

QUESTIONS AND ANSWERS

This document will address vendor questions regarding **RFP 26-0214801, CalTABS.**

Q #	Section/Document(s)	Page #	Question/Request for Change	Proposer's Rationale for Change Request	CDT Response
1	Exhibit A-5: Detailed System Requirements	N/A	We understand that Fi\$Cal is a PeopleSoft-based system. Can CDT clarify the underlying Fi\$Cal platform and identify the modules or components currently in use?	Clarification will help Proposers understand the Fi\$cal integration landscape and applicable data and interface requirements.	CDT performs 'interface' processes for file load and extract within The Fi\$Cal Billing (BI) module: - INFAR005 – Inbound Billable Charges and Invoice Adjustments loaded into FISCAL via SFTP production server - INFAR007 – Statement of Accounts file – outbound nightly batch extract process from the SFTP production server - INFAR011 – Customer ID Extract – outbound nightly batch extract from SFTP production server
2	RFP Section 1.1, Purpose of RFP	9	Can CDT provide additional detail regarding the 30+ data sources to be processed, including the applications currently in use and which sources, if not all, will interface usage data into the new solution?	The source-system inventory and expected interface scope are needed to assess integration complexity, architecture, staffing, and schedule.	• manual CSR 22 files 44 sources • manual CSV 2 files 2 sources • system CSR 6 files 8 sources • system CSV 1 files 1 sources • system FTP 1 file 1 source • system M/F 4 files 4 Sources
3	RFP Section 1.2, Background	9-10	What is the technical basis of the current CalTABS billing system being replaced? Specifically, is it a custom-developed or commercial off-the-shelf solution, and does it operate as a single instance or multiple instances?	Understanding the current-state platform and deployment model will help Proposers plan data conversion, integration, testing, and transition activities.	The current solution is custom.
4	SOW Task Group #4, System Testing Requirements, TG4.25-TG4.30	122	Does CDT currently have User Acceptance Testing scenarios defined, or is the Contractor expected to develop the UAT scenarios and related testing materials?	Clarification will help define the division of responsibilities and the level of effort required for UAT planning and support.	The Contractor is expected to develop the UAT scenarios and related testing materials with assistance from CDT.
5	SOW Task Group #3, Development/Configuration Requirements, TG3.2	119	Is there a middleware or integration platform that CDT prefers or requires for the future-state solution?	Identifying required or preferred integration technology will help Proposers align the proposed architecture, tools, licensing, and staffing approach.	CDT has no preference and is relying on the awarded vendor's expertise in selecting and implementing the best-fit solution.
6	RFP Section 1.1, Purpose of RFP	9	Has CDT shortlisted any SaaS billing solutions as preferred, or eliminated any solutions from consideration at this stage of the procurement?	This information will help Proposers understand whether any platform constraints or prior technology decisions should be reflected in the proposed solution.	No, CDT will consider any existing SaaS billing solution that can meet the detailed system requirements.
7	RFP Section 1.2, Background	9-10	What is the approximate number of invoices generated per day, week, and month, including any peak billing periods?	Invoice volumes and peak processing periods are needed to assess capacity, performance, batch-processing, and scalability requirements.	There are approximately 3300 invoices generated annually (275 monthly) via CalTABS. Invoices represent the monthly billing for all consumed CDT services and charges. Peak invoicing typically occurs in the second half of the fiscal year due to phased annual billings.
8	RFP Section 1.2, Background	9-10	How many customers or entities are currently invoiced through CalTABS?	The number and structure of billed customers are needed to assess data migration, account hierarchy, licensing, training, and support requirements.	~1200
9	Attachment 14, Proposer Qualification Form	78	Mandatory Requirement # 1: Experience with the implementation of two (2) projects involving IT systems for a public entity or agency, at least one (1) of which was the implementation of an enterprise	Many public agencies do not require billing systems as in the majority of cases the government agencies are the buyers and have payment systems which pays the vendors etc.	Mandatory Requirement #1 updated to: Experience with the implementation of two (2) projects involving IT systems for a public entity or agency. Each of the two (2) project must have occurred within the last ten (10) years.

Q #	Section/Document(s)	Page #	Question/Request for Change	Proposer's Rationale for Change Request	CDT Response
			billing system. Each of the two (2) projects must have occurred within the last ten (10) years. Request for Change: Can the requirement be updated to remove "For a public entity or agency, at least one (1) of which was the implementation of an enterprise billing system."	Having this requirement in its entirety will eliminate many firms who have billing system implementation experience in commercial space. Relaxing this requirement will also lead to more qualified firms to submit their proposals. Please consider updating.	