Commercial Solution Opportunity – Defense Commissary Agency

In accordance with the Commercial Opportunity Solution – Defense Commissary Agency (DeCA), dated 04/10/2026, paragraph 5.0, the following specific requirement in support of 5.5 Modernize Business is attached.

The Defense Commissary Agency (DeCA) is seeking innovative, commercial approaches from European Union registered firms for total maintenance services which include maintenance for HVAC systems, facilities, and equipment for the commissaries within the Kaiserslautern Military Community (KMC) area which include the commissaries at Baumholder, Vogelweh, and Ramstein. The goal is to leverage industry best practices, modern technologies, and creative service models to improve reliability, accountability and overall service quality for total maintenance services within the KMC area. DeCA seeks solutions that will provide this support for up to five total years. Attachment 1 and other supporting document contains technical data that will provide assistance in understanding current conditions that the commercial solution proposal will need to meet.

Interested vendors with proven expertise in providing maintenance services in a commercial grocery setting should submit their written solutions brief (Phase 1) in accordance with section 3.2 Solutions Brief.

Seeking solutions to include:

Implement preventative maintenance (PM) a scheduled, proactive maintenance performed on operational equipment and facilities—guided by manufacturer, local, and DOW requirements—to minimize failure risks, extend asset lifespans, and guarantee safety and compliance.

Provide emergency maintenance (EM), 24/7/365 emergency response with a guaranteed 3-hour on-site arrival time or industry standard to prevent threats to life, safety, HVAC systems, and grocery inventory.

Provide unscheduled maintenance (UM), reactive, unplanned maintenance activities triggered by unexpected equipment failure, performance drops or, on demand; requiring action to restore normal operations and compliance.

Provide procedures and timelines for UM, including prompt submission of firm-fixed-price estimates and rapid work completion upon approval.

Provide reports and supporting documentation to ensure accurate representation of work performed. Regular reporting concurrent to invoice submittal on contract performance. .

Ensure operations comply with DoW, German, and EU laws, while providing parts and labor warranties that meet EU/host nation regulations and industry standards.

The closing date for this opportunity is Tuesday, 18 August 2026 at 3:00 PM Central European Time (CET).

All communications to include questions pertaining to this opportunity shall be sent via email to the following Points of Contact:

Nicholas Ruppert – Contract Specialist (Nicholas.Ruppert@deca.mil)

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