PERFORMANCE WORK STATEMENT FOR ACTIVE VEHICLE BARRIERS

8 July 2026

I. OBJECTIVE

1.0 Purpose of this Performance Work Statement (PWS) is for the 377 Security Forces Squadron (SFS) to establish a Service Contractor to inspect, maintain, and service the Wyoming and Maxwell Gate Active Vehicle Barriers (AVB's) at Kirtland Air Force Base (KAFB).

1.1 The Service Contractor shall provide all personnel, labor, vehicles, training, safety equipment, tools, materials, oils, lubricants, replacement parts, personnel, scheduling, and supervision necessary to maintain the AVB's at KAFB.

1.2 The Service Contractor must provide for the performance of the services contained in this PWS in accordance with all applicable specifications, requirements, industry standards, local, state, federal standard codes, regulations, and laws. Service Contractor shall comply with all standard commercial practices and KAFB rules and regulations such as the Unified Facilities Guide Specifications UFGS 34 75 13.13: Crash Rated Active Vehicle Barriers and Controls. In the event of conflicting guidance, the most stringent requirements shall be followed. The absence of any contract or regulatory requirement from this PWS shall not detract from its enforceability nor limit the rights and remedies of The Government under any other provision of the contract.

1.3 The Service Contractor shall ensure technicians are qualified to work on vehicle barriers.

II. POINT-OF-CONTACT (POC)

Contracting Officer – SSgt Connor Jeter (connor.jeter@us.af.mil)

Contracting Officer Representative (COR) – SSgt Joe Marsh (joe.marsh@us.af.mil)

Base Access: Facility Security Officer POC – TSgt Jordan Barker (jordan.barker@us.af.mil)

The Service Contractor shall be notified of change of POC.

III. GENERAL TASK REQUIREMENTS

3.0 - Maintenance: The Service Contractor shall provide all preventative maintenance and corrective maintenance for the AVB's at Wyoming and Maxwell Gate on KAFB. The Service Contractor shall provide all tools, supplies, equipment, parts, and certified personnel necessary to maintain, repair, and inspect the AVB's at Kirtland AFB in a manner that will ensure continuous and safe operation. The Service Contractor shall test as required under UFGS 34 75 13.13 using a qualified inspector.

The Service Contractor shall perform maintenance and corrective maintenance in accordance with the equipment's manufacturers' specifications/industry standards based on past systems inspections and behavior, components wear-out mechanisms, knowledge of which components are vital to continued system operation.

3.1 - Preventative Maintenance Scheduling: All monthly maintenance will be scheduled for Saturday and Sunday, or when gate traffic is at a minimum all scheduling will be coordinated between Security Forces and the Contractor. Service contractor personnel will complete the maintenance and repairs within the designated scheduled date. Vacuum and/or pressure washer will be utilized as deemed necessary during scheduled maintenance and repairs.

3.2 - Maintenance Reports: After each service, the Service Contractor will provide written or electronic documentation of the maintenance service provided in accordance with all applicable specifications, requirements, industry standards, local, state, federal standard codes, regulations, and laws. Service Contractor shall comply with all standard commercial practices and KAFB rules and regulations such as the Unified Facilities Guide Specifications UFGS 34 75 13.13 so that the government maintenance system can be updated to show service was performed.

Maintenance reports shall include the date, personnel conducting the maintenance services performed, and a complete breakdown of all systems/components which services were performed. A recommendation for the repair/replacement of any systems or components that pose a risk to safe operational functions. Maintenance reports shall be provided to the Security Forces POC by the fifth working day after each month.

The Government may withhold payment from contractor if scheduled preventative maintenance is not performed on any unit and/or report is not submitted as specified.

3.3 - Paint: Touch up paint will be scheduled as needed on weekends when scheduled maintenance is performed. Service Contractor must keep a log of painting square footage.

3.4 - Notification of Arrival: For regular preventive and corrective services or additional service requests, the Service Contractor must contact the Security Forces POC by email at joe.marsh@us.af.mil or phone (505-846-1111) when arriving at the base.

