

Question and Answer Set #6

Q#	Section/ Document(s)	Page #	Question/Request for Change	Bidder's Rationale for Change Request	Answer
1.	01._EDD_RFP_3475 _for_Salesforce_M_ O_-_Addendum_5 - Section 22. SOFTWARE NEEDS	225	Will EDD pay for the license amount at the start of each contract year annually while the true up determination is done every 6 months?	The Salesforce license fees are paid annually at the beginning of each contract year, enabling the partner to align Salesforce payments with the corresponding payments received from EDD	Per EDD RFP 3475 for Salesforce M&O, Addendum 5, Part 2, Statement of Work Section 32 INVOICING AND PAYMENT, "Invoices for licenses and completed deliverables shall not be submitted more frequently than monthly in arrears. Invoices shall be submitted on Contractor's letterhead and include the following...h. Title or description of licenses and amount of licenses being charged per line item"
2.	ATTACHMENT 14 BIDDER REFERENCE FORM	6	If the contact has retired from the agency, is it ok to provide the email of the individual which is his or her personal email id?	The declaration says the following: "I am/was employed by the company for whom the project was completed" So we wanted clarity if a full-time employee who was in management role who is now retired can be provided as reference.	Yes, if the contact person/reference was in a management role who is now retired from the agency/company where the project was completed for, the reference needs to provide a reason under the "Email" section at the bottom of Attachment 14 as to why the email address is not from the company listed in box 3.