SOURCES SOUGHT

INTERNET SERVICES, SAN JUAN, PUERTO RICO

August 11, 2026

A. BACKGROUND/PROGRAM DESCRIPTION

HSI San Juan uses an internet service to support daily operations, communication, and mission critical functions. Due to increased personnel and the expansion of office space, existing network capacity and coverage may no longer be sufficient to meet operational needs. Additionally, the current service contract is approaching expiration, creating a need to reassess requirements and ensure reliable and secure connectivity to ensure uninterrupted operations.

B. PURPOSE OF REQUEST FOR INFORMATION

This SOURCES SOUGHT is issued solely for market research, planning, and information purposes only and is not to be construed as a commitment by the Government to issue a subsequent solicitation (Request for Proposal (RFP), etc.). This SOURCES SOUGHT does not commit the Government to contract for any supply or service. ICE is not seeking proposals at this time. Further, ICE will not accept unsolicited proposals in response to this SOURCES SOUGHT. Participants in this market research are advised that the Government will not pay any costs incurred in response to this SOURCES SOUGHT. All costs associated with responding to this SOURCES SOUGHT will be solely at the interested party's expense. Responses to this SOURCES SOUGHT will be used to identify potential sources, vehicles and set asides (if applicable).

The purpose of this SOURCES SOUGHT is to identify vendors that have the ability to meet the requirements contained in the Statement of Objectives (SOO) for internet services in support of ICE Homeland Security Investigations (HSI) San Juan, Puerto Rico office locations.

C. DESCRIPTION/SCOPE OF WORK

Please see the attached SOO for a description of the requirements. Interested Vendors are requested to provide capability statements.

This information should include but is not limited to:

1. Company profile and history
2. Company size under North American Industry Classification System (NAICS) code 517111- Wired Telecommunications Carriers
3. System for Award Management (SAM) Unique Entity Identifier (UEI) number
4. Relevant experience in the tasks outlined in the SOO

5. Technical expertise and capabilities
6. Proof of the alignment to any existing Government Wide Contract Vehicles (GSA/FSS, NASA SEWP, etc.) your company has that can fulfill the requirement.
7. POC Name and contact Information (phone number and email address)

D. RESPONDING TO THIS SOURCES SOUGHT

Interested vendors should submit a response to the contracting officer and alternate POC via email at Demetress.Thomas@ice.dhs.gov and Michelle.D.Kelley@ice.dhs.gov no later than **11:00 am Eastern Daylight Time (EDT) on Monday, August 17, 2026.** Responses should be limited to a MAXIMUM of five (5) pages.

Please include **"SOURCES SOUGHT RESPONSE Internet Services, San Juan Puerto Rico (Company Name)"** in the subject line of your email and provide your electronic submission in Microsoft Word or PDF format.