SOURCES SOUGHT SYNOPSIS (SSS)/ REQUEST FOR INFORMATION (RFI)

Enterprise Resource Planning Common Services (ERP CS)
7 July 2026

1. SYNOPSIS

THIS IS A REQUEST FOR INFORMATION (RFI) ONLY. THERE IS NO SOLICITATION AVAILABLE AT THIS TIME. REQUESTS FOR A SOLICITATION WILL NOT RECEIVE A RESPONSE.

The Air Force Materiel Command (AFMC), Air Force Life Cycle Management Center (AFLCMC) Business and Enterprise Systems Directorate (BES), Engineering Division (GBE), Maxwell AFB-Gunter Annex, Alabama is conducting market research seeking vendor interest for Enterprise Resource Planning Common Services (ERP CS).

This is a Request for Information (RFI) only. This RFI is issued solely for market research purposes. It does not constitute a Request for Proposal (RFP) or a promise to issue an RFP in the future. This request for information does not commit the Government to contract for any supply or service whatsoever. Further, the Air Force (AF) is not seeking proposals, nor will it accept unsolicited proposals at this time.

Respondents are advised that the United States Government will not pay for any information or administrative costs incurred in response to this RFI. All costs associated with responding to this RFI will be solely at the interested party's expense. Not responding to this RFI does not preclude participation in any future RFP, if any is issued. It is the responsibility of the potential offerors to monitor the Government's point of entry (www.sam.gov) for additional information pertaining to this requirement.

2. PURPOSE

This RFI seeks industry partners to help the AFLCMC/GBE ERP CS Program Management Office (PMO) build, integrate, and sustain a suite of common services on the Cloud One Oracle Cloud Infrastructure (OCI) platform. Our objective is to enhance a standardized, shared-services model that empowers the PMO to enhance internal and external collaboration, streamline business functions, and continuously integrate current and emerging technologies to deliver a decisive information advantage to the warfighter.

3. PERIOD OF PERFORMANCE

The Period of Performance is projected to be one (1) base year with four (4) one (1)-year options plus a six (6)-month Extension of Services.

4. ANTICIPATED CONTRACT ELEMENTS

This work covers a comprehensive range of services aimed at ensuring the effective management, enhancement, and operation of the ERP CS environments. The Contractor shall provide IT services for a wide range of tasks. The contractor will adhere to Government-mandated standards and industry best business practices. The following disciplines should be considered; environment migrations, development, automated testing, integration, cybersecurity, maintenance, sustainment of ERP CS capabilities, services, and transition management.

- The Contractor shall proactively collaborate on topics related to common infrastructure services with ERP CS PMO, DISA, Cloud One and other stakeholders including OEMs such as Oracle and other companies providing products and support for ERP CS.
- The Contractor shall design, develop, deploy, document, implement, integrate, automate, operate, and sustain ERP common services.
- The Contractor shall support, manage, and operate the continued performance of the assets deployed in the existing ERP CS environments.
- The Contractor shall provide sustainment activities to encompass service management, storage management & administration, database management, capacity management, backup and restore management, patching, disaster recovery, incident management, and troubleshooting.
- The Contractor shall provide continued operations and sustainment support for the capabilities and services. The contractor shall provide subject matter advice and leverage the Department of Defense (DoD) Enterprise Services Management Framework (DESMF).
- The contract scope shall require the contractor to leverage cutting-edge IT disciplines and processes. Offerors must demonstrate capabilities in integrating emerging technologies and employ modern software development practices such as comprehensive Test Automation. Furthermore, the contractor shall operate within Integrated Team Structures to ensure agile and responsive execution throughout the contract's lifecycle. The Contractor must ensure that all tasks are aligned with the System Lifecycle and agile policies and executed in accordance with the Government’s agile strategy.

5. OBJECTIVES

The AFLCMC/GBE ERP CS PMO has established the following key objectives for this initiative.

- Provide a Scalable Shared Services Model: To stand up a robust, scalable, and secure portfolio of common IT services within the Cloud One-provisioned Oracle Cloud Infrastructure (OCI) that can be leveraged across the enterprise.
- Drive Efficiency and Effectiveness: To significantly improve efficiency, effectiveness, and user experience of core business functions through the delivery of standardized and consolidated services.
- Integrate Artificial Intelligence (AI): To leverage AI and machine learning technologies to automate processes, generate actionable insights from data, and introduce intelligent capabilities that enhance mission performance.
- Implement Comprehensive DevSecOps and Test Automation Strategy: To embed modern DevSecOps robust test automation and practices throughout the service lifecycle, ensuring high-quality, secure, and rapid delivery of new capabilities and updates.
- Foster Seamless Collaboration with Integrated Teams: To operate using Integrated Team Structures where personnel work collaboratively, ensuring alignment, transparency, and shared ownership of project outcomes.
- Spearhead Innovation and Integration: To serve as a center for innovation, enabling seamless and agile integration of the common services with other critical mission systems to create a unified and more capable enterprise ecosystem.
- Ensure Continuous Mission Support and Operational Availability: To provide 24/7/365 operational support and system monitoring for all common services and support tools, ensuring maximum uptime, near real-time data replication between Production and DR/COOP, rapid incident response, and uninterrupted availability for all global stakeholders and mission-critical functions.
- Streamline service management and onboarding processes.
- Ensure Continuity of Operations and Disaster Recovery: To support environment availability of systems for Mission Partners.

6. EXPERIENCE, CAPABILITIES AND SOFTWARE/APPLICATION

To assist in our market research and acquisition planning, the government is seeking responses from industry. Detail your corporate experience, strategic approach, and capacity to perform work of this scope and complexity. Interested parties are requested to provide a summary of your company's experience and technical capabilities in the following areas:

- For up to three relevant prime contracts, provide the Contract Number, Sponsoring Agency, Period of Performance, Total Contract Value, and a brief description of the scope.
- How are you able to leverage Automation in workflows and processes?
- How are you able to establish and sustain enterprise-level common services on a cloud platform, preferably Oracle Cloud Infrastructure (OCI)??
- Providing 24/7/365 operational support for mission-critical systems.

- Provide a staff of personnel who possess the necessary security clearances and technical certifications within 30 days of a potential contract award.
- Maintain a fully staffed team up to 90% at all times and have remediation strategies in place to get to 90% within 30 days.
- Identify any potential risks, challenges, or issues you foresee, particularly concerning the Oracle Cloud Infrastructure (OCI) environment.
    - Provide recommendations for mitigating these identified risks.
- Provide recommendations for Oracle Integration Cloud vs SOA Suite
- Provide recommendations for OCI GoldenGate Microservice vs Oracle GoldenGate
- Provide recommendations for items such as OCI IAM SSO Asserter vs Oracle Identity and Access Management SSO
- Provide recommendations for items such as Oracle Identity Directory (OID) vs. Oracle Unified Directory (OUD).
- Provide recommendations for items such as OAC Analytics Cloud vs OAS Analytics
- Provide recommendations for items such as Risk Management Cloud vs SafePaaS
- Audit compliance SOC1 Type 2 experience with Federal Financial Management systems migrating to the cloud. What level of compliance has the contractor supported?
- Provide data migration strategies and management recommendations for identifying and remediating redundant data before migrating to the cloud.
- Provide archive and purge strategy recommendations for financial management data sets.
- Provide recommendations for maintaining enterprise security posture.
- Specifically detail examples of large-scale projects where you interfaced directly with Government roles such as Product Owners, System Engineers, and Test Authorities. Describe the communication rhythm, governance structure, and the outcomes of this collaboration.
- Identify all Government Wide Acquisition Contracts (GWACs), Indefinite Delivery/Indefinite Quantity (IDIQs), or other contract vehicles your company holds that you believe are suitable for this effort. Provide a recommendation for the most appropriate contract vehicle and contract type (e.g., FFP, T&M, Cost-Plus) for this work and provide a strong rationale for why your recommendation maximizes value and flexibility for the government.
- The government is interested in implementing Artificial Intelligence (AI) in its modernization efforts. Provide recommended PWS verbiage and any relevant AI recommendations. Also, please provide example(s) of how AI has been used in program(s) of similar scope for modernization efforts.
- For your most significant ERP implementation, describe your approach to balancing out-of-the-box (OOTB) functionality with required customizations. What was the approximate percentage of custom development, and what methodology guided those decisions?
- What is the maximum number of concurrent users supported by the largest ERP system your company has developed, sustained, or supported?

7. ADMINISTRATIVE INFORMATION REQUESTED

The Contractor's RFI response shall be:

- 12 pages or less (cover page is not included in page count)
- Times New Roman 12 font
- One (1)-inch margins
- Page size should be 8.5 x 11 inches
- Foldouts are permitted but will be assessed toward total page count
- Company/Institute Name
- CAGE Code
- UEI Number
- Address
- Point of Contact
- Phone Number
- E-mail Address
- Web Page URL
- A statement as to whether your company is domestically or foreign owned (if foreign, please indicate the country of ownership).
- Prime vs. Subcontractor: State your company's intention to bid on a potential future RFP for this effort as a Prime contractor or to seek opportunities as a Subcontractor.
  Subcontracting Strategy: If you intend to act as Prime, describe your subcontracting strategy. Identify which key capability areas (e.g., AI/ML, OCI specialization, specific ERP modules) you would likely subcontract and estimate the percentage of the total effort this would represent. This helps us understand your core competencies.

8. ORGANIZATIONAL CONFLICT OF INTEREST

Conflict of Interest (COI), as defined and discussed in Revolutionary FAR Overhaul (RFO) 9.5, *Organizational and Consultant Conflicts of Interest*, is a concern in all acquisitions across the Department of War. Early involvement with our industry partners is a key element of the COI process, and it is critical for the Government to be able to identify any potential COI issues as early as possible for acquisition. This would allow ample time to address and evaluate any potential COI issues, if required, prior to contract award with minimal impact to critical acquisition schedules. Interested offerors are requested to notify the government of any potential COI issues in your RFI response.

Note: All interested contractors must be registered in SAM to be eligible for award of Government contracts. The Government reserves the right to consider a small business set-aside based upon responses hereto for any subsequent action.

Due Date: **Responses should be submitted electronically** to the Contracting Officer, Ms. Amanda Stull at amanda.stull@us.af.mil **by Close of Business (COB) 21 Jul 2026**. **Late responses may not be reviewed.**

Provide any questions or comments concerning the ERP CS requirements or RFI Questions above NLT **COB 15 Jun 2026.**

9. SUBMISSIONS/QUESTIONS

If submitting company proprietary information or competition sensitive information, please make sure it is CLEARLY MARKED. To aid the Government, please segregate proprietary information to the maximum extent possible. All segregated proprietary information will be protected by the Government.

THIS IS AN RFI ONLY. The information provided in this RFI is subject to change and is not binding on the Government. The AF has not made a commitment to procure any of the items or services discussed above, and release of this RFI should not be construed as such a commitment or as an authorization to incur cost for which reimbursement would be required or sought. All submissions become Government property and will not be returned.

Any questions should be directed to the Contracting Officer as identified above.