U.S. Southern Command (USSOUTHCOM)
Exercise Southern Vanguard 2026.2 (ExSV-26) Peru (PER)
Performance Work Statement (PWS)
Laundry Services

As of 26 July 2026

`1Part 1

General Information

1. **GENERAL:** This is a non-personal services contract under which the personnel rendering the services are not subject, either by the contract's terms or by the manner of its administration, to the supervision and control usually prevailing in relationships between the Government and its employees. The United States (U.S.) Government shall not exercise any supervision or control over the Contractor's employees performing the tasks herein. Such contract employees shall be accountable solely to the Contractor who, in turn shall be responsible to the U.S. Government.

1.1 Description of Services/Introduction: The contractor shall provide all personnel, equipment, supplies, facilities, transportation, tools, materials, supervision, and other items and non-personal services necessary to provide laundry services as defined in this PWS except for those items specified as government furnished property (GFP) and government furnished services (GFS). The contractor shall perform to the standards in this contract.

1.2 Background: Laundry services for The U.S. Southern Command (USSOUTHCOM, also referred to herein as "the Government") in support of ExSV-26.2 PER.

1.3 Objectives: The Contractor provides the U.S. Government with bus laundry services throughout duration of the contract.

1.4 Scope: Contractor shall provide non-personal services to the Government with laundry services at the locations and dates specified in Table 1. The contractor shall accomplish services in coordination with the Contracting Officer (KO) and the Contracting Officer Representative (COR).

1.5 Period of Performance: The period of performance shall be from 8 – 18 September 2026.

1.6 General Information:

1.6.1 Quality Control Plan (QCP): Reserved.

1.6.2 Quality Assurance (QA): The government shall evaluate the contractor's performance under this contract in accordance with (IAW) the Quality Assurance Surveillance Plan. This plan is primarily focused on what the Government must do to ensure that the contractor has performed IAW the performance standards and contract quality requirements are met. Contract quality requirements" means the technical requirements in the contract relating to the quality of the product or service and those contract clauses prescribing inspection, and other quality controls incumbent on the contractor, to ensure the product or service conforms to the contractual requirements. It defines how the performance standards will be applied, the frequency of surveillance, the performance threshold, and deductions, if applicable.

1.6.3 Recognized Holidays: No Holidays identified during this period of performance.

1.6.4 Hours of Operation: The contractor is responsible for conducting business between the hours of 7:00AM and 7:00PM Monday through Friday, except Federal holidays or when the Government facility is closed due to local or national emergencies, administrative closings, or similar Government directed facility closings. The Contractor must, at all times, maintain an adequate workforce for the uninterrupted performance of all tasks defined within this PWS when the Government facility is not closed for the above reasons.

1.6.5 Place of Performance: The work to be performed under this contract will be performed at Peruvian Army Jungle School, Sauce, Peru.

1.6.6 Type of Contract: The Government anticipates the award of a fixed price type contract.

1.6.7 Access and General Protection Policy and Procedures:

1.6.7.1 FPCON: In addition to the changes otherwise authorized by the changes of clause of contract, should the US Government Force Protection Condition (FPCON) at any individual installation change, the Government may require changes in contractor security matters or process in accordance with DoDI 2000.16. During FPCONs Charlie and Delta, only contract services that have been deemed "mission essential" by the Government will continue. Contract services will resume when the FPCON is reduced to Bravo or lower.

1.6.7.2 Physical Security: Reserved.

1.6.7.3 Escorts: The Contractor and all associated sub-contractor employees performing services under this contract shall be escorted at all times by host nation security personnel or by an individual designated by the Contracting Officer Representative (COR) while accessing U.S. facilities, activities or controlled areas. Escorts will announce the presence of any visitors prior to entering any controlled facility or workspace in order to allow personnel to safeguard sensitive or critical information against undue disclosure.

