Past Performance Questionnaire

Please return the completed questionnaire via e-mail to WFL.Contracts@dot.gov with a subject line of "Source Selection Information: WFLHD Building Renovation Project "

Evaluation Factor Rating System. Please provide ratings and comments regarding the Contractor's performance in each area below using the following ratings:

N/A=Not Applicable **U**=Unsatisfactory **M**=Marginal **S**=Satisfactory **VG**=Very Good **E**=Exceptional

- **Unsatisfactory -** Performance does not meet most contractual requirements and recovery is not likely in a timely manner. The contractual performance of the element or sub-element contains a serious problem(s) for which the contractor's corrective actions appear or were ineffective.
- **Marginal -** Performance does not meet some contractual requirements. The contractual performance of the element or sub-element being evaluated reflects a serious problem for which the contractor has not yet identified corrective actions. The contractor's proposed actions appear only marginally effective or were not fully implemented.
- **Satisfactory -** Performance meets contractual requirements. The contractual performance of the element or sub-element contains some minor problems for which corrective actions taken by the contractor appear or were satisfactory.
- **Very Good -** Performance meets contractual requirements and exceeds some to the Government's benefit. The contractual performance of the element or sub-element being evaluated was accomplished with some minor problems for which corrective actions taken by the contractor were effective.
- **Exceptional –** Performance meets contractual requirements and exceeds many to the Government's benefit. The contractual performance of the element or sub-element being evaluated was accomplished with few minor problems for which corrective actions taken by the contractor were highly effective.

For ratings of "Marginal" and/or "Unsatisfactory", please provide a brief explanation in the remarks section.

Name of Rated Company:	
Project Name:	
Submitted by:	**Phone:** **Email:**
Agency:	

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Technical (quality of product or service)						
How would you rate the quality of the Contractor's technical abilities and/or workmanship to provide the required supplies and/or services?	**N/A**	**U**	**M**	**S**	**VG**	**E**
How would you rate the ability of the contractor to work within an environmentally sensitive area?	**N/A**	**U**	**M**	**S**	**VG**	**E**
Schedule/Timeliness						
How would you rate the contractor's adherence to the approved schedule?	**N/A**	**U**	**M**	**S**	**VG**	**E**
How would you rate the ability of the contractor to provide the right equipment and material to perform the required work?	**N/A**	**U**	**M**	**S**	**VG**	**E**
Cost control (not applicable for firm-fixed-price or fixed-price with economic price adjustment arrangements).						
How would you rate the contractor's ability and effectiveness managing and controlling costs within the confine of the contract?	**N/A**	**U**	**M**	**S**	**VG**	**E**
Management						
Did the contractor's QC program effectively monitor all work?	**N/A**	**U**	**M**	**S**	**VG**	**E**
Did the contractor complete work in accordance with the specifications?	**N/A**	**U**	**M**	**S**	**VG**	**E**
How would you rate the contractor's ability to promptly resolve problems?	**N/A**	**U**	**M**	**S**	**VG**	**E**
How would you rate the Contractor's ability to effectively manage, coordinate, and integrate subcontractors	**N/A**	**U**	**M**	**S**	**VG**	**E**
Small Business Contracting						
How would you rate the Contractor's ability to demonstrate a good faith effort to meet all subcontracting goals in the various socio-economic categories?	**N/A**	**U**	**M**	**S**	**VG**	**E**
How would you rate the Contractor's ability to utilize Small Business concerns and met any other small business participation requirements included in the contract/order?	**N/A**	**U**	**M**	**S**	**VG**	**E**
Regulatory Compliance						
How would you the contractor's compliance with applicable laws, regulations, and contract requirements?	**N/A**	**U**	**M**	**S**	**VG**	**E**
Other:						
Customer Satisfaction: Was the Contractor committed to customer satisfaction?	**Yes**	**No**	**N/A**			
Safety: Was the Contractor committed to running a safe operation?	**Yes**	**No**	**N/A**			
Recommendation: Would you recommend the Contractor for similar requirements in the future?	**Yes**	**No**				

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Remarks: