**Statement of Work**
**TPN Compounder Services**
**Brooke Army Medical Center (BAMC)**
**Fort Sam Houston, Texas 78234**

1. **Scope:**
   The contractor shall provide Total Parenteral Nutrition (TPN) Compounder Service in support of the Department of Pharmacy (DOP) at Brooke Army Medical Center (BAMC), Fort Sam Houston, TX. The Contractor shall provide equipment, supplies, tools, materials, training and other items necessary to perform these services. The service includes software support, configuration changes, software upgrades, and software licensing.

2. **Requirements:** The period of performance shall be for one (1) Base year of 12 months and four (4) 12-month option years.
   - **a.** Base Year: 1 Oct 2026 – 30 Sep 2027
   - **b.** Option Year 1: 1 Oct 2027 – 30 Sep 2028
   - **c.** Option Year 2: 1 Oct 2028 – 30 Sep 2029
   - **d.** Option Year 3: 1 Oct 2029 – 30 Sep 2030
   - **e.** Option Year 4: 1 Oct 2030 – 30 Sep 2031

3. **Specific Tasks:** Performance of this contract shall be primarily virtual, except for when technical support is needed, which will be scheduled with the Contracting Officer Representative (COR).
   a. Provide 24/7/365 operational support for all necessary software upgrades and emergency technical support, with a 24-hour response time to resolve critical issues.

   b. Provide annual software support, configuration changes, and software upgrades when necessary.

   c. The compounder must be accurate within 5% of the amount programmed by personnel.

   d. The compounder must have safeguards, including maintenance and 24-hour consultations as needed.

   e. The manufacturer must provide continuous support for the compounder and its software, including information updates, problem-solving, and emergency coverage.

   f. As all automated compounding devices are considered class II devices, they must comply with all federal regulations.

   g. The manufacturers' responsibilities are as follows:

      - The manufacturer shall supply the device, and the pharmacist must verify that the device is 510K cleared as evidence of regulatory compliance.

      - The device must meet fire and safety standards established by Underwriters Laboratories (i.e., is UL-approved).

- The operator's manual, documentation, and accurate statements from the manufacturer must be valid.
- The manufacturer will provide 24-hour support for the compounder and its software throughout the life of the contract.
- The manufacturer will routinely provide the latest version of the compound software in a timely manner.
- The manufacturer shall ensure adequate availability of compound parts (e.g., replacement tubing).
- The manufacturer shall provide detailed information and instructions on the appropriate use of the compounder and its software.
- The manufacturer must comply with all FDA requirements for reporting recalls.

h. **Bill of Materials:** Abacus software licensing, security, upgrades, and maintenance. All necessary hardware for system operation. "Service+" agreement.

**i. Delivery Requirements:**

- **Location:** The delivery shall take place at the following location:

Department of Pharmacy
Brooke Army Medical Center
3600 Roger Brooke Dr.
JBSA Fort Sam Houston, TX 78234

- **Schedule:** Period of Performance Start: October 2026

j. **Invoicing Instructions:**

All invoices must be submitted electronically through the Wide Area Workflow (WAWF) system. Invoices must be submitted within 30 calendar days of delivery or service completion, and should follow the approved monthly invoice schedule, unless otherwise directed by the Contracting Officer.

Failure to submit invoices in a timely manner may result in delayed payment and could lead to the issuance of Letter of Concern, which may impact future contract performance evaluations.

**Final invoices** with respect to a specific contract/delivery order/task order shall be clearly marked "FINAL" and submitted within 45 days after period of performance end date specified in contract. NOTE – In some cases the first invoice may also be the final invoice.