Control Number: FY26-0589

Limited Sources Justification (LSJ)
Revolutionary FAR Overhaul (RFO) 8.401(b)
General Services Administration Regulation (GSAR) 538.7104-3(b)(1)(ii)

1. **Identification of the Agency and Contracting Activity:** Defense Health Agency Contracting Activity (DHACA), Professional Services Contracting Division (PS-CD).

2. **Nature and/or Description of Action being Approved:** The purpose of this Limited Sources Justification (LSJ) is to obtain approval to award a Firm Fixed Price (FFP) task order to ScriptPro USA, Inc. (ScriptPro) via the Department of Veterans Affairs, Federal Supply Schedule contract number 3679719D0135 for the purchase of ongoing maintenance and support of the Pharmacy Outpatient Automation Solution ScriptPro (POAS-S) to maintain medication dispensing capabilities of DHA Medical Treatment Facility (MTF) outpatient pharmacies and hospital/clinic service areas. This award will provide the Government with the ability to acquire continued service to support the MTFs. The current task order, HT001124F0007, awarded under contract 36F79719D0135 for maintenance and support services will expire on 31 July 2026. There is a continued need for maintenance and support of the existing equipment which will enable critical functionality to be maintained for the MTF's pharmacies and ultimately its beneficiaries.

3. **Description of Supplies or Services and Estimated Value:** The Contractor shall provide all personnel, equipment, supplies, facilities, transportation, tools, materials, supervision, and other items and non-personal services necessary to provide maintenance and support for the Pharmacy Outpatient Automation Solution ScriptPro (POAS-S) to maintain medication dispensing capabilities of DHA MTF outpatient pharmacies and hospital/clinic service areas and provide efficiency within these pharmacies. Services shall include regularly scheduled preventative maintenance, on-site remote or technical support, provide continuous cybersecurity management, provide yearly training to authorized Government personnel for installation of Customer Replaceable Parts, and provide replenishment and replacement parts for advanced repair procedures.

The period of performance for this requirement is from 01 August 2026 to 31 January 2031. FAR 52.217-8, Option to Extend Services, will be included within the solicitation and the

resulting contract. The estimated value of this action is [redacted] based on the Independent Government Cost Estimate (IGCE) dated 20 February 2026. The breakdown of price is as follows:

Period	Period of Performance	[redacted]
Base Period	8/1/26 to 1/31/27	
Option Period 1	2/1/27 to 1/31/28	
Option Period 2	2/1/28 to 1/31/29	
Option Period 3	2/1/29 to 1/31/30	
Option Period 4	2/1/30 to 1/31/31	
FAR 52.217-8	2/1/31 to 8/1/31	
	Total	

4. **Authority Cited:** RFO 8.401(b) and GSAR 538.7104-3(b)(1)(ii) – Only one source is capable of providing the supplies or services required at the level of quality required because the supplies or services are unique or highly specialized.

5. **Rationale Justifying Use of Authority Cited:** In accordance with RFO 8.401(b) and GSAR 538.7104-3(b)(1)(ii), "Only one source is capable of providing the supplies or services required at the level of quality required because the supplies or services are unique or highly specialized." To ensure functionality of the current equipment installed at DHA MTFs, the POAS-S requires continued maintenance and support. ScriptPro develops and owns the propriety and patented hardware, software, and algorithms used in POAS-S and supports the services specifically required for this acquisition. ScriptPro is the Original Equipment Manufacturer (OEM) of the existing equipment at the local MTFs which includes licensed software, spare parts, and maintenance and technical support of the current systems installed throughout the MTF pharmacies. ScriptPro possesses the design control capability to meet the specifications of this requirement thus reducing the risk of unacceptable equipment readiness, disruption in operational capabilities, and increases safety. No other sources are authorized to sell or distribute ScriptPro proprietary hardware, software, and algorithms that are used in the POAS-S. Any attempt to use non-OEM equipment for maintenance and technical support would not only void the warranty, but may damage the equipment, which would lead to additional repair costs or a complete replacement of the equipment.