1.6.7.4 Personnel Security Clearance Requirements: Reserved.

1.6.7.5 Background Checks: The Contractor shall ensure contractor employees and subcontractor employees performing services under this contract have passed a security check conducted by the Host Nation Police Department of their residence or the State Police Department of their U.S. residence. Security checks that have been completed as part of a personnel security clearance background investigation, or a previous background check that was a condition of employment, meet this requirement. Documentation of these checks will be made available to the KO or COR within 10 days of request. The Government retains the right to exclude any employee from performance of duties under this contract if a background security check reveals an employee is a security risk. The exclusion of an employee for security reasons will not relieve the Contractor from performance of services required under this contract. If the Government determines additional background checks are required, at a minimum, and upon request from the Government, the Contractor shall provide to the KO or COR, the following information on any contractor or subcontractor employee performing services under this contract:

- Full birth name
- Married name (if applicable)
- SSN or local equivalent (ID card number)
- Date of birth
- Place of birth (city, country)

1.6.7.5.1 Background Check Notification Requirements: If a background check on any employee or subcontractor employee performing services under this contract, whether the check was conducted as a condition of employment or as part of the contract with the Government, reveals any information from any source (including host country law enforcement) of criminal activity by Contractor employees, subcontractors, or subcontractor employees, the Contractor shall notify the KO and COR of that information within 24 hours. The Contractor shall make notification of:

(1) Traffic violations, other than parking, will be reported to the KO or COR only if the contract is for drivers for the Government;

(2) Any suspicious activity by Contractor employees, subcontractors, or subcontractor employees the Contractor believes may pose a risk to U.S. or host nation national security or imminent risk of deadly bodily harm to any person; and

(3) Any actions taken against Contractor employees, subcontractors, or subcontractor employees pursuant to this requirement.

1.6.7.5.2 Remedies. In addition to other remedies available to the Government, the Contractor's failure to comply with the requirements of this paragraph my result in requiring the Contractor to remove a Contractor employee or employees from the performance of the contract.

1.6.7.5.3 Subcontracts. The Contractor shall include the substance of this paragraph and the preceding paragraph in all subcontracts.

1.6.7.6 Uncleared Contractor Common Access Card (CAC) Credentialing and Access Procedures: Reserved.

1.6.7.6.1 Contractor Common Access Card (CAC) Eligible Requirements: Reserved.

1.6.7.6.1.1 Federal Installation/Facility Access: Contractor and all associated sub-contractor employees shall comply with applicable installation, facility and area commander installation/facility access and local security policies and procedures (provided by government representative). The employee performing services under this contract shall also provide all information required for background checks to meet installation access requirements to be accomplished by installation Provost Marshal Office, Director of Emergency Services, Security Office or the host nation equivalent.

1.6.7.6.2. Contractor Non CAC Eligible Requirements for DOD Facility and Installation Access: Reserved.

1.6.7.7 Employment Eligibility: The Contractor shall ensure that all Contractor employees and sub-contractor employees performing services under this contract are Purvian nationals. Entry to Military bases by contractor with an out of country Visa will be denied and service will not be performed.

1.6.7.8 Access to Government Information Systems: Reserved.

1.6.7.9 Key Control: Reserved.

1.6.7.10 Lock Combinations: Reserved.

1.6.8 Post Award Conference/Contract Periodic Progress Meetings: The Contractor shall attend the post award conference convened by the contracting activity or contract administration office IAW Federal Acquisition Regulation (FAR) Subpart 42.5. The KO, COR, with other Government personnel, as appropriate, may meet periodically with the Contractor to review the Contractor's performance. At these meetings the KO will apprise the contractor of how the government views the Contractor's performance and the Contractor will apprise the Government of problems, if any, being experienced. Appropriate action shall be taken to resolve outstanding issues. These meetings shall be at no additional cost to the government.

1.6.9 Contracting Officer Representative (COR): The COR will be identified by separate letter. The COR monitors all technical aspects of the contract and assists in contract administration. The COR is authorized to perform the following functions: ensure the Contractor performs the technical requirements of the contract; perform inspections necessary in connection with contract performance; maintain written and oral communications with the Contractor concerning technical aspects of the contract; issue written

interpretations of technical requirements, including Government drawings, designs, specifications; monitor Contractor's performance and notifies both the KO and Contractor of any deficiencies; coordinate availability of government furnished property; and provide site entry of Contractor personnel. A letter of designation issued to the COR, a copy of which is sent to the Contractor, states the responsibilities and limitations of the COR, especially with regard to changes in cost or price, estimates, or changes in delivery dates. The COR is not authorized to change any of the terms and conditions of the resulting order.

1.6.10 Key Personnel: The Contractor shall provide a contract manager who shall be responsible for the performance of the work. The Contract Manager shall be available throughout duration of the contract or time period the service is in use by the Government. The name of this person and an alternate, who shall act for the Contractor when the manager is absent, shall be designated in writing to the Contracting Officer within ten (10) working days prior to contract start day. Contract Manager and alternate shall have full authority to act for the contractor on all contract matters relating to daily operation of this contract.

