QUALITY ASSURANCE SURVEILLANCE PLAN (QASP)

TITLE: B42 Resident Kitchens and Finishes
LOCATION: WG (Bill) Hefner VA Medical Center, Building 42 Community Living Center
PROJECT: 659-26-001
DATE: May 26, 2026

1.0 Purpose

This Quality Assurance Surveillance Plan (QASP) provides a systematic method for the Government to evaluate the services the Contractor is required to perform as described in the Performance Work Statement (PWS). The QASP focuses on the level of performance required, rather than the methodology used by the Contractor.

2.0 Authority

This QASP is developed pursuant to Federal Acquisition Regulation (FAR) Part 46, which requires Government surveillance of contractor performance to ensure services meet contract requirements.

3.0 Government Roles and Responsibilities

The Contracting Officer (CO) is the only individual authorized to make changes to the contract. The Contracting Officer's Representative (COR) is responsible for monitoring the Contractor's technical performance and verifying compliance with the PWS.

4.0 Contractor Roles and Responsibilities

The Contractor shall ensure all services are performed in accordance with the PWS, applicable regulations, safety requirements, and VA policies. The Contractor shall correct all deficiencies identified through Government surveillance at no additional cost to the Government.

5.0 Performance Standards and Acceptable Quality Levels (AQLs)

The following table outlines the performance objectives, performance standards, methods of surveillance, and acceptable quality levels (AQLs).

Performance Objective	Performance Standard	Surveillance Method	AQL
Removal of finishes and casework	All removal tasks completed per PWS requirements	Weekly inspections by COR	100% compliance
Installation of modular casework	Installed per specifications and without defects	Random inspections	95% compliance
Installation of replacement finishes	Installed per specification, to manufacturers' guidelines, and without defects	Random inspections	95% compliance
Protection of utilities	No plumbing/electrical damage occurs	Ongoing observation	100% compliance
Site cleanliness and safety	Work areas maintained clean and safe	Daily walkthrough	95% compliance
Deliverables submitted	Reports submitted as required	Document review	100% compliance