REQUEST FOR INFORMATION (RFI)

Title: United States Air Forces Central Command (USAFCENT), Internet-Based, Contractor-Operated Parts Store (ICOPARS)

Headquarters, Air Combat Command (ACC), Acquisition Management & Integration Center (AMIC) is seeking information from industry to assist with the planning and development of a potential follow-on requirement for the existing USAFCENT ICOPARS Contract, FA4890-22-C-0012. The existing ICOPARS Contract for purchase and delivery of vehicle and equipment parts is a five-year contract valued at approximately $90M.

1. DISCLAIMER:

This announcement constitutes a Request for Information (RFI) for the purpose of determining the market capability and obtaining information <u>ONLY</u>. It does not constitute a Request for Proposals (RFP), a Request for Quote (RFQ) or an indication that the government will contract for any of the services discussed in this notice. The Government will announce any subsequent formal solicitation separately through the System for Award Management (SAM). Information on the specific topics of interest is provided in the following sections of this announcement. **Neither AMIC nor any other part of the federal government will be responsible for any cost incurred by responders to this RFI.**

2. BACKGROUND:

USAFCENT maintains approximately 5,500 general and special purpose vehicles and associated equipment items located in the United States Central Command (USCENTCOM) Area of Responsibility (AOR). Attachment 1 provides the current list of supported vehicles by manufacturer, model and year. This list is subject to change as the Government adds, removes or replaces vehicles in support of operational requirements. Numerous companies manufacture this vehicle fleet, and the range of year models is from the 1980s to present. The Government obtains a large volume of automotive and equipment parts, chemicals, corrosion control materials, upholstery items, vehicle accessories, hand tools, special tools, vehicle associated equipment and subscriptions to online original equipment manufacturer (OEM) repair information necessary to sustain this fleet via a single Internet-Based, Contractor-Operated Parts Store (ICOPARS). This ICOPARS requirement functions as the primary source of supply for all non-military-type, commercial vehicles and the secondary source of supply, after the Air Force's Integrated Logistics Support-Supply (ILS-S) system, for military-type vehicles. Designated government personnel (DGP) in the USCENTCOM AOR use a contractor-provided, Internet-Based Parts Management System (IPMS) to identify, order, maintain visibility and document receipt of ICOPARS items. Upon receipt of an IPMS requisition, the contractor must conduct the necessary research, source, ship and manage delivery of all requisitioned items. Presently, the Government orders approximately 18,000 items per month, supporting approximately 39 individual organizations and approximately 29 operating locations. This effort does not require any forward-deployed, contractor positions in the USCENTCOM AOR.

3. SCOPE OF EFFORT:

The contractor provides the USAFCENT ICOPARS service from its own facilities. The contractor must provide, manage, and sustain a contractor-furnished IPMS to support this service requirement. The contractor is responsible for all facilities, labor, material and services associated with managing the IPMS and researching, sourcing and fulfilling IPMS orders.

3.1. Internet-Based Parts Management System (IPMS) Capability:

For this requirement, the contractor provides, manages, maintains, updates, ensures integrity, and backs-up the IPMS. The IPMS must be user friendly and require only the standard U.S. Air Force desktop software for user-level interface from Government networks. At a minimum, the IPMS must provide:

- Online Registration: Capabilities for online account registration and approval process. DGP rotate approximately every 180 days. Account creation shall include a COR approval step and a User Account Listing.
- User Permissions: Ability to manage user permission levels. AMIC and AFCENT CORs shall have access to all ICOPARS requisition and financial information. OLs shall only have access to site-level information.
- Account Training: Online training and tutorial capability for new users covering IPMS navigation, ordering, tracking, and receipt annotation.
- Fleet Data Pre-Load: Pre-load vehicle fleet data enabling DGP to select vehicle registration numbers and auto-populate year/make/model fields.
- Working Stock Program: Ability to establish and manage demand-based working stock fill levels and simplified re-fill ordering with COR validation.
- PO Numbering & Time Stamping: Unique system-driven PO numbers (OL designator + sequence number) and Eastern Time Zone date/time stamping.
- Internal Messaging: Internal messaging allowing Government managers and DGP to attach files and communicate directly with the Contractor.
- Status, Queries, and Formatting: Display open/closed requisition status, shipping/ delivery data, and formatted printable reports IAW Annex C.
- Warranty & Core Management: Warranty tracking and Core asset management/credit tracking workflows.
- ASD Approval & History: Adjusted Shipment Date tracking and full purchase history transparency across all operating sites.

3.2. Requisition Methodology: IPMS requisitions are satisfied via two methodologies:

3.2.1. Price Listed Parts (PLP). PLPs must be from an authorized price list provided as a requirement of the solicitation. Types of price lists include common parts, OEM parts, aftermarket parts, rebuilt/re-manufactured parts, price-listed batteries, special tools/diagnostics equipment/subscriptions, etc. Parts priced in accordance with a manufacturer's price list must be that manufacturer's product.

3.2.2. Non-Price Listed (NPL) Parts. The contractor will procure all NPL parts from the manufacturer, or from the highest level in the manufacturer's distribution system to which it has access, to provide responsible support at the lowest price obtainable by the Contractor in the normal course of business.

3.3. Other Requirements:

3.3.1. Parts furnished by the contractor shall meet or exceed the quality of the original OEM part furnished on the vehicle or equipment item. The contractor shall provide parts in the following priority order: (1) OEM, (2) aftermarket and (3) rebuilt/remanufactured.

3.3.2. The contractor is responsible for transportation and delivery of all parts to the requesting location. Shipping methods may include contractor-selected methods, the Government's Worldwide Express Contract, USPS or Defense Transportation System. The contractor will select shipping methodology based on requisition priority and lowest cost to the Government

4. REQUESTED INFORMATION:

4.1. Describe your capability to satisfy this government service requirement.

4.2. Identify any common commercial practices applicable to this or similar requirements in regard to contract type, terms for warranties, buyer financing, maintenance and packaging and marking.

4.3. Summarize your current capability or intended methodology for meeting the IPMS requirement. How would you recommend presenting an IPMS solution as part of the proposal (written, oral presentation, etc.) to support government source selection? What capability and methodology do you have to tailor or modify the IPMS after contract award based on Government input?

4.4. What is the recommended timeline between contract award and performance start to implement a fully functional IPMS (consider necessary Government review, trial and approval time)?

4.5. Do you have the ability to conduct the necessary research and provide parts for a wide range of general-purpose vehicles, special purpose vehicles (to include military-series and armored vehicles) and construction/material handling type of equipment and vehicles (front end loaders, road scrapers, etc.)?

4.6. What is your typical turn-around time for parts (from receipt of IPMS requisition to availability for shipment to operating location)? What methods would you use to expedite any required parts research and reduce turnaround time for common or high demand parts?

4.7. Describe your past or present experience supporting same or similar type requirements.

5. RESPONSE GUIDELINES:

5.1. Interested parties shall provide the following information: Name/title of the company, point of contact and position in the company, socioeconomic status (if applicable) based on NAICS Code 423120, Motor Vehicles Supplies and New Parts Merchant Wholesalers, DUNS/ CAGE, and any IDIQ/BPA's your company is on applicable to NAICS Code 423120.

5.2. Request interested parties respond to this RFI with a capability statement. Responses must specifically describe the contractor's capability to meet the requirements outlined in this RFI.

5.3. AMIC representatives may choose to meet with responders and hold one-on-one discussions. The intent would be to obtain further clarification on RFI responses.

Attachment: ICOPARS Vehicle Count by Make_Model_Year Spreadsheet
ICOPARS Sources Sought PWS