillance
		service desk tracking system.
4.3 Remedial Maintenance	4. The contractor shall provide on-site RM within six (6) hours of notification by the government if a major failure occurs. Major Failures must be corrected within eighteen (18) business hours.	4. Ensure BB LAN service is restored.
4.4 Preventive maintenance	5. The contractor shall provide preventive maintenance to the broadband cable network to avoid major component failure leading to outages.	5. Internal service desk tracking system.

6. Unacceptable Performance

There is a 90% acceptance that repairs on equipment are completed within established timeframes and function to OEM specifications. Less than 90% is considered unacceptable. Remedies for unacceptability are: at the Contracting Officer's discretion the contractor shall arrange for repair by another qualified source at the contractor's expense.