Contractor Questions / Government Answers
W912JB-26-Q-A080

Following are questions received on the above mentioned RFQ from contractor(s) and the government's answers.

Question 1 – Screening Technology

Answer

The Government is seeking a scanner or screening system capable of detecting the following nine categories of postal threats:

1. Explosives
2. Incendiary devices
3. Biological agents
4. Chemical threats
5. Radiological materials
6. Nuclear materials
7. Illegal drugs or narcotics
8. Contraband
9. Threat or hoax letters

The Government is not limiting the requirement to a Terahertz Brand Name X-ray system. Terahertz is the preferred technology; however, the Government will consider other emission or screening technologies based on an assessment of their capabilities and associated risks compared with terahertz technology. Your offer must meet the salient physical characteristic of Terahertz. The proposed system must not generate harmful X-rays. A Department of Homeland Security SAFETY Act Designation is required and should be identified in the offeror's proposal.

Question 2 – Licensing, Subscription Term, and Training

1. **Licensing configuration:** The Government has not selected a specific MailSecur licensing configuration. Offerors should provide separate pricing for the Basic, Standard, and Premium configurations. The minimum licensing configuration government is seeking is Basic.
2. **License term:** Offerors should provide separate pricing for all available subscription terms, including 12-, 36-, and 60-month options, as applicable. The government is seeking 12 months licensing term. The license term shall be renewable upon request.
3. **Training:** The quoted price must include hands-on training for two to three operators. Training must be conducted in the United States after delivery, must not exceed one day or six hours, and must include all student and instructor materials and instructor travel.

Question 3 – Software Licensing Configuration

Offerors should provide separate pricing for the Basic, Standard, and Premium licensing configurations. Each quote should clearly identify:

- The capabilities included in each licensing tier;
- The available subscription terms;
- Any required internet or cellular connectivity;
- Maintenance, calibration, software updates, and technical support;
- Warranty or extended-warranty coverage; and
- Any recurring or additional costs.

Question 4 – Dimensions and Deployability

The Government will consider proposed systems whose dimensions, including an optional mobility cart, are modestly outside the range stated in the original requirement, provided the system continues to satisfy the underlying deployability requirement. The complete system must be capable of being moved between designated locations by one person and loaded into and transported by a standard motor vehicle. Offerors proposing dimensions outside the stated range should provide the system's dimensions and weight, both with and without the mobility cart, and explain how the system will meet the one-person movement and transportation requirement. The minimum requirement government is seeking is single person, two-handed lift with carrying case and the weight shall not exceed 50Lbs.

The Solicitation closes on Thursday, August 27, 2026, at 12:30 p.m. Eastern Standard Time.