3.5 - Corrective Maintenance: The Service Contractor shall conduct all corrective maintenance required for continued operation of the AVB's. The service contractor shall respond to service calls for corrective maintenance 24 hours a day, 7 days a week. The Service Contractor shall replace or repair the component that is responsible for the failure of the overall system. Corrective maintenance is performed at unpredictable intervals because a component's failure time is not known. The objective of corrective maintenance is to restore the system to satisfactory operation within the shortest possible time. All corrective maintenance requires approval by the Contracting Officer prior to implementation of corrective actions.

3.6 - Coordination: The Service Contractor must coordinate the inspections with security forces prior to services being performed.

3.7 - Emergency Services: Service contractor shall respond within one (1) hours of receiving notification to perform necessary emergency service. Service Contractor shall be on site a within six (6) hours after and shall initiate the emergency service work. The time of response starts from the time the Security Forces POC notifies or attempts to notify the Service Contractor at the designated telephone number.

3.8 - Notification of Services Completed: For any regular inspection, corrective maintenance, service or emergency call, the Service Contractor must contact the Security Forces POC by email at joe.marsh@us.af.mil or phone (505-846-1111).

3.9 - Estimate of Repair: The Service Contractor will provide a total estimate for performing repairs. The estimate must breakdown the material and labor expenditures. Before proceeding with the repairs, the Service Contractor must obtain consent from the COR and Contracting Officer.

3.10 - Notice of Imminent Failure: If a system or component is determined to be a possible immediate threat to safe operational conditions during any service. The Service Contractor shall notify the COR by immediately calling (505-846-1111), followed then by emailing joe.marsh@us.af.mil.

3.11 - Utility Support: The Service Contractor shall perform all preventative and corrective maintenance including electrical. NetCentric's electrical shop will support all maintenance when required. If NetCentric's electrical shop is unable to support due to the type of support required, the Service Contractor can use a sub-tier service contractor. Sub-tier service contractors will need to be approved by NetCentric in advance.

3.12 - Traffic Control: Maintenance and Inspection services may require support from Security Forces to perform traffic control, which must be coordinated through Security Forces at the time of the service. All road closures will be appropriately marked and provided with signage in accordance with Department of Transportation or Department of Motor Vehicle Standards.

3.13 - Replacement Parts: When a component in a labeled product is replaced, it shall be replaced with an identical component manufactured under the original labeling service (certifying agency). Substitution of a different component is only permitted where it is equivalent to that which was tested, as determined by the certifying agency. The parts used for replacement are required to comply with all the requirements that the old parts originally complied with UFGS 34 75 13.13: Crash Rated Active Vehicle Barriers and Controls. The replacement of parts, including material and labor, is not included in the maintenance agreement and will be invoiced separately at Service Contractor's standard billing rates.

3.14 - Personnel: All personnel shall be qualified and shall possess and maintain any required certifications to service and inspect the Wyoming and Maxwell Gate Nasatka Barrier AVB's at KAFB.

3.15 - Testing: The Service Contractor shall conduct acceptance testing after each scheduled service or preventative maintenance.

3.16 - Hazardous Material Compliance: All hazardous materials, such as hydraulic oil, must comply with the Environmental Protection Agency (EPA) regulations and managed in accordance with occupational safety requirements. The Service Contractor must employ personal protection against corrosive or hazardous treatment chemicals as appropriate. The Service Contractor must be familiar with the Safety Data Sheet (SDS) of any hazardous materials used in maintenance of AVB's. A copy of all SDS's shall be provided to the Security Forces POC within 10 days of the start of contract.

3.17 - Service Validation Inspections: A Security Forces Representative shall evaluate the Service Contractor's performance during performance and after performance is completed on each visit.

3.18 - Routine Service Calls: Outside of emergency service and preventative maintenance , the contractor must respond within 24 hours via email or designated phone number and be on-site within five (5) business days to perform routine service work.

3.19- Wyoming and Maxwell Gate Repairs: The barriers located at Wyoming and Maxwell require several repairs. First, the batteries need to be replaced with deep cycle versions to ensure reliable performance. In addition, the proximity switches are broken, and both the major spring and bolt have failed. Due to this, the cylinders are damaged, as the broken spring and bolt have compromised their functionality.

The primary cause of these issues appears to be the bolt breaking, which then releases the spring and results in further damage. To prevent recurring problems, the bolt should be upgraded.

