SOURCES SOUGHT TECHNICAL DESCRIPTION FOR **SERVICES**

1. INTRODUCTION

The 410th Contracting Support Brigade (CSB) – Regional Contracting Office Miami (RCO Miami), on behalf of the Joint Interagency Task Force South (JIATFS) J2-Physical Security, is issuing this sources sought synopsis as a means of conducting market research to identify parties having an interest in, and the resources to support, the requirement for Protective Distribution System (PDS) Preventive Maintenance and Support Services.

The intention of this market research is to identify qualified vendors capable of performing these services on a competitive basis. Based on the responses to this sources sought notice/market research, this requirement may be set aside for small businesses (in full or in part) or procured through full and open competition. All Small Business Set-Aside categories will be considered.

The Government is specifically seeking to identify direct service providers and authorized partners capable of executing the technical requirements without the use of unnecessary intermediaries, brokers, or non-certified pass-through entities.

Telephone inquiries will not be accepted or acknowledged, and no feedback or evaluations will be provided to companies regarding their submissions.

2. PLACE OF PERFORMANCE/ SERVICE

All on-site services must be performed at the Government facility specified below.

Location
Naval Air Station Key West, Truman Annex, Key West, FL

3. DISCLAIMER

"THIS SOURCES SOUGHT IS FOR INFORMATIONAL PURPOSES ONLY. THIS IS NOT A "REQUEST FOR PROPOSAL (RFQ)" TO BE SUBMITTED. IT DOES NOT CONSTITUTE A SOLICITATION AND SHALL NOT BE CONSTRUED AS A COMMITMENT BY THE GOVERNMENT. RESPONSES IN ANY FORM ARE NOT OFFERS AND THE GOVERNMENT IS UNDER NO OBLIGATION TO AWARD A CONTRACT AS A RESULT OF THIS ANNOUNCEMENT. NO FUNDS ARE AVAILABLE TO PAY FOR PREPARATION OF RESPONSES TO THIS ANNOUNCEMENT. ANY INFORMATION SUBMITTED BY RESPONDENTS TO THIS TECHNICAL DESCRIPTION IS STRICTLY VOLUNTARY. RESPPONSES

WILL NOT BE RETURNED TO THE RESPONDER. NOT RESPONDING TO THIS NOTICE DOES NOT PRECLUDE PARTICIPATION IN ANY FUTURE REQUEST FOR QUOTE (RFQ) OR INVITATION FOR BID (IFB) OR RFP, IF ANY ISSUED. IF A SOLICITATION IS RELEASED, IT WILL BE SYNOPSIZED ON THE GOVERNMENT-WIDE POINT OF ENTRY (GPE). IT IS THE RESPONSIBILITY OF POTENTIAL OFFERORS TO MONITOR THE GPE FOR ADDITIONAL INFORMMATION PERTAINING TO THIS REQUIREMENT."

4. PROGRAM BACKGROUND

The Joint Interagency Task Force South (JIATFS)-J2 Physical Security utilizes a specialized CyberSecure Protective Distribution System (PDS) to protect its sensitive data networks. This critical infrastructure was installed under a previous contract, which completed its installation and initial warranty period.

To ensure ongoing mission success, data integrity, and personnel safety, a new service contract is required for ongoing preventive maintenance, technical support, and system sustainment. The goal of this acquisition is to secure highly reliable, OEM-authorized support to maintain the PDS in a fully operational, up-to-date, and compliant posture in accordance with national security standards, including CNSSI 7003 (Protected Distribution Systems).

5. REQUIRED TECHNICAL CAPABILITIES

The Contractor shall provide all labor, tools, licensing, and expertise necessary to maintain and support the existing CyberSecure IPS hardware and software infrastructure. As detailed in the Performance Work Statement (PWS), the core requirements include:

- **Annual OEM License Renewal:** Provision and renewal of the CyberSecure IMS™ Gold License for all active hardware.

- **Remote Technical Support:** Provision of 24/7/365 remote help desk, telephone, and online technical support. (Note: No remote electronic access to the PDS is permitted; all equipment resides on a standalone network, requiring coordinate-troubleshooting via the Government's on-site Physical Security System Administrator).

- **Service Level Agreements (SLAs):** Guaranteed response times of up to 24 hours (Monday–Friday) and up to 72 hours (Weekends/Holidays), with a priority escalation path for critical issues.

- **Software Maintenance:** Provision of and technical assistance with the application of all software updates, firmware patches, vulnerability remediations, and security enhancements.

- **Annual On-Site Preventive Maintenance:** One (1) annual on-site visit to the JIATFS compound in Key West, FL, to perform:
    - Hardware and software Alarmed Carrier PDS health checks.
    - Re-calibration of all alarmed zones to ensure accurate monitoring.
    - Server resource trend analysis (CPU, Memory) and comprehensive health reporting.
    - On-site installation of critical software updates/patches that cannot be applied remotely.
- **Training and System Updates:** Provision of up to four (4) web-based, instructor-led training sessions annually, plus one (1) on-site User Training Class during the annual visit. As-needed configuration updates (zone media, notification lists, SOP templates) must be completed within 15 business days of request.

