Solicitation Q&A:

1. PWS Section VI. APPLICABLE DOCUMENTS.

   a. Not provided with RFQ document, 6.1 Attachment 1: List of Equipment – Active Vehicle Barriers. Please provide for the record.

   b. Not provided with RFQ document 6.2 UFGS 34 75 13.13: Crash Rated Active Vehicle Barriers and Controls

   A: These documents will be provided in amended solicitation

2. The Supplies or Services & Prices or Costs matrix CLINs 0002 and 0003.

   a. Unless missed / overlooked in the issued RFQ FA940126Q0021 documents, please provide the detailed scope of repair services to be proposed or are these CLINs to be proposed post award and after conducting the initial Preventative Maintenance Inspection (PMI) or First/initial scheduled Preventative Maintenance service?

   A: See amended PWS at 3.19

3. Shall Preventative Maintenance Inspection (PMI) be factored and conducted prior to first /initial scheduled Preventative Maintenance service to document existing conditions and prepare formal corrective repair actions as applicable?

   A: Yes

4. RFQ states Taxes "as applicable".

   a. Is the Project tax-exempt and/or will the Government provide and incorporate tax exempt language in the issued Contract? This contract will be applicable to any federal/state taxes.

   A: This project is not tax exempt, any applicable federal and state taxes will apply.

5. PWS Section 1.1, states shall provide "replacement parts".

a. Confirm that other than consumables to be furnished per OEM preventative maintenance (PM) Service requirements and other than specified Repair CLINs, all other replacement parts identified during PM Service for corrective repair are to be issued under Additional In-Scope Service Order for Government review and approval, subject to additional charge in accordance with Sections 3.2, 3.9, and 3.13.

A: Yes, any replacement parts furnished will be subject to government review and will be conducted through an Over and Above Work modification.

6. PWS Section 1.2, states to comply with all standard commercial practices "such as UFGS 34.75.13.13."

a. Which part of the referenced guide is currently implemented at each of the Gate ID locations?

A: Contractor shall abide by the entirety of this UFGS unless specifically stated otherwise by the Government.

7. PWS Section 3.0, references testing.

a. Which part of the referenced guide UFGS 34.75.13.13. are test to be administered?

A: Testing will be in accordance with this guide and barrier systems will be tested for compliance with product specifications.

8. PWS Section 3.5, The Supplies or Services & Prices or Costs matrix does not provide a separate CLIN for Routine and/or Emergency Call Service responses.

a. Will separate CLINs be reissued under Amendment?

A: Yes routine and emergency CLINs will be incorporated into the amended solicitation,

b. Based on per annum historical Routine and Emergency Call Services from original installation completion/occupancy to date, what are the estimated quantities of each type service call?

A: We do not have historic data as the previous contract all service calls outside of preventative maintenance were conducted through Over and Above Work modifications.

c. If separate CLINs are issued under Amendment, will each type Service Call CLIN provided for the estimated quantity to ensure all bidders are providing equal comparison of factored costs?

A: These additional CLINs will be setup with fixed hour limits for vendors to bid appropriately.

9. PWS Section 3.1 Preventative Maintenance Scheduling of the PWS states, "All monthly maintenance will be scheduled on Saturday and Sunday, or when gate traffic is at a minimum."

a. If other than Saturday or Sunday performance periods, what day(s) and start/end times will be acceptable for PM work on weekdays?

A: Any day of the week will be acceptable.

b. What has been historical approved non-peak or weekends work periods for each Gate ID location per PWS Section V Hours of Operation?

A: Besides holidays, typical non-peak traffic hours will be from 0900 - 1200, b, after 0900 hrs. for Wyoming Gate, after 1100 hrs. from Maxwell gate. Coordination will be conducted between the contractor and Security Forces.

10. PWS Section 3.7 Emergency Service states, "Service contractor shall respond within two (2) hours of receiving notification to perform necessary emergency service. Service Contractor shall be on site and shall initiate the emergency service work. The time of response starts from the time the Security Forces POC notifies or attempts to notify the Service Contractor at the designated telephone number."

a. Does a phone call back by a qualified technician to the base contact to conduct initial troubleshoot and/or understand the reported concern prior to confirming requirement to dispatch to site, satisfy the two (2) hour response requirement?

A: Updated to 1 hour response via phone.

b. Is there a time limit for arrival onsite after the reported concern has been discussed by phone and contractor has been authorized to send technician to site?

A: Updated to 6 hour on-site response time

c. Vendor recommends that Routine and Emergency Call Service Response(s) mandatory, minimum, on-site response times be given consideration of area traffic pattern, dispatch period, technician origination and preparation period, requested task which may require more than one Technician, etc. Requests of limited short response period requirements may unintentionally compromise the safety of the responding Technician(s) and result in the Technician(s) arriving on-site less prepared to successfully address the specific repair requests to complete the requested service call. If the intent is to have technician arrive onsite within two (2) hours of initial call, Vendor recommends, based upon long experience with AVB maintenance and repair contracts, to extend the onsite response time to at least four (4) hours and up to six (6) hours. This ensures technician safety as well as more optional preparedness to address the specific problem associated with the service call (discuss with site contact, locate parts and tools needed, load work truck, etc.)

A: PWS will update to clarify and adjust response times

11. PWS Section 3.11 Utility, support states, "NetCentric's electrical shop will support all maintenance when required."

a. Please confirm NetCentric's is a Government Facility entity.

A: NetCentric is a contracted base maintenance provider, they currently provide the entire base's civil engineering needs

b. Please confirm NetCentric's support will be at no cost to the contractor.

A: Any support from NetCentric will be at no cost.

c. Please confirm that when required for Contractor to use a sub-tier (electrical) service contractor other than the selected company to be prior approved, all associated cost of such Sub-tier use is to be compensated under PWS Sections 3.2, 3.9, and 3.13.

A: The use of a subcontracted electrical contractor for corrective repairs will be compensated through an Over and Above work modification.

12. PWS Section 3.12 Traffic Control.

a. What traffic control measures for personnel, vehicle, signage, barricades, cones, or other is the Government to provide for road closures?

b. Provide historical or required example photo and/or drawings of traffic control set-up measures requires per GATE ID location.

A: Security Forces will provide all traffic control measures

13. PWS Section 3.14 Personnel.

a. What certifications are specified/required by Service Provider and/or Service Technicians assigned?

A: Personnel should be qualified to work/service on Nasatka Barrier Systems

14. Provide prior Service Provider details.

a. Is there currently or has there recently been a preventative maintenance (PM) contract in place?

A: Yes, the last preventative maintenance contract expired as of May 2026

b. If so, who is the incumbent or most recent Service Provider?

A: Global Grab

c. Please provide the contract number and awarded amounts by contract year.

A: Contract #FA940123P0026 to the amount of $28,480 per year

d. What was the last date in which each asset under this RFQ was administered scheduled Preventative Maintenance Services?

A: Last preventative maintenance was conducted on 24 April 2026

e. What was the last date in which each asset under this RFQ was administered Corrective Repair Services and what specific services were administered?

A: Last corrective maintenance was conducted 25 Feb 2025