AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT

BPA NO.	1. CONTRACT ID CODE	PAGE 1 OF PAGES 5

2. AMENDMENT/MODIFICATION NUMBER	3. EFFECTIVE DATE	4. REQUISITION/PURCHASE REQ. NUMBER	5. PROJECT NUMBER (if applicable)
0001	07-08-2026	648-27-1-4083-0003	

6. ISSUED BY CODE 36C260

Department of Veterans Affairs
Network Contracting Office 20 (V4CONT)
1601 E. Fourth Plain Boulevard
Building 17, Suite B428
Vancouver WA 98661

7. ADMINISTERED BY (If other than Item 6) CODE 36C260

Department of Veterans Affairs
Network Contracting Office 20 (V4CONT)
1601 E. Fourth Plain Boulevard
Building 17, Suite B428
Vancouver WA 98661

8. NAME AND ADDRESS OF CONTRACTOR (Number, street, county, State and ZIP Code)

To all Offerors/Bidders

CODE FACILITY CODE

(X)	
	9A. AMENDMENT OF SOLICITATION NUMBER 36C26027Q0003
X	9B. DATED (SEE ITEM 11) 06-24-2026
☐	10A. MODIFICATION OF CONTRACT/ORDER NUMBER
	10B. DATED (SEE ITEM 13)

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

[X] The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers [ ] is extended, [X] is not extended.

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:

(a) By completing Items 8 and 15, and returning 1 copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or electronic communication which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by letter or electronic communication, provided each letter or electronic communication makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required) 648-3670152-4083-840900-2580 0100431T2

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

CHECK ONE	
☐	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
☐	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
☐	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
☐	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor [ ] is not, [X] is required to sign this document and return one (1) copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

The purpose of this amendment is to answer questions received and provide a updated Statement of Work. Please see continuation page. Questions will be in black font. Answers will be in red font. Changed to Statement of Work is highlighted in yellow.

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	
		Jennifer Robles VA-VHA-RPOW-2023-0015 Contracting Officer	
15B. CONTRACTOR/OFFEROR (Signature of person authorized to sign)	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA (Signature of Contracting Officer)	16C. DATE SIGNED

A.1 SOLICITATION 36C26027Q0003 QUESTIONS AND ANSWERED

1) **Question:** Are vendors required to have an Authority to Operate (ATO)?

   Answer: Scheduling software must be a Federal or Department of Veterans Affairs approved IT solution

2) **Question:** When we contacted AMiON and similar software provider QGenda, they said they usually work directly with the customer and not through resellers. Since this is a federal solicitation, I wanted to kindly ask how a small business should proceed in this situation.

   Answer: In accordance with the Government's market research, solicitation 36C26027Q0003 is set aside exclusively for small businesses. Prospective vendors must be either the Original Equipment Manufacturer (OEM), an authorized dealer, authorized distributor, or authorized reseller of the proposed equipment/system. This status must be validated through an authorization letter or other documentation from the OEM, submitted with the offer. All software licensing, warranties, and services associated with the equipment/system must comply with the OEM's terms and conditions, as required by VAAR 852.212-72.

   If a small business vendor is not an OEM or does not provide an authorization letter for their proposed system at the time of offer, their offer may be considered non-compliant with the solicitation requirements and may be removed from evaluation.

   Please note that FAR 52.219-14, Limitations on Subcontracting (Nov 2025), applies to all small business set-asides.

3) **Question:** If the OEM Authorization Letter remains a mandatory pass/fail requirement for the brand-name solution, will the Government explicitly clarify that alternative "or equal" software platforms will be evaluated equally, provided they map to the salient characteristics in the Statement of Work ?

   Answer: Please see Solicitation, Section E.5 on page 24 and Section E.6 on pages 24 – 27.

STATEMENT OF WORK

1. Facility Point of Contact.

Name:	Joshua Kreider, Health System Specialist
Section:	Office of the Chief of Staff
Address:	VA Portland Health Care System 3710 SW US Veterans Hospital Rd Portland, OR 97239
Phone Number:	503-220-8262 x38641
Fax Number:	
E-Mail Address:	Joshua.Kreider@va.gov

2. Contract Title. Provide 45 annual subscription software licenses, training, and 24/7 support for a Web-Based On-Call and Physician Based Scheduling Software Brand Name or Equal to AMiON FOR ENTERPRISES utilized by VHAPORHCS group practices, residents, hospitalists and other medical providers for call, clinic, rotation and shift schedules.

3. Background. VHAPORHCS hosts 1800 clinical trainees per year and its clinical service lines create over 40 provider calendars and spreadsheets every month to track on-call physician trainees and supervisory attending physicians.

4. Scope. The contract will provide 45 licenses for VHAPORHCS clinical services and sections who currently publish monthly provider schedules and one for the medical center switchboard, automatic and immediate incorporation of the schedules into a real-time master facility schedule available on the internet to VA Portland staff and trainees on computers and mobile devices; ability for on-call and scheduled providers to securely submit trades on-line to their service/section schedulers; ability for medical center staff to page on-call providers via links in the on-line schedule; ability for facility to use templates, scheduling patterns, electronic business rules, and auto-scheduler features for ease in populating schedules; remote live training for the schedulers who maintain the schedules, switchboard operators and provider Super users, and site administrator/CORs; and 24/7 technical support by telephone. As VHAPORHCS has shared practitioners with our academic affiliate Oregon Health and Science University (OHSU), who currently utilizes AMiON ENTERPRISES, the system must be compatible with existing OHSU infrastructure. Additionally, any system must be able to communicate via an impending Voice Activated Communication System such as Vocera.