Qualifications for all key personnel are listed below:

1.6.11 Special Qualifications or Certifications: Reserved.

1.6.11.1 IA/IT Training Certification: Reserved

1.6.12 Identification of Contractor Employees: Contractor employees shall identify themselves as Contractor personnel and shall avoid representing themselves as Government employees. This identification includes meeting attendance, answering Government telephones, email communications, and working in other situations where Contractor status is not obvious. Contractor personnel identification shall be easily identifiable through the display of badges, name tags, lanyards, etc.

1.6.12.1 Badging of Contractor Employees: Reserved.

1.6.12.2 Uniform: The Contractor shall provide a standard uniform for all Contractor and subcontractor employees performing services under this contract, and ensure they wear the uniform during appointed duty hours. The uniform may consist of the same type and color shirt and slacks for all workers. Company logo is optional.

1.6.13 Contractor Travel: Reserved.

1.6.14 Other Direct Costs (ODC): Reserved.

1.6.15 Data Rights: Reserved.

1.6.16. Non-Disclosure Requirements: Performance under this contract may require the Contractor to access data and information proprietary to a Government agency, another Government Contractor, or of such nature that its dissemination or use other than as specified in this work statement would be adverse to the interests of the Government or others. Neither the Contractor, nor Contractor personnel, shall divulge, nor release data or information developed, or obtained under performance of this work statement, except to authorize Government personnel or upon written approval of the KO. The Contractor shall not use, disclose, or reproduce proprietary data, which bears a restrictive legend, other than as specified in this PWS. All documentation showing individual names or other personal information shall apply, and shall be controlled and protected under the provisions of the Privacy Act of 1974, Public Law 93-579, 5 United States Code (U.S.C.) Section 552a.

1.6.16.1 Non-Disclosure Statements: The Contractor shall provide signed non-disclosure agreements to the Government prior to commencement of work under the contract. Disclosure of information by Contractor

personnel may result in Contractor personnel removal from performance of duties under this contract.

1.6.16.2 Advertisement and Social Media: The Contractor shall NOT post information to public website or social media locations, personal or professional, that in any way disclose names, locations, hotel data, participants, discussions, pictures, etc. before, during or after the contract period of performance without the express consent of the Government. The use of propaganda violates DOD Commercial Use of Imagery Guidelines stated at (www.dimoc.mil/resourcess/limitations/). The Contractor shall not cite any information (e.g., contract information, pictures, locations, etc.) obtained through this contract on any marketing tools to include its company website.

1.6.16.3 INFORMATION ASSURANCE: At no time will the Contractor or associated sub-contractor employees transmit government documents or information over using methods that do not meet the security requirements specified in the National Institute of Standards and Technology (NIST) Special Publication (SP) 800-171, "Protecting Controlled Unclassified Information in Nonfederal Information Systems and Organizations" such as personal electronic mail accounts, public digital data storage sites (cloud storage), social media platforms or instant messaging. Approved government sites such as U.S. Army Aviation and Missile Research Development and Engineering Center (ARMDEC) Safe Exchange at https://safe.amrdec.army.mil/SAFE/About.aspx, or All Partners Access Network (APAN) at https://community.apan.org/, or other transmission means determined by the government must be used.

1.6.17 Organizational Conflict of Interest (OCI): Contractor and subcontractor personnel performing work under this contract may receive, have access to, or participate in the development of proprietary or source selection information (e.g., cost or pricing information, budget information or analyses, specifications or work statements, etc.) or perform evaluation services which may create a current or subsequent Organizational Conflict of Interests (OCI) as defined in FAR Subpart 9.5. The Contractor shall notify the KO immediately whenever it becomes aware that such access or participation may result in any actual or potential OCI and shall promptly submit a plan to the KO to avoid or mitigate any such OCI. The Contractor's mitigation plan will be determined to be acceptable solely at the discretion of the KO and in the event the KO unilaterally determines that any such OCI cannot be satisfactorily avoided or mitigated, the KO may affect other remedies as he or she deems necessary, including prohibiting the Contractor from participation in subsequent contracted requirements which may be affected by the OCI.

1.6.18 Phase-in/Phase-Out (PIPO) Period: Reserved.

1.6.19 General Training Requirements: Reserved.

1.6.19.1 Anti-Terrorism (AT) Level I Training: Reserved.

1.6.19.2 OPSEC Awareness: If the Contractor, or a subcontractor, or employees of either disclose any information that disrupts or harms the Government's operations or activities, then the Government retains the right to exclude any employee from performance of duties under this contract. The exclusion of an employee for security reasons will not relieve the Contractor from performance of services required under this contract. By way of example, personnel shall not sketch or take photos of government facilities or activities, unless related to service to be provided. All government paper products and removable digital storage material that is received, generated, or stored during the contract will be destroyed completely when no longer needed to preclude recognition of information.