6. **Market Research:** Market research was conducted from 9/8/2025 to 2/15/2026 and it was determined that ScriptPro is the only capable source of providing POAS-S licenses, equipment maintenance, and solution specific program support. Researching potential source(s) within the industry determined that these sources cannot satisfy the requirement. ScriptPro develops and owns the proprietary and patented hardware, software, and algorithms used in POAS-S and supports the services specifically required for this acquisition. It offers robotic prescription dispensing, SP central workflow, pharmacy management, workflow, telepharmacy, and third-

party management systems. Procuring alternative systems would be cost prohibitive and cause extensive delays in establishing the current level of the Risk Management Framework (RMF) security and productivity required. Thereby, ScriptPro has the unique technical capabilities and resources required for this acquisition and is the most advantageous method of fulfilling the Government's need with regards to efficiency, past-performance, and experience.

7. Other Facts:

a. *Procurement history.*

(1) Is this a new requirement? No.

(2) If 7.a.(1) is No, was the action just prior to this one competed? No. HT001124F0007 was awarded under the authority of FAR 8.405-6(a)(1)(i)(B) on January 31, 2024.

(3) If 7.a.(2) is Yes, what has changed where this action cannot be competed? Not applicable

b. *Additional Information.* ScriptPro possesses the operational infrastructure and knowledge required for successful performance. ScriptPro can continue to provide its proprietary and patented licenses, software, and spare parts required to maintain and sustain the serviceable government owned equipment without a loss of performance, efficiency, and negative impacts to the MTF pharmacies and DoD beneficiaries. ScriptPro can start performance with DHA immediately, therefore preventing any gaps in service. These current services provided by the incumbent must continue uninterrupted to prevent significant MTF pharmacy workflow issues and potential issues without hindering patients' access to care. It is in the best interest of the Government to award this contract via non-competitive procedures.

8. Actions to Remove or Overcome any Barrier to Competition:

On an annual basis, the DHA will assess the current infrastructure requirement to determine if other maintenance support options are available. Future requirements will be synopsized in accordance with FAR 5.203. If another potential source is identified, the Government will assess whether competition for future requirements is feasible.

9. Technical Certification:

I certify the supporting data under my cognizance, which are included in the justification, are accurate and complete to the best of my knowledge and belief.

[redacted]
Pharmacy Operations Division

10. Requirements Certification:

I certify the supporting data under my cognizance, which are included in the justification, are accurate and complete to the best of my knowledge and belief.

[redacted]
Pharmacy Operations Division

11. Best Value Determination:

Consistent with DoD Class Deviation 2014-O0011, I hereby determine the action described herein represents the best value to the Government.

Basis for Determination: The anticipated cost to the Government for this contract action will be determined fair and reasonable based on techniques available in RFO 15.404-1, such as historical prices paid, Independent Government Cost Estimate, and comparison of current GSA Schedule pricing and similar schedule pricing. Although GSA has negotiated fair and reasonable pricing, the Government will seek additional discounts during negotiations to ensure a fair and reasonable price. This task order is necessary as it avoids substantial duplication of costs to the Government that is not expected to be recovered through competition of a new award.

[redacted]
Leslie Nelson
Contracting Officer

Professional Services Contracting Division

12. Legal Review:

I have reviewed this justification and have found it to be legally sufficient.

[redacted]

Office of General Counsel

13. Contracting Officer Certification:

I certify this justification pursuant to the authority of RFO 8.401(b) and GSAM/R 538.7104-3(b)(ii) – Only one source is capable of providing the supplies or services required at the level of quality required because the supplies or services are unique or highly specialized, is accurate and complete to the best of my knowledge and belief.

[redacted]

Leslie Nelson
Contracting Officer
Professional Services Contracting Division

Review

I have reviewed this justification and find it adequate to support limited sources.

Concurrence

[redacted]

Professional Services Contracting Division

[redacted]
Defense Health Agency Contracting Activity

Approval

Based on the foregoing justification, I hereby approve limiting sources in the acquisition of the POAS-S at an estimated value of [redacted] pursuant to the authority of RFO 8.401(b) and GSAR 538.7104-3(b)(1)(ii) – Only one source is capable of providing the supplies or services required at the level of quality required because the supplies or services are unique or highly specialized, subject to availability of funds, and provided that the services and property herein described have otherwise been authorized for acquisition.

[redacted]
Defense Health Agency