Finally, since the barriers are now hardwired, the built-in solar system is unnecessarily draining the system. It should be removed to optimize efficiency and minimize maintenance concerns.

In addition to ongoing maintenance issues, the entire barrier now requires comprehensive reconditioning to restore its functionality and reliability.

IV. PLACE OF PERFORMANCE

4.0 Kirtland Air Force Base

V. HOURS OF OPERATION

5.0 Normal hours of operation on KAFB facilities are 7:00 am to 4:30 pm.

V1. DOCUMENTATION

6.0 Record Keeping: The Service Contractor must maintain an electronic and hard-copy library of all AVB's inspection documentation and painting, and it shall be always accessible to Security Forces and the government. The library shall be transferred to the Security Forces Group upon completion of the Period of Performance (POP).

VI. APPLICABLE DOCUMENTS

6.1 Attachment 1: List of Equipment – Active Vehicle Barriers

6.2 UFGS 34 75 13.13: Crash Rated Active Vehicle Barriers and Controls

VII. SERVICE CONTRACTOR FURNISHED MATERIALS AND EQUIPMENT

7.0 Material & Equipment: The Service Contractor shall furnish all labor, materials, supplies, equipment and planning to provide preventive maintenance and to insure the mechanical and operational integrity of all AVB's.

7.1 Service Contractor Furnished Items and Services: All replacement parts installed shall be new and shall be original equipment manufacturers' parts. The Service Contractor shall purchase parts at the lowest obtainable price, to secure reasonable competition.

WARRANTY

7.2 Coverage: The warranty shall cover any defects in material or workmanship under normal use during the warranty period. The Service Contractor shall warranty all labor and material furnished for work performed in services defined by this SOW.

7.3 Warranty Period: The warranty shall cover defects due to materials or workmanship for a period of 90 days and/or 180 days for material from the date of substantial completion. Manufacture warranty applies for the period defined by manufacturer and shall be transparent by Service Contractor to Security Forces.

7.4 Defects: Should any defect develop during the warranty period due to improper materials, workmanship or arrangement, the defect, including adjacent work displaced, shall be made good by the Service Contractor at no expense to the client. Security Forces will give Service Contractor written notice of defective work.

7.5 Failure to Correct: Should the Service Contractor fail to correct defective work within 15 days after receiving written notice, The Government may, at its discretion, correct defects and charge the Service Contractor for such correction. Service Contractor agrees to correct such defects and changes upon demand. Any and all corrective maintenance requires approval by Security Forces prior to implementation of corrective actions.

VIII. SPECIAL CONSIDERATIONS

8.0 Facility Interference: The Service Contractor shall conduct its work to cause the least interference possible to the normal gate activities and in the remaining areas of the facility and the neighboring facilities, surrounding streets and parking areas.

8.1 Security: The Service Contractor shall comply with Government security procedures for accessing and operating on KAFB. Service Contractor shall submit company information and employee Personally Identifiable Information (PII) to KAFB Security Forces POC as required to gain access to the base.

8.2 Professional Appearance: The Service Contractor shall present a neat appearance in distinctive clothing with the company name tag.

8.3 Electrical Hookups: Service Contractor is authorized to use existing electrical outlets at each facility in the performance of this contract work.

8.4 Emergency Medical Service: On KAFB, the government will provide emergency medical treatment and emergency patient transportation service for Service Contractor personnel who are injured or become critically ill during the performance of the contract. Call 505-846-9111 in cases of emergency.

8.5 Security Forces: On-base Security Forces is provided by the government. Call 505-846-9111 in cases of emergency.

8.6 Hazmat/Waste Material: Waste materials shall be disposed of by the Service Contractor, in accordance with applicable local, state, federal laws and regulations, at a licensed off-site waste disposal plant. Obtaining permits/permission to use the off-site waste disposal plant shall be obtained by the Service Contractor and any cost attendant thereto shall be borne by the Service Contractor.

8.7 Base Access: Service Contractor personnel must be able to pass a background check. Personnel shall complete and return all required paperwork for entering the base within 7 days of the contract award date to the Security Forces POC.

END OF PERFORMANCE WORK STATEMENT