1.6.19.3 Information Assurance (IA) Training: Reserved.

1.6.19.4 Information Assurance (IA)/Information Technology (IT) Training: Reserved.

1.6.19.5 Threat Awareness Reporting Program (TARP Training) : Reserved.

1.6.19.6 iWATCH Training: Reserved.

1.6.19.7 OPSEC Training: Reserved.

1.6.20 Overseas Training Requirements:

1.6.20.1 Antiterrorism (AT) Awareness Training for Contractor Personnel Traveling: Reserved.

1.6.20.2 SERE Training: Reserved.

1.6.21 Foreign (OCONUS) Requirements: Reserved.

1.6.21.1 Theater and Country Clearance Requirements: Reserved.

1.6.21.2 Vetting: The Contractor company and all associated sub-contractor companies, must have been vetted by the US Embassy in the country which the contract will be performed. For the purposes of this contract, the company is considered vetted if the company is located in the country which the contract will be performed unless the company has been previously barred from performing services for the Government. If during a previous vetting process the company was barred from performing service for the Government, then that is grounds for termination of the contract. If the company is located outside of the country which the contract will be performed, the company must be vetted by the US Embassy in the country of performance. Vetting will coordinated through the US Embassy's DOD Security Cooperation Office (SCO) in the country of performance. If during any previous vetting process in other countries, the company is found to be barred from performing services for the Government; this finding is grounds for termination of the contract.

1.6.21.3 Installation Access to DOD Facility or Host Nation Installation: Contractor and all subcontractor employees performing services under this contract shall comply with adjudication standards and procedures using the National Crime Information Center Interstate Identification Index (NCIC-III) (U.S. citizen and residents only), and Terrorist Screening Database (TSDB) (Army Directive 2014-05/AR 190-13), applicable installation, facility and areas commander installation/facility access and local security policies and procedures (provided by the COR or KO), and status of forces agreements or other diplomatic agreements. The employee performing services under this contract shall provide all information required for background checks to meet installation access requirements to the installation Provost Marshal Office, Director of Emergency Services, Security Office, or host nation equivalent.

1.6.21.4 Host Nation Installation Access with No DOD Facility: Contractor and all associated subcontractor employees shall comply with applicable installation, facility and area commander installation/facility access and local security policies and procedures. The employee performing services under this contract shall also provide all information required for background checks to meet installation access requirements to be accomplished by installation Provost Marshal Office, Director of Emergency Services, Security Office or the host nation equivalent.

1.6.21.5 Deoxyribonucleic Acid (DNA) Samples: Reserved.

1.6.21.6 Medical Travel Requirement : Reserved.

1.6.22 Synchronized Pre-deployment and Operational Tracker (SPOT) : Reserved.

1.6.23 Safety: The following provides information pertaining to Safety and Accident Prevention:

1.6.23.1 (OCONUS - Host Nation) Safety Laws and Regulations: The Contractor shall comply with FAR 52.236-13, Accident Prevention (November 1991), the references contained therein *(e.g. U.S. Army Corps of Engineers Safety and Health Requirements Manual (EM 385-1-1)), and applicable Host Nation Safety Laws and Regulations.*

1.6.24 Environmental Compliance: Reserved.

PART 2
DEFINITIONS & ACRONYMS

2. **DEFINITIONS AND ACRONYMS:**

2.1. Definitions:

2.1.1 Area of Responsibility. The U.S. Southern Command (USSOUTHCOM) area of responsibility (AOR) includes the geographic areas of Antigua and Barbuda, Argentina, Aruba, Barbados, Belize, Bolivia, Brazil, British Virgin Islands, Cayman Islands, Chile, Colombia, Costa Rica, Cuba, Curacao, Dominica, Dominican Republic, Ecuador, El Salvador, Falkland Islands, French Guiana, Grenada, Guadeloupe, Guatemala, Guyana, Haiti, Honduras, Jamaica, Martinique, Mayotte, Montserrat, Nicaragua, Panama, Paraguay, Peru, Saint Barthélemy, Saint Martin, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Saint Maarten, Suriname, Trinidad and Tobago, Turks and Caicos Islands, Uruguay, and Venezuela.

