Salient Characteristics

PROJECT TITLE: FY'26 HPE Nimble Storage Array Warranty Support Renewal

The organization requires hardware and software warranty support renewals for existing Hewlett Packard Enterprise (HPE) Nimble All-Flash Storage arrays and associated expansion bundles located at USARPAC HQ.. These storage arrays house mission-critical enterprise data and virtualized workloads.

SYSTEM REQUIREMENTS:

- The organization requires continuous hardware maintenance, remote technical support, software/firmware updates, and onsite repair capabilities for existing HPE Nimble storage hardware.

DODI 8500.2 requires supported hardware and software. Maintaining active OEM support ensures high availability and data integrity for the enterprise storage environment and maintains compliance with cybersecurity mandates. Crucially, this support must include Defective Media Retention (DMR) to allow the government to retain failed high-capacity flash storage media upon replacement. This is a mandatory requirement to comply with DoD and Army data security and destruction policies, preventing sensitive data from leaving government control.

Minimum Technical Specifications:
The proposed warranty support package must meet or exceed the following minimum specifications:

- Support Level:
    - Service Type: HPE Tech Care Essential with Defective Media Retention (wDMR) Service or equivalent.
    - Coverage Features:
        - Hardware Technical Support and Onsite Support (with replacement parts).
        - Remote Technical Support and General Technical Guidance.
        - Software Updates Service (access to critical security patches and firmware upgrades).
        - Defective Media Retention (DMR) – The vendor must allow the customer to keep any failed storage media (Flash/SSDs) upon replacement to comply with DoD classification guidelines.
- Hardware to be Covered:

    - Quantity Two (2): HPE NS AF60 All Flash CTO Base Arrays.
        - *Part Number:* Q8H42A
        - *Serial Numbers:* 5UM217001C, 5UM217001B
    - Quantity Two (2): HPE NS AF40/60/80 92TB FIO Flash Bundles.
        - *Part Number:* Q8G62B
    - Quantity Six (6): HPE NS 2x25GbE 2p SFP28 FIO Adapter Kits.
        - *Part Number:* R3Q00A
    - *Note:* Support must cover these components through the specified period of performance, acknowledging the vendor's End of Support Life (EOSL) date of 07/31/2028 for the base arrays.
- Period of Performance:
    - Start Date: 08/24/2026
    - End Date: 08/23/2027
- Asset Location:
    - USARPAC HQ, 420 Palm Circle Dr, Bldg T-100, Fort Shafter, HI 96858.

NOTE: THIS REQUIREMENT CAN BE SOLICITED AS BRAND NAME OR EQUAL. EQUAL EQUIPMENT MUST MEET FORM, FIT AND FUNCTION TO BE FULLY OPERATIONAL.