STATEMENT OF WORK (SOW)

M-System Software License and Support
Cheyenne River Health Center
24276 166th St
Eagle Butte, SD 57625

1. Scope

The Contractor shall provide the license agreement and IT/Technical Support for the M-System Materials Management and Electronic Requisition (E-Ordering) Software to support the Property and Supply Department at the Cheyenne River Health Center Indian Health Service located in Eagle Butte, South Dakota.

This shall include all licensing, maintenance, technical support, and software updates necessary to ensure continuous and effective operation of the Morris Systems aka M-Systems software throughout the period of performance.

2. Background

The Indian Health Service (IHS) requires a standardized materials management system to maintain inventory control and ensure the availability of critical supplies. The system is essential for tracking supply usage, maintaining historical data, and supporting reporting requirements. Failure to maintain such a system would significantly impact patient care and operational functionality.

3. Requirements / System Description

The Contractor shall provide license and technical support for operational and compliance needs for the Morris Systems Inventory Software. Licensee shall inspect and test the capabilities of the licensed software to determine that the licensed software performs as warranted.

4. Salient Characteristics (Brand Name)

Functional Requirements:

Software License Agreement must be for the Morris Systems Inventory Software, aka, M-System for inventory management control and departmental ordering. Vendor must be knowledgeable, competent, and available for technical support of the software and system as needed.

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Performance Requirements:

- Reliable system availability with minimal downtime

- Scalable to support facility-wide operations

- Capability to support direct patient care supply needs without disruption

Technical Requirements:

- IT requirements must align with Indian Health Service safety and security guidelines and requirements.

- Ongoing software updates and maintenance included

- Vendor-provided technical support

- Routine system maintenance and updates included in subscription

- User assistance and troubleshooting services

5. Deliverables

- Morris Systems M-System Inventory Management and e-Ordering software licensing

- Ongoing maintenance, technical support, and system upgrades

6. Period of Performance

1 year from dates of award

7. Pricing Structure

The contract shall be an all-inclusive, firm-fixed-price contract billed on a monthly basis for licensing and support services.

8. Warranty and Support

Software maintenance, updates, and support services shall be included for the duration of the contract at no additional cost.

9. Place of Performance

Cheyenne River Health Center Indian Health Service, Eagle Butte SD

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