2.1.2. Contractor. The total contractor organization or a separate entity of it; such as an affiliate, division, or plant that performs its own purchasing.

2.1.3. Contracting officer (KO). A person with the authority to enter into, administer, and/or terminate contracts and make related determinations and findings.

2.1.4. Contracting Officer's Representative (COR). An individual designated and authorized in writing by the contracting officer to perform specific technical or administrative functions.

2.1.5. Defective Service. A service output that does not meet the standard of performance associated with the Performance Work Statement.

2.1.6. Deliverable. Anything that can be physically delivered, but may include non-manufactured things such as meeting minutes or reports.

2.1.7. Foreign National. A foreign national is not a U.S. citizen. Green card holders are also identified as foreign nationals. A foreign national is further categorized as either a third country national or a local national based on the person's citizenship and location of performance of duty.

2.1.8. Key Personnel. Contractor personnel that are evaluated in a source selection process and that may be required to be used in the performance of a contract by the Key Personnel listed in the PWS. When key personnel are used as an evaluation factor in best value procurement, an offer can be rejected if it does not have a firm commitment from the persons that are listed in the proposal.

2.1.9. Local National. Local nationals are foreign nationals who are citizens of the country where the performance of duty will occur.

2.1.10. Performance Work Statement (PWS). A statement of work for performance-based acquisitions that describes the required results in clear, specific, and objective terms with measurable outcomes.

2.1.11. Physical Security. Protection of the perimeter area, government property, and assets that prevent the loss or damage of Government property.

2.1.12. Quality Assurance. The various functions, including inspection, performed by the government to determine whether a Contractor has fulfilled the contract obligations pertaining to quality and quantity.

2.1.13. Quality Assurance Surveillance Plan (QASP). A plan describing how the agency will survey, observe, test, sample, evaluate and document the Contractor's performance in meeting critical performance standards identified in the contract.

2.1.14. Quality Control (QC). Tasks performed by the Contractor to improve the quality of the organization's output.

2.1.15. Shall. An imperative command; has a duty to or is required to. Denotes that a regulation must be followed unless the contracting officer has obtained a deviation.

2.1.16. Subcontractor. Any supplier, distributor, vendor, or firm that furnishes supplies or services to or for a prime contractor or another subcontractor.

2.1.17. Third Country National. Third country nationals are foreign nationals who are not citizens of the country where the performance of duty will occur.

2.1.18. Work Day. The number of hours per day the Contractor provides services in accordance with the contract.

2.1.19. Work Week. Monday through Friday, unless specified otherwise.

2.2 Acronyms:

AFFSSIR	Armed Forces Repository of Specimen Samples
ALMS	Army Learning Management System
ANSI	American National Standards Institute
AOR	Area of Responsibility
AR	Army Regulation
ATCTS	Army Training Certification Tracking System
AT	Anti-Terrorism
CAC	Common Access Card
CFR	Code of Federal Regulations
CI	Counter Intelligence
CHILAR	Chilean Army
CLIN	Contract Line Item Number
CONUS	Continental United States (excludes Alaska and Hawaii)
COR	Contracting Officer Representative
DD Form 254	Department of Defense Contract Security Requirement List
DNA	Deoxyribonucleic Acid (DNA)
DOD	Department of Defense
DODD	Department of Defense Directive
DODI	Department of Defense Instruction
FACH	Fuerza Aerea de Chile
FAR	Federal Acquisition Regulation
FHP	Force Health Protection
FCG	Foreign Clearance Guide
FN	Foreign National
FY	Fiscal Year
GFE	Government Furnished Equipment
GFP	Government Furnished Property

GFS	Government Furnished Services
IA	Information Assurance
IAW	In Accordance With
IT	Information Technology
JPAS	Joint Personnel Adjudication System
JTR	Joint Travel Regulation
KO	Contracting Officer
LN	Local National
LOA	Letter of Authorization
NCIC-III	National Crime Information Center Interstate Identification Index
NIST	National Institute of Standards and Technology
ODC	Other Direct Costs
OCI	Organizational Conflict of Interest
OCONUS	Outside Continental United States (includes Alaska and Hawaii)
ODC	Other Direct Costs
OSHA	Occupational Safety and Health Administration
OPSEC	Operation Security
PIPO	Phase In/Phase Out
PRS	Performance Requirements Summary
PWS	Performance Work Statement
QA	Quality Assurance
QASP	Quality Assurance Surveillance Plan
QCP	Quality Control Program
RA	Requiring Activity
SCR	Service Contract Reporting
SOP	Standard Operating Procedures
SPOT	Synchronized Predeployment and Operational Tracker
TCN	Third Country National
TE	Technical Exhibit
TSDB	Terrorist Screening Data Base
U.S.C.	United States Code
USSOUTHCOM	United States Southern Command