6. SPECIAL REQUIREMENTS:

- **Information Technology (IT) and Cybersecurity Compliance:** The contractor must adhere to DoD Instruction 8500.01 (Cybersecurity), NIST Special Publication 800-53 (Security and Privacy Controls), and CNSSI 7003 (Protected Distribution Systems).
- **Personnel and Facility Security Clearances:** A DD Form 254 Contract Security Classification Specification shall apply. The prime contractor must possess, or demonstrate the immediate capability to obtain, a Secret Facility Clearance. All field personnel performing on-site work must be U.S. citizens, pass required background checks (such as NCIC-III), and comply with installation security regulations.

7. ELIGIBILITY

NAICS Code: 541519 (Other Computer Related Services / IT Value Added Reseller)

Small Business Size Standard: $34,000,000.00

Product Service Code (PSC): DJ10 (IT and Telecom - Security and Compliance as a Service) / 7A21 (IT and Telecom - Business Application Software (Perpetual License Software))

NOTE: Businesses of all sizes are encouraged to respond; however, each respondent must clearly identify their business size in their capabilities statement.

8. SUBMISSION REQUIREMENTS (CAPABILITIES STATEMENT)

Interested parties are requested to submit a capabilities statement of no more than ten (10) pages in length, in Times New Roman font of not less than 10-pitch.

The deadline for response is no later than 9:00 AM EST on August 17, 2026. All responses must be submitted electronically in Microsoft Word or PDF format to:

- Lian Pinzon, Contract Specialist: lian.pinzon.civ@mail.mil
- Sonia Boppell, Contracting Officer: sonia.m.boppell.civ@mail.mil

9. TARGETED VENDOR QUESTIONS

To assist the Government in conducting thorough market research, determining competitive viability, and verifying that respondents are direct providers rather than administrative intermediaries, respondents must address the following questions in detail within their capabilities statement:

A. Section A: Direct OEM Relationship & Licensing (Critical)

- OEM Partner Status: Is your organization an active, certified integrator and authorized partner in good standing with the OEM, CyberSecure IPS?

  Requirement: You must provide written, verifiable proof of authorization directly from CyberSecure IPS confirming that your company is legally permitted to distribute, install, and support CyberSecure IMS™ software licenses and updates on the Government's behalf.

- Direct Tier 3 Support Escalation: Describe your organization's direct communication path to CyberSecure IPS Tier 3 engineering support. Can your company guarantee a direct escalation path to OEM developers for critical system failures without utilizing third-party brokers? Please explain how this is structured.

- Software Assurance Delivery: Explain your process for ensuring that the Government receives immediate, uninterrupted access to OEM software updates, firmware patches, and vulnerability remediations. How do you verify the integrity of these deliverables upon receipt from the OEM?

B. Section B: Technical Capability & Self-Performance

- Limitations on Subcontracting (For Small Businesses): Under a Small Business Set-Aside (FAR 52.219-14), the small business prime must perform at least 50% of the cost of contract performance with its own personnel. Provide a detailed breakdown of how your firm intends to meet this 50% self-performance requirement for both the base period and all option periods.

- Technical Certifications & Training: Do your proposed personnel (specifically the Lead Technician/Contract Manager) hold active, OEM-recognized technical certifications for CyberSecure Interceptor and Stoplights hardware? Please list the certifications held by your current in-house staff.

C. Section C: Past Performance & Security

- **Similar Contract Experience:** Describe up to three (3) contracts of a similar scope, scale, and complexity that your company has performed within the last five (5) years. For each reference, please provide:
    - Customer/Agency name and contract number.
    - Total contract value and period of performance.
    - Brief description of the PDS hardware and software maintained (specify if CyberSecure IPS was utilized).
    - Whether your firm acted as the Prime Contractor or a Subcontractor.
- **Security Clearance and Personnel Readiness:**
    - Does your organization currently possess an active Secret Facility Clearance? If not, do you have an active sponsor or the immediate ability to obtain one?
    - Confirm that all technicians proposed for this effort are U.S. citizens and are capable of passing the National Crime Information Center (NCIC-III) background check to gain physical access to Naval Air Station Key West.
- Company Profile & Classifications: Provide a summary profile of your company, including:
    - Legal Business Name, physical address, web address, and point of contact.
    - UEI and CAGE Code.
    - Socio-economic status (e.g., Small, Small Disadvantaged, Women-Owned, HUBZone, Service-Disabled Veteran-Owned Small Business).

10. ADDITIONAL INFORMATION

- The estimated period of performance consists of a Base Period of 12 months and four Option Years, each for 12 months, with performance commencing in September 2026. Specifics regarding the number of option periods will be

provided in the solicitation. The contract type is anticipated to be Firm-Fixed-Price.

- Upon evaluation of the capability statements, if it is determined that this requirement will be an unrestricted competition, the Government intends to evaluate the Small-Business responses and conduct further market research to identify a subcontracting goal.

- All data received in response to this Sources Sought that is marked or designated as corporate or proprietary will be fully protected from any release outside the Government.

- All questions must be submitted to the contract specialist identified above. The Government is not committed nor obligated to pay for the information provided, and no basis for claims against the Government shall arise as a result of a response to this Sources Sought.