



CALIFORNIA CORRECTIONAL HEALTH CARE SERVICES

ADDENDUM 3

Request for Proposal (RFP) SD25-00019 Health Care Provider Network and Prior Authorization services Questions and Responses

Below are the responses provided by CDCR/CCHCS to the questions submitted for this RFP.

Question 1: Could you please provide detail on the current telemedicine offering? Are these services delivered by the same contracted providers delivering in person care? Are telehealth only vendors also part of your network?

Response 1: Onsite telemedicine services are delivered by civil service providers, while off-site telemedicine is conducted by contracted providers either within their offices or designated facility hubs. While we have some telehealth providers that offer telehealth services only, it is the expectation of CDCR/CCHCS that our telehealth providers be able to see patients in-person for follow up care if necessary.

Question 2: Is there a specific date that CDCR will commit to providing the complete list of network providers to the winning bidder? Could the date be prior to the contract start date? For example, when the winning bidder is notified.

Response 2: CDCR/CCHCS anticipates sharing a complete list of network providers upon execution of the contract. A more precise timeline will be provided after the selection of the winning proposer.

Question 3: Will you please provide additional details regarding the format of the provider network information that will be shared with the winning bidder?

Response 3: CDCR/CCHCS will determine the format for this information upon contract award and in collaboration with the winning proposer.

Question 4: When do you anticipate releasing your response to the request for the due date extension?

Response 4: Please refer to Addendum 2 for additional information.

Question 5: Will you please list the specific claim and provider data fields that will be shared with the winning bidder?

Response 5: Please refer to the following table for additional information.

FY 24/25 July 1, 2024, through June 30, 2025

Provider Type	Number of Distinct Providers	Number of Claims
Hospital	98	71,110
Ambulance	36	18,832
Laboratory	7	590,085
Surgery Centers	35	2,686
Radiology	660	141,146
Physicians	4,449	180,525
Totals:	5,285	1,004,384