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PART 3
Government Furnished Equipment (GFE), Government Furnished Property (GFP), and Government Furnished Services (GFS)

3. **GOVERNMENT FURNISHED ITEMS AND SERVICES:**

3.1. Services: Reserved.

3.2. Facilities: Reserved.

3.3 Utilities: Reserved.

3.4 Equipment: Reserved.

3.5 Materials: Reserved.

3.6 Common Access Cards (CAC): Reserved.

PART 4
CONTRACTOR FURNISHED ITEMS AND SERVICES

4. **CONTRACTOR FURNISHED ITEMS AND RESPONSIBILITIES:**

4.1 General: The Contractor shall furnish all supplies, equipment, facilities and services required to perform work under this contract that are not listed under Part 3 of this PWS.

4.2 Facility Security Clearance: Reserved.

4.3. Materials: Reserved.

4.4. Equipment: Reserved.

PART 5
SPECIFIC TASKS

5. **Specific Tasks:** Contractor shall provide non-personal services to the Government with laundry services at the locations and dates specified in Table 1. The contractor shall accomplish services in coordination with the Contracting Officer (KO) and the Contracting Officer Representative (COR).

5.1. Basic Services. The contractor shall provide laundry services to the Government on the dates and amount of loads required per table 1 of this PWS.

a. The Contractor shall maintain 100% accountability of clothing under his/her responsibility and return clothing to owner undamaged.
Acceptable Quality Level (AQL) – 100% compliant.

5.2. **Delivery and Pickup services**. The Contractor shall provide laundry services, to include pickup and drop-off between the hours of 7:00AM and 7:00PM at location and dates outlined in Table 1 of the PWS.

a. The Contractor shall deliver laundry at locations and dates outlined in Table 1 and verifies that bundle matches customer receipt.
AQL – 100% compliant.

b. Contractor shall place folded garments in the individual's laundry bag provided by individual and returned to locations and dates as described in Table 1. Clothing shall be returned not later than 48 hours from pick up time.
AQL – 100% compliant.

c. The Contractor shall tag clothing in each person's bundle with a unique number to match the bundle so that clothing does not get mixed up with other persons' clothing.
AQL – 100% compliant.

d. The Contractor shall machine wash clothing in water with fragrance free soap for sensitive skin to minimize rash or allergies to the user; clothing shall be dry and folded upon return.
AQL – 100% compliant.

e. The Contractor receiving the turn-in of clothing shall document each article of clothing on the inventory sheet prior to bundling and tagging. The Contractor shall provide each customer a copy (inventory sheet in english) of items placed in the bag.
AQL – 100% compliant.

5.2.1. Typical bundle shall not exceed 35 Lbs and items may include:

- 2 uniforms pants, Cotton/Nylon 50/50 Rip stop
- 2 uniform shirts, Cotton/Nylon 50/50 Rip stop
- 10 pair socks cotton/wool blend
- 5 pair underwear cotton
- 10 cotton/polyester blend T-shirt (PT)/(TAN)
- 5 cotton/polyester blend pair of shorts (PT)
- 1 pair trousers, denim (civies)
- 1 shirt collared cotton/nylon blend (civies)
- 2 cotton towel

5.3. **Claims of Individual Customers:** The Contractor shall bear absolute financial liability for any lost, damaged, or misdirected personal and government-furnished property while in their custody, and must promptly settle all replacement claims at their own expense.

a. STD: The Contractor shall assume sole, absolute liability and financial responsibility for all government-furnished property and individual service members' personal property (clothing, gear, and laundry bags) from the exact moment of physical custody (turn-in/pickup) until successful physical return and joint verification (drop-off/receipt) at the designated location.
AQL – 100% compliant.

b. STD: The Contractor shall be financially liable for the full replacement value or repair costs of any property lost, stolen, destroyed, or damaged while in the Contractor's possession, custody, or control. The government is not required to prove negligence on the part of the Contractor or its employees to establish liability.
AQL – 100% compliant.

c. STD: The Contractor shall be held strictly liable for the full replacement value of any property issued, delivered, or released to unauthorized personnel.
AQL – 100% compliant.

d. STD: The Contractor shall resolve and settle all claims for lost or damaged property within fifteen (15) calendar days of the documented discrepancy. Valuation of lost or damaged military uniforms and organizational clothing/gear shall be determined using the current Defense Logistics Agency (DLA) or military clothing sales replacement pricing. For civilian items, valuation shall be based on current fair market retail value. The Contractor shall provide written proof of claim resolution (e.g., receipt of replacement item purchase or payment to the individual) to the COR within twenty-four (24) hours of settlement.
AQL – 100% compliant.

5.3.1. **Inventory Discrepancies and Missing Items:** The Contractor shall conduct joint inventory verifications upon delivery and is strictly required to locate, return, or formally initiate reimbursement for any missing items within predefined recovery timelines.

a. STD: Upon delivery of processed laundry bundles to the drop-off location, the Contractor and the receiving customer (or COR/designated government representative) shall jointly verify the contents against the original customer inventory sheet generated during turn-in (per Section 5.2.e).
AQL – 100% compliant.

b. STD: If any piece of clothing documented on the original inventory sheet is missing from the returned bundle, the Contractor shall immediately note the missing item(s) on both the customer's receipt and the Contractor's copy of the inventory sheet. Both parties shall sign and date the discrepancy note.
AQL – 100% compliant.

c. STD: The Contractor shall have a maximum of twenty-four (24) hours from the time the discrepancy is identified to locate and deliver the missing piece(s) of clothing to the customer's designated location.
AQL – 100% compliant.

d. STD: If the missing clothing is not recovered and returned within twenty-four (24) hours, the Contractor shall immediately initiate the claims settlement process in accordance with Section 5.3. The Contractor shall notify the COR in writing of the unresolved missing item(s) within twelve (12) hours of the expiration of the recovery period.
AQL – 100% compliant.

5. 4. Service Contract Reporting (SCR): Reserved.

PART 6
APPLICABLE PUBLICATIONS

6. APPLICABLE PUBLICATIONS (CURRENT EDITIONS)

6.1. The Contractor must abide by all applicable regulations, publications, manuals, and local policies and procedures.
6.1.1 DOD Commercial Use of Imagery Guidelines
6.1.2 AR 190-13, The Army Physical Security Program
6.1.3 Army Directive 2014-05, Policy and Implementation Procedures for CAC Credentialing Access for Uncleared Contractors
6.1.4 DOD 5220.22-M, National Industrial Security Program Operating Manual
6.1.5 Defense Federal Acquisition Regulation Supplement (DFARS)
6.1.6 Joint Travel Regulation (JTR)
6.1.7 AR 735-5, Policies and Procedures for Property Accountability
6.1.8 DODD 8570.01, Information Assurance Training Certification and Workforce Management
6.1.9 DOD 8570.01-M, Information Assurance Workforce Improvement Program
6.1.10 AR 25-2, Information Assurance
6.1.11 DODI 3020.41, Contractor Personnel Authorized to Accompany the U.S. Armed Forces
6.1.12 USSOUTHCOM SC Regulation 40-501, Medical Suitability Screening Regulation
6.1.13 DODI 2000.16 DoD Antiterrorism (AT) Program
6.1.14 29 CFR 1910.1030, OSHA Bloodborne Pathogens Standard
6.1.15 29 CFR 1910.264, OSHA Laundry Machinery and Operations Standard
6.1.16 CDC Guidelines for Environmental Infection Control in Health-Care Facilities (Laundry and Bedding Section)
6.1.17 MIL-STD-129, Department of Defense Standard Practice for Military Marking for Shipment and Storage
6.1.18 AR 40-5, Army Preventive Medicine (Section XI: Hygiene and Sanitation)
6.1.19 AR 700-84, Issue and Sale of Personal Clothing (Chapter 12: Laundry and Dry Cleaning Services)
6.1.20 DLA Troop Support Medical Prime Vendor Program Guidelines
6.1.21 DLA Troop Support Clothing & Textiles (C&T) Customer Procurement Standards
6.1.22 The Joint Commission (TJC) Environment of Care (EC) Standards for Healthcare Laundry and Infection Prevention

PART 7
ATTACHMENT/TECHNICAL EXHIBIT LISTING

7. **Attachment/Technical Exhibit List:**

7.1 Attachments:

7.1.1 Attachment 1 – Performance Requirements Summary

7.1.2 Attachment 2 – Deliverables Schedule

7.2 Technical Exhibits:

7.2.1 Technical Exhibit 1 – Estimated Workload Data

ATTACHMENT 1

Performance Requirements Summary

The contractor service requirements are summarized into performance objectives that relate directly to mission essential items. The standard should relate to timeliness, quality, or quantity (metrics) of service required by the Contractor is stated in the PWS verbiage. The performance threshold briefly describes the minimum acceptable levels of service required for each requirement. **These thresholds are critical to mission success**.

