Annex A – Maintenance PRS

Task/Requirement	Standard	Sampling Method, Lot & Acceptable Quality Level (AQL)
MATERIEL MAINTENANCE – GENERAL		
5.1.1 Establish, operate, and manage equipment repair shops, and supporting functions.	Quality: Maintenance Operations conducted IAW AR 750-1, DA PAM 750-8, applicable LIS publications, installation policies and procedures, external and internal SOPs, and materiel maintenance (COR) guidance	Random sampling (shop/activity scheduled periodically) Lot: All in-process and completed work as well as all existing records and files within the shop or activity undergoing surveillance. AQL: 95%
5.1.4 Perform technical inspections in accordance with the maintenance request.	Quality: IAW AR 750-1, DA PAM 750-8, applicable LIS publications, installation policies and procedures, external and internal SOPs, and materiel maintenance (COR) guidance.	Random (shop/activity scheduled periodically) Lot: All in-process and completed work orders, files, logs, and SOPs at time of surveillance. AQL: 95%
MATERIEL MAINTENANCE – PROGRAMS/EFFORTS		
5.2.1 Perform repairs IAW work request and applicable equipment TMs or equivalent publications.	Quality: Repairs will be IAW the maintenance request and to standards, to include estimated task times, as stated in current equipment Technical Manuals (TMs), Technical Bulletins (TBs), Modification Work Orders (MWOs), Safety of Use Messages (SOUMs), Special Technical Inspection and Repairs (STIRs), other applicable Government technical publications, or OEM equivalent publications when a Government technical publication is not available.	Random sampling Lot: All in-process and completed work as well as all existing records and files within the shop or activity undergoing surveillance. AQL: 95%

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Task/Requirement	Standard	Sampling Method, Lot & Acceptable Quality Level (AQL)
5.2.1 Ensure minimum rejection rates for mechanical and electrical repair work completed are met in order to meet first time pass rates.	Quality: IAW AR 750-1, Appendix B-11, paragraphs (a-d)	Random (shop/activity scheduled periodically) Lot: Equipment that has completed the repair cycle and has been deemed as ready for issue (RFI) back to the customer. AQL: 97% for mechanical AQL: 98% for electrical
5.2.12 Perform all air conditioning & refrigeration maintenance / repair services.	Quality: IAW40 CFR, Part 82, and applicable state and federal regulations, and the installation environmental regulations and directives. Quality: Special measurement items ordered IAW directive IAW AR 700-84.	Random (shop/activity scheduled periodically) Lot: All in-process and completed work as well as all existing records and files within the shop or activity undergoing surveillance. AQL: 95%
MATERIEL MAINTENANCE SUPPORT		
5.3.8 Maintain, repair, and replace tires on rims.	Quality: IAW TM 9-2610-200-14	Random (shop/activity scheduled periodically) Lot: The number of line items on receipts processed on the day of surveillance. AQL: 95%
5.3.9 Provide wheel alignment support.	Quality: IAW applicable TMs and standards.	Random (shop/activity scheduled periodically) Lot: All in process and completed work related to replacing front axle components (tie-rod/sway bar). AQL: 95%
5.3.11 Perform maintenance and services of sensitive items.	Quality: IAW ASC Supplement 750-1 and AR 750-1.	Monthly Lot: All parts/items in process AQL: 100%

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Task/Requirement	Standard	Sampling Method, Lot & Acceptable Quality Level (AQL)
5.3.11 Maintain physical security of the Material Maintenance Arms room and sensitive items.	Timeliness: Notify the COR immediately of the discovery of a missing sensitive item or major administrative discrepancy. Quality: IAW AR 190-11, AR 710-2, AR 750-1, DA PAM 750-8, and local SOPs.	Random (shop/activity scheduled periodically) Lot: All in process and completed sensitive item work as well as all existing records and files within the shop or activity undergoing surveillance. AQL: 100%
REPAIR PARTS AND MATERIEL MANAGEMENT TASKS		
5.5.1 Perform shop supply services; use the automated Army supply system as the primary means of attaining materiel.	Quality: IAW AR 750-1, AR 710-2, DA PAM 25-30, AR 725-50, DA PAM 710-2-2; AR 740-1; AR 735-5; AR 710-1; AR 710-3; DA Pam 710-7; AR 710-3, DA Pam 710-2-1; FEDLOG; and LIS user's manual	Random (shop/activity scheduled periodically) Lot: All in-process and completed work orders, requisitions, requests, files, records, SOPs, and stockage at time of surveillance. AQL: 95%
5.5.6 Manage Standard Pricing (SP) items.	Timeliness: Meet SP turn- in criteria for timeliness of turn-ins. Quality: IAW DFAS-IN Reg 37-1 Chapter 13, finance & accounting policy, implementation, unserviceable turn-ins, and current army guidance.	Periodic Lot: The numbers of SP items processed during the period at time of surveillance. AQL: 95%
PRODUCTION CONTROL		
5.6.1 Operate a production control capability that effectively manages the maintenance workload; provide personnel technically capable of performing all tasks found in the applicable maintenance LIS End User Manual. Operate multiple equipment receiving points; provide order statuses.	Timeliness: Work completed IAW time estimates given at work induction. Quality: IAW work request, AR 750-1, DA PAM 750-1, DA PAM 750-8, applicable LIS publications, local policies and procedures.	Random Lot: All in process and completed work as well as all existing logs and files at time of surveillance AQL 95%

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Task/Requirement	Standard	Sampling Method, Lot & Acceptable Quality Level (AQL)
FOOD SERVICE EQUIPMENT		
5.7.1 Provide preventive, scheduled, and unscheduled repair services.	Quality: IAW Density list	Bi-Weekly Lot: All in process and completed work as well as all existing records and files within the shop or activity undergoing surveillance. AQL:95%
5.7.2 Perform inspections, services, and maintenance.	Quality: IAW applicable technical manual / manufacturer's instructions.	Random Lot: All in process and completed work as well as all existing records and files within the shop or activity undergoing surveillance. AQL: 95%
5.7.3 Provide unscheduled maintenance.	Timeliness: Unscheduled maintenance service calls are responded to within 24 hours or 1 business day of notification from POC. Respond to urgent Emergency Vehicle calls within 1 hour (nights, weekends and holidays included).	Random Lot: All in process and completed work as well as all existing records and files within the shop or activity undergoing surveillance. AQL: 95%
5.7.4 Utilizing ODCs to perform maintenance tasks.	Quality: ODCs approved by Functional Representative and COR are utilized when contractor does not possess a unique skillset needed to complete a repair/service.	Random Lot: All in process and completed work as well as all existing records and files within the shop or activity undergoing surveillance. AQL: 95%