5. Specific Tasks.

Task #1 - Provide Software Licenses: Provide 45 annual subscription licenses for Web-Based On-Call and Physician Based Scheduling Software Brand Name or Equal to AMiON FOR ENTERPRISES.

Task #2 – Host Facility's Schedules: Host facility's schedules on contractor's web server and assist in immediate recovery of facility's schedules in the event of server crashes. Ensure 24/7 internet availability of the schedules with extremely rare outages.

Task #3 –Support facility 24/7: Provide 24/7 support by telephone for server crashes and schedule-level outages, business-day support for technical problems affecting individual providers

Task #4 – Configure site, as needed: Assist site administrator/COR in AMiON configurations per facility's preferences.

Task #5 – Provide Training as needed: Provide instruction upon request.

Enterprise Management Controls (applicable to all tasks)

Provide the technical and functional activities at the required level for integration of all tasks specified within this SOW. Include productivity and management methods such as quality assurance, progress/status reporting and program reviews. Provide the centralized administrative, clerical, documentation and related functions.

6. Performance Monitoring.

The site administrator/COR will monitor internal success in populating and utilizing on-line call schedules, and report any issues based on Web-Based On-Call and Physician Based Scheduling Software limitations to the Contracting Officer (CO). Reasonable efforts will be made to resolve these issues with the contractor prior to alerting the CO.

7. Security Requirements.

Records Management Language for Contracts for SOW

The following standard items relate to records generated in executing the contract and should be included in a typical Electronic Information Systems (EIS) procurement contract:

Citations to pertinent laws, codes and regulations such as 44 U.S.C chapters 21, 29, 31 and 33; Freedom of Information Act (5 U.S.C. 552); Privacy Act (5 U.S.C. 552a); 36 CFR Part 1222 and Part 1228.

Contractor shall treat all deliverables under the contract as the property of the U.S. Government for which the Government Agency shall have unlimited rights to use, dispose of, or disclose such data contained therein as it determines to be in the public interest.

Contractor shall not create or maintain any records that are not specifically tied to or authorized by the contract using Government IT equipment and/or Government records.

Contractor shall not retain, use, sell, or disseminate copies of any deliverable that contains information covered by the Privacy Act of 1974 or that which is generally protected by the Freedom of Information Act.

Contractor shall not create or maintain any records containing any Government Agency records that are not specifically tied to or authorized by the contract.

The Government Agency owns the rights to all data/records produced as part of this contract.

The Government Agency owns the rights to all electronic information (electronic data, electronic information systems, electronic databases, etc.) and all supporting documentation created as part of this contract. Contractor must deliver sufficient technical documentation with all data deliverables to permit the agency to use the data.

Contractor agrees to comply with Federal and Agency records management policies, including those policies associated with the safeguarding of records covered by the Privacy Act of 1974. These policies include the preservation of all records created or received regardless of format [paper, electronic, etc.] or mode of transmission [e-mail, fax, etc.] or state of completion [draft, final, etc.].

No disposition of documents will be allowed without the prior written consent of the Contracting Officer. The Agency and its contractors are responsible for preventing the alienation or unauthorized destruction of records, including all forms of mutilation. Willful and unlawful destruction, damage or alienation of Federal records is subject to the fines and penalties imposed by 18 U.S.C. 2701. Records may not be removed from the legal custody of the Agency or destroyed without regard to the provisions of the agency records schedules.

Contractor is required to obtain the Contracting Officer's approval prior to engaging in any contractual relationship (sub-contractor) in support of this contract requiring the disclosure of information, documentary material and/or records generated under, or relating to, this contract. The Contractor (and any sub-contractor) is required to abide by Government and Agency guidance for protecting sensitive and proprietary information.

9. Other Pertinent Information or Special Considerations.

a. Identification of Non-Disclosure Requirements. Provider names, schedules, and pager umbers should not be disclosed except to VA Puget Sound staff.

b. Inspection and Acceptance Criteria.

The site administrator/COR will ensure 48 licenses for awarded vendor are allocated to VHAPORHCS clinical services and sections who currently publish monthly provider schedules and one for the medical center switchboard, training is provided as specified above, and the software is configurable and usable by scheduling staff, facility switchboard operators, and scheduled providers as specified above.

10. Risk Control. The application will not be placed on the facility computer network, VHA intranet, nor involve any hardware interfaces so no mitigation of IT security risk is needed. Provider privacy will be maintained by allowing internet access to VHAPORHCS staff only. The C&A requirements do not apply; security accreditation package is not required. The application does not generate, store, transmit or exchange VA sensitive information.

11. Place of Performance.

Performance will occur at:
VHAPORHCS
3710 SW US Veterans Hospital Rd
Portland, OR 97239

12. Period of Performance.

Base Year: 10/1/2026 – 9/30/2027
Option Year 1: 10/1/2027 – 9/30/2028
Option Year2: 10/1/2028 – 9/30/2029