Performance Objective	Standard	**Performance Threshold** (This is the maximum error rate. It could possibly be "Zero deviation from standard") **Acceptable Quality Levels (AQL's)**
Combating Trafficking in Persons FAR 52.222-50 c	The United States Government has adopted a policy prohibiting trafficking in persons including the trafficking-related activities of this clause.	100% Compliance
PRS # 2 – Background Check Notification Requirements. The Contractor shall immediately within 24 hours notify the KO and COR of any criminal activity by contractor employees. **PWS para. 1.6.7.5.1**	The Contractor within 24 hours notifies the KO and COR in writing of that information.	100% Compliance
PRS # 3 - Laundry service. The Contractor shall provide laundry services, to include pickup and drop-off between the hours of 7:00AM and 7:00PM at location and dates outlined in Table 1 of the PWS. **PWS para. 5.2**	The Contractor shall maintain 100% accountability of clothing under his/her responsibility and return clothing to owner undamaged. The KO or COR will notify the contractor of any change in requirements not less than 24 hours in advance.	100% Compliance
PRS # 4 - The Contractor shall deliver laundry at locations and dates outlined in Table 1. **PWS para. 5.2.a.**	The Contractor shall provide each customer a copy (inventory sheet) of items placed in the bag.	100% Compliance
PRS # 5 - The Contractor shall place folded garments in the individual's laundry bag provided by individual and returned to locations and dates as described in Table 1 **PWS para. 5.2.b.**	The Contractor verifies that bundle matches customer receipt.	100% Compliance
PRS # 6 - The Contractor shall tag clothing in each person's bundle with a unique number to match the bundle so that clothing does not get mixed up with other persons' clothing. In addition, the Contractor receiving the turn-in of clothing shall document each	The clothing shall be dry and folded upon return.	100% Compliance

article of clothing on the inventory sheet prior to bundling and tagging. **PWS para. 5.2.c.**		
PRS # 7- The Contractor shall machine wash clothing in water with fragrance free soap for sensitive skin to minimize rash or allergies to the user. **PWS para. 5.2.d.**	The clothing shall be returned not later than 48 hours from pick up time.	100% Compliance
PRS # 8 - The Contractor receiving the turn-in of clothing shall document each article of clothing on the inventory sheet prior to bundling and tagging. **PWS para. 5.2.e**	The Contractor shall provide each customer a copy (inventory sheet) of items placed in the bag.	100% Compliance

As of 26 July 2026

ATTACHMENT 2

Deliverables Schedule

Deliverable	Frequency	# of Copies	Medium/Format	Submit To
The Contractor shall provide a Contract Manager. The Contract Manager shall be vested with the authority to resolve issues as they arise. The Contract Manager shall be available throughout duration of the contract or time period the service is in use by the Government. **PWS para 1.6.10**	One time. The contractor shall provide the COR a letter of instruction in writing ten (10) working days prior to contract start date with a list of on-call points-of-contact who have the authority to resolve issues affecting services provided.	# Copies 1	MS word to the KO.	KO
Provide name of alternate Contract Manager to act for the Contractor when the manager is absent. **PWS para 1.6.10**	One time. Shall be designated in writing within seven (7) days.	# Copies 1	MS word to the KO.	KO
The Contractor shall notify the KO and COR within 24 hours in writing of any source (including host country law enforcement) of criminal activity by Contractor employees, subcontractors, or subcontractor employees. **PWS para. 1.6.7.5.1**	One time.	# Copies 1	MS word to the KO and COR.	KO and COR

As of 26 July 2026

Technical Exhibit
Table 1

Pick Up Date	Return Date	Location	Number of Pick Up /Deliveries	MAX Bundles
8-Sep-26	9-Sep-26	Jungle School, Sauce, Peru	1	150
11-Sep-26	12-Sep-26	Jungle School, Sauce, Peru	1	200
14-Sep-26	15-Sep-26	Jungle School, Sauce, Peru	1	250
17-Sep-26	18-Sep-26	Jungle School, Sauce, Peru	1	250
Total number of Bundles				850