COMBINED SYNOPSIS/SOLICITATION:

THIS SOLICITATION IS A 100% SET-ASIDE FOR SMALL BUSINESSES. This is a combined synopsis/solicitation for commercial products or commercial services prepared in accordance with Federal Acquisition Regulation (FAR) part 12. This announcement constitutes the only solicitation. Offers are being requested and a separate written solicitation will not be issued.

The Indian Health Service (IHS), Nashville Area Office intends to award a firm-fixed price commercial product/service purchase order in response to this Request for Quotation (RFQ) for Phone System Maintenance and Support Services for the Indian Health Service, Lockport Health Center in Lockport, NY. The solicitation documents & incorporated provisions and clauses are those in effect per the Revolutionary FAR Overhaul (RFO). The associated North American Industry Classification System code is 811210 and the small business size standard is $34.0M.

PRICE SCHEDULE: PHONE SYSTEM MAINTENANCE AND SUPPORT SERVICES: the quoted pricing must be all inclusive (to include but not be limited to labor, materials, equipment, tools, travel, lodging, per diem, fringe benefits, federal, state, and local taxes) plus all other costs pertinent to the performance of this purchase order.

Please complete the attached Price Schedule utilizing your most competitive and reasonable rate:

PURPOSE OF THE CONTRACT: Phone System Maintenance and Support Services for the Indian Health Service, Lockport Health Center in Lockport, New York. The vendor shall provide services in accordance with the attached Statement of Work.

STATEMENT OF WORK: See Attached

PERIOD OF PERFORMANCE: The estimated period of performance of this purchase order will be as follows:

Base Year: October 1, 2026 – September 30, 2027
Option Year One: October 1, 2027 – September 30, 2028
Option Year Two: October 1, 2028 – September 30, 2029
Option Year Three: October 1, 2029 – September 30, 2030
Option Year Four: October 1, 2030 – September 30, 2031

INVOICE SUBMISSION AND PAYMENT: The Contractor shall comply with HHSAR Clause #352.232-71 "Electronic Submission of Payment Requests" located in the Provisions and Clauses section of this solicitation.

SYSTEM FOR AWARD MANAGEMENT (SAM) REGISTRATION: All quoters must have a UEI (Unique Entity ID) number, be registered and active in the System for Award Management at https://www.sam.gov, and have completed their SAM Representations and Certifications online in order to be eligible for award of the contemplated contract. **Please include your active UEI number with your quote.**

QUOTE SUBMISSION INFORMATION: To be considered for award, vendors must quote on all products/services listed in the solicitation. **Quote submissions must include the following items:**

1. Sections 17a, 23, 24, 30a, 30b, and 30c completed per the attached SF 1449 document (**include UEI number).**

2. Attached Price Schedule completed.
3. Documentation/information showing/describing how the Statement of Work requirements will be met.
4. Past Performance Information – provide a minimum of 2 relevant and recent prior contracts similar to the work being contemplated in the Statement of Work.

Award will be based on the lowest price technically acceptable (LPTA) quote received that is determined to be fair and reasonable.

QUOTES FOR THE ABOVE SHALL BE E-MAILED DIRECTLY TO: Courtney Davis, Contract Specialist at courtney.davis@ihs.gov. Quotes must be received by 5:00 pm Central Time on 7/31/2026.

Please send all communication, including questions and comments on the solicitation, via email to courtney.davis@ihs.gov.

Questions regarding this solicitation will be accepted through 7/20/2026. Any questions received after 7/20/2026 will not